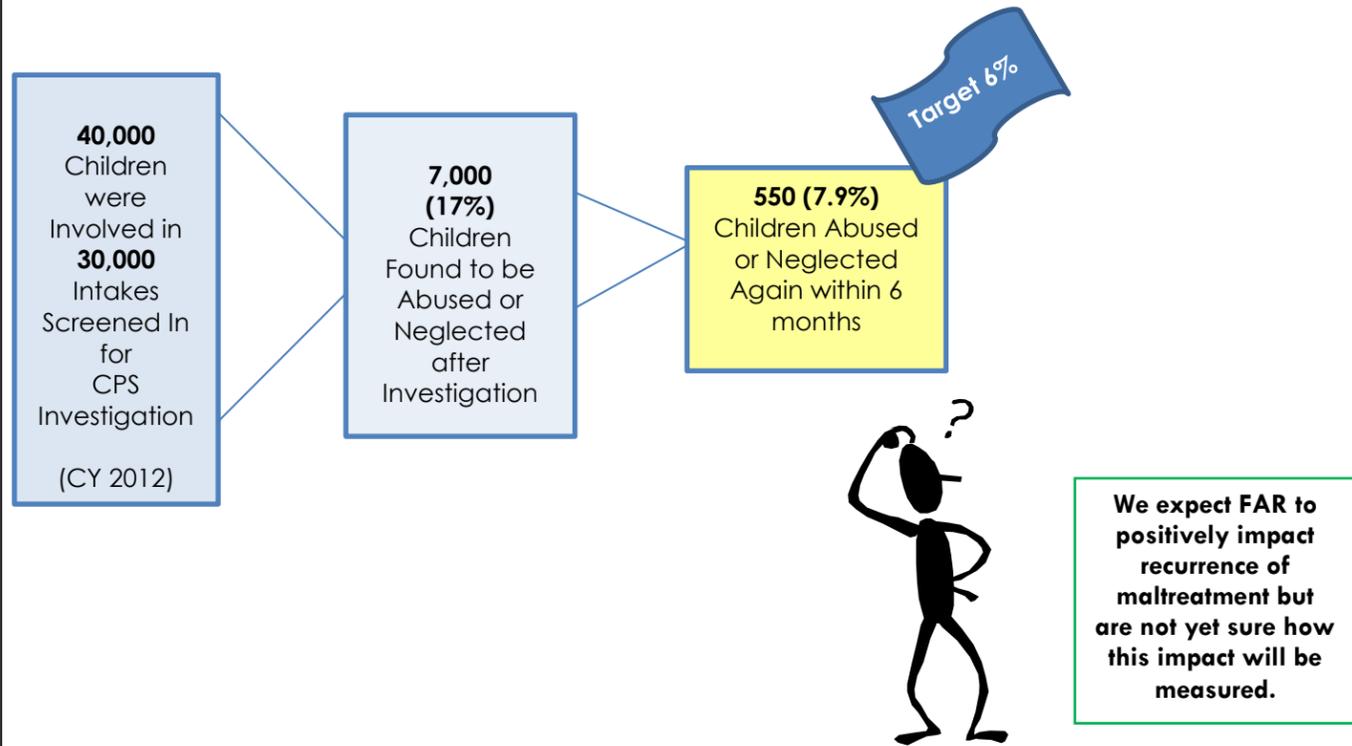


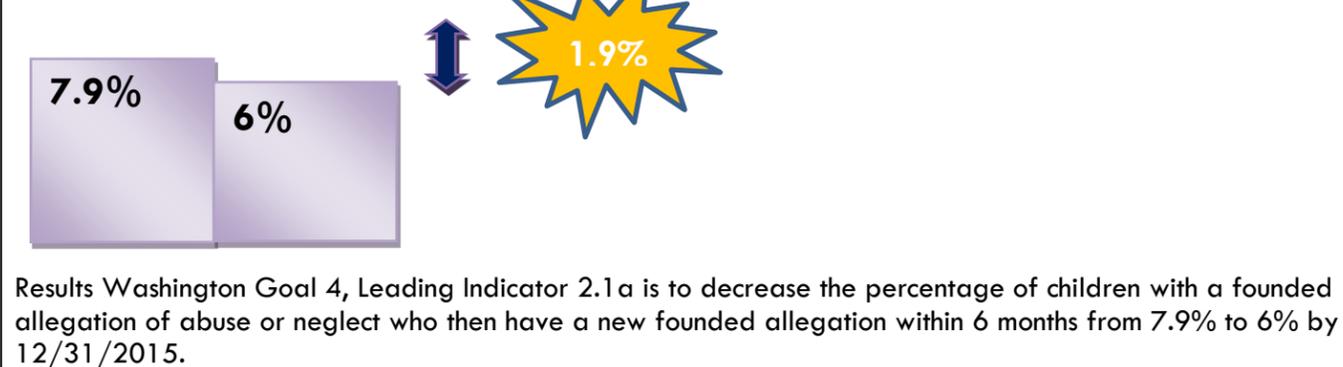
Clarify the Problem

Repeat maltreatment is defined as the percentage of children with a founded allegation of child abuse or neglect who have another founded allegation within six months. A decrease in recurrence of maltreatment will increase the wellbeing of children in Washington State. Research shows that repeat maltreatment has long-term consequences for children. A decrease in repeat maltreatment will improve the likelihood of children remaining safely in their homes.

Breakdown the Problem



Target Setting



Identify Root Cause

A lack of integration, implementation, and consultation on the CA practice model (Solution-Based Casework and Safety Framework) related to safety assessment and planning may result in recurrent maltreatment.



Identify Countermeasures

| Item # | Root Cause | Proposed Countermeasure | Feasibility | Cost | Risk | Impact |
|--------|--|---|-------------|--------|------|---------|
| 1 | Inconsistent expectations/overwhelming tools | Share and integrate social worker competencies into position descriptions and performance evaluations | Low | High | Low | Medium |
| 2 | Inconsistent expectations/overwhelming tools | Bring in trainers (CPS/Quality Practice Program Managers) in a small group for interactive SDM training using real cases | High | Low | Low | High |
| 3 | Inconsistent expectations/overwhelming tools | Standardize focused SBC consultations to help workers with specific issues around recurrence/cases with extensions | High | Low | Low | High |
| 4 | Inconsistent expectations/overwhelming tools | PDF/PDP reflects completion of required amount of training hours per year in social work practice | Low | High | Low | High |
| 5 | Inconsistent expectations/overwhelming tools | Develop internal consensus-building meetings in each office for issues involving multiple founded allegations/multiple intakes | High | Low | Low | High |
| 6 | Inconsistent expectations/overwhelming tools | Designate internal case consultant for each office for issues around recurrence | Low | Medium | Low | High |
| 7 | Inconsistent expectations/overwhelming tools | Targeted case review of a random subset of July 1, 2012 cohort of recurrence cases to see how the Safety Framework was used with each cohort | High | Medium | Low | High |
| 8 | Inconsistent expectations/overwhelming tools | Qualitative review of all 250 cases to discover patterns/reasons for recurrence; include review of intake decisions related to recurrence within 30 days of initial intake (163+) | High | Medium | Low | High |
| 9 | Inconsistent expectations/overwhelming tools | Revisiting Safety Framework to make sure it's doing what it's supposed to do | Low | High | Low | High |
| 10 | Inconsistent expectations/overwhelming tools | Ensure that there is ongoing support and training around tools | High | High | Low | High |
| 11 | Inconsistent expectations/overwhelming tools | Develop "What does a founded mean for social workers" cheat sheet | Low | Low | High | Unknown |

Action Plan

| ID# | Problem to be solved | Action Item | Lead | Team | Due Date | Status |
|-----|--|---|---------|--------------------------|-----------|-------------------------------|
| 2 | Inconsistent expectations/overwhelming tools | Bring in trainers (CPS/Quality Practice Program Managers) in a small group for interactive SDM training using real cases | Keli D. | Nicole M. & Sharon O. | 4/3/2014 | Completed. Training available |
| 3 | Inconsistent expectations/overwhelming tools | Standardize focused SBC consultations to help workers with specific issues around recurrence/cases with extensions | | | | Not achievable at this time |
| 5 | Inconsistent expectations/overwhelming tools | Develop internal consensus-building meetings in each office for issues involving multiple founded allegations/multiple intakes | | | | Not achievable at this time |
| 8 | Inconsistent expectations/overwhelming tools | Qualitative review of all 250 victims to discover patterns/reasons for recurrence; include review of intake decisions related to recurrence within 30 days of initial intake (163+) | Keli D. | Sharon G., Barb G. & All | 7/31/2014 | Completed |

Evaluate Results Standardize , then Repeat

