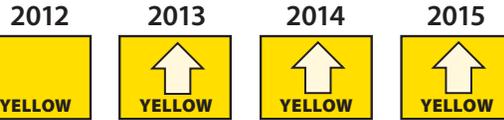


Washington's Commitment

Rehabilitation Administration:

YARDSTICK

Be the national leader in: Providing effective community and institutional services to juvenile offenders that are evidence-based and are focused on employment, education; successful vocational rehabilitation; and rehabilitation for civilly committed individuals.



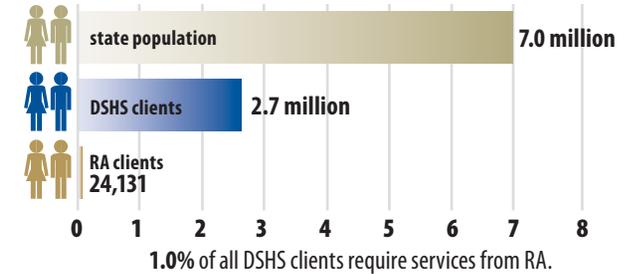
Measuring up Washington

	2012	2013	2014	2015	
Provide effective community and institutional services to juvenile offenders					Better community transition has strengthened the program.
Provide evidence-based services for juvenile offenders					Washington is a leader in the use of evidence-based practices to serve juvenile offenders.
Focus services for juvenile offenders on employment					Leveraging vocational rehabilitation programs and adding employment pilot programs has made progress.
Focus services for juvenile offenders on education					Continued efforts to improve outcomes have mixed results; new collaborations with schools will make stronger improvements.
Provide successful vocational rehabilitation					New federal standards will bring new challenges but will shorten customer service time and increase services for youth.
Provide effective rehabilitation for civilly committed individuals					A drop in treatment hours and unmet needs of high acuity residents create new challenges.

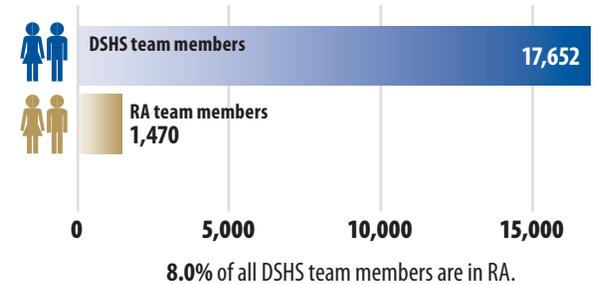
The summary evaluations are denoted by color as follows: green equates to strong performance and service in the area, yellow to areas of concern or unmet need, or both, and red to serious concern or serious unmet need, or both. Where there is a positive movement it is denoted by an upward arrow and where we have achieved national leadership it is indicated by our coveted gold star. Some measures are new in the 2015-2017 strategic plans. For these measures preliminary color codes have been established in muted colors, however, they are necessarily subject to change as more data becomes available.

DSHS Client Services

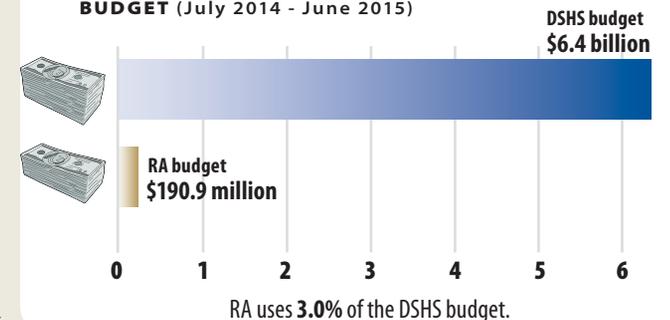
CLIENTS SERVED (between July 2013 - June 2014)



NUMBER OF TEAM MEMBERS (as of June 30, 2015)



BUDGET (July 2014 - June 2015)



Washington's Progress

Rehabilitation Administration

Provide effective community and institutional services to juvenile offenders

	2012	2013	2014	2015	
Juvenile rehabilitation health	YELLOW	↑ YELLOW	↑ YELLOW	GREEN	All youth in JR receive quick assessment and response to health care needs upon intake.
Juvenile rehabilitation substance use disorder treatment	YELLOW	↑ YELLOW	↑ YELLOW	YELLOW	JR is taking steps to improve the appropriate and timely connections to treatment for youth with substance use disorders and increase their engagement.
Juvenile rehabilitation youth health benefits on system exit	YELLOW	↑ YELLOW	YELLOW	YELLOW	New efforts with the Health Care Authority and Economic Services Administration will result in more youth being connected in 2016.
Decrease juvenile offender recidivism 	YELLOW	↑ YELLOW	GREEN	YELLOW	New evaluation of recidivism provides powerful data to use and improve our rehabilitation services and positive reentry efforts.
Juvenile rehabilitation youth receiving parole services	RED	RED	RED	RED	Parole suspension services are available to less than half of all juveniles released from the system.
Juvenile rehabilitation community transition	↑ YELLOW	↑ YELLOW	↑ YELLOW	GREEN	Recent success must be sustained to retain green, and requires our diligent efforts to redefine community facilities to best match to youth needs.
Eligible youth matched with mentors				New in 15-17 plan YELLOW	Building more mentor identification, training, and supports in partnership with Mentoring Works will help us move the bar even more.

Provide evidence-based services for juvenile offenders

Evidence-based practices adhere to model in juvenile rehabilitation				New in 15-17 plan YELLOW	Improving quality management and staff training and support requires additional resources in addition to building capacity with the limited resources we have.
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Focus services for juvenile offenders on employment

Juvenile rehabilitation vocational training	RED	↑ YELLOW	GREEN	↑ YELLOW	With new partnerships and funding models, JR is focusing on sustainable supports for youth vocational training.
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Focus services for juvenile offenders on education

Juvenile rehabilitation academic development	↑ YELLOW	YELLOW	↑ YELLOW	YELLOW	Varied improvements in math and reading scores reflect real challenges and limitations in institutional education. Collaboration with OSPI on funding will support future improvements.
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Provide successful vocational rehabilitation

Vocational rehabilitation services for youth in JR				New in 15-17 plan RED	JR and DVR collaborate to ensure that JR youth with disabilities have career pathways upon re-entry. This strong collaboration will support needed performance improvement.
Vocational rehabilitation success rate				New in 15-17 plan ↑ YELLOW	DVR has improved its success rate for five years in a row – the strongest progress on record and the only 5-year improvement trend nationwide.
Vocational rehabilitation student preparedness plans	RED	RED	RED	↑ YELLOW	DVR works with schools to prepare students with disabilities to transition from school to work. New services and partnerships aim for substantial improvement.
Vocational rehabilitation plans developed in 90 days				New in 15-17 plan RED	DVR aims to be more responsive and efficient, empowering customers to develop individualized plans for employment more quickly.
Vocational rehabilitation customer satisfaction	↑ YELLOW	YELLOW	YELLOW	YELLOW	Customer satisfaction has not improved. In response, DVR is providing new customer resources, customer-driven services, and new engagement strategies.
Vocational rehabilitation wage progression	RED	RED	RED	↑ RED	To address long-term underperformance, DVR is implementing new business engagement, vocational assessment, and industry sector strategies with workforce development partners.

Provide effective adult rehabilitation

	2012	2013	2014	2015	
Special Commitment Center treatment participation	YELLOW	↑ YELLOW	GREEN	GREEN	SCC clinical and residential staff took large strides, created strong momentum, and increased resident engagement in treatment participation.
Special Commitment Center therapy hours for high acuity residents				New in 15-17 plan RED	SCC requires additional funding support to promote increased level of service hours to those residents with serious cognitive and behavioral health challenges.

Other mission critical goals

Special Commitment Center residents enrolled in entitlement programs				New in 15-17 plan RED	
Special Commitment Center overtime usage				New in 15-17 plan RED	High overtime expenditures are exacerbated by island location, challenging resident behaviors, and wage-driven recruitment challenges.
Worker safety – in juvenile rehabilitation facilities	YELLOW	YELLOW	YELLOW	↑ YELLOW	Continued assertive focus on safety will help support the trend for fewer staff assaults and greater level of safety.
RA client reports disaggregated by race and ethnicity	GREEN	GREEN	GREEN	GREEN	
Equal access to vocational rehabilitation services				New in 15-17 plan GREEN	DVR continues to exceed the federal target and is now at a nearly equal access rate for minorities as non-minorities.
Decreasing disproportionate minority contact in juvenile justice 	YELLOW	↑ YELLOW	↑ YELLOW	YELLOW	Local engagement in reducing disproportionate contact is key, and must include a heightened focus on school discipline.
RA staff participation in professional development				New in 15-17 plan GREEN	RA invests in staff with a leadership academy and tuition reimbursement opportunities, and will continue to promote this to staff.
RA staff job satisfaction				New in 15-17 plan ↑ YELLOW	Increasing job satisfaction requires continued commitment and communication with staff, and a focus on feedback and accountability which is our focus in 2016.
RA workforce diversity				New in 15-17 plan YELLOW	