

# Transforming lives

# REQUEST FOR QUALIFICATIONS (RFQ) RFQ #1436-522

| Project Title:                           | ESA Medical and Psychological Services  |
|--|---|
| Estimated Contract Period:               | Date of Execution Through End Date of Contract.<br>Amendments extending the period of performance,<br>if any, shall be at the sole discretion of DSHS.  |
| Submit Application to:                   | Daisha Gomillion (Programs 1 – 3)<br>Uyen Kashani (Programs 4 – 8)<br>Jennifer Elsen (Programs 9 – 11)  |
|  | Daisha Gomillion, Program Manager<br>Department of Social and Health Services<br>Economic Services Administration<br>Community Services Division<br>P.O. Box 45470<br>Olympia, WA 98504-5470                                |
|  | Uyen Kashani, Professional Relations Specialist<br>Department of Social and Health Services<br>Economic Services Administration<br>Division of Disability Determination Services<br>P.O. Box 9303<br>Olympia, WA 98507-9303 |
|  | Jennifer Elsen, Medical Relations Manager<br>Department of Social and Health Services<br>Economic Services Administration<br>Division of Disability Determination Services<br>P.O. Box 9303<br>Olympia, WA 98507-9303       |
| 1. CSD Aged, Blind or Disabled (ABD) Pro | ogram Medical Evidence Reviews  |

- 2. CSD Disability Eligibility Review
- 3. CSD Mental Incapacity Evaluations
- 4. DDDS Consultative Medical Examinations Developmental Therapy/Speech-Language Pathology
- 5. DDDS Consultative Medical Examinations
- 6. DDDS Consultative Medical Examinations Otolaryngology/Audiology/Vision
- 7. DDDS Consultative Psychiatric Examinations
- 8. DDDS Consultative Psychological Examinations
- 9. DDDS General Medical and Psychological Consultative Services
- 10. DDDS Specialized Medical Consultative Services
- 11. DDDS Specialized Psychological Consultative Services

Procurement Website: WEBS:

http://www.dshs.wa.gov/ccs/ https://fortress.wa.gov/ga/webs/

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# SECTION A. SUMMARY OF PROJECT AND REQUIREMENTS

# 1. Purpose

The Department of Social and Health Services (DSHS), Division of Disability Determination Services (DDDS) adjudicates medical eligibility for the Social Security Disability Insurance (SSDI), Supplemental Security Income (SSI) benefits and the DSHS Non-Grant Medical Assistance program (NGMA). The purpose of this RFQ is to expand the list of qualified, contracted physicians to provide medical examinations for DDDS claimants who apply for these benefits.

# 2. Background

The DDDS adjudicates claims for the SSDI, SSI, and NGMA programs. As part of the adjudicative process for determining medical eligibility, the DDDS obtains medical evidence from the DDDS claimant's treating source(s). When information is not available or is not sufficient to make a medical determination, the DDDS schedules claimants for consultative examinations (CE), which includes a review of other evidence obtained from medical sources. Information resulting from consultative examinations are used to assist DDDS adjudicators and medical staff in determining medical eligibility under federal guidelines.

# 3. Project Scope

Each year, the DDDS purchases approximately 90,000 consultative examinations for the Social Security disability programs and NGMA claims.

This Request for Qualification (RFQ) seeks responses from qualified individuals and organizations to provide consultative examination services for DDDS claimants applying for benefits.

DSHS will award contracts to all qualified Applicants (individuals, provider groups, or other business entities that provide services through qualified, licensed physicians) who agree to accept the DDDS Schedule of Maximum Allowances for Medical Services as published on the DSHS website, <a href="https://www.dshs.wa.gov/esa/disability-determination-services/disability-determina

A sample contract is attached to this RFQ as Exhibit F.

# 4. Period of Contract Performance

DSHS intends to award multiple contracts to provide the services described in this RFQ. The term of the Contract will be from the date of execution through the end date of the Contract. Amendments extending the period of performance, if any, shall be at the sole discretion of DSHS.

# 5. Qualification Requirements

In order for the Applicant's response to this Request for Qualification to be considered, the Applicant or licensed health professional employed or subcontracted by the Contractor must meet the following qualifications:

a. For Medical Doctors (MD) or Doctors of Osteopath (DO):

- Have graduated from an accredited medical school receiving a degree as an MD or DO;
- (2) Have received at least two (2) years of post-medical graduate school training or experience in the appropriate medical specialty;
- (3) Be licensed to practice medicine in the State of Washington or in the state where the services shall be provided;
- (4) Not be currently suspended, under investigation, or restricted from providing health care or diagnostic services by any government regulatory agency; and
- (5) Have no licensure sanctions or pending sanctions.
- b. For Physician Assistant (PA) or Advanced Practice Registered Nurse (APRN) within the licensed scope of practice:
  - (1) Have graduated from an accredited school or program receiving a license or certification;
  - (2) Be licensed or certified to practice in the State of Washington or in the state where the services shall be provided;
  - (3) Not be currently suspended, under investigation, or restricted from providing health care or diagnostic services by any government regulatory agency; and
  - (4) Have no licensure sanctions or pending sanctions
  - (5) APRN alternative titles include:
    - Advanced Practice Nurse (APN); or
    - Advanced Registered Nurse Practitioner (ARNP)
  - (6) Four types of APRN:
    - Certified Nurse Midwife (CNM);
    - Nurse Practitioner (NP);
    - Certified Registered Nurse Anesthetist (CRNA); and
    - Clinical Nurse Specialist (CNS)

Applicants failing to demonstrate in their application that they meet these qualification requirements will be considered non-responsive and will therefore be disqualified from further consideration.

# **SECTION B. DEFINITIONS**

Additional definitions for Contract-specific terms are found in the sample contract set forth as Exhibit F to this RFQ and shall apply to those terms as they are used in this Solicitation. The following terms have the meanings set forth below:

**Agency** – the Department of Social and Health Services is the agency of the State of Washington that is issuing this RFQ.

**Amendment** – a unilateral change to the RFQ that is issued by DSHS at its sole discretion and posted on WEBS.

**Apparently Successful Applicant** – an Applicant selected as having submitted a successful Application, based on the final determination of DSHS management taking into consideration the Applicant's qualifications and the needs of DSHS. Upon execution of a Contract, the Apparently Successful Applicant is referred to as the Successful Applicant or the Contractor.

**Apparently Unsuccessful Applicant** – an Applicant not selected as having submitted a successful Application, based on the final determination of DSHS management taking into consideration the Applicant's qualifications and the needs of DSHS.

**Applicant** – an individual, provider group, or other business entity submitting an application in response to this RFQ.

**Application** – all material prepared and assembled by an Applicant, and which the Applicant submits in response to this RFQ.

**Business Day** – Monday through Friday excluding state holidays. A Business Day starts at 12:00 a.m. (midnight) and ends at 11:59 p.m. *(*See Table A-1. for list of State Holidays)

**Complaint** – a process that may be followed by an Applicant prior to the deadline for application submission to alert DSHS of certain types of asserted deficiencies in the RFQ.

**Consultative Examination** or **CE** – a face-to-face interview conducted by a health professional to determine a claimant's main complaint(s), elicited in sufficient detail to permit a comprehensive understanding of the diagnosis. A review of claimant's medical records must be included in the examination report.

**Contract** – a written agreement entered into between a Successful Applicant and DSHS as a result of this RFQ.

**Contractor** – an individual, provider group, or other business entity whose application has been accepted by DSHS and is awarded a fully executed, written contract.

**Coordinator** or **RFQ Coordinator** – an individual or designee who is employed by DSHS and who is responsible for conducting this RFQ.

**Debriefing** – a short meeting an Apparently Unsuccessful Applicant may request with the Coordinator for the purpose of receiving information regarding the review of the Applicant's Application based on qualification requirements and prior contract performance (if applicable).

**Department of Social and Health Services** or **DSHS** – the state of Washington agency issuing this RFQ.

**Division of Disability Determination Services** or **DDDS** – a division of the Economic Services Administration (ESA) of the Department of Social and Health Services (DSHS).

**Economic Services Administration** or **ESA** – an administration of the Department of Social and Health Services (DSHS).

**Issue** – to mail, post or otherwise release this RFQ as a public document to interested parties.

**Key Personnel** – the staff being proposed to do the work under this Application.

**Protest** – an objection by the Applicant, in writing, protesting the results of this RFQ, and which complies with all requirements of this RFQ.

**RCW** – the Revised Code of Washington. All references in this RFQ to RCW chapters or sections shall include any successor, amended, or replacement statute. Pertinent RCW chapters can be accessed at <u>http://apps.leg.wa.gov/rcw/</u>.

**RFQ** – the Request for Qualification (e.g. this RFQ document). The term RFQ and Procurement are interchangeable.

**Statement of Work** – the services the Contractor is to provide under any contract awarded, which is included in the Special Terms and Conditions section of the Contract or in the form of an exhibit attached to the Contract.

**Subcontractor** – any qualified provider who signs a separate agreement with a DSHS Contractor and who the Contractor pays for providing medical and psychological service examinations.

**Submit** – to deliver to the DSHS RFQ Coordinator any of several documents described in this RFQ and in the manner specified in this RFQ.

**WAC** – the Washington Administrative Code. All references to WAC chapters or sections shall include any successor, amended, or replacement regulation.

**WEBS** – the Washington Electronic Business Solution, the Applicant notification system found at <u>https://fortress.wa.gov/ga/webs/</u> and maintained by the Washington State Department of Enterprise Services.

# Table A-1. STATE HOLIDAYS

| Item  | Action                               |  |
|---|--------------------------------------|--|
| New Year's Day                                | January 1                            |  |
| Martin Luther King Jr.'s Birthday             | 3 <sup>rd</sup> Monday in January    |  |
| President's Day                               | 3 <sup>rd</sup> Monday in February   |  |
| Memorial Day                                  | Last Monday in May                   |  |
| Independence Day                              | July 4                               |  |
| Labor Day                                     | 1 <sup>st</sup> Monday in September  |  |
| Veteran's Day                                 | November 11                          |  |
| Thanksgiving Day                              | 4 <sup>th</sup> Thursday in November |  |
| Friday immediately following Thanksgiving Day |                                      |  |
| Christmas Day                                 | December 25                          |  |

\* If a holiday falls on a Saturday, state offices are closed on the preceding Friday. If it falls on a Sunday, state offices are closed on the following Monday.

# SECTION C. PROCUREMENT PROCESS

**1.** Procurement Schedule

The Procurement Schedule set forth below outlines the tentative schedule for important action deadlines and times. All deadlines after the application submission are approximate and may be adjusted as conditions indicate, without amending this document. It is the Applicant's sole responsibility to periodically check with the RFQ Coordinator for amendments to this document.

#### Table B-1. **PROCUREMENT SCHEDULE**

| ltem | Action  |
|------|---|
| 1.   | DSHS Issues RFQ.  |
| 2.   | Applicant may submit written questions and comments until 11:59 p.m. Pacific Time.<br>(NOTE: This date must be <b>five (5) business days prior</b> to application submission)                                       |
| 3.   | DSHS will Issue responses.  |
| 4.   | Applicants may submit written complaints by 11:59 p.m. Pacific Time.<br>(NOTE: This date must be <b>five (5) business days prior</b> to application submission)   |
| 5.   | DSHS notifies Apparently Successful Applicants within <b>forty-five (45) business days</b><br><b>after</b> receipt of the properly completed Application.   |
| 6.   | DSHS notifies Apparently Unsuccessful Applicants within <b>forty-five (45) business days after</b> receipt of the properly completed Application.   |
| 7.   | Applicants may request Debriefing within <b>three (3) business days</b> from the date of the letter and/or by the date and time specified in the letter.  |
| 8.   | DSHS holds debriefing conferences within <b>five (5) business days after</b> receipt of the debriefing request, if requested  |
| 9.   | Apparently Unsuccessful Applicants may submit Protest(s) by 11:59 p.m. Pacific Time.<br>(NOTE: This date must be within five (5) business days after the debriefing conference)                                     |
| 10.  | DSHS considers and responds to any Protest(s) within <b>five (5) business days after</b> receipt of the protest request, if requested, unless more time is required to review the Protest and make a determination. |
| 11.  | Contract Execution.   |

# 2. **Procurement Contact Information**

Upon release of this RFQ, all communications concerning this RFQ must be directed only to the appropriate RFQ Coordinator listed below. Any communication directed to DSHS staff or consultants, other than the RFQ Coordinator may result in disqualification.

| RFQ Coordinator:  | Uyen Kashani, Professional Relations Specialist<br>Department of Social and Health Services<br>Economic Services Administration<br>Division of Disability Determination Services<br>Professional Relations |
|-------------------|--|
| Mailing Address:  | P.O. Box 9303<br>Olympia, WA 98507-9303  |
| Physical Address: | 6737 Capitol Boulevard S<br>Building 2, 1 <sup>st</sup> Floor<br>Tumwater, WA 98501-5581   |
| Telephone:        | (360) 664-7437   |
| Fax:              | (360) 586-3578   |
| E-mail:           | <u>Uyen.Kashani@ssa.gov</u>  |

# 3. Posting of Procurement Documents

DSHS shall post this RFQ, and all amendments and announcements relating to this RFQ, on WEBS. WEBS can be accessed at: <u>https://fortress.wa.gov/ga/webs/</u>. In order to inform the largest number of potential Applicants about this opportunity, DSHS shall also post documents relating to this Procurement on the DSHS Procurements page at:

https://www.dshs.wa.gov/sesa/central-contract-services/procurements-and-contracting.

All Applicants should register as a vendor on WEBS in order to receive notifications automatically generated on WEBS.

#### 4. Amendment, Cancellation/Rejection of Applications, Reissuance of Procurement

DSHS may amend or add to, retract from or cancel this Procurement at any time, in whole or in part, and without penalty. DSHS may reject all Applications and cancel or reissue this RFQ. All amendments and notifications of cancellation shall be posted on the DSHS Procurement website and/or on WEBS. In the event of a conflict between amendments or between an amendment and this Procurement Document, the document issued latest shall control.

#### 5. Communications Regarding Procurement

Upon the posting of this RFQ, all communications concerning this RFQ must be directed to the appropriate RFQ Coordinator listed on the cover page of this RFQ document. Any communication directed to DSHS staff or consultants, other than the RFQ Coordinator, may result in disqualification.

DSHS considers all oral communications unofficial and non-binding on DSHS. Applicants should rely <u>only</u> on written statements issued by the RFQ Coordinator. Email shall be considered an official method of communication unless otherwise specified in this document.

# 6. Questions and Answers

Applicants may email or mail written questions to the RFQ Coordinator up to five (5) business days prior to Application submission. Applicants may only rely on written statements issued by the RFQ Coordinator. Any oral communications are unofficial and are not binding on DSHS.

# 7. Request for Change in Mandatory Requirements

Applicants are encouraged to review the mandatory requirements of this RFQ carefully, and submit any comments and recommendations to the RFQ Coordinator. If Applicant believes that this Procurement contains requirements which would unreasonably prohibit or restrict Applicant's participation, or believes that different requirements would provide better value to the State, Applicant shall submit a written explanation of the issue together with proposed alternative requirements to the RFQ Coordinator five (5) business days prior to application submission. The RFQ Coordinator shall not be required to consider requests for changes after this date. Should an Applicant comment identify a change that would be in the best interest of the DSHS to make, DSHS may modify this RFQ accordingly.

# 8. Complaints

Applicants may submit any complaints they have concerning the RFQ requirements up to five (5) business days prior to Application submission. The complaint must be made in writing to the RFQ Coordinator and the Applicant must clearly articulate the basis for the complaint as well as include a proposed remedy. The application process and contract award may continue.

These complaints will **not** be handled through the protest procedures outlined in Section D, *Debrief and Protest*; however, the RFQ Coordinator will forward a copy of the complaint to the DSHS ESA Key Contracts Coordinators. Should an Applicant complaint identify a change that would be in the best interest of the DSHS to make, DSHS may modify this RFQ accordingly. The DSHS decision is final; no further administrative appeal is available.

# 9. Insurance

Applicants must comply with the insurance requirements identified in the sample contract attached hereto as Exhibit F.

# 10. Cost to Prepare Response

DSHS will not be liable for any costs incurred by the Applicant in preparing, submitting, or presenting an Application for this RFQ.

# 11. Acceptance of Solicitation Terms

In submitting an Application that includes a signed Applicant Certification and Assurances Form, attached as Exhibit E, the Applicant acknowledges that it accepts all terms of this RFQ, including all of its attachments, and that the Applicant's Application constitutes a binding offer which may be accepted by DSHS through naming the Applicant as the Apparently Successful Applicant and awarding the Applicant a fully executed, written Contract.

# 12. Submission and Ownership of Applications

Applications must be sent to the RFQ Coordinator, either by mail, hand delivery, email, or fax at the address specified in Section C.2, *Procurement Contact Information*. All Applications and any accompanying documentation becomes the property of DSHS and will not be returned. DSHS assumes no responsibility for delays caused by Applicant's email, network problems or any other party.

DSHS shall have the right to use any of the ideas presented as part of the process in any manner as it deems appropriate or beneficial, regardless of whether it is contained in a Response that results in selection for a Contract.

# 13. Errors in Applicant Application

Applicants are responsible for all errors or omissions contained in their Applications. Applicants will not be allowed to alter Application documents after Application Response submissions.

DSHS reserves the right to contact any Applicant for clarification of Application contents. In those cases where it is unclear, the Applicant will be contacted to clarify specific matters in the submitted Application.

DSHS reserves the right to waive minor administrative irregularities contained in any Applicant Application.

#### 14. Withdrawal of Applications

After an Application has been submitted, an Applicant may withdraw its Application at any time. A written request to withdraw the Application, signed by an authorized representative of the Applicant, must be submitted to the RFQ Coordinator. After withdrawing an Application, an Applicant may submit another Application at any time.

# 15. Non-Responsive Application

All Applications will be reviewed by the RFQ Coordinator to determine compliance with administrative requirements and instructions specified in this RFQ. DSHS may reject or withdraw an Application at any time as non-responsive for any of the following reasons:

- a. Incomplete Application;
- b. Submission of an Application that proposes services that deviate from the requirements set forth in this document;
- c. Failure to meet the qualification requirements or to comply with any part of this RFQ or any exhibits to this RFQ;
- d. Submission of incorrect, misleading, or false information; or
- e. History of prior unsatisfactory contractual performance

The Coordinator may contact any Applicant for clarification of the Application. If an Application is deemed non-responsive, it shall be removed from further consideration. DSHS shall notify non-responsive Applicant of this determination and the supporting reasons. Applicants whose

Applications are found to be non-responsive shall be disqualified from further evaluation and shall be notified in writing.

# 16. Auxiliary Aids and Services

DSHS will provide access to this RFQ document to individuals with disabilities. Please contact the RFQ Coordinator to request auxiliary aids and services for this RFQ.

If an individual believes that the Department has discriminated on the basis of a disability, please contact the DSHS Investigations Unit for the Nondiscrimination Policy Brochure and complaint process. The brochure can be found at:

https://www.dshs.wa.gov/sites/default/files/SESA/publications/documents/Non-discrim%2022-171.pdf.

#### 17. Ethics, Policies and Law

Specific restrictions apply to contracting with current or former state employees pursuant to chapter 42.52 of the Revised Code of Washington.

Applicants should familiarize themselves with the requirements prior to submitting an Application.

Applicants must include, a list identifying any current or former state employees who are employed by, or subcontracted with Applicant. The list must include the name of the employee or subcontractor, the individual's employment history with the State of Washington, and a statement of the individual's involvement with the response to, or their proposed role in providing the services under a contract resulting from this RFQ.

#### 18. Minority & Women's Business Enterprises (MWBE) and Veteran-Owned Business Enterprises

In accordance with the legislative findings and policies set forth in RCW 39.19, 43.60A.200, 39.26.240 and 39.26.245, the State of Washington encourages participation by veteran-owned business enterprises and Minority-Owned and Women-Owned Business Enterprises (MWBE), either self-identified or certified by, respectively, the Department of Veterans Affairs or the Office of Minority and Women's Business Enterprises (OMWBE). While the State does not give preferential treatment, it does seek equitable representation from the veterans, minority and women's business communities.

Participation by veteran-owned and MWBE contractors may be either on a direct basis in response to this RFQ or as a subcontractor to a contractor. However, no preference will be given in the evaluation of Applications, no minimum level of MWBE or veteran-owned business participation shall be required, and Bids will not be evaluated, rejected, or considered non-responsive on that basis.

Applicants may contact the Office of Minority and Women's Business Enterprises (OMWBE) at <u>http://omwbe.wa.gov/</u> and/or the Department of Veterans Affairs at <u>http://www.dva.wa.gov/program/veteran-owned-business-certification</u> to obtain information on certified firms for potential subcontracting arrangements or for information on how to become certified. Nothing in this section is intended to prevent or discourage participation from non-MWBE firms or non-veteran-owned businesses.

# 19. Exhibits to this RFQ are:

Exhibit A1, A2, A3 – Application Checklist

Exhibit B1, B2, B3 – Statement of Agreement

Exhibit C1, C3 – Acknowledgement of Professional Qualifications

Exhibit D - Contractor Intake

Exhibit E – Applicant Certification and Assurances

Exhibit F – Sample Contract – DDDS Consultative Medical Examinations

Exhibit G – Cardiology Specialty Examination

Exhibit H – Dermatology Specialty Examination

Exhibit I – Neurology Specialty Examination

Exhibit J – Orthopedic Specialty Examination

Exhibit K – Pediatric Specialty Examination

Exhibit L – Respiratory Specialty Examination

Exhibit M – Rheumatology Specialty Examination

Applicants should download a complete copy of this RFQ and all attached exhibits, as listed above. Applicants who experience difficulty downloading the documents should contact the RFQ Coordinator.

The procurement documents can be accessed at <u>http://www.dshs.wa.gov/fsa/central-contract-services/procurements-and-contracting</u> or WEBS at <u>https://fortress.wa.gov/ga/webs/</u>.

#### 16. Notification to Applicants

DSHS shall notify Apparently Successful Applicants with forty-five (45) business days after receipt of the properly completed Application. Notifications will be in writing and will include the Contract for the Applicant's signature.

DSHS shall notify Apparently Unsuccessful Applicants by letter within forty-five (45) business days after receipt of the properly completed Application.

# SECTION D. DEBRIEF AND PROTEST

#### 1. Debriefing Conferences

All Applicants may request a debriefing conference by submitting a request in writing to the RFQ Coordinator by mail or email within three (3) business days from the date of the letter.

A debriefing conference will be held within five (5) business days after receipt of the debriefing request, if requested.

A debriefing conference will be conducted by telephone and is limited to a maximum of one hour in length.

Discussion at the debriefing conference will be limited to the review of the Applicant's Application based on qualification requirements and prior contract performance (if applicable).

DSHS will not identify the other Applicants or allow review of their Applications or application review during debriefing.

#### 2. Grounds and Filing of Protests

In order to Submit a Protest under this RFQ, an Applicant must have submitted an Application for this RFQ, and must have requested and participated in a Debriefing Conference. This protest process is the sole administrative remedy available within DSHS. The following is the process for filing a Protest:

Grounds for Protest. A Protest may be made based on these grounds only:

- a. DSHS failed to follow the procedures established in this RFQ document, or to follow applicable State or federal laws or regulations; or
- b. Bias, discrimination, or conflict of interest on the part of an evaluator.

#### 3. Protest Form and Content

A Protest must state all of the facts and arguments upon which the Protest is based, and the grounds for the Protest. It must be in writing and signed by a person authorized to bind the Applicant to a contractual relationship. At a minimum, the Protest must include:

- a. The name of the protesting Applicant, mailing address and phone number, and the name of the individual responsible for submission of the Protest;
- b. The RFQ number and title;
- c. A detailed and complete statement of the specific action(s) by DSHS under protest;
- d. The grounds for the Protest; and
- e. Description of the relief or corrective action requested.

Applicants may attach to their Protest any documentation they have to offer in support.

# 4. Submitting a Protest

Protests must be in writing and must be signed. Applicants must mail or hand-deliver their Protest to the RFQ Coordinator. Protests may not be submitted by fax or email. DSHS must receive the written Protest within five (5) business days after the debriefing conference.

# 5. DSHS Protest Process

The RFQ Coordinator will forward the Protest to the DSHS designated Protest Coordinator with copies of the following:

- a. This RFQ and any amendments;
- b. The protesting Applicant's Application; and
- c. Any other documents of the Application in question.

DSHS will follow these procedures in reviewing a Protest:

- a. DSHS will conduct an objective review of the Protest, based on the contents of the written Protest and the above materials provided by the RFQ Coordinator.
- b. DSHS will send the Protestor a written decision within five (5) business days after DSHS receives the Protest, unless more time is required to review the Protest and make a determination. The protesting Applicant will be notified by the RFQ Coordinator if additional time is necessary.

#### 6. Determination of Protests

The Protest Coordinator shall issue a written determination regarding the Protest. This written determination shall include one or more of the following determinations:

- a. Find that the Protest lacks merit and uphold DSHS's actions;
- b. Find that any errors in the RFQ process or in DSHS's conduct did not influence the outcome of the RFQ, and uphold DSHS's actions; <u>or</u>
- c. Find merit in the Protest and provide options for corrective action by DSHS which may include:
  - (1) That DSHS correct any errors and re-evaluate all Applications affected by its determination of the Protest;
  - (2) That DSHS reissue the RFQ document; or
  - (3) That DSHS make other findings and take such other action as may be appropriate.

There is no further administrative process or remedy available within DSHS to appeal the determination that resulted in a Protest. If the protesting party does not accept DSHS' determination, the protesting party can seek relief from Superior Court in Thurston County, WA.

# SECTION E. APPLICATION CONTENTS

The Applicant must answer all questions and must include all items requested in the order requested for the Application to be considered responsive. The Applicant must address every section of this RFQ.

#### 1. Administrative Requirements

Applicants wishing to provide services as a provider under the terms and conditions of this RFQ must:

- a. Review all of the enclosed material.
- b. Submit completed required documents and copies of additional required documentation to the appropriate RFQ Coordinator identified on page 1 of this RFQ.
- c. Submit the following regarding Prior Contract Performance:
  - (1) Full details of all Terminations for Default that have been experienced by the Applicant in the past five (5) years, including the other party's name, address, and telephone number.

"Termination for Default" is defined as notice to Applicant to stop performance due to the Applicant's non-performance or poor performance and the issue was either: (a) not litigated; or (b) litigated and such litigation determined the Applicant to be in default.

(2) Description of the deficiencies in performance, and describe whether and how the deficiencies were remedied. Applicants must present any other information pertinent to its position on the matter.

DSHS will evaluate the information and may, at its sole discretion, reject the Applicant's Application if the information indicates that completion of a Contract or Statement of Work resulting from this RFQ may be jeopardized by selection of the Applicant.

#### 2. Application Requirements

Please respond to each item in the same order in which they appear. For Applicants having *more than one* physician performing work, the actual physician who will be working under the Contract issued as a result of this RFQ, will each complete the exhibits in Section a.(3), *For each physician within a group of physicians performing work*.

- a. Complete and submit the following:
  - (1) For <u>single physician</u> performing work
    - Exhibit A1 Application Checklist
    - Exhibit B1 Statement of Agreement
    - Exhibit C1 Acknowledgement of Professional Qualifications

- Exhibit D Contractor Intake
- Exhibit E Applicant Certification and Assurances
- (2) For a *group of physicians* performing work
  - Exhibit A2 Application Checklist
  - Exhibit B2 Statement of Agreement
  - Exhibit D Contractor Intake
  - Exhibit E Applicant Certification and Assurances
- (3) For *each* physician *within a group of physicians* performing work
  - Exhibit A3 Application Checklist
  - Exhibit B3 Statement of Agreement
  - Exhibit C3 Acknowledgement of Professional Qualifications
- b. Based on the Applicant's experience with consultative examinations, provide a detailed listing of the Key Personnel (if applicable) proposed for this engagement, including the titles of staff (if applicable).
- c. All other items listed in Exhibits A1, A2, and A3.

# SECTION F. CONTRACT PROCEDURES

# 1. Contract Award

At the sole discretion of DSHS, DSHS shall designate an individual or team to evaluate Applications.

DSHS may consider past or current performance of any DSHS contracts by an Applicant, and any experience of the program or DSHS in working with an Applicant under any past or current contract with DSHS.

DSHS shall make the final determination and award a Contract to all who qualify, and accept the DDDS Schedule of Maximum Allowances for Medical Services as published on the DSHS website, <u>https://www.dshs.wa.gov/esa/disability-determination-services/disability-determination-services-medical-provider-information</u>.

Applicants awarded a Contract shall be officially notified as Apparently Successful Applicants.

#### 2. Notification of Apparently Successful Applicants

DSHS shall notify Apparently Successful Applicants within forty-five (45) business days after receipt of the properly completed Application. Notifications will be in writing and will include the Contract for the Applicant's signature.

DSHS shall notify Apparently Unsuccessful Applicants by letter within forty-five (45) business days after receipt of the properly completed Application.

#### 3. Contract Execution

Apparently Successful Applicants are expected to sign a contract with DSHS and any subsequent amendments that may be required to address specific work or services as needed. A sample contract is attached as Exhibit F.

If the Apparently Successful Applicant fails or refuses to sign the Contract or any subsequent amendment within ten (10) business days of delivery, DSHS may elect to cancel the award

Any subcontracts necessary to perform the contract shall be subject to the prior written approval of DSHS.

If at contract award or anytime thereafter, any specifically named individual(s) in the Application to work on this engagement are not available, DSHS has the right to approve or reject any change in Contractor personnel.