STATE OF WASHINGTON

## Department of Social & Health Services

## SOLE SOURCE POSTING

The Department of Social & Health Services (DSHS) contemplates awarding a sole source contract to Alhambra US to provide renewal of licenses and support for three fax servers established with Alhambra. Faxes are sent in to the Department by customers, vendors, and partners related to public assistance benefits including food, cash, medical, and child care subsidy..

The healthcare field relies heavily on fax for security purposes and HIPAA Compliance, healthcare providers often fax very large document files for customer verification of medical information. The software has the unique feature of being able to write fax data directly to the Barcode database via an ODBC driver.

The contract will be issued on or about 8/15/2025 for 14 months. The dollar value is estimated at $33,604.29.

Vendors contemplating the above requirements are required to submit capability statements detailing their ability to meet the state’s requirements by 7/31/2025. The following information should be included in the capability statements:

* Consolidate the end dates for the support plan and two licensing packages together with a single end date
* Renew technical support for the Use It Messaging Fax Server
* Provide licensing for two (2) SR140-24-R3 fax servers
* Integration with Barcode database via ODBC driver

In the absence of other qualified sources, it is the state’s intent to make a sole source award of the contract.

To submit capability statements or for questions, contact:

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