

## Customer Rights & Informed Choice Resource Links

- Division of Vocational Rehabilitation (DVR): <https://www.dshs.wa.gov/dvr>
- Division of Vocational Rehabilitation Laws, Policies & Procedures: <https://www.dshs.wa.gov/dvr/About/VR Laws.aspx>
- Rehabilitation Act of 1973 as amended: <http://www.dol.gov/oasam/regs/statutes/>
- Revised Code of Washington: <http://apps.leg.wa.gov/rcw/>
- Washington Administrative Code: <http://apps.leg.wa.gov/wac/>
- DVR Customer Services Manual: <https://www.dshs.wa.gov/sites/default/files/dvr/documents/Custom er ServicesManual.pdf>