

Exhibit M

**Department of Social and Health Services
Division of Vocational Rehabilitation
Solicitation #2020-0001
Bidder Questions & Answers**

1. **Question:** My CARF Accreditation is going to expire before the new contract starts and CARF won't be able to do a survey on time due to COVID-19 (coronavirus). How will this affect my Application?

Answer: It will not affect your Application. Submit your current CARF accreditation with your application packet – DVR will not reject any Applicants because of delays in CARF accreditation. DVR will update Applicants as we find out more information from CARF.

2. **Question:** DVR Amended the Solicitation and made modifications to one of the forms, but I've already completed and/or submitted my Application Packet. Do I need to change anything about my Application Packet?

Answer: No, you do not. If you've submitted your Application Packet, you do not need to change anything. If you've already completed the previous version of Exhibit G but have not yet submitted your Application Packet, you do not need to complete the new version – submitting the previous version will be fine.

3. **Question:** What if the COVID-19 situation continues to worsen, and I am still not able to submit my Application Packet by the new due date?

Answer: DVR will monitor the situation and will be taking the needs of our current and future contractors into account. Before June 1, DVR will re-evaluate the due date of this solicitation and will consider extending it a second time if the situation requires it. However, DVR cannot guarantee that any submissions after June 1 will have a contract start date of July 1.

4. **Question:** Do you have fillable forms for the Exhibits that are included with this Solicitation?

Answer: DVR is working on posting fillable versions to our public web pages for CRPs and IL providers, <https://www.dshs.wa.gov/dvr/community-rehabilitation-programs-contracts> and <https://www.dshs.wa.gov/dvr/independent-living-services>. Please keep checking the website for updates.

5. **Question:** DVR has already approved me and/or my staff to provide IL services under the current contract. Do I still have to submit resumes and transcripts with my Application Packet?

Answer: Yes, please include the requested resumes and transcripts for all staff applying to provide IL services. Additionally, please fill out Exhibit K just as you would if you were applying for the first time.