



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES

Local CSO address

Date

Mail to:

RE: _____

Date of Birth: _____

Client ID: _____

ProviderOne ID: _____

Dear Provider,

This letter is in response to a claim you submitted for costs associated with a Physical Functional Evaluation, diagnostic services, or reimbursement for medical records for date of service: _____. **You must submit claims for reimbursement through the ProviderOne billing system.**

ProviderOne Enrollment

For information about ProviderOne enrollment please visit: <http://www.hca.wa.gov/billers-providers/apple-health-medicaid-providers/enroll-billing-provider>. You can also contact ProviderOne Enrollment directly at 1-800-562-3022 Ext. 16137 with questions.

If you are a **Medical Records Company** and need to enroll in ProviderOne for billing purposes, please complete the simplified payment agreement from here <https://www.hca.wa.gov/assets/billers-and-providers/18-0011-payment-agreement-for-medical-records-companies.pdf>

ProviderOne Claims

For assistance submitting a claim, please contact ProviderOne at 1-800-562-3022 (Monday to Friday: 8:00 am-3:30 pm) or online at: <https://fortress.wa.gov/hca/p1contactus/>.

Medical Record Companies can find billing guidance on how to submit a claim here <https://www.hca.wa.gov/assets/billers-and-providers/webinar-MRCproviders101.pdf>.

Medical Evidence Reimbursement Fee Schedules

Please visit the following links for reimbursement rates:

Medical Evaluations and Diagnostic Procedures: <https://www.dshs.wa.gov/esa/medical-evidence-requirements-and-reimbursements/medical-evaluations-and-diagnostic-procedures>

Medical Records- Medical Evidence Fee Schedule: <https://www.dshs.wa.gov/esa/medical-evidence-requirements-and-reimbursements/medical-records-medical-evidence-fee-schedule>

Reimbursements are limited to non-invasive diagnostic services and exams necessary to establish a diagnosis or severity of an impairment that limits work activity. **Services not included in these fee schedules are subject to Medicaid rates and coverage limitations**, and you may need to submit a separate claim with ProviderOne using established CPT codes.