PROVIDER'S NAME	DATE



## Children's State Operated Living Alternatives (SOLA) Certification Evaluation

PROVIDER'S NAME				
MAILING ADDRESS				
SITE ADDRESS				
PROVIDER EMAIL ADDRESS		PROVIDER PHONE NU	IMBER (INCLUDE AREA CODE)	
CERTIFICATION LENGTH RECOMMENDATION BY PROVIDER QUALITY ASSURANCE SPECIALIST (24 MONTH MAXIMUM)		CERTIFICATION MONITORING LENGTH APPROVED BY QUALITY ASSURANCE UNIT MANAGER		
CERTIFICATION EVALUATION PERIOD		NEXT REVIEW DATE (I	FILLED OUT BY QA UNIT MANAGER)	
EVALUATOR VISIT DATES				
The Evaluator confirms, by signing belo SOLA program.	w, that they do not h	ave any interest and	or obligation in the above stated	
EVALUATOR'S SIGNATURE	DA	ATE	PRINTED NAME	
Participants				
SOLA PROGRAM ADMINISTRATOR'S NAME			OUT-OF-HOME SERVICES COORDINATOR'S NAME	
CHILDREN'S STATE OPERATED PROGRAM MANAGER'S NAME			PROVIDER QUALITY ASSURANCE SPECIALIST'S NAME	
OTHER'S NAME AND ROLE	OTHER'S NAME AND F	ROLE	OTHER'S NAME AND ROLE	

PRO	OVID	ER'S NAME	DATE			
Se	ctio	n A. Provider Qualifications and Responsibilities				
		Standards	Progr	am C	ompli	ance
1.	Bad	ckground checks:	YES	NO	Р	N/A
	a.	All provider employees, administrators, owner-administrators, subcontractors, and volunteers have a current, non-disqualifying background check before having unsupervised access to clients;				
	b.	As of January 1, 2016, all new hires have fingerprint-based background checks before allowing unsupervised access to clients;				
	C.	A character, competence and suitability review is completed before allowing unsupervised access to clients, when background check results reveal non-disqualifying crimes or negative actions;				
	d.	Are renewed at least every three years; and				
	e.	A person who has resided fewer than three continuous years in Washington State must have fingerprint-based background checks (including a person who resides out of state and works in Washington State).  DDA Policy 5.01				
Ev	alua	tor Comments:				
Со	rrec	tive Actions:				
2.		e provider and their employees meet these Community Residential Services Business ng Term Care Worker Training requirements:	YES	NO	Р	N/A
	a.	75 hours certificate or exempt from these requirements;  WAC 388-829-0030 through WAC 388-829-0045				
	b.	12 hours of Continuing Education per year;  WAC 388-829-0085				
	C.	CPR and First Aid training completed within first 60 days of hire and kept current; and WAC 388-829-0040				
	d.	Current blood-borne pathogens training, completed annually and within one year of the previous training; and				
	e.	Current Food Handlers permit. <u>WAC 388-829-0050</u> / <u>WAC 296-823-12005</u> / <u>WAC 388-826-0074</u> WAC 388-101D-0090				
Ev	alua	tor Comments:				
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Co	rrec	tive Actions:				
3.		vider maintains the following when participating in nurse delegation for clients eiving out-of-home services who require assistance with medication administration):	YES	NO	Р	N/A
	a.	Written instructions for performing the delegated task from the delegating RN;				
	b.	Documentation of nurse delegation 90-day visits including validation of nursing assistant registrations or certifications;				
	C.	A consent is in place, signed by the client or legal representatives; and				
	d.	Verification of nurse delegation training for staff.  WAC 388-826-0071				

Evaluator Comments:				
Corrective Actions:				
The provider has a signed copy of Residential Services Providers: Mandatory Reporting of Abuse, Improper Use of Restraint, Neglect, Personal or Financial Exploitation, or Abandonment of a Child or Vulnerable Adult, form DSHS 10-403, on reporting requirements on file (required upon hire and annually).  DDA Policy 6.12	YES	NO	P	N/A
Evaluator Comments:				
Corrective Actions:				
5. The Provider maintains a client rights policy.  RCW 71A.26	YES	NO	P	N/A
Evaluator Comments:				
Corrective Actions				
Corrective Actions				
Corrective Actions  6. The provider maintains a client grievance policy, including timelines, possible remedies, and information about how to submit unresolved grievances to the department.  RCW 71A.26	YES	NO 🔲	P	N/A
The provider maintains a client grievance policy, including timelines, possible remedies, and information about how to submit unresolved grievances to the department.		NO 🔲	P 🗍	N/A
The provider maintains a client grievance policy, including timelines, possible remedies, and information about how to submit unresolved grievances to the department.      RCW 71A.26		NO 🗀	P	N/A
The provider maintains a client grievance policy, including timelines, possible remedies, and information about how to submit unresolved grievances to the department.      RCW 71A.26		NO 🗀	P	N/A
6. The provider maintains a client grievance policy, including timelines, possible remedies, and information about how to submit unresolved grievances to the department.  RCW 71A.26  Evaluator Comments:		NO 🗍	P	N/A

Se	Section B. Physical and Safety Requirements							
		Standards	Program Compli					
1.	The	e condition of the home is:	YES	NO	Р	N/A		
	a.	The exterior is in acceptable condition and free from hazards;						
	b.	The yard and lawn are maintained; and						
	C.	The interior is clean and in sanitary condition.						
Ev	alua	tor Comments:						
Со	rrec	tive Actions:						
2.	The	e provider ensures physical and safety requirements are met:	YES	NO	Р	N/A		
	a.	A furnished home environment including a private, furnished bedroom for each client;						
	b.	Exteriors exits free from obstacles, barriers, or locked gate;						
	C.	Windows are operational;						
	d.	Cleaning supplies, toxic substances, aerosols, and items with warning labels are inaccessible and properly stored as needed to meet the clients' need;						
	e.	Flammable and combustible materials are stored safely;						
	f.	Working smoke and carbon monoxide alarms located in or near bedrooms and on each level of the home;						
	g.	Smoke detectors meet needs of clients' specialized needs, including any vision or hearing loss;						
	h.	There are fire extinguishers in the home that are serviced and accessible;						
	i.	A stocked first aid kit is available;						
	j.	A stocked disaster kit is available for all clients and staff in the home;						
	k.	A working telephone with 911 access is available to clients;						
	I.	The client has access to a working flashlight or alternative light source;						
	m.	Backup power source is in place for client's who receive life-sustaining treatments (i.e. ventilator).						
	n.	The water temperature is no higher than 120 degrees Fahrenheit; and						
	0.	The provider checks the water temperature at least once every month and documents compliance.						
		SOP 205.08 Safety Checks						
Ev	alua	tor Comments:						
Co	rrec	tive Actions:						
3.		e state vehicles are furnished with car or booster seats in accordance with Washington ld Passenger Restraint law if applicable.  RCW 46.61.687	YES	NO	P	N/A		
Ev	alua	tor Comments:						
Со	rrec	tive Actions:						

The provider completes and posts emergency evacuation plans and gas shut off instructions (if applicable).      SOP (On-Call Supervisory Cell Phone Use)	YES	NO	P	N/A
Evaluator Comments:				
Corrective Actions:				
Provider staff are aware of emergency contact protocol including contacting management, 911, parents, etc.     205.07 Client Emergencies     SOP 203.4 After-Hours Supervisor Notification	YES	NO	P	N/A
Evaluator Comments:				
Corrective Actions:				

Se	ction C. Client Services				
	Standards	Progr		•	
	Provider offers clients the choice of daily schedule and community inclusion activities and maintains documentation.  aluator Comments:	YES	NO	P	N/A
Со	rrective Actions:				
2.	The provider supports clients enrolled in school by:	YES	NO	Р	N/A
	<ul> <li>Supporting the client in regular school attendance, including following the school's reporting requirements when the client is absent or has an appointment during the school day;</li> </ul>				
	b. Attending all school-related meetings; and				
	c. With the parent or legal guardian's consent, maintain regular communication with school representatives.  WAC 388-826-0071				
Ev	aluator Comments:				
Co	rrective Actions:				
CO	Trective Actions.				
	The provider has sufficient staff available to meet client's assessed needs according to the Children's SOLA Rate Assessment.	YES	NO	Р 	N/A
Ev	aluator Comments:				
Co	rrective Actions:				
		VEO	NO		N1/A
4.	Provider ensures that transportation needs are met.	YES	NO 	P 	N/A
Ev	aluator Comments:			_	
0-	was abit to A salion a				
Co	rrective Actions:				
5.	Provider ensures client funds (cash, including gift cards) are managed for clients in accordance with their Individual Financial Plan, if one is in place.	YES	NO	P	N/A
Ev	aluator Comments:				
Co	rrective Actions:				
6.	Provider ensures community inclusion funds are tracked, including:	YES	NO	P	N/A
	a. Date of each activity;				
	b. Cost of each activity; and	1 1 1			

	C.	A running balance. WAC 388-826-0071				
Ev	alua	tor Comments:				
Co	rrec	tive Actions:				
7.	Pro	vider assists with medical needs:	YES	NO	P	N/A
		Provider assists clients to obtain annual dental and physical exams and documents the dates and outcomes of those visits;				
	b.	Provider assists clients with any follow-up medical and dental services, follow-up appointments, including emergency needs, without delay, and documents the dates and outcomes of those visits;  SOP 206.01 Client Health Services and Support				
	C.	Provider staff assist client to obtain immediate medical attention during medical emergencies by calling 911 and initiating first aid as needed; and SOP 205.07 Client Emergencies				
	d.	Seeks same-day medical evaluation for changes from baseline health presentation.  SOP 206.01 Client Health Services and Support				
Ev	alua	tor Comments:				
Co	rrec	tive Actions:				
8.	Pro	vider assists with medication needs of clients:	YES	NO	Р	N/A
	a.	Medications are stored in an area not readily available to others;				
	b.	Medication log / Medication Administration Record (MAR) available (includes client name, time and dosage of medication, and staff initials indicating medication given);				
	_	Available MARS match client medications; and				
	d.	Medication refusals are documented on MAR and addressed in a behavior plan if appropriate.				
	_	SOP 206.01 Medication Accountability				
Εv	alua	tor Comments:				
Co	rrec	tive Actions:				
9.		ff can identify the client's challenging behaviors and intervention strategies based upon behavior support plan and the Person-Centered Service Plan.	YES	NO	P	N/A
Ev	alua	tor Comments:				
Co	rrec	tive Actions:				
10	Pro	vider participates in DDA-facilitated comprehensive 90-day health and safety reviews.	YES	NO	P	N/A
		90-Day Visit Form	ш	Ш	Ш	Ш

Corrective Actions:				
11. The provider notifies DDA when a client over the age of 18 chooses not to pursue a high school or equivalence course of study or vocational program. Evaluator Comments:	YES	NO	P	N/A
Corrective Actions:				
12. The provider develops and implements an Individual Financial Plan when the child and family engagement plan indicate support is needed for the client to acquire money management skills.  WAC 388-826-0041 WAC 388-826-0042	YES	NO	P	N/A
Evaluator Comments:				
Corrective Actions:				
<ul> <li>13. The Individual Financial Plan: <ul> <li>a. Is signed by the client's parent or legal guardian;</li> <li>b. Includes client funds and income managed by the provider;</li> <li>c. Includes funds and income managed by the client;</li> <li>d. Includes funds and income managed by the representative payee;</li> <li>e. Includes the types of accounts containing client funds;</li> <li>f. Includes money management instruction or support provided to the client; and</li> <li>g. Is reviewed with the client's parent or legal guardian at least every twelve months.</li> </ul> </li> <li>Evaluator Comments:</li> </ul>				
Corrective Actions:				

Section D. Incident and Mandatory Reporting							
Standards	<b>Program Compliance</b>						
<ol> <li>The provider has reported all instances of suspected client abandonment, abuse, neglect, or financial exploitation immediately to the Division of Children, Youth, and Families.</li> <li>DDA Policy 6.12 Incident Reporting</li> </ol>	YES	NO	P	N/A			
Evaluator Comments:	ı						
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Corrective Actions:	İ						
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<ol> <li>The provider additionally reports any allegations of sexual or physical assault to law enforcement immediately, as required per <u>RCW 74.34</u> and <u>RCW 26.44</u>.</li> <li>SOP 205.03 Incident Reporting</li> </ol>	YES	NO	P	N/A			
Evaluator Comments:	ı						
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Corrective Actions:	ı						
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<ol> <li>The provider reported all incidents to DDA and the client's legal representative, in accordance with DDA Policy 6.12. This includes submitting the General Event Report to DDA.</li> <li>DDA Policy 6.12, Incident Reporting</li> </ol>	YES	NO	P				
Evaluator Comments:							
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Corrective Actions:	İ						
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Se	Section E. Records and Reports					
	Standa	rds	Progr	am Co	omplia	ance
1.	I. An Individual Instructions and Support Plan (	IISP) is in place, which:	YES	NO	Р	N/A
	Is available to staff when working with a client's home either electronically or in harmonically or in	client. The entire, current IISP is kept in the ard copy;				
	<ul> <li>Includes, as part of the IISP or as a sepa of the risk summary is available to staff ir</li> </ul>	rate document, a risk summary. A hard copy in the client's home at all times;				
	c. Is completed within 30 days after the clie Provider reviews IISP no more than 90 d	nt begins receiving services from provider.  ays after providing services to client;				
	<ul> <li>d. Documents the participation and written a representative if applicable;</li> </ul>	agreement of the client, and the client's legal				
	e. Includes the date developed, reviewed, or person who prepared, reviewed, or revise	or revised, and the name and signature of the ed the plan;				
	<li>f. Describes habilitation goals that the prov provider supports the client;</li>	ider and client will work on together while the				
		the provider will provide to the client and essed needs identified in the client's person-				
	h. Describes other relevant support and ser	vice information; and				
	<ul> <li>Is reviewed at least six months and upda updated if the client's needs change sign the client or the client's legal representati</li> </ul>	ificantly, the client achieves their goals, or				
	DDA Policy 5.08, WAC 3	<u>88-826-0044</u>				
Ev	Evaluator Comments:					
Co	Corrective Actions:					
2.	2. Provider participates in the development of the the start of services and at each annual asse WAC 833-826-0041	, , , ,	YES	NO	P	N/A
Ev	Evaluator Comments:					
Со	Corrective Actions:					
3.	The provider maintains in the client record:		YES	NO	Р	N/A
	a. Individual Education Plan;					
	b. Child and Family Engagement Plan;					
	c. Person Centered Service Plan; and					
	d. Out-of-home Services Acknowledgement	i.				
Fv	Evaluator Comments:					
_ ~	- Talada Communito.					
Со	Corrective Actions:					
4.	Provider submits quarterly reports to DDA.     Residential Quarterly Report for Children	's Residential Services (DSHS 15-564)	YES	NO	P	N/A

Evaluator Comments:				
Corrective Actions:				
5. Provider maintains documentation for each client:	YES	NO	Р	N/A
<ul> <li>a. Current property records for client-owned property (which are reviewed at least annually and updated):</li> </ul>				
i. With a value of \$25 or more at move in; and				
ii. With a value of \$75 or more acquired after move-in.				
SOP (SOLA Participant Inventory)				
Evaluator Comments:				
Corrective Actions:				
6. Provider has written releases of information signed by the client or their legal representative (as applicable) before information is shared with others.	YES	NO	P	N/A
SOP (Confidentiality)				
Evaluator Comments:				
Corrective Actions:				

Se	ction	F. Restrictive Procedures					
	Standards			<b>Program Compliance</b>			
1.	prop	y the least restrictive procedures are used to adequately protect the client, others, or perty. Restrictive procedures are terminated as soon as the need for protection is no per necessary.	YES	NO	P	N/A	
		<u>DDA Policy 5.14</u> , <u>5.19</u> , <u>5.20</u>					
Εv	aluat	or Comments:					
Corrective Actions:							
2.		A Functional Assessment and Positive Behavior Support Plan are in place if one of the following applies:		NO	Р	N/A	
		A client's person-centered service plan requires extensive supports to prevent emotional outburst, suicide attempts, sexual aggression, self-injury, property destruction, or assaults or injuries to others.					
		The client and family team determines that a modification to an integrated setting requirement is necessary.					
		A client is taking psychotropic medications, including PRN medications, to address target behaviors.					
	d.	The use of certain restrictive procedures are planned or used.					
		The client transitions from an Evaluation and Treatment Facility, a psychiatric hospitalization, or a residential treatment facility.					
		The client has had three or more emergency room visits or hospital admissions in a six-month period due to mental health or behavioral needs.					
	g.	The client is at risk of losing their residential provider due to target behaviors.					
		Door or window alarms are used to monitor a client who presents a risk to themselves or others (e.g., lacks traffic skills, elopes, is physically or sexually assaultive).					
		The client has a history of making threats or inflicting harm with items that need to be taken away or secured for safety due to being used as weapons (e.g., knives, matches, lighters).					
	•	It is necessary to remove the client's property because it is being used to inflict injury on the client, others, or cause property damage. This includes restricting access to the client's personal belongings due to history of destructive behavior (e.g., storing clothing or art supplies outside a client's room). The PBSP must include a timeline and directions for when the property will be returned to the client.  DDA Policy 5.19					
Εv	aluat	or Comments:					
Corrective Actions:		ive Actions:					
3.		h use of emergency restrictive procedures is documented in an incident report and mitted to DDA.  DDA Policy 5.20	YES	NO	P	N/A	
Evaluator Comments:							
Corrective Actions:							

All staff working with clients have taken physical intervention training prior to working unsupervised.      DDA Policy 5.20, Restrictive Procedures and Physical Interventions with Children and Youth	YES	NO	P	N/A
Evaluator Comments:				
Corrective Actions:				

Section G. Quality Review								
Standards			Program Compliance					
1.	The clients have adequate privacy in their bedrooms and bathroom and sufficient space for personal belongings. If a client is unable to have a lock on their door due to documented history of safety concerns, a modification must be captured in CARE and supported in the PCSP.	YES	NO	P	N/A			
2.	The provider is knowledgeable about the clients' preferences regarding the care provided.							
3.	The clients' individual privacy is respected.							
4.	The provider shows respect for the clients (e.g. addressing individuals in the first person, using their name when addressing them).							
5.	There is adequate security (i.e., locks, asking for identification before opening the door).							
6.	The client has access to balanced, nutritional food choices that reflect their personal preference.							
7.	There is a posting for Child Protective Services contact information to report suspected abuse / neglect / exploitation.							
Evaluator Comments:								
Corrective Actions:								
Additional comments regarding evaluation:								