

CCRSS PROVIDER NAME		CERTIFICATION NUMBER
RCS CONTRACTED EVALUATOR / STAFF NAME	CERTIFICATION EVALUATION DATE(S)	

ATTACHMENT A



AGING AND LONG-TERM SUPPORT ADMINISTRATION (AL TSA)
 RESIDENTIAL CARE SERVICES
 CERTIFIED COMMUNITY RESIDENTIAL SERVICES AND SUPPORTS (CCRSS)

CCRSS Certification Evaluation Face Sheet

CCRSS Provider Information		
DOING BUSINESS AS (DBA)	TELEPHONE (WITH AREA CODE)	FAX NUMBER (WITH AREA CODE)
MAILING ADDRESS	EMAIL ADDRESS	
PHYSICAL ADDRESS		
ADMINISTRATOR'S NAME	EVALUATION TEAM (INDICATE TEAM LEADER)	
NUMBER OF CLIENTS SERVICE BY PROVIDER	SAMPLED CLIENTS ID NUMBERS	
NUMBER OF TOTAL PERSONNEL EMPLOYED BY PROVIDER	SAMPLED PERSONNEL ID LETTERS	
Enter sample Client ID numbers for the following in the column below		Enter total number of clients in the column below
Clients receiving Group Home Services :		
Clients receiving Nurse Delegation :		
Clients receiving Community Protection Services :		
Clients with Positive Behavior Support Plans :		
Clients Prescribed Psychoactive Medications :		
Clients with Vocational / Employment Programs :		
Clients with Restrictive Procedure* :		
Clients Performing Work for the Provider Requiring Remuneration :		
Clients Assessed at Level 5+ :		
Clients whose Funds are Managed by Agency :		
Clients receiving Crisis Diversion Bed Services** :		
Clients receiving Crisis Diversion Support Services*** :		
Total number of Vehicle(s) Operated by Provider :	Insured? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, insurance company name (<u>notify FM if no insurance</u>):	
Other information gathered:		
Alternate office sites:		

* **Restrictive procedure:** Any procedure that restricts a client's freedom of movement, access to client property, requires a client to do something, which s/he does not want to do, or removes something the client owns or has earned. Examples: locked sharps, window / door alarms, locked food, etc.

** **Crisis diversion bed services:** Crisis diversion that is provided in a residence maintained by the service provider.

*** **Crisis diversion support services:** Crisis diversion that is provided in the client's own home.

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ATTACHMENT B



AGING AND LONG-TERM SUPPORT ADMINISTRATION (AL TSA)
 RESIDENTIAL CARE SERVICES
 CERTIFIED COMMUNITY RESIDENTIAL SERVICES AND SUPPORTS (CCRSS)

CCRSS Certification Evaluation Client Supports Observation

CLIENT NAME	CLIENT SAMPLE ID NUMBER
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DATE OF CLIENT OBSERVATIONS (OBSERVATIONS IN CLIENT HOME UNLESS OTHERWISE NOTED)

The information listed in the left box of each category is a guideline, document observations in the right box.
If no observation occurred, mark the "Not Observed" box for that section.

A. Staff / Client Interactions Time of Observation: Not Observed

What staff instruction and supports were observed?

Staff name:

YES	NO	N/A		YES	NO	N/A	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Were staff to client interaction(s) responsive and meeting client needs?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Was staff / client communication appropriate?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Did staff refrain from speaking over clients or in another language?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Was there recognition of the client's cultural diversity and preferences?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Did staff respect the client's dignity, privacy, and rights?				

B. Meals Time of Observation: Not Observed

What meal(s) were observed?

Any dietary restrictions?

Did the meal appear balanced and nutritious?

Were the restrictions accommodated?

Yes No

C. Medication Assistance Time of Observation: Not Observed

What kind of assistance did the client require for medications?

Who prepared the medications? Preparation includes removing the pills from the bottle / blister pack or bubble.

Staff Client

How did the client take their pills?

Was the medication mixed in food? (388-101D-0310)

Yes No

Was the medication crushed?

Yes No

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ATTACHMENT C



AGING AND LONG-TERM SUPPORT ADMINISTRATION (AL TSA)
RESIDENTIAL CARE SERVICES
CERTIFIED COMMUNITY RESIDENTIAL SERVICES AND SUPPORTS (CCRSS)
CCRSS Certification Evaluation Client Interview

CLIENT NAME	CLIENT SAMPLE ID NUMBER
DATE OF CLIENT INTERVIEW	TIME OF CLIENT INTERVIEW

Document client answers to the questions or declination to answer the questions on the right side of the box. Ask at least one question or a related question for Section B - K.

Check here if the client is not capable of being interviewed. Check here if the client declined the entire interview.

If a box above is checked, skip rest of form, and move to next form.

The following are REQUIRED questions and MUST be asked during the interview. Check "Y," if the answer is yes; check "N," if answer is no and document the interviewee's response; or check "D," if the interviewee declined to answer the question; or check "N/A" if the question was not asked because it does not apply to that client (i.e., client does not have a roommate). The questions in this section were developed with CMS as part of a waiver and CANNOT be modified.

Y	N	D	N/A		Y	N	D	N/A	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Can you make choices about the care and services you receive here at the home?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Can you choose who visits you and when?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	If you have a roommate, were you informed you would have a roommate? Could you change roommates if you wanted to?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Do they pay attention to what you have to say?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Do you have an opportunity to participate in community activities?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Can you choose to lock your door?
					<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Do you have access to food anytime?
					<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Do you receive services in the community?

A. Overall Satisfaction and Responses to Concerns	<input type="checkbox"/> Declined to Answer
What do you like about living here?	
B. Care and Service Needs	<input type="checkbox"/> Declined to Answer
Do you get the help that you need?	
C. Support of Personal Relationships	<input type="checkbox"/> Declined to Answer
Do you have friends or relatives in the community that you visit with?	
D. Restrictions	<input type="checkbox"/> Declined to Answer
Does anyone tell you that you can't do things you want to do?	
E. Respect of Individuality, Independence, Personal Choice, Dignity (meals, activities, money)	<input type="checkbox"/> Declined to Answer
Can you make your own choices?	
F. Environment	<input type="checkbox"/> Declined to Answer
Tell me about your room is decorated and did you help?	
G. Health and Safety	<input type="checkbox"/> Declined to Answer
Do you feel safe here?	
H. Food / Shopping / Preferences	<input type="checkbox"/> Declined to Answer
Does anyone share your food?	
I. Social Activities / Work	<input type="checkbox"/> Declined to Answer
What kinds of things did you do for fun?	
J. Finances	<input type="checkbox"/> Declined to Answer
Does anyone tell you how you can spend your money?	

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ATTACHMENT D



AGING AND LONG-TERM SUPPORT ADMINISTRATION (AL TSA)
 RESIDENTIAL CARE SERVICES
 CERTIFIED COMMUNITY RESIDENTIAL SERVICES AND SUPPORTS (CCRSS)

CCRSS Certification Evaluation Client Finances Record Review

CLIENT NAME	CLIENT SAMPLE ID NUMBER	DATE OF RECORDS REVIEW
-------------	-------------------------	------------------------

Finances

- Does the provider manage client funds? Yes No
- Signed IFP? Yes No
- Guardian / Client approved? Yes No
- Client finances contact / title:
- Are there staff that may assist? Yes No
- Are there shared expenses? Yes No
- Any fees or late charges? Yes No
- Any provider loans? Yes No
- Mismanaged / lost / stolen funds? Yes No
- Property record? Yes No

	Checking			Cash / Gift Cards			EBT			Other
	Yes	No	N/A	Yes	No	N/A	Yes	No	N/A	
Ledger	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Reconciled / verified	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Receipts over \$25	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Running balance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

- | | |
|--|---|
| WACs: 388-101-3020 (Compliance) | 388-101D-0255 (Reconciling and verifying client accounts) |
| 388-101D-0235 (Shared expenses and client related funds) | 388-101D-0270 (Client financial records) |
| 388-101D-0240(1,6,9) (Individual financial plan) | 388-101D-0285 (Client reimbursement) |
| 388-101D-0245(8) (Managing client funds) | 388-101D-0390 (Client's property record) |

Notes

CCRSS PROVIDER NAME		CERTIFICATION NUMBER
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ATTACHMENT E



AGING AND LONG-TERM SUPPORT ADMINISTRATION (ALTA)
 RESIDENTIAL CARE SERVICES
 CERTIFIED COMMUNITY RESIDENTIAL SERVICES AND SUPPORTS (CCRSS)
CCRSS Certification Evaluation Client Record Review

CLIENT NAME	CLIENT SAMPLE ID NUMBER	DATE OF RECORDS REVIEW
-------------	-------------------------	------------------------

Client Characteristics

Level 5+	G	GP	AE	NEW	ND	NV	MED	PBS	RES	CP	ALARMS	IFP	GH
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Diagnosis:

PCSP

Assistance Levels:	F	P	V	M	N	
Taking medications	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	PCSP effective date:
Avoiding health and safety hazards	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	PCSP signed by:
Obtaining medical services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Managing money	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Protecting self from exploitation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Extensive medical concerns:

Extensive behavioral concerns:

IISP

IISP; date:		Functional Assessment; date:	
Yes	No	Yes	No
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6-month review		Implementation of goals	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Goals defined		Risks and interventions identified	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
IISP with methods		PCSP based instructions and support	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
IISP approval		Yes	No
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		Target behavior	
		<input type="checkbox"/>	<input type="checkbox"/>
		Behavior function	
		<input type="checkbox"/>	<input type="checkbox"/>
		Finalized within 45 days	
		<input type="checkbox"/>	<input type="checkbox"/>

Medical Information

Physical date:	Dental date:
FOLLOW-UP ON MEDICAL	
OTHER MEDICAL (PODIATRY / EYE / ETC.)	
PROTOCOLS	

Medical Devices

	Yes	No	N/A
Current doctors' orders?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Consent?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Instructions / plan?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Nurse Delegation: Yes No; if yes, complete below:

Yes	No	<input type="checkbox"/> Oral	<input type="checkbox"/> Topical	<input type="checkbox"/> Drops: eye / ear
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Tube feedings	<input type="checkbox"/> Insulin	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Other:		
<input type="checkbox"/>	<input type="checkbox"/>	Consent (date:)		
<input type="checkbox"/>	<input type="checkbox"/>	Instructions available to staff		
<input type="checkbox"/>	<input type="checkbox"/>	90 Day Review		

Observations / interviews:

CCRSS PROVIDER NAME		CERTIFICATION NUMBER																																					
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CLIENT NAME		CLIENT SAMPLE ID NUMBER																																					
PBSP																																							
Date: Restrictive procedures: <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, complete below: Date: <table style="margin-left: 100px; border: none;"> <tr> <td></td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">No</td> <td style="text-align: center;">N/A</td> </tr> <tr> <td>Client / guardian consent....</td> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> </tr> <tr> <td>Housemate consent</td> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> </tr> </table>			Yes	No	N/A	Client / guardian consent....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Housemate consent	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Community Protection (CP): <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, complete below: Date: <table style="margin-left: 100px; border: none;"> <tr> <td></td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">No</td> <td style="text-align: center;">N/A</td> </tr> <tr> <td>Treatment plan</td> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> </tr> <tr> <td>CP chaperone agreement</td> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> </tr> <tr> <td>CP Residential housing</td> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> </tr> <tr> <td>Mixed CP housing</td> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> </tr> <tr> <td>Psychosexual / CP risk assessment.....</td> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> </tr> </table>			Yes	No	N/A	Treatment plan	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	CP chaperone agreement	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	CP Residential housing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Mixed CP housing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Psychosexual / CP risk assessment.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Yes	No	N/A																																				
Client / guardian consent....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>																																				
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Mixed CP housing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>																																				
Psychosexual / CP risk assessment.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>																																				
REASON FOR FUNCTIONAL ASSESSMENT (CHECK ALL THAT APPLY) <input type="checkbox"/> N/A <input type="checkbox"/> Self-injury <input type="checkbox"/> Psych meds – PRN <input type="checkbox"/> Suicide attempt <input type="checkbox"/> Assault or injury to others <input type="checkbox"/> Physical restraints <input type="checkbox"/> Sexual aggression <input type="checkbox"/> Emotional outburst <input type="checkbox"/> Property destruction <input type="checkbox"/> Restrictive procedures <input type="checkbox"/> Other:																																							
Medications																																							
MAR Review		Yes	No	N/A																																			
Medications noted on MAR were available in the medication supply		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>																																			
Staff initials on MAR indicate medications given as prescribed for the month.....		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>																																			
Medication list and purpose.....		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>																																			
Psych Meds: <input type="checkbox"/> Yes <input type="checkbox"/> No; if yes, complete below: <table style="margin-left: 100px; border: none;"> <tr> <td></td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">No</td> </tr> <tr> <td>Instructions available to staff?</td> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> </tr> <tr> <td>Monitoring side effects?</td> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> </tr> <tr> <td>Psych med list and purpose</td> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> </tr> </table>					Yes	No	Instructions available to staff?	<input type="checkbox"/>	<input type="checkbox"/>	Monitoring side effects?	<input type="checkbox"/>	<input type="checkbox"/>	Psych med list and purpose	<input type="checkbox"/>	<input type="checkbox"/>																								
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Instructions available to staff?	<input type="checkbox"/>	<input type="checkbox"/>																																					
Monitoring side effects?	<input type="checkbox"/>	<input type="checkbox"/>																																					
Psych med list and purpose	<input type="checkbox"/>	<input type="checkbox"/>																																					
Date met with prescriber: Provider present? <input type="checkbox"/> Yes <input type="checkbox"/> No If no, who accompanied client?																																							
Incident Reports																																							
Notes:																																							

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RELEASE OF INFORMATION (ROI):		
CLIENT NAME		CLIENT SAMPLE ID NUMBER
Related WACs		
388-101D-0025 Service provider responsibilities 388-101D-0060 Policies and procedures 388-101D-0130 Treatment of clients 388-101D-0150 Client health services support 388-101D-0150 (5) Health services monitoring 388-101D-0150(7) Annual physical / dental 388-101D-0155 Medical devices 388-101D-0180 CP and other clients 388-101D-0205 IISP 388-101D-0210 (2)(b) IISP Development - instruction and support 388-101D-0215 IISP Documentation 388-101D-0215(5) IISP Documentation (agreement) 388-101D-0230 Ongoing IISP updates 388-101D-0355 Psychotropic Medications	388-101D-0370 Confidentiality of client records 388-101D-0385 Contents of client records 388-101D-0385(2)(d) Health provider contact information 388-101D-0405 When is F.A. required? 388-101D-0410 When is PBSP required? 388-101D-0425(2)(c) Restrictive procedures-PBSP strategies 388-101D-0425(3) Restrictive procedures - termination of 388-101D-0470(2) CP policies and procedures - chaperone 388-101D-0470(3) CP policies and procedures - compliance with laws 388-101D-0485 CP treatment plan 388-101D-0490(1) CP client records – psychosexual / risk assessments 388-101D-0500 CP client home location 388-101-4150 Mandatory Reporting-CRU 388-101-4160 Mandatory Reporting-Law Enforcement	
Notes:		

CCRSS PROVIDER NAME		CERTIFICATION NUMBER
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ATTACHMENT F



AGING AND LONG-TERM SUPPORT ADMINISTRATION (AL TSA)
 RESIDENTIAL CARE SERVICES
 CERTIFIED COMMUNITY RESIDENTIAL SERVICES AND SUPPORTS (CCRSS)

CCRSS Certification Evaluation Family / Representative / Collateral Contact Interview

CLIENT NAME	CLIENT SAMPLE ID NUMBER
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DATE OF INTERVIEW	TIME OF INTERVIEW
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If interview is not with a court-appointed guardian, check here if the client did not give permission for a collateral interview. If the box is checked, skip rest of form, and move on.

CONTACT NAME AND NUMBER	RELATIONSHIP TO CLIENT
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CONTACT ATTEMPTS

What do you like about the services the provider provides to the client?

Does the provider and staff provide the support to the client in a manner that encourages the client to do things for themselves to learn and grow? Please describe.

Are there any areas the provider and their staff could improve upon?

Do you have any concerns about the care the client receives?

Are there any services or assistance that you would like to see that is not currently offered?

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ATTACHMENT G



AGING AND LONG-TERM SUPPORT ADMINISTRATION (AL TSA)
RESIDENTIAL CARE SERVICES
CERTIFIED COMMUNITY RESIDENTIAL SERVICES AND SUPPORTS (CCRSS)
CCRSS Certification Evaluation Staff Interview

CLIENT NAME	CLIENT SAMPLE ID NUMBER	DATE OF INTERVIEW
STAFF NAME	STAFF SAMPLE ID NUMBER	TIME OF INTERVIEW

A. Client Needs

Tell me about the instruction and supports that you provide to client.

How did you learn about client's needs and how to provide instruction and supports to her/him?

B. Client Health Care and Medication [WAC 388-101D-0185 \(services\)](#), [WAC 388-101D-0325 \(medications\)](#)

Tell me about client health care needs.

What kind of medication assistance does client need?

Are there nurse delegations for any task?

What medical concerns are you following?

What kinds of medications does client take?

Where can you find information on the side effects?

What is the process if a client refuses to take their medication?

C. Finance / Food / Meals [WAC 388-101D-0235](#)

What assistance does the client need to pay bills and buy food?

Where is the EBT card kept?

Who can use it?

Who does the food shopping and how often?

How is the food purchased, stored, and prepared?

Do the client's share food or eat meals family style?

Who does the cooking?

Do you know what a healthy diet is? How do you assist the client with a healthy diet?

D. Mandatory Reporting [WAC 388-101-4150](#), [WAC 388-101-4160](#)

What is Mandatory Reporting?

How would you know if a client was being abused, neglected, or financially exploited?

E. Positive Behavior Support Plan [WAC 388-101D-0400](#), [WAC 388-101D-0405](#), [WAC 388-101D-0410](#)

If the client has a Positive Behavior Support Plan, how do you access it?

What behaviors are noted?

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AGING AND LONG-TERM SUPPORT ADMINISTRATION (AL TSA)
RESIDENTIAL CARE SERVICES
CERTIFIED COMMUNITY RESIDENTIAL SERVICES AND SUPPORTS (CCRSS)

ATTACHMENT H

CCRSS Home Environment and Safety Worksheet

Observations of the environment occur throughout the certification evaluation process.

CLIENT NAME		CRRSS SAMPLE ID NUMBER
DATE OF OBSERVATIONS	TIME OF OBSERVATIONS	

Quality of Life / Client Rights WAC 388-101D-0170

<p>Y N N/A</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Was adaptive / life sustaining equipment available, clean, and in good repair?</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Were doors and windows unblocked?</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Was the environment homelike?</p>	<p>Y N N/A</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Was there accessible telephone equipment and list of emergency contact numbers?</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Were audio monitors used appropriately?</p>
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Physical Environment

<p>Y N N/A</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Were stairs / steps, handrails / ramps, and walkways in good repair?</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Clear of clutter that could be potentially hazardous to the client(s)?</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Clear of signs of unsanitary home conditions (i.e., mold, mildew, etc.)?</p>	<p>Y N N/A</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Were flammable and combustible materials stored safely?</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Was the yard free of garbage / refuse?</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Was the property free of pests?</p>
---	---

Bathrooms

<p>Y N N/A</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Safe and clean?</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Adequate lighting?</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Grab bars?</p>	<p>Y N N/A</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Accessible for all clients?</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Private?</p>
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Safety

<p>Y N N/A</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Emergency food and water supply?</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Medications locked-up?</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> First aid supplies available?</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Working flashlight available?</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Door / window alarms?</p>	<p>Y N N/A</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Operating smoke detectors (with light alarm for clients with hearing impairments)?</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Cleaning supplies / toxic materials locked-up if required by clients' safety needs?</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Evacuation plan and practice drills?</p>
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Water Temperature in °F, check in two (2) locations (if first check >120°F, re-check water temperature)

<p>Temperature: _____°F <input type="checkbox"/> Kitchen</p> <p>Date / time: _____ <input type="checkbox"/> A.M. <input type="checkbox"/> P.M.</p>	<p>Temperature: _____°F <input type="checkbox"/> Kitchen</p> <p>Date / time: _____ <input type="checkbox"/> A.M. <input type="checkbox"/> P.M.</p>
<p>Temperature: _____°F <input type="checkbox"/> Bedroom</p> <p>Date / time: _____ <input type="checkbox"/> A.M. <input type="checkbox"/> P.M.</p>	<p>Temperature: _____°F <input type="checkbox"/> Bedroom</p> <p>Date / time: _____ <input type="checkbox"/> A.M. <input type="checkbox"/> P.M.</p>

NOTES

CCRSS PROVIDER NAME		CERTIFICATION NUMBER
RCS CONTRACTED EVALUATOR / STAFF NAME	CERTIFICATION EVALUATION DATE(S)	

ATTACHMENT I



AGING AND LONG-TERM SUPPORT ADMINISTRATION (AL TSA)
 RESIDENTIAL CARE SERVICES
 CERTIFIED COMMUNITY RESIDENTIAL SERVICES AND SUPPORTS (CCRSS)

CCRSS Residential Cost Report – ISS Hours Review / Questionnaire

The ISS Hours Review / Questionnaire documents a sample of the providers ISS process to determine if there are anomalies requiring more detailed review by the Developmental Disabilities Administration (DDA) and/or the Office of Rates Management.

ISS Verification	
<p>Obtain the most recent cost report Schedule B submitted by the provider from the RCS Field Manager (or designee).</p> <p>Ask the provider to reconcile the gross payroll reported on Schedule B, cell N65 with the provider’s internal source payroll summary records.</p> <p>If the gross payroll on Schedule B matches the provider’s payroll record(s) supplied (or the variance is less than 2%), complete the heading on the ISS Review / Questionnaire form and write “Gross payroll amounts match within the guidelines” in the comment section of the form.</p> <p>If the Schedule B reported amount does not match the provider’s payroll summary, forward the information to the RCS Field Manager (or designee), so it can be sent with copies of the working papers to the Office of Rates Management for a further ISS review.</p> <p>Evaluator will submit findings to the RCS Field Manager.</p> <p>The RCS Field Manager will report any material discrepancies found to Office of Rates Management, Management Services Division, and the Developmental Disabilities Administration.</p>	
Comments	
<p>Schedule B reviewed per new process effective April 2021.</p> <p>Gross payroll amounts match within guidelines.</p>	
FIELD MANAGER	DATE REVIEWED

Note: Schedule B will be provided by Office of Rates Management to the RCS Field Manager prior to certification evaluations.

CCRSS PROVIDER NAME	CERTIFICATION NUMBER	RCS CONTRACTED EVALUATOR / STAFF NAME	CERTIFICATION EVALUATION DATES
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ATTACHMENT K



AGING AND LONG-TERM SUPPORT ADMINISTRATION (ALSA)
 RESIDENTIAL CARE SERVICES
 CERTIFIED COMMUNITY RESIDENTIAL SERVICES AND SUPPORTS (CCRSS)

CCRSS Certification Evaluation Staff Sample / Record Review

Staff Identifier	WACs	STAFF	STAFF	STAFF	STAFF	STAFF	STAFF	STAFF
Name	388-101D							
Hire Date								
Training before working alone (IISP, emergency procedures, reporting requirements, client confidentiality)	0095							
Staff Training within four weeks (mission statement, policies, and procedures, on the job training)	0055 0100							
75 hours of basic training within 120 days - indirect supervision required until then or Exemption Letter	0087	<input type="checkbox"/> EXEMPTION LETTER	<input type="checkbox"/> EXEMPTION LETTER	<input type="checkbox"/> EXEMPTION LETTER	<input type="checkbox"/> EXEMPTION LETTER	<input type="checkbox"/> EXEMPTION LETTER	<input type="checkbox"/> EXEMPTION LETTER	<input type="checkbox"/> EXEMPTION LETTER
Staff Training within six months (client services, residential guidelines, positive behavior support), Bloodborne Pathogens with HIV/AIDS)	0105							
First Aid and CPR (within the first 6 month of hire and current)	0105 0110							
Nurse Delegation Training	0160							
NAR/NAC Training	0160 0315							
CP Training	0480							
Continuing Education (12 hours per calendar year)	0100							
Annual review of DSHS 10-403 (Abuse / Neglect)	0500							
THE FOLLOWING TWO QUESTIONS ARE SETTING SPECIFIC, IF N/A IS MARKED, THE ENTIRE ROW WILL BE CONSIDERED N/A, AS THIS INDICATES IT DOES NOT APPLY TO SETTING BEING REVIEWED.								
COVID (vaccine or exemption) (SOLA only) <input type="checkbox"/> N/A								
TB Test (GTH only) <input type="checkbox"/> N/A	0655							

CCRSS PROVIDER NAME	CERTIFICATION NUMBER	RCS CONTRACTED EVALUATOR / STAFF NAME	CERTIFICATION EVALUATION DATES
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ATTACHMENT L



AGING AND LONG-TERM SUPPORT ADMINISTRATION (AL TSA)
 RESIDENTIAL CARE SERVICES
 CERTIFIED COMMUNITY RESIDENTIAL SERVICES AND SUPPORTS (CCRSS)

CCRSS Background Record Review

Instructions: Sample should include staff who have been hired since last certification.

Result Type Meanings: NR – No Record; RR – Review Required; D – Disqualify; A – Additional Information needed.

Staff Identifier	WACs	STAFF	STAFF	STAFF	STAFF	STAFF	STAFF	STAFF	STAFF
Name	388-101D								
Hire Date									
Date WA State Name and Date of Birth (WNOB) background check completed	0075								
WNOB Result Type		<input type="checkbox"/> NR <input type="checkbox"/> RR <input type="checkbox"/> D <input type="checkbox"/> A	<input type="checkbox"/> NR <input type="checkbox"/> RR <input type="checkbox"/> D <input type="checkbox"/> A	<input type="checkbox"/> NR <input type="checkbox"/> RR <input type="checkbox"/> D <input type="checkbox"/> A	<input type="checkbox"/> NR <input type="checkbox"/> RR <input type="checkbox"/> D <input type="checkbox"/> A	<input type="checkbox"/> NR <input type="checkbox"/> RR <input type="checkbox"/> D <input type="checkbox"/> A	<input type="checkbox"/> NR <input type="checkbox"/> RR <input type="checkbox"/> D <input type="checkbox"/> A	<input type="checkbox"/> NR <input type="checkbox"/> RR <input type="checkbox"/> D <input type="checkbox"/> A	<input type="checkbox"/> NR <input type="checkbox"/> RR <input type="checkbox"/> D <input type="checkbox"/> A
Date of Character, Competence and Suitability Review (CCSR) following WNOB. N/A if no record		<input type="checkbox"/> N/A	<input type="checkbox"/> N/A	<input type="checkbox"/> N/A	<input type="checkbox"/> N/A	<input type="checkbox"/> N/A	<input type="checkbox"/> N/A	<input type="checkbox"/> N/A	<input type="checkbox"/> N/A
Date Final Fingerprint Check completed	0070								
Fingerprint Result Type	0070	<input type="checkbox"/> NR <input type="checkbox"/> RR <input type="checkbox"/> D <input type="checkbox"/> A <input type="checkbox"/> N/A	<input type="checkbox"/> NR <input type="checkbox"/> RR <input type="checkbox"/> D <input type="checkbox"/> A <input type="checkbox"/> N/A	<input type="checkbox"/> NR <input type="checkbox"/> RR <input type="checkbox"/> D <input type="checkbox"/> A <input type="checkbox"/> N/A	<input type="checkbox"/> NR <input type="checkbox"/> RR <input type="checkbox"/> D <input type="checkbox"/> A <input type="checkbox"/> N/A	<input type="checkbox"/> NR <input type="checkbox"/> RR <input type="checkbox"/> D <input type="checkbox"/> A <input type="checkbox"/> N/A	<input type="checkbox"/> NR <input type="checkbox"/> RR <input type="checkbox"/> D <input type="checkbox"/> A <input type="checkbox"/> N/A	<input type="checkbox"/> NR <input type="checkbox"/> RR <input type="checkbox"/> D <input type="checkbox"/> A <input type="checkbox"/> N/A	<input type="checkbox"/> NR <input type="checkbox"/> RR <input type="checkbox"/> D <input type="checkbox"/> A <input type="checkbox"/> N/A
FBI Record of Arrests and Prosecutions (RAP), in employee file?		<input type="checkbox"/> Yes <input type="checkbox"/> NO <input type="checkbox"/> N/A	<input type="checkbox"/> Yes <input type="checkbox"/> NO <input type="checkbox"/> N/A	<input type="checkbox"/> Yes <input type="checkbox"/> NO <input type="checkbox"/> N/A	<input type="checkbox"/> Yes <input type="checkbox"/> NO <input type="checkbox"/> N/A	<input type="checkbox"/> Yes <input type="checkbox"/> NO <input type="checkbox"/> N/A	<input type="checkbox"/> Yes <input type="checkbox"/> NO <input type="checkbox"/> N/A	<input type="checkbox"/> Yes <input type="checkbox"/> NO <input type="checkbox"/> N/A	<input type="checkbox"/> Yes <input type="checkbox"/> NO <input type="checkbox"/> N/A
Date of CCSR following fingerprint check. N/A if no record		<input type="checkbox"/> N/A	<input type="checkbox"/> N/A	<input type="checkbox"/> N/A	<input type="checkbox"/> N/A	<input type="checkbox"/> N/A	<input type="checkbox"/> N/A	<input type="checkbox"/> N/A	<input type="checkbox"/> N/A

CCRSS PROVIDER NAME		CERTIFICATION NUMBER
RCS CONTRACTED EVALUATOR / STAFF NAME	CERTIFICATION EVALUATION DATE(S)	

ATTACHMENT J



AGING AND LONG-TERM SUPPORT ADMINISTRATION (AL TSA)
 RESIDENTIAL CARE SERVICES
 CERTIFIED COMMUNITY RESIDENTIAL SERVICES AND SUPPORTS (CCRSS)

CCRSS Notes

CLIENT(S)	STAFF
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