

DEVELOPMENTAL DISABILITIES ADMINISTRATION (DDA)

Emergency Transitional Support Services Certification Evaluation

PROVIDER'S NAME		DATE
Contact Evaluation		
PROVIDER'S NAME		
PROVIDER'S MAILING ADDRESS		
PROVIDER'S EMAIL ADDRESS	PROVIDER'S PHONE NUMBER (WITH A	REA CODE)
CERTIFICATION LENGTH DECOMMENDATION (42 MONTH	CERTIFICATION MONITORING LENGTH	ADDDOVED BY OUALITY
CERTIFICATION LENGTH RECOMMENDATION (12 MONTH MAXIMUM)	CERTIFICATION MONITORING LENGTH ASSURANCE UNIT MANAGER	APPROVED BY QUALITY
CERTIFICATION EVALUATION PERIOD	NEXT REVIEW DATE (COMPLETED BY C	NATINIT MANACED)
CENTIFICATION EVALUATION FERIOD	NEXT REVIEW DATE (COMPLETED BY	A ONIT MANAGER)
EVALUATION VISIT DATES		
The Evaluator confirms, by signing below, that they do not	have any interest and/or obligation in	the above stated
emergency transitional support services program.	navo any miorostana, or oznigation i	and above dated
Required Signatures		
EVALUATOR'S SIGNATURE DATE	PRINTED NAME	
PROGRAM ADMINISTRATOR		
PROGRAM ADMINISTRATOR		
RHC PROGRAM MANAGER		
RESIDENTIAL QA PROGRAM MANAGER		
PROVIDER'S NAME		
OTHER		

Section A. Provider Qualifications and Responsibilities	
Standards	Program Compliance
 Provider staff meet minimum qualifications: a. Have a high school diploma or GED equivalent, unless hired before September 1, 1991; 	YES NO P N/A
b. Are 18 or older; and c. Have a current background check. WAC 388-829Z-020	
Evaluator comments:	
Corrective actions:	
2. All direct support professionals, volunteers, and any other employee who may have unsupervised access to a DDA client have a non-disqualifying background check.	YES NO P N/A
DDA Policy 5.01, WAC 388-829Z-0925 WAC 388-829Z-030	
Evaluator comments:	
Corrective actions:	
	\/F0 NO D N/A
The provider and their employees meet these training requirements: Mandatany reporter training applicable.	YES NO P N/A
a. Mandatory reporter training annually;b. Therapeutic options training annually;	
c. CPR and First Aid training completed prior to working with clients and kept current;	
d. Blood-borne pathogens training annually; and	
e. New employees completed new employee orientation.	
Evaluator comments:	
Corrective actions:	
4. Staff providing transportation have:	YES NO P N/A
a. Automobile insurance coverage under Chapter 46.30 RCW; and	
 b. A valid driver's license under Chapter 46.20 RCW. WAC 388-829Z-045 	
Evaluator comments:	
Corrective actions:	
The provider has the following policies and procedures in place:	YES NO P N/A
 a. Client rights, including a client's right to file a complaint or suggestion without interference; 	
 Reporting requirements for suspected abuse, neglect, financial exploitation, and abandonment; 	
 c. Client protections when there have been allegations of abuse, neglect, financial exploitation, or abandonment; 	
d. Emergent situations that may pose an anger or risk to the client or others;e. Response to a missing person and other client emergencies;	

f. Emergency response plans for natural and other disasters;	
g. Client access to medical, mental health, and law enforcement resources;	
 Notifications to client's primary caregiver, legal representative, or relatives in case of emergency; 	
 Client grievances, including timelines, possible remedies, and information about how to submit unresolved grievances to the department; and 	
 j. Aspects of medication management, including: i. Supervision of medication; and ii. Client refusal. 	
Evaluator comments:	
Corrective actions:	
6. The provider:	YES NO P N/A
 a. Has trained employees on its policies and procedures; 	
b. Maintains current written policies and procedures; and	
 Makes them available upon request to all employees, clients, client legal representatives, and DDA. WAC 388-829Z-040 	
Evaluator comments:	
Corrective actions:	

Section B. Physical and Safety Requirements			
Standards	Program Compliance		
1. The provider provides the following services and activities at no cost to the client: a. A furnished home environment including a private bedroom; b. Access to a safe outdoor area for recreation and leisure; c. Three nutritious meals and two snacks per day; d. Bedding and towels; e. Access to laundry facilities; and f. Access to a telephone and a place to make private calls. WAC 388-829Z-035 Evaluator comments: Corrective actions:	YES NO P N/A		
The provider completes a monthly Safety Checklist which includes:	YES NO P N/A		
 2. The provider completes a monthly Safety Checklist which includes: a. Exit doors are easily accessible; b. Windows are operational; c. Cleaning supplies, toxic substances, aerosols, and items with warning labels are inaccessible and properly stored as needed to meet the clients' needs; d. Flammable and combustible materials are stored safely; e. Smoke and carbon monoxide alarms are located in or near bedrooms and on each level of the home; f. Smoke detectors meets needs of clients' specialized needs, including any vision or hearing loss; g. There is a fire extinguisher on each level of the home that is serviced and accessible; h. A stocked first aid kit is available; i. A stocked disaster kit is available for all clients and staff; j. Clients have access to a working telephone; and k. Clients have access to a working flashlight or alternative light source. Evaluator comments: 			
Corrective actions:			
3. The provider regulates the water temperature at the residence: a. The water temperature must be maintained between 105° and 120° Fahrenheit; b. The provider checks the water temperature at least once every six months; and c. The provider documents compliance with this requirement. WAC 388-829Z-050 Evaluator comments:	YES NO P N/A		
Evaluator comments.			
Corrective actions:			
Corrective actions:			
The provider completes fire drills monthly and keeps documentation of the drills. RS SOP 2.08 Evaluator comments:	YES NO P N/A		
Corrective actions:			

Section C. Client Services			
Sta	andards	Program Compliance	
1.	The provider provides the following services and activities at no cost to the client:	YES NO P N/A	
	 Support accessing social and recreational opportunities in the community according to DDA Policy 14.02 and SOP 3.17 Off-campus leisure trips; and 		
	 Access to physical and behavioral health services prescribed by the client's treating professional. 		
	WAC 388-829Z-035		
Fv:	aluator comments:		
	and to comments.		
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Co	rrective actions:		
2.	The provider provides adequate staff to administer the program and meet the needs of clients.	YES NO P N/A	
	RS SOP 6.01 Client Safety and Protections and RS SOP 3.06 Positive Behavior Support Plans		
Eva	aluator comments:		
Co	rrective actions:		
		YES NO P N/A	
3.	Provider ensures clients have access to employees or the means to contact employees at all times.		
	RS SOP 6.01 Client Safety and Protections		
Eva	aluator comments:		
Co	rrective actions:		
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		YES NO P N/A	
4.	When managing the client's funds, the provider: a. Maintains a detailed ledger with a running balance for each account managed by the		
	provider, including:		
	b. Records deposits into the client's account;		
	c. Reconciles the client's accounts, including cash, and gift cards on a monthly basis; and		
	d. Retains receipts, bills, and invoices for purchases.		
Eva	aluator comments:		
Co	rrective actions:		
	Dura didan aradista with maradisal marada.	YES NO P N/A	
5.	Provider assists with medical needs: a. Provider assists clients to obtain dental and physical exams if needed, and documents the dates and outcomes of those visits;		
	b. Provider assists clients with any follow-up medical and dental services, follow-up		
	appointments, including emergency needs, without delay, and documents the dates and outcomes of those visits;		
	 c. Provider staff assist client to obtain immediate medical attention during medical emergencies by calling 911 and/or seeking medical assistance on-campus and initiating first aid as needed; 		
	 d. Seeks same-day medical evaluation for changes from baseline health presentation; and 		

e. Follows any specialized plans / protocols (i.e., seizure, swallow, bowel). Evaluator comments:	
Corrective actions:	
 6. Provider assists with medication needs: a. Medications are stored in an area not readily available to others; b. Medication log / Medication Administration Record (MAR) available (includes client name, time and dosage of medication, and staff initials indicating medication given); c. Available MARS match client medications; and d. Medication refusals are documented on MAR. 	YES NO P N/A
Evaluator comments:	
Corrective actions:	
 Staff can identify the client's challenging behaviors and intervention strategies based upon the staff guidelines for each client. Policy 5.24 	YES NO P N/A
Evaluator comments:	
Corrective actions:	
8. Provider participates in transitional planning of clients following <u>DDA Policy 17.06.05</u> . Evaluator comments:	YES NO P N/A
Corrective actions:	

Section D. Incident and Mandatory Reporting	
Standards	Program Compliance
The provider has reported all instances of suspected client abandonment, abuse, neglect, or financial exploitation immediately to DSHS Adult Protective Services. DDA Policy 12.01, Incident Reporting, RCW 74.34, WAC 388-829Z-060	YES NO P N/A
Evaluator comments:	
Corrective actions:	
2. The provider additionally reports any allegations of sexual or physical assault to law enforcement immediately, as required per RCW 74.34 .	YES NO P N/A
Evaluator comments:	
Corrective actions:	
The provider reported all incidents to DDA and the client's legal representative, in accordance with DDA Policy 12.01. This includes submitting an incident report to DDA DDA Policy 12.01, Incident Reporting	YES NO P N/A
Evaluator comments:	
Corrective actions:	

Section E. Records and Reports	
Standards	Program Compliance
 All record entries are: a. Made at the time of or immediately following the even and maintain both the original and corrected entries when an error in the record is made; and b. Electronic record entries must include the date of the entry and identify the person versions. 	
made the entry by including the person's unique user ID.	
Evaluator comments:	
Corrective actions:	
The Provider maintains the following record for each client:	YES NO P N/A
a. Client's name and address;	
 b. Name, address, and telephone number of the client's primary guardian or legal representative; 	
c. A copy of the client's most recent person-centered service plan;	
d. Progress notes;	
e. Incident reports, if applicable;	
 Medication documentations, including a mediation intake form and medication administration records, if applicable; 	
 g. A list of the client's personal property upon arrival, acquisition of new property (other than consumables) and property at departure; and 	r
 A record of money or gift cards managed by the provider on behalf of the client, if applicable. 	
<u>WAC 388-829Z-055</u>	
Evaluator comments:	
Corrective actions:	
3. Provider maintains the following:	YES NO P N/A
Water temperature monitoring records;	
b. Direct support professional training records, and;	
 c. Direct support professional time sheets specific to locations worked. <u>WAC 388-829Z-055</u> 	
Evaluator comments:	
Corrective actions:	
4. Provider has applicable consent form signed by the client or their legal representative	YES NO P N/A
before information is shared with others including:	
a. Informed consent;	
b. Dental consent;	
c. Consent DSHS 14-012; and d. Consent and Service Agreement.	
Evaluator comments:	
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Corrective actions:	

Section E. Restrictive Procedures	
Standards	Program Compliance
Only the least restrictive procedures needed to adequately protect the client, others, or property are used. A restrictive procedure is terminated as soon as the need for protection is over. DDA Policy 5.22	YES NO P N/A
Evaluator comments:	
Corrective actions:	
 2. The provider: a. Maintains staff guidelines for clients that direct staff in recognizing and responding to challenging behaviors; and b. Maintains behavior tracking data.	YES NO P N/A
Corrective actions:	
 Incident reports are filed for the use of restrictive procedures if they are implemented as an emergency or crisis response to a behavioral incident; and when a single-use medication order prescribing psychotropic medication is used in response to a behavioral crisis. DDA Policy 5.22	YES NO P N/A
Evaluator comments:	
Corrective actions:	
	YES NO P N/A
 Staff receiving physical intervention techniques training complete the course and demonstrate competency before being authorized to use the techniques with clients. <u>DDA Policy 5.17</u> 	
Evaluator comments:	
Corrective actions:	
 As part of maintaining staff proficiency, staff annually attend a training or staff meeting that reviews: de-escalation techniques; physical intervention techniques; or incidents and their outcomes. DDA Policy 5.17 	YES NO P N/A
Evaluator comments:	
Corrective actions:	
6. If a restrictive physical intervention is implemented in an emergency, or when the frequency of interventions is increasing, the facility or provider performs post-analysis to discuss events. The post-analysis may include client, staff, staff, supervisor, and other team members as appropriate, and must be documented in the client's file. DDA Policy 5.17	YES NO P N/A

Evaluator comments:
Corrective actions:

Section E. Restrictive Procedures	
Standards	Program Compliance
The provider is knowledgeable about the clients' preferences regarding the care provided. Evaluator comments:	YES NO P N/A
Corrective actions:	
The provider assists the client to keep in touch with their family / friends as preferred by the client. Evaluator comments:	YES NO P N/A
Evaluator commente.	
Corrective actions:	
The provider shows respect for clients. Evaluator comments:	YES NO P N/A
Corrective actions:	
4. The variety, type, and amount of food is sufficient for the client and to their liking. Evaluator comments:	YES NO P N/A
Corrective actions:	
There is a posting for Adult Protective Services contact information to report suspected abuse / neglect / exploitation.	YES NO P N/A
Evaluator comments:	
Corrective actions:	
Additional comments regarding evaluation:	