

## Meih nyei nyaanh maeng aengx caux ze'buonc leiz wuix nyanc hopv aengx caux ndaam-dorng gong

ZIPV LONGC MIENH NYEI MBUOZ (HUOV JAA ZIOUV MIENH)

ZIPV LONGC MIENH NYEI ID NAM MBER

### Meih nyei ndaam-dorng gong (Meih oix zuqc)

- **Dorh waa-fienx bun yie mbuo dugh yie mbuo qiex longc dorh daaih funx gouv corng dunch waac beiv mangc se gorngv meih maaih pui-zipv gauz tengx.**
- **Haaix zanc qiex zuqc longc nyei ziangh hoc oix zuqc dorh sou-gorn bun yie mbuo zaah mangc.** Nzunc baav yie mbuo corc haih lorx bun meih duqv. Waa-fienx dugh meih dorh mingh bun ninh mbuo gunv goux ze'weic domh gorn wuov se benx zeiz ninh mbuo guoqv zangc aengx caux saengv deic zimh cuotv daaih nyei sou-gorn. Naaiv deix zimh cuotv nyei jau-louc se lemh jienv ninh mbuo gunv goux ze'weic domh gorn dengv gong mienh zimh lorx tauxyietc zungv gu'baeqc nduov nyei sic dauh.
- **Waa-fienx duqv dorh box tong sou-fienx bun taux ninh mbuo ze'weic domh gorn tengx gunv goux zuangx mienh aengx caux nzie weih heng-wangc gorn** se haih zorv nyauv zuqc maaih pui-zipv gauz tengx beu weih heng-wangc sou-gorn yiem njiec gunv goux mangc heng-wangc ze'weic gorn zangc jien-fouv aengx tiuv yienc siang heng-wangc nyaanh.
- **Box tong sou-fienx mbuox gorngv taux maaih dorngx tiuv yienc siang**(beiv taux deic zepv dorngx, nyaanh gorn) ei gan doh leiz paaiv cuotv yiem naaiv WAC 388-418-0005. Box tong naaiv deix sou-fienx gan naaiv saengh 10<sup>th</sup> da'nyeic norm hlaax.
- **Dongh hnyouv njiec buoz caux ninh mbuo tengx goux fu'jueiv ze'weic gorn (DCS)** beiv taux gorngv meih laengz zipv TANF henh nyaanh. Meih zuqc liuc leix tengx ninh mbuo mbenc DCS, zorc puix, a'fai aapv jaax longc tengx liouh goux mangc fu'jueiv yiem meih nyei buonc gong, aengx caux mbenc zoux gengh benx dae (beiv taux zien maaih jienv sic dauh). Nzunc baav meih se ngaengc nzuih maiv laengx dongh hnyouv caux ninh mbuo DCS beiv taux gorngv meih maaih sou-gorn waac daaih beu sengh mangc buac maaih kuv waac gorngv beiv taux meih dongh hnyouv caux ninh mbuo DCS liuz haih zoux nyauv hoic meih, meih nyei fu'jueiv, a'fai meih goux mangc nyei buonc fu'jueiv haih hoic zuqc ninh mbuo dugh maiv zeiz zien dae maa goux mangc wuov.
- **Tov longc liouh** aengx caux zoux benx kuv jau-louc liouh zornc nyaanh yiem da'nyeic diuc gorn zangc liouh haaix zanc tov heuc tengx nyaanh a'fai zipv tengx nyaanh maeng.
- **Dinh ziangx nzoih heuc oix zuqc box tong sou-fienx nyei buonc aengx caux paan pei luic mangc longx.**
- **Zimh zaah mangc oix zuqc zoux nyei gong** liouh zipv tengx nyaanh maeng aengx caux tengx wuix nyanc hopv.
- **Mbuox yie mbuo hiuv** beiv taux meih oix heuc haaix dauh mienh dorh meih tengx wuix nyanc hopv nyaanh mingh longc div meih.
- **Dongh hnyouv caux yie mbuo paan pei luic mangc zoux gunv goux gong-gorn wuonv.**
- **Kungx dorh tengx wuix nyanc hopv** nyaanh mingh maaz lai hnaangx liouh wuix meih nyei huov jaa hmuang-doic hngangv.
- **Kungx dorh nyaanh maeng** mingh longc goux mangc yiem meih nyei huov jaa hmuang-doic hngangv.
- **Meih oix zuqc dorh Social Security nam mbers (SSN)** a'fai bieqc deic bung jau-louc sou-gorn liouh bun ninh mbuo haaix dauh mienh zoux sou mingh tov tengx nyei buonc hngangv. Beiv taux gorngv meih maiv dorh naaiv SSNs a'fai bieqc deic bung jau-louc sou-gorn mingh bun ninh mbuo dugh maiv zeiz zoux sou-tov nyei hmuang-doic nor, yietc zungv hmuang-doic yiem njiec gu-nyuoz huov jaa zornc nyei nyaanh aengx caux gorn zangc jaa-dorngx zinh zoih yaac oix zuqc zaah dimv mangc cing, beiv taux gorngv heuc oix zuqc zoux, liouh dorh mingh hlaau ndorqc paaiv mangc pui-zipv gauz.

### Meih nyei ze'buonc leiz (Yie mbuo oix zuqc)

- **Laengx zipv siou sou-tov daan** njiec benx meih nyei mbuoz, deic zepv dorngx, aengx caux mbuo-liuc a'fai meih nqoi-nzuih cai bouc buoz mienh nyei mbuo-liuc.
- **Tengx meih dinh nzoih naaiv deix DSHS sou-guv form.**
- **Njiec buoz dorh** meih nyei sou-tov liouh tengx wuix nyanc hopv jau-louc mingh zoux ziangx nzoih yiem njiec 7 hnoi gu'nyuoz beiv taux gorngv buac meih maaih pui-zipv gauz gaavn tengx nzie weih siepv.
- **Dorh siou nyaanh ze-daan bun meih** beiv taux meih qiex oix zuqc longc dugh haaix zanc meih qiex dorh sou-gorn bun mangc wuov.
- **Dorh dunch cuotv daaih nyei waac fiev benx sou-nzangc bun meih siou, yietc zungv sic dauh gong, yiem njiec 30 hnoi gu'nyuoz.**
- **Nzunc baav meih ngaengc nzuih gorngv taux ninh mbuo nziouv hnoi zaah lorx buac gorngv maaih gu'baeqc nduov nyei waac (FRED)** dugh ninh mbuo ze'weic gorn zangc zimh dimv mienh gorngv taux gu'baeqc nduov aengx caux liepc hnyouv goux longx. Meih maiv zuqc dorh ninh mbuo zaah dimv mienh bieqc zaah yiem njiec meih nyei biauv oc. Meih se haih heuc ninh mbuo zaah dimv mienh daaux nqaang daaih siangr. Naaiv deix jau-louc se maiv maaih haaix diuc zorv nyauv hoic taux meih nyei pui-zipv gauz tengx nyaanh nyei buonc.
- **Nzunc baav meih corc oix tov muangx gorn znagc paaiv leiz bun muangx** beiv taux gorngv meih maiv njiang hnyouv caux ninh mbuo dunch ze'weic dom gorn paaiv cuotv gorngv taux meih nyei sic dauh waac. Meih corc haih tov heuc ninh mbuo dengv gong ziov a'fai gunv gong ziov tengx paan pei luic mangc dugh maiv lorqc doih nyei bun-paaiv waac a'fai zoux nyei gong-bou maiv bun maaih dorngx nyauv hoic taux meih nyei z'ebuonc leiz liouh dorh mingh paaiv leiz.
- **Yie mbuo zuqc mbuox tong meih duqv hiuv** gorngv benx 60-hlaax nyieqc zavn maaih bouc dauh ziangh hoc yiem naaiv deix doh leiz paaiv njiec gorngv taux jix jav doh leiz liouh tengx ninh mbuo diev ngorc jaa-dingh (TANF) kou-gong gorn. Naaiv deix zoqc zavn bouc dauh ziangh hoc se maiv zuqc longc puix meih nyei jix gorn nyanc hopv jau-louc, a'fai tengx goux mangc fu'jueiv.

### Nyungc horngx jau-louc meih horpc zuqc hiuv gorngv taux meih nyei EBT zorqv nyaanh fang-daan

- **Dorh nyaanh mingh forngz laanc zinc:** Ninh mbuo DSHS gorn zangc duqv bun nyaanh daaih maaz nyanc hopv jau-louc aengx caux nyaanh maeng dapv bieqc naaiv EBT zorqv nyaanh fang-daan longc liuz ninh mbuo oix zuqc zaah mangc gou-nyinh gorngv meih zorqv nyaanh mingh longc yiem haaix. Ninh mbuo gunv goux ze'weic domh gorn oix zuqc longc naaiv deix zorqv nyaanh longc nyei waa-fienx mingh dimv mangc zorqv nyaanh maeng mingh forngz dorngc a'fai dorh lai hnaangx mingh tiuv benx nyaanh maeng daaih longc a'fai dorh mingh zoux benx da'nyeic diuc saeng-eiz (maaz maac ga'haai-dorngc).
- **Tiuv yienc naaiv EBT zorqv nyaanh fang-daan:** Yie mbuo se haih oix zuqc siou deix fei zinh nyaanh liouh EBT tiuv yienc naaiv kuaaiv zorqv nyaanh fang-daan. Siou longx meih nyei EBT zorqv nyaanh fang-daan aengx caux meih nyei si-jeiv zaah longc fun-houc dauh nam mber (PIN) dapv bingz longx aengx caux siou mbueiz.
- **Zengc nyaanh camv yiem njiec EBT zorqv nyaanh fang-daan:** Beiv taux gorngv meih maiv zorqv meih nyei nyaanh longc tor bouc dauh ziangh hoc lauh cam-hlaax nyieqc a'fai zorc siou liouh cam-hlaax nyieqc liuz maaih nyaanh zengc camv faaux, yie mbuo oix zuqc lorx buangh taux meih liouh paan pei luic mangc jix meih nyei sic dauh jau-louc a'fai gouv mangc meih corc qiex longc tengx nyaanh nyei fai.

**Nyungc horng jau-louc meih horpc zuqc hiuv (Jiex gorn tengx wuix nyanc hopv)**

- **Yie mbuo duqv zoux waa-fienx fungx** gornv taux haaix dauh tov zoux sou fungx tov tengx jiex gorn wuix nyanc hopv jau-louc yiem caux guoqv zangc hung haa da'nyeic norm ze'weic gorn wuov yaac oix zuqc zaah dimv cing waa-fienx bun zuqc nzoih zunh. Beiv taux gornv maaiah haaix deix waa-fienx dornvc, naaic dauh mienh yaac maiv duqv zipv tengx jiex gorn wuix nyanc hopv nyaanh. Beiv taux haaix dauh mienh duqv dorh waa-fienx mingh bun dugh hiuv jienv gornv dornvc wuov, ninh mbuo yaac zuqc gox bieqc loh. Zorqv njiec zuiz bun ninh mbuo liepc hnyouv zoux dornvc doh leiz tengx jiex gorn wuix nyanc hopv kou-gong dugh haih zoux wuaaic pui-zipv tengx nyei buonc se maiv fih hnangv doic yiem njiec norm-norm kou-gong gorn, baatc nyaanh, a'fai zorqv bieqc loh.
- **Beiv taux gornv meih dorh mingh maaic, dorh mingh saau maaic, tiuv huo-muotc a'fai dorh nyanc hopv nyaanh mingh fungx mienh** dugh maaiah jaa-zinh jaaiz beiv taux benx nyaanh maeng, yong-in, borqv jaax wuotc ginc, a'fai zoux haaix diuc yaac longx dugh maiv zeiz nyanc hopv jau-louc yiem ninh mbuo tong leiz maaiz maaic pouz (maaiz maaic ga'naaiv dornvc), yaac funx benx meih zoux wuaaic pui-zipv gauz tengx wuix nyanc hopv nyaanh dugh zoux dornvc daauh nzunc se bun dangx gorn yiem yietc hnyangx mingh taux yietc liuz. Naaiv deix zoux wuaaic pui-zipv nyei jau-louc yaac zuqc borqv nzipc jienv mingh mv gunv jiex se gornv biaz suiv cuotv naaiv norm Washington saengv zangc aengx caux zoux sou mingh tov yiem haaix norm saengv yaac baac.
- **Beiv taux gornv ninh mbuo heuc meih oix zuqc bieqc zoux gong caux tengx jiex gorn wuix nyanc hopv gong**, aengx caux bungx ndortv maiv mingh zoux, yaac haih funx benx meih zoux wuaaic taux pui-zipv gauz yiem zoux dornvc daauh nzunc nyei buonc se bun bouc dauh ziangh hoc meih yietc hlaax nyieqc aengx caux zuov taux meih zoux ei nzoih heuc zoux nyei gong ziangx nzengc; zoux dornvc da'nyeic nzunc se njiec zuiz bun 3 hlaax nyieqc aengx caux zuov taux meih zoux nzoih paaiv njiec nyei gong; aengx caux dornvc da'faam nzunc njiec zuiz bun 6 hlaax nyieqc aengx caux zuov taux meih zoux ei nzoih heuc zoux nyei buonc gong aengx caux nzunc-nzunc yaac zuqc jaa jienv mingh.
- **Ninh mbuo haih zorqv meih nyei mbuoz suiv cuotv yiem tengx jiex gorn wuix nyanc hopv kou-gong gorn** dugh zoux dornvc tengx jiex gorn wuix nyanc hopv kou-gong gorn doh leiz dugh duqv paaiv cuotv yiem tengx jiex gorn wuix nyanc hopv njiec zui-nipc daan yiem naaiv pin sou.
- **Beiv taux gornv meih qiex oix heuc ninh mbuo gunv goux ze'weic domh gorn tengx lemh jienv huov jaa longc cuotv nyei buonc nyaanh zorpc tengx jiex gorn wuix nyanc hopv jaaz nor box tong sou-fienx mbuox bun hiuv.** Beiv taux gornv meih maiv box tong sou-fienx bun hiuv aengx caux dorh naaiv deix longc cuotv zinh nyaanh sou-gorn bun zaah mangc nor, funx benx gornv meih maiv qiex heuc yie mbuo dorh naaiv deix saax hiuv nyaanh daaih corng h beiv taux gornv meih haih duqv zipv tengx nyanc hopv nyaanh camv faaux.

**Nyungc horng jau-louc meih horpc hiuv (Nyaanh maeng)**

- **Tengx wuix jiex javu liouh bun ninh mbuo ngorc naanc huov jaa (TANF)** meih cai maaiah meih nyei fu'jueiv aengx caux au-nqoz doic ze'buonc leiz mingh bun taux ninh mbuo tengx gunv goux fu'jueiv ze'weic gorn. Naaiv se funx venx gornv ninh mbuo DCS haih zorqv meih qiex nyei zae-nyaanh, ei gan souz mouc nyaanh dugh hung haa jaa tengx meih zipv siou nyei buonc. **Meih oix zuqc jien sin gaanv mbuox tong ninh mbuo DCS duqv hiuv siepv beiv taux gornv meih duqv zipv nyaanh liouh tengx goux fu'jueiv a'fai fu'loqc fa'fai fu'jueiv yiem njiec naaiv norm TANF bouc dauh ziangh hoc.**
- **Beiv taux gornv meih duqv zipv tengx gan naaiv TANF** meih oix zuqc box tong ninh mbuo DCS duqv hiuv gornv taux maaiah dornvc tiuv yieci siangh haih nyauv hoic taux tengx fu'jueiv nyaanh, beiv taux fu'jueiv suiv cuotv a'fai tiuv yie mnyeic deic zepv.
- **Beiv taux meih duqv zipv tengx gan naaiv TANF, meih se haih tov lengc jeiv nyaanh** liouh tengx cuotv biaz jaaz liouh jiepv sih jiex javu yiem.

Ei gan guoqv zangc doh leiz paaiv cuotv gornv taux baeqc fingz ze'buonc doh leiz aengx caux meiv guoqv gunv goux gaeng-zuangx ze'weic domh gorn (USDA) paaiv doh leiz bun baeqc fingz aengx leiz nyeic, ninh mbuo USDA, caux ninh mbuo gorn zangc, ze'weic dornvc, aengx caux gong-mienh, aengx caux zuangx gorn zangc juangc bieqc zoux gong a'fai yiem naaiv norm USDA goux njiec kou-gong gorn se heuc gec maiv bun caeqv nzaanz doic gornv cuotv seiz yiem haaix daaih, ndopv hnangv haaix hongc, cuotv seiz dornvc, fioux zong-zei, m'jangc fai m'sieqv, zaah benx haaix hoc (lemh jienv m'jangc fai m'sieqv gornv nyei waac cuotv), lorx gan doic, wuaaic fangx, hnyang-jeiv, dornvc jaa fai daanh sin, huov jaa/ benx dae maa, borqv nzipc duqv zipv tengx nyaanh gan hung haa jaa kou-gong gorn, oix hnamv jien jaa gunv deic bung, a'fai jaaav wuin a'fai fih nzaeng taux baeqc fingz gong-bou, yiem njiec kou-gong gorn a'fai gong-bou dugh ninh mbuo USDA zoux njiec a'fai tengx buon-zinh (maiv duqv dorh yietc longc ei puix horpc yiem yietc kou-gong gorn). Zorc puix zoux longx aengx caux fungx gox zong sou bieqc hnoi-nyieqc se tiuv zorc puix kou-gong gorn.

Haaix dauh wuaaic fangx mienh dugh qiex oix zuqc lorx gin longc douc waac kou-gong waa-fienx bun muangx (beiv taux nzangc pokc, yienx domh zeiv, muangx qiez, wuv buoz bun mangc) se oix zuqc lorx buangh taux ninh mbuo ndaam-dornvc ze'weic a'fai USDA DOMH GORN yiem njiec (202) 720-2600 (muangx waa-qiez aengx caux longc TTY) a'fai lorx buangh taux USDA tengx nzie weih bungz fangx bun mangc naaiv norm gorn (800) 877-8339. Gorqv-zeic jaa tip, naaiv deix kou-gong gorn waa-fienx se oix zuqc zornv mbenc benx zuangx fingz waac maiv daan benx ang gitv waac hnangv.

Liou dorh sou fungx bieqc kou-gong gorn gox taux maaiah bun kwei caeqv nzaanc sic dauh, dinh nzoih naaiv zeiv USDA kou-gong gorn gox zongc zoux kwei caeqv nzaanz sou-guv daan, AD-3027, bieqc lorx longc yiem online at [http://www.ascr.usda.gov/complaint\\_filing\\_cust.html](http://www.ascr.usda.gov/complaint_filing_cust.html) aengx caux yiem njiec USDA haaix norm ze'weic yaac duqv a'fai fiev sou-nzangc fungx bieqc bun taux USDA aengx caux dorh yietc zungv qiex longc nyei waa-fienx yiem sou-guv form wuov fiev nzoih. Liou tov lorx longc gox zongc sou-guv daan, douc waac lorx taux (866) 632-9992. Meih dinh ziangx nzoih liuz dorh meih nyei sou-guv daan a'fai sou-fienx fungx bieqc bun taux USDA gan naaiv:

1. Fungx fiex gorn: U.S. Department of Agriculture  
Borng dengv gong ziuuv goux taux baeqc fingz ze'buonc leiz  
1400 Independence Ave, SW  
Washington, D.C. 20250-9410;
2. Faekv: (202) 690-7442; a'fai
3. Email: [program.intake@usda.gov](mailto:program.intake@usda.gov)

Naaiv norm USDA se bun yuonh da'dauh tengx goux mangc mienh, cigv gong ziuu-jaa, aengx caux bun gaav nyei mienh duqv fih ndongc doic.

Njiec mbuo-liuc yiem gu'ndiev, yie duqv gornv yie maaiah ze'buonc leiz aengx caux ndaam-dornvc gong zipv siou longc DSHS nyaanh aengx caux kou-gong gorn nyei waac porv bun yie muangx longx mi'acq. Yie bieqc hnyouv longx gornv beiv taux yie ngaengc nzuih njiec mbuo-liuc yiem naaiv zeiv sou-gorn nor yaac maiv maaiah dornvc haih zoux nyauv wuaaic taux yie nyei pui-zipv mv baac yie corc oix zuqc ndaam dornvc zoux ei nzoih ninh mbuo kou-gong gorn heuc nyei jau-louc aengx caux ei gan kou-gong gorn a'fai bun njiec zuiz ei zoux dornvc nyei jau-louc.

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| ZOUX SOU-TOV MIENH NYEI MBUO-LIUC | HNOI-NYIEQC | ZOUX SOU-TOV MIENH JUANGC NJIEC MBUO-LIUC | HNOI-NYIEQC |
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