

Vulnerable Adult Statement of Rights
Intended for use in NH, ALF, AFH, ICF/IID (non RHC) and ESF

According to Chapter 74.34 RCW, you are entitled to be free from abandonment, abuse, financial exploitation and neglect. If there is a reason to believe that you have experienced abandonment, abuse, financial exploitation or neglect, you have the right to:

1. Make a report to the Department of Social and Health Services (DSHS) and law enforcement and share any information you believe could be relevant to the investigation, and identify any persons you believe could have relevant information.
2. Be free from retaliation for reporting or causing a report of abandonment, abuse, financial exploitation, or neglect.
3. Be treated with dignity and addressed with respectful language.
4. Reasonable accommodation for your disability when reporting, and during investigations and administrative proceedings.
5. Request an order that prohibits anyone who has abandoned, abused, financially exploited, or neglected you from remaining in your home, having contact with you, or accessing your money or property. **We will refer you to an organization that can assist you.**
6. Receive from DSHS information and appropriate referrals to other agencies that can advocate, investigate, or take action.
7. Be informed of the status of investigations, proceedings, court actions, and outcomes by the agency that is handling any case in which you are a victim (within requirements established by law).
8. Request referrals for advocacy or legal assistance to help with safety planning, investigations, and hearings. **We will refer you to an appropriate resource.** See phone numbers listed below.
9. Complain to DSHS formally or informally, about investigations or proceedings, and receive a prompt response.

To make a report of abuse, abandonment, neglect, self-neglect or financial exploitation, or to request a protection order, call:

Residential Care Services Complaint Hotline
1-800-562-6078
Voice / TTY Accessible 1-800-737-7931

To contact the State Long-Term Care Ombuds' Office, call:

1-800-562-6028
TTY: 1-800-737-7931

To contact Disability Rights of Washington, call:

1-800-562-2702
Washington Relay (TTY) available via 711

To contact Office of Developmental Disabilities Ombuds Complaint Lines:

Voice: (833) 727-8900
Interpreters Available
TTY: Please use 711 Washington Relay Service