|  | AGING AND LONG-TERM SUPPORT ADMINISTRATION (ALTSA)ENHANCED SERVICES FACILTY (ESF)**ESF Environmental Observations** | Attachment G |
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| ENHANCED SERVICES FACILITY NAME | LICENSE NUMBER | ENTRANCE DATE |
| LICENSOR’S NAME | Inspection Type: **[ ]**  Full **[ ]**  Follow up **[ ]**  Complaint: Number   |
| **Observations of the environment occur throughout the inspection. Interviews with facility staff and residents are an important source of information to include.** |
| 1. **Quality of Life / Resident Rights**
 |
|  YES NO  [ ]  [ ]  Staff to resident interaction(s), responsiveness and meeting resident needs (0170, 0190) [ ]  [ ]  Appropriate staff communication with residents (0170, 0200) [ ]  [ ]  Adaptive equipment available, clean and in good repair (0210, 0310, 0800) [ ]  [ ]  Resident nutrition, grooming, personal and oral hygiene and/or delivery of care completed (0200) [ ]  [ ]  Recognition of cultural diversity and preferences (0120, 0170, 0210) [ ]  [ ]  Recognition of dignity, privacy, and resident rights (i.e., shades in room, knocking before entering room (0170) [ ]  [ ]  Presence of restraints (0420) [ ]  [ ]  Communication system (1005 and 1010) [ ]  [ ]  Homelike (0170,0880) [ ]  [ ]  Facility electronic monitoring equipment must not include audio and focus on entrance or exit doorways (0780) [ ]  [ ]  Resident requested electronic monitoring equipment is only used in sleeping room of the resident (0790)NOTES |
| 1. **Physical Environment – Interior (if two buildings and one license, postings in both buildings)**
 |
| YES NO INFORMATION POSTED: [ ]  [ ]  Current ESF license including limits or conditions on the license (1100) [ ]  [ ]  CRU Hotline (0590) [ ]  [ ]  Ombudsman Information (1100) [ ]  [ ]  Appropriate Resident Advocacy Groups, if applicable [ ]  [ ]  Copy of report, cover letter and plan of correction of most recent full licensing inspection (1100) [ ]  [ ]  Resident Rights (0190(6)(a-o)) [ ]  [ ]  Emergency evacuation routes (1600)NOTES |
| 1. **Maintenance and Housekeeping**
 |
|  YES NO  [ ]  [ ]  Furnishing, floors, walls, and ceilings (0170) [ ]  [ ]  Presence of lingering objectionable odors (0170) [ ]  [ ]  Housekeeping supply area (0910) [ ]  [ ]  Laundry – handled according to acceptable methods of infection control (0900) [ ]  [ ]  Infection control practices of staff (0440) [ ]  [ ]  Hand washing (0440) [ ]  [ ]  Temperature (capable of maintaining 75o in areas occupied by residents and 70o for non-resident areas) (0980 / 0990) [ ]  [ ]  Adequate ventilation in resident rooms and common areas (0810, 0880, 1000) [ ]  [ ]  Adequate lighting in resident rooms and common areas (0880 / 1001) [ ]  [ ]  Cleanliness of resident equipment maintained in good repair (0170)NOTES |
| 1. **Safety**
 |
|  YES NO[ ]  [ ]  Prevention of resident access to storage of: |
|  | * Cleaning supplies
* Toxic materials
 | * Cleaning carts
* Medication
 | * Storage closet
 |
|  [ ]  [ ]  Emergency / disaster preparedness* Emergency disaster plan reviewed annually (1600)
* Emergency behavioral crisis response plan (1590)
* Staff responsibility

NOTES |
| 1. **Common Bathrooms (0820 / 0830)**
 |
|  YES NO [ ]  [ ]  Common bathrooms are:* Safe / clean / adequate lighting / grab bars (if applicable for resident needs)
* Doors swing out
* Accessible for all resident / privacy available
* Equipped with keyed locks that allow access for staff (if applicable for resident needs)
* Access to at least one bathtub / bathing device for immersion

[ ]  [ ]  Safe water temperature in resident bathrooms and sinks utilized by residents(0970)Water temperature:  oF ;  (date and time);  (place)Water temperature:  oF ;  (date and time);  (place) Water temperature:  oF ;  (date and time);  (place)NOTES |
| 1. **Physical Environment - Outdoors**
 |
|  YES NO  [ ]  [ ]  Stairs / steps / ramps in good repair with non-skid surfaces (0950) [ ]  [ ]  Handrails (0950) [ ]  [ ]  Sanitary collection of garbage / refuse (0924) [ ]  [ ]  Presence of pests (0170) [ ]  [ ]  General maintenance of sidewalks / walkways (0980)* Has areas protected from direct sunshine and rain throughout the day
* Can be accessed by the resident
* Has walking surfaces that are firm, stable, and free from cracks and abrupt changes with a maximum of 1 inch between the sidewalk and adjoining landscape areas)
* Has sufficient space and outdoor furniture provided with flexibility in arrangement of the furniture to accommodate residents who use wheelchairs and mobility aids
* Surrounded by walls or fences at least 72” high
* If used a resident courtyard, must not be used for public or service deliveries

NOTES |
| **Use this form and Attachment M, Food Service Observations (DSHS 15-583) for all full inspections.** |