Study Guide for

Screening Languages Medical Interpreters

By Washington State Department of Social and Health Services (DSHS) Language Testing and Certification (LTC)



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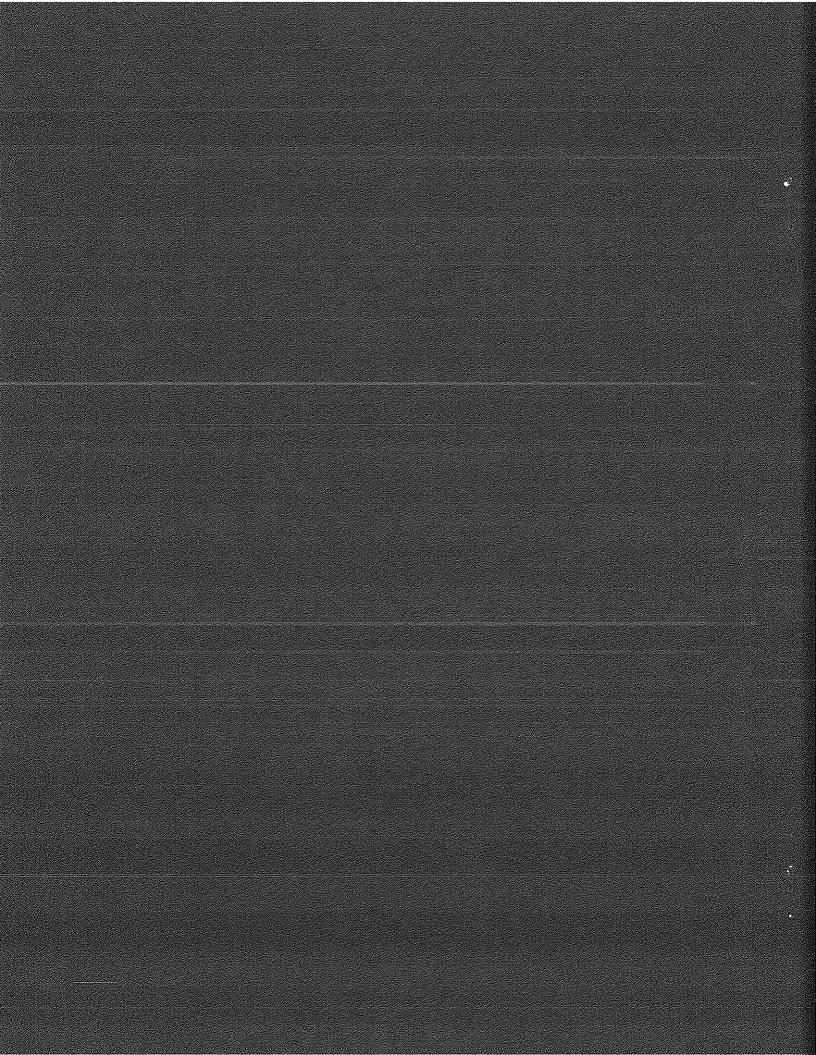


Table of Contents

Written Test Answer Sheet	
Sample Written Questions	1
Keys to Sample Written Questions	6
Sample Oral Exercises	7
Medical Terminologies	10
Code of Professional Conduct	20

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100 cAp cBp cCp cDp cEp 150 cAp cBp cCp cDp cEp

50 cA⇒ cB⇒ cC⇒ cD⇒ cE⇒

State of Washington Department of Social and Health Services Language Interpreter Services and Translations (LIST)

INSTRUCTIONS:

It is essential that you follow the instructions below to ensure proper scoring. You may not get credit for your correct answer if you fail to follow these instructions.

Be sure that the answer you mark on your answer sheet corresponds with the number of the test question in the test booklet. Fill in all the space between the lines using a #2 pencil. Your answer marks should look like this:

🚓 cBb cCb cDb cEb

MAKE DARK, CLEAR MARKS!

Mark only one answer for each question. If you change an answer, erase the old answer completely. If you don't erase completely, the computer might read both of the answers you marked. When two answers for one question are marked, the answer will be scored as incorrect.

Written Test for Screening Languages Interpreters: Sample Questions (Medical Interpreters)

Prepared by
Washington State Department of Social and Health Services
Language Testing and Certification (LTC)

	indid swell box	each item i cate wheth r sheet, fir with the le	in this secti er each sta nd the numl tter corresp this bookl	tement is t ber of the i bonding to	rue or fals tem and c	e. Then on ompletely b	your an- placken the
1.	•		erpreters, ma important the				
•	Α.	True		В.	False		
2.	nicat		es of interpre en medical p				
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	A.	True	•	В.	False		· · · · · · · · · · · · · · · · · · ·
	•						

Test of Medical Terminologies

Directions:

For each item in this section, select one option from among the 4 choices (A, B, C, and D) that is the best match with the description

	iten	hat item. Then, on yo n and completely blad our choice.	ur answer : cken the bo	sheet, find the numbe ox with the letter corre	r of that esponding		
4.	A ca	A cavity within a bone, in particular one of the mucous membrane- lined, air-filled spaces in the bones surrounding the nose					
	A. B.	Bone marrow Crack	C. D.	Nostrils Sinus			
5.	The	portion of the trunk be	tween the ri	bs and the pelvis of a h	numan body		
- .	A. B.	Genitals Neck	C. D.	Spine Waist			
6.	A di injur		e skin, caus	ed by leakage of blood	after an		
	A. B.	Bleeding Bruise	C. D.	Cut Pain			
7.	cons	e-threatening condition sequent breakdown of to body to become overhe	the body's h	erexposure to extreme eat-regulating mechan angerous degree	heat and a isms cause		
	Α.	Heat pump	C.	High fever			
*	B.	Heat stroke	D.	High temperature	•		
8.	Pain tion	ful spasm in a muscle of the muscle fibers	caused by e	excessive and prolonge	d contrac-		
	A.	Cramp	C.	Pull			
	В.	Poke	D.	Twist			

9.	A metabolic disorder that causes attacks of arthritis, usually in a single joint			
	A. B.	Goiter Gout	C. D.	Mumps Myopia
10.	Burn with hot liquid or steam			
	A. B.	Scab Scabies	C. D.	Scald Scalp
11.	Rubbing and kneading areas of the body, usually using the hands			
	A. B.	Acupressure Embrace	C. D.	Massage Strike
12.	Various parts of different plants used to treat symptoms and promote health			
	А. В.	Herbage Herbs	C. D.	Vegetables Vegetation
13.	A physician who treats disease, injury, and deformity by operation or manipulation			
	A. B.	Chiropractor Internist	C. D.	Midwife Surgeon
14.	The science and study of the foodstuffs people eat and drink and the ways they are digested and assimilated.			
t etg	A. B.	Cheese Nutrition	C. D.	Protein Vitamin

Test of Clinical/Medical Procedures

Directions:

In this section, choose one option from among the choices (A, B, C, D) that best describes the clinical/medical term that is called for in that item. Then, on your answer sheet, find the number of the item and completely blacken the box with the letter corresponding to your choice.

15. Surgery

- A. The practice of cutting open a human body for the purpose of finding out the cause of death
- B. The practice of treating diseases, injuries, or deformities by manual operation or instrumental appliances
- C. The practice of treating diseases, injuries, or deformities by prescribing the appropriate medicine
- D. The practice of using manual operation or instrumental appliances by people with diseases, injuries, or deformities

16. Abortion

- A. The expulsion of a human fetus, usually within 12 weeks of pregnancy, before it is viable
- B. The inception of a human being, usually within 12 weeks of pregnancy, when it is viable
- C. The operation performed on a woman, usually upon her request, to prevent unwanted pregnancy
- D. The operation to deliver a baby, usually within a certain number of hours, when the mother has difficulty during labor

17. Local anesthetization

- A. Analysis of health care organizations operating in the neighborhood
- C. Application of a drug or agent by a doctor from the local community
- C. Elimination of pain by applying a drug or agent in the local hospital
- D. Elimination of pain from part of the body by applying a drug or agent

Test (indirect) of Writing Skills in the English Language

Directions:

For each of the questions in this section, choose one option from A, B, C, and D to best complete each sentence. Then, on your answer sheet, find the number of the question and completely blacken the box with the letter corresponding to your choice.

- 18. Although this is a fatal disease,
 - A. chance of survival can be easily detected as early as possible
 - B. early detection can greatly increase the chance of survival
 - C. early detection of chance of survival
 - D. greatly increase the chance of detection
- 19. ..., you should call your doctor right away.
 - A. As long as you are feeling that a sensation is aching your chest
 - B. By the time your sensation is feeling aching in the chest
 - C. Whenever you feel that you have an aching sensation in your chest
 - D. When you were feeling an aching sensation in your chest
- 20. Exercise should be undertaken ... to allow the body to prepare for the next level of activity.
 - A. freely
 - B. gradually
 - C. healthy
 - D. lengthy

Keys to Sample Questions

(Do not consult these keys until you have finished answering all the questions in the previous pages)

- 1. B
- 2. A
- 3. A
- 4. D
- 5. D
- 6. B
- 7. B
- 8. A
- 9. B
- 10. C
- 11. C
- 12. B
- 13. D
- 14. B
- 15. B
- 16. A
- 17. D
- 18. B
- 19. C
- 20. B

Oral Test for Screening Languages Interpreters: Sample Exercises (Medical Interpreters)

To practise on the following materials, you will need a cassette recorder and a blank tape to record and play back your own voice. Please follow the directions for each portion of the sample exercises and use your recorder and blank tape as directed.

Sight Translation Exercise

Directions:

Please orally translate the following sentences into your target language. You may look over each sentence silently before you begin translating. Make sure you read the number of each sentence in English before you translate it into your target language. When you are ready to proceed, insert your blank tape into your recorder, and simultaneously press both the "play" and "record" buttons on your recorder to record your own voice as you orally translate each sentence into your target language.

- 1. The flu is a disease with potentially severe consequences.
- 2. Your blood test results should be available by next Monday.
- 3. Each time you take an antibiotic, you kill bacteria in your blood.
- 4. If you are not sure about whether you have any heart disease risk factors, talk to your physician.
- 5. For nausea and vomiting caused by cancer chemotherapy, hypnosis is often very helpful.
- 6. Most chronic headaches are the result of muscular tension. You may feel the pain in the front of your head, but it is really coming from tight muscles in your neck and shoulders.

Turn off your recorder when you finish translating the last sentence. Eject the tape, set it aside, and go on to the next page for memory retention exercise.

Memory Retention Exercise

Directions:

You are going to listen to six pre-recorded sample English sentences for this exercise. You need to listen to each sentence and repeat it in English. The recording has built-in pauses between the sentences. The pause after each sentence is your time to repeat that sentence. There is a "beep" after each sentence. Once you hear the "beep", you may start repeating that sentence. Since this is a memory retention test, do not take notes. Instead, listen carefully to each sentence, try to memorize it, and repeat it as it is (in English) in the recording.

When you are ready for this exercise, click on the link of Audio Practice Sample under Medical Pre-test Study Package for Screened Languages on the LTC homepage to listen to and repeat each sentence.

(Do not go on to back interpretation exercise until you finish the memory retention exercise.)

When you have finished repeating the last sentence, stop the player, and continue on to back interpretation exercise.

Back Interpretation Exercise

Directions:

This part is a back interpretation exercise. Please insert the tape with the sentences you orally translated from English into your target language into the recorder. You are to listen to each sentence and orally translate it back into English. Pause your recorder at the end of each sentence to give you time for interpreting.

You may take notes to help you recall what is being said. If you need to, you may replay each sentence once. After you finish interpreting a sentence, move on to the next sentence.

Please do not look at the sight translation page while doing this exercise. To check on how you are doing with this exercise, it is recommended that you use a second recorder with another blank tape to record your back interpretation. After you finish back interpret the last sentence, you may play back your back interpretation sentences and check them against the original English sentences on the sight translation page.

--- End of Oral Exercises ---

LIST OF MEDICAL TERMINOLOGIES

Prepared by Washington State Department of Social and Health Services Language Testing and Certification (LTC)

The Human Body

Abdomen
Ankle
Appendix
Arm
Artery
Artery wall
Back
Bladder

Blood vessels Bone Bone marrow Bone socket

Bowel
Brain
Breast
Bronchus
Calf
Cartilage
Cecum
Cell

Cerebral cortex

Chest

Chromosome

Colon Denture Duodenum

Ear Elbow

Extremity (Extremities)

Eye Eyeball Face Fallopian tube

Fat

Filling (tooth)

Finger

Finger nails

Foot Forehead Gallbladder Gene

Genitalia Gland Gums Hand Hair Head Heart Heel Hip

Intestine
Joint
Kidney
Knee
Larynx
Leg
Spleen
Ligament
Limb
Lip
Liver
Lung

Membrane Mouth Muscle Nasal polyp Neck Nerve Nose Nostrils Organ Ovary Palm Pelvis Platelets Pulse Rectum Rib

Root-canal Shoulder Sinus Skin

Sole

Spinal cord Spine Stomach Tendon Thigh Throat Thumb

Thyroid gland

Tissue
Toe
Tongue
Tonsils
Tooth

Tooth socket Trachea

Trigeminal nerve Umbilical cord Uterus (Womb)

Vein

Vocal cord Waist

Wrist

Systems of the Human Body

Cardiovascular system

Circulatory system
Digestive system
Endocrine system
Hemopoietic system
Immune system
Muscular system
Nervous system
Reproductive system
Respiratory system
Skeletal system
Urinary system

Bodily Fluids, etc.

Specimen of ...

Acid Bile Blood Feces Gas Menses Period

Perspiration

Pus
Saliva
Semen
Sputum
Sweat
Tears
Urine
Vomit

Symptoms, etc.

Abscess Acute Allergic

Angina pectoris

Asthma Anxious Arrhythmia Backache

Balance/Equilibrium	Impaired (Impairment)
Bleeding nose	Indigestion
Blister	Infection
Blood pressure (high/low)	Inflamed (Inflammatio
Blurred vision	Injured (Injury)
Boil	Insect bite
Breathing difficulty	ltch
Broken	Labor
Bruise	Lump
Burn	Migraine
Chest pain	Nausea
Chill	Nauseous
Cold	Nervous
Cold sweat	Nosebleed
Collapse	Numb (Numbness)
Constipated	Pain
Contagious	burning [.]
Contraction	constant
Cough	dull
Cramps	on and off
Cut	sharp
Cyanosis	throbbing
Decay	Pallor
Dehydration	Palpitations
Depressed	Paralysed
Diabetic	Phlegm
Diarrhea	Pleural rub
Disturbance	Pregnant
Dizzy	Premature (baby)
Drowsy	Rales (Crackles)
Drug overdose	Rash
Earache	Rheumatism
Edema (Dropsy)	Rhonchi (Wheezes)
Excretion	Salivation
Faint	Sensation
Fatigue/Tired	Shiver
Fever	Shortness of breath
Gunshot wound	Sight
Hangover	Sign
Hay fever	Smell
Headache	Sore
Hear	Sore throat
Heart attack	Spasm
Hurts	Snell

Sputum Stabbed

Stiff (joint, neck etc.)

Sting

Stomach ache

Stridor
Suffocation
Sunstroke
Swelling
Swollen
Symptom

Temperature

Tense

Tooth ache Tranquilize Tremor (body) Unconscious Upset stomach

Vomiting Weak Spot Weakness Wound

Clinical/Medical Procedures, etc.

Abortion (Induced abortion)

Amniocentesis
Anesthetize
Angiography
Appendectomy
Auscultation
Autopsy
Biopsy

Birth control Blood test

Blow

Bronchoscopy

Caesarean section abortion

Cardiography

Cardiopulmonary resuscitation (CPR)

Castration Checkup Chest X-ray Circumcision
Cosmetic surgery
CT scan of the chest

Diagnose (Diagnosis)

Dialysis

Dilation and curettage (D & C)

Duodenectomy

Ectopic pregnancy (Tubular pregnancy)

Electrocardiogram (ECG, EKG)

Emergency

Emergency room

Endotracheal intubation

Exhale

Face-lift operation

Gastrectomy

General anesthetization

Hold (your) breath

Hypnosis Hypnotize Hysterectomy Immunization

Incision Incubator Inhale Injection

Intensive care

I.V. (Intravenously)

I.V.T. (Intravenous transfusion)

Laparoscopy Laryngoscopy

Local anesthetization

Lumbar puncture (Spinal tap)

Lung scan Mammography Mastectomy

MRI scan of the chest

Needle

Neurological examination

Mental status and speech

Cranial nerves
The motor system
The sensory system

Reflexes

Neurosurgery

Optometry Oxygen Percussion Plastic surgery

Prognosis

Pulmonary angiography Pulmonary function tests

Recovery room Saline abortion Skeletal traction

Skin test Sterilization Syringe

Take a deep breath

Test tube Thoracentesis Tonsillectomy Tracheostomy

Traction

Transplantation
Tubal ligation

Tube

Tuberculin tests Tympanoplasty

Ultrasound (Ultrasonography)

Vaccinate Vasectomy

<u>Diseases/Illnesses/Injuries/</u> <u>Physical Disorders, etc.</u>

Abrasion

Acute (disease)

Addiction

Advanced stage

AIDS Ailment Allergy

Alzheimer's disease

Amnesia Anaemia Anaphylaxis Aneurysm Anthracosis
Appendicitis
Arthritis
Arthropathy
Asthma
Astigmatism
Atelectasis

Athlete's foot (Tinea pedis)

Atherosclerosis

Atrophy

Bacilli (singular: bacillus)

Bacterial infection

Bite (dog, snake, insect etc.)

Bleed Blister

Bone fracture Broke (break)

Bronchogenic carcinoma

Bruise Burn

Calcium deficiency

Cancer

Cardiac edema

Cataract Cecitis

Cerebral concussion Cerebral hemorrhage

Cerebral palsy Chicken pox Cholesterol Choke

Chronic bronchitis

Chronic obstructive pulmonary disease

(COPD)

Cirrhosis Clot/Clotting Colitis

Conus

Color blindness

Coma

Communicable disease Congenital heart disease

Congestion

Conjunctivitis (Pink eye)

Conscious

Contagious Convulsions

Coronary artery disease

Croup Cvst

Cystic fibrosis

Cystitis
Deaf
Deformity
Dehydration
Delirium
Dementia
Diabetes

Die (dead, death)

Diphtheria

Diarrhea

Dislocated (Dislocation)

Down's syndrome Duodenal ulcer

Dyslalia
Dyslexia
Dysphasia
Dysphemia
Ear infection
Emphysema
Epidemic
Epistaxis

Farsightedness/Hypermetropia

Food poisoning

Frostbite Gallstone

Gastric bleeding Gastric ulcer Gastritis Goiter Gonorrhea

Gout

Gynopathy
Handicapped
Heart attack
Heart burn
Heart murmur
Heat exhaustion

Heat stroke

Hemorrhoid Hepatitis Herpes Hurt

Hydrothorax Hyperactivity Hyperglycemia Hypertension Infected (Infection)

Infertility

Inflammation of ... Influenza (Flu) Internal bleeding

Ischemia
Jaundice
Laryngitis
Lead poisoning
Leukemia
Malnutrition
Measles
Melanoma
Menopause

Mental retardation

Metastasize (tumor, cancer)
Metastatic (tumor, cancer)
Multiple sclerosis (MS)

Mumps Mute

Myocardial infarction Nearsightedness/Myopia

Nephritis

Night blindness/Nyctalopia

Obesity Obstruction

Occupation disease

Otitis (externa, interna, media)

Parasite Parkinson Paroxysmal

Periodontal disease

Pertussis

Pigment/Pigmentation (blood, bile, etc.)

Pleural effusion Pleurisy (Pleuritis)

Pneumonia

Pneumoconiosis Pneumothorax

Poison Polyuria Presbyopia

Pulmonary abscess Pulmonary edema Pulmonary embolism Pulmonary infarction

Purulent Rabies

Rheumatic heart disease

Rhinitis

Rupture (of follicle, spleen etc.)

Scab Scabies Scald Scar

Schizophrenia Scleroderma Scoliosis Seizure Shock

Sickle-cell anemia

Silicosis
Sprained
Strep throat

Stress Stroke Sty Syphilis

Systole/Diastole (atrial, ventricular)

Terminally (ill)
Tetanus (Lockjaw)
Thrombosis (blood clot)

Tonsillitis Torn Trauma

Traumatic brain injury

Tuberculosis (TB)

Tumor Urethritis Vaginitis Venereal disease

Vertigo Virus

Whooping cough

Withdrawal

Treatment, etc.

Acupuncture

Airway

Antihormonal therapy Blood transfusion Bandage/dressing

Bone marrow transplant

Brace
Bypass
Cast/Plaster
Chemotherapy
Chiropractic
Coin rubbing

Cure Exercise

Exploratory surgery

First aid
Hearing aid
Implant
Injection
In-patient
Life support
Lumpectomy
Massage
Mastectomy
Medication
Meditation
Mouthwash
Naturopathy

Meditation
Mouthwash
Naturopathy
Observation
Operation
Organ donor
Out-patient

Pacemaker (cardiac etc.)

Physical therapy

Prevent

Radiation

Reconstructive surgery

Rehabilitation Rehydration Restrains Side effect **Splinting** Sterilize Stitches Surgery Therapy

Prescription, etc.

Tourniquet

Adverse effects

Allopurinol Analgesic Anesthetic **Antibiotics** Anticoagulant Antidepressant Antihistamine

Antipruritic Antiseptic Aspirin **Bonine** Cardiant

Cardiazol Cardiotonic Chemicals

Contraceptives Controlled drugs

Cough drops Coumarin Cyclizine

Dextrose/Glucose

Digestant Diuretics Dosage Dose

Dramamine

Drug

Ear drops Eye drops Expectorant

External use (medicine)

Glyburide Herbs Hormone Ibuprofen

Interactions (of drugs)

lodine

Iron supplements

Laxative Meclizine Medicine

Mineral supplements

Nicotine patch

Nitroglycerin (Nitro)

Nose drops Nose spray **Ointment**

Over the counter (drugs)

Oxytocin Pain killer Penicillin Phenformin Prescription Preventative Side effects

Sleeping pills Special effect

Specific

Suppositories

Tablets -Tea spoon Throat drops Throat lozenges Tranquillizer

Tylenol Vaccine

Vitamin supplements

Vitamins

Warfarin/Coumadin

Medical Professionals and Health Related Personnel

Advanced Registered Nurse Practitioner (ARNP)

Anesthesiologist

Anesthetist

Cardiologist

Certified Nurse Anesthetist

Certified Nurse Midwife

Chiropractor Counselor Dentist Doctor

Endocrinologist Family Doctor

Family Nurse Practitioner

Gastroeuterologist General Practitioner

Gynecologist Internist

Licensed Practical Nurse Mental Health Professional

Neurologist

Nurse

Obstetric Nurse
Obstetrician
Ophthalmologist
Optometrist
Orthopedist

Otorhinolaryngologist

Paramedic Pediatrician

Pediatric Nurse Practitioner

Physician's Assistant

Podiatrist

Primary Care Provider Primary Physician

Psychiatrist Psychologist Pulmonologist Radiologist Resident

Rheumatologist

RN (Registered Nurse)

Social Worker

Surgeon

Miscellaneous --- Medical and Health Related Expressions, etc.

Accident
Air lift
Alcohol
Ambulance
Appetite
Articulation

Bacteria Benian

Biologic(al) clock

Blood type Cardiology Catheter Cholesterol Chromosome Circulation (blood)

Clinic

Contaminated Contraceptive

Contract (a disease) Coronary care unit

Cotton

Coverage (insurance)
Critical condition

Crutch(es)
Delivery room

Diet

Disinfectant Embryo

Emergency room Environment

Fast Fetal Fetus Gauze Genetic Germ Gynecology

Heal (Healing)

Hormone

Hospital

Hygiene

Immune

Insurance

Lab (Laboratory)

Lethal (injection etc.)

Liquids

Malignant

Malnutrition

Malpractice

Medical history

Menopause

Menstruation

Metabolism

Miscarriage

Mortuary

Negative (test result)

Neurology

NPO-nothing by mouth

Nutrition

Observation

Obstetrics

Operating room

Orthopedics

Otorhinolaryngology (ENT)

Pathology

Patient

Pediatrics

Pharmacy

Pollutant

Pollution

Positive (test result)

Postpartum

Posture

Prenatal

Protein

Puberty

Quarantine

Radiology

Reactive

Registration

Respiration

Recovery room

Sanitary napkins

Satisfactory condition

Scar

Sensitive

Serious condition

Sexually transmitted disease (STD)

Solid food

Spread (cancer)

Stable condition

Stethoscope

Stretcher

Substance abuse

Swallow

Tampons

Temperature

Teratogen

Thermometer

Thrombocyte

Topical

Toxic/Toxicity

Urination

Vaccinated/Vaccination

Vaccine

Virus

Waiting room

Wart

Weight (over, under, gain, lose)

Wheelchair

State of Washington Department of Social and Health Services (DSHS)

Language Interpreter and Translator Code of Professional Conduct

1. Accuracy

Interpreters/translators shall always thoroughly and faithfully render the source language message, omitting or adding nothing, giving consideration to linguistic variations in both source and target languages, conserving the tone and spirit of the source language message.

2. <u>Cultural Sensitivity - Courtesy</u>

Interpreters/translators shall be culturally competent, sensitive, and respectful of the individual(s) they serve.

3. Confidentiality

Interpreters/translators shall not divulge any information obtained through their assignments, including but not limited to information gained through access to documents or other written material.

4. Disclosure

Interpreters/translators shall not publicly discuss, report, or offer an opinion concerning matters in which they are or have been engaged, even when that information is not privileged by law to be confidential.

5. Proficiency

Interpreters/translators shall meet the minimum proficiency standard set by DSHS by passing the required certification examination or screening evaluation.

6. Compensation

The fee schedule agreed to between the contracted language service providers and the department shall be the maximum compensation accepted. Interpreters/translators shall not accept additional money, compensation, or favor for services reimbursed by the department. Interpreters/translators shall not use for private or other's gain or advantage, the department's time, facilities, equipment, or supplies, nor shall they use or attempt to use their position to secure privileges or exemptions.

7. Nondiscrimination

Interpreters/translators shall always be neutral, impartial, and unbiased. Interpreters/translators shall not discriminate on the basis of gender, disability, race, color, national origin, age, socioeconomic or educational status, or religious or political beliefs.

8. Self-evaluation

Interpreters/translators shall accurately and completely represent their certifications, training, and experience.

9. Impartiality - Conflict of Interest

Interpreters/translators shall disclose any real or perceived conflict of interest which would affect their objectivity in the delivery of service. Providing interpreting or translation services for family members or friends may violate the individual's right to confidentiality, or constitute a conflict of interest.

10. Professional Demeanor

Interpreters/translators shall be punctual, prepared, and dressed in a manner appropriate and not distracting for the situation.

11. Scope of Practice

Interpreters/translators shall not counsel, refer, give advice, or express personal opinions, to individual for whom they are interpreting/translating, or engage in any other activities which may be construed to constitute a service other than interpreting/translating. Interpreters/translators are prohibited to have unsupervised access to clients, including but not limited to phoning clients directly.

12. Reporting Obstacles to Practice

Interpreters/translators shall assess at all times their ability to interpret/translate. Should interpreters/translators have any reservations about their competency, they must immediately notify the parties and offer to withdraw without threat of retaliation. Interpreter/translator may remain until more appropriate interpreters/translators can be secured.

13. Ethical Violations

Interpreters/translators shall immediately withdraw from encounters they perceive as violations of this Code. Any violation of the Code of Professional Conduct may cause termination of the contract.

14. Professional Development

Interpreters/translators shall develop their skills and knowledge through professional training, continuing education, and interaction with colleagues and specialists in related fields.

THIS CODE APPLIES TO ALL PERSONS PROVIDING LANGUAGE INTERPRETING OR TRANSLATION SERVICES AND MUST BE COMPLIED WITH AT ALL TIMES.