

Breakout Room 2 Participants

Gabrielle Bachmeier
Vicky Chan
Zugey García
Aranzazu Granrose
Carrie Huie-Pascua
Natalya Mytareva
Yun-Mei Wang Wilborn

Breakout Room 2 Facilitator

Don Winslow

Homework. Please discuss recommendations necessary to support language access and interpretive services that include:

- Strategies for increasing access to language access providers in rural communities and for languages of lesser demand,
 - Strategies for workforce resiliency including adequate workload and compensation, and
 - Standards of ethics and professional responsibility.
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- Allow video interpretation.
 - Create infrastructure.
 - Examine how we are preparing/supporting interpreters.
 - Train users how best to utilize this resource.
 - Allow medical interpreters to act as advocates for patients to match national standards. (Counterpoint: This would not work well for L&I.)
 - Train to notice and notify if there are civil rights violations; we must consider that sometimes this is a judgment call.
 - Registry for Washington-based interpreters.
 - Multiple layers of contracts for lesser used languages.
 - Training for interpreters on how to interact/coach medical providers to work with the interpreters.
 - Require medical providers to take training to ensure that interpreter services are provided as designed.
 - Provide opportunities for interpreters to address cultural nuances.
 - In-person option.
 - Relationships with trusted community members.

- Certified interpreters are paid more.
- Allied Health Professionals interpreters compensated comparably (compare to health professionals' rate of pay).
- Instill trust in the community and trust of staff to use the resources.
- Better partnership with the consulates in the state.
- Technology training for interpreters.
- Create avenues for interpreters to debrief and/or receive counseling.

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