

Policy 7.01 Plan
2021-2022 Annual Plan and Progress Report
American Indian Community Center of Spokane
and
Region 1 Community Services Division
Meeting held December 7, 2020; Approved on March 23, 2021

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
(1) Work with the American Indian Community Center (A.I.C.C.) on issues, concerns and needs as they relate to Native Americans within the Spokane community that the A.I.C.C. and Region 1 Community Service Division serve.	Have a CSD Outstation Working Agreement to promote utilization of the A.I.C.C. and access to programs administered by both parties to our common clients/customers.	Increased community interaction and accessibility by providing first contact customer service.	Chris Scott Lori Hunley Kristen Charlet Linda Lauch	The Working Agreement to provide outstation services between Region 1 CSD and the A.I.C.C. Status will be reviewed every 2 years.
(2) Work together to develop Working Agreements and processes to provide quality services to all.	Establish a process for discussion of needed agreements.	Document all discussion with A.I.C.C. of process to define and negotiate agreements.	Chris Scott Lori Hunley Linda Lauch	The original Working Agreement was developed in 2017 and is working well. Lori Hunley will send Linda Lauch the new agreement for the period of May 1, 2021 for the period June 1, 2021 to May 31, 2023 for review and signature. When COVID restrictions are lifted, Linda would like to look at

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				increasing the outstation time based on AICC client traffic since they have added additional services.
(3) Work together to maintain open communication with the American Indian Community Center to identify issues/gaps in service; recognize needs of Native American and Alaska Native clients and the community served; and, determine if the current programs and policies meet the need.	Meet with A.I.C.C. to determine needs and preferences. Make use of surveys and research completed by tribal staff to make program enhancements, where possible, to improve services to Native American clients. Keep and maintain relationships between the A.I.C.C. and the CSO's management and staff.	Identify and develop a plan to deliver needed services and resolve issues cooperatively.	Chris Scott Lori Hunley Javier Ruiz Linda Lauch	<p>The Spokane Maple Administrator will ensure that a lasting relationship is established and maintained with the American Indian Community Center through the following services and/or interactions:</p> <ul style="list-style-type: none"> ▪ Outstation services at the American Indian Community Center. ▪ Each party will keep the other apprised of activities and events that would be suitable for our customers and staff. <p>The Mobile CSO will notify AICC when it will be in the greater Spokane area.</p> <p>Javier Ruiz will work with Linda Lauch to explore options to partner with AICC. AICC is planning a drive-through</p>

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				event in March 2021 and requested the Mobile CSO be present. Linda will send an email request to Javier.
(4) 7.01 Meetings between A.I.C.C., Region 1 CSD and OIP Regional Manager annually and more often at A.I.C.C.'s request.	7.01 Meetings annually.	Increased collaboration.	Janet Gone Chris Scott	Region 1 CSD continues to coordinate with OIP Regional Manager to schedule 7.01 Meetings.

DSHS AND A.I.C.C. CONTACT LIST

AICC			Are contacts correct?
Linda Lauch	Executive Director	509-535-0886	lindal@aiccinc.org
Kathy Richards	Employment and Training	509-535-0886	kathyr@aiccinc.org
DSHS			
Chris Scott	R1 Tribal Liaison & Okanogan Administrator	509-846-8532	chris.scott@dshs.wa.gov
Lori Hunley	Spokane Maple Administrator	509-227-2444	lori.hunley@dshs.wa.gov
Brian Levy	Customer Service Contact Center NE Administrator	360-725-7493	brian.levy@dshs.wa.gov
Billie Malcolm	BFET Program Consultant	509-227-2788	Billie.malcolm@dshs.wa.gov

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Javier Ruiz	Mobile CSO Administrator	360-480-4772	javier.ruiz@dshs.wa.gov
Francesca Naccarato	Community Access Program Consultant	509-249-6477	francesca.naccarato@dshs.wa.gov
Janet Gone	Regional Manager – Office of Indian Policy	509-865-7529	janet.gone@dshs.wa.gov

Completed or Tabled Items

Goal/Activity/Outcome	Date	Item
Goal 3	2019	Josie Mendoza worked with AICC to determine if the Basic Food Employment and Training (BFET) program would be beneficial to AICC clients. At this time (February 2020) matching funds are not available to support the program at AICC.
Goal 6	2020	Francesca Naccaratto met with Linda Launch to discuss WA Connections at the AICC. It was decided that AICC clients are better served via the Outstation staff at this time.

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NATIVE Project of Spokane
and
Region 1 Community Services Division—Spokane Maple CSO, Spokane Trent CSO, Call Center and Childcare
April 5, 2018
2019-2020 Mid-Year Update September 2019
Updated March 13, 2020
Update April 12, 2021 – NATIVE Project did not feel a meeting was necessary

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
Work together to maintain open communication with the NATIVE Project to identify issues/gaps in service; recognize needs of Native American clients and communities; and, determine if the current programs and policies meet the needs.	<p>Describe efforts to facilitate positive working relationships to define needs. Make use of surveys and research completed by tribal staff to make program enhancements, where possible, to improve services to Native American clients.</p> <p>Discuss and document outstanding issues/gaps in service at meetings with the NATIVE Project.</p>	<p>Identify and develop a plan to resolve issues cooperatively.</p> <p>Attach meeting minutes, correspondence,</p>	<p>Cheryl Evans-Holbrook, Region 1 Regional Administrator cheryl.evan-holbrook@dshs.wa.gov 509-227-2769</p> <p>Lori Hunley CSO Administrator, Spokane Maple HunleLA@dshs.wa.gov 509-227-2444</p>	<p>Interaction with the NATIVE Project, at the program manager level, has been on an informal, case-by-case basis.</p> <p>DSHS continues to provide an outstation worker at the NATIVE Project.</p> <p>**Note: due to COVID, outstation worker is not located on-site at NATIVE Project request.</p>

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		reports, and other documentation.	Chris Scott CSO Administrator/Region 1 Tribal Liaison, Chris.Scott@dshs.wa.gov 509-846-8532 Kristen Charlet Contact Center Community Relations Manager CharlKA@dshs.wa.gov 509-834-0112 Tribal Representatives	

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Provide pertinent statistics on Native American community and participant populations, numbers of Native American participants served in	Work closely to provide accurate information in a timely manner <ul style="list-style-type: none"> Complete an 'ad-hoc' request to Headquarters staff that will allow us to identify Tribal 	Assist the NATIVE Project in developing plans and support grant applications as well as other program	Cheryl Evans-Holbrook	CSOs continue information-sharing of clients that are shared by both programs. From January 1, 2017 to February 28, 2018 DSHS staff served 610 NATIVE

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Spokane County, and other relevant data.	<div>members receiving financial assistance under specific program types including medical.</div> <div><ul style="list-style-type: none">Chris Scott will coordinate with NATIVE Project representative and any other clinic representatives identified on providing access to real-time data of tribal member open assistance cases through the online Benefit Verification</div>	<div>enhancements they identify.</div> <div>NATIVE Project will be able to determine which of their members are currently receiving assistance from DSHS.</div>	<div>Chris Scott</div> <div>Lori Hunley</div> <div>Tribal Representatives:</div> <div>Dylan Dressler, Clinic Director</div> <div>Ddressler@nativeproject.org</div> <div>Jodie Lemery, Pt. Services</div> <div>jlemery@nativeproject.org</div>	<div>Project patients; 431 of the patients are Tribal members.</div> <div>Number of Tribal Members receiving benefits through the CSOs:</div> <div>Spokane County Totals: January 2018:</div> <table><tr><td>Program</td><td>January 2018</td></tr><tr><td>Basic Food</td><td>2311</td></tr><tr><td>Medical (non-cash)</td><td>291</td></tr><tr><td>ABD</td><td>69</td></tr><tr><td>TANF</td><td>158</td></tr></table>	Program	January 2018	Basic Food	2311	Medical (non-cash)	291	ABD	69	TANF	158
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	System (BVS) that is available.			The above number may not be complete due to self-declaration and coding errors. Tribes continue to provide information regarding commodity food participants
Work together to develop a working agreement to provide quality services to all.	Establish a process for discussion of needed agreements.	Document all discussion with NATIVE Project on processes and agreements.	Chris Scott Lori Hunley Tribal Representatives: Maureen Rosette, COO mrosette@nativeproject.org	Maple CSO and NATIVE Project to updated the working agreement for the outstation Financial staff August 2017 and are waiting for final document approval from CSD Headquarters. Chris Scott and Lori Hunley are working to get this agreement back from HQ ASAP.
Promote and communicate training opportunities with the NATIVE Project.	Monitor and identify all training sessions, identify available training slots,	Contribute to training opportunities for staff	Chris Scott Lori Hunley Tribal Representatives	Maple CSO will invite NATIVE Project staff to trainings as available..

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	and invite participation by tribal staff.			The Maple CSO and NATIVE Project will face to face at least once a year.
				The NATIVE Project did not feel the need to meet to discuss the 7.01 for 2020-2021. CSD will continue to provide services and meet the goals and objectives of the current plan.

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2021 - 2022 Annual Plan and Progress Report

Spokane Tribe of Indians
and
Region 1 Community Services Division—Spokane Maple CSO, Tri-County/Colville CSO, Trent CSO, Customer Service Contact Center

2021 – 2022 Meeting held on January 12, 2021, Zoom Meeting
Approved March 1, 2021

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
(1) Work with the Spokane Tribe of Indians (STOI) to review progress, issues, concerns and needs as they relate to tribal members and their communities.	Continue the outstation agreement to promote higher utilization of DSHS services to tribal members.	Identify and develop a plan to resolve issues cooperatively.	Cheryl Evans-Holbrook Lori Hunley Kelley Zema Chris Scott Yvette Buckley Bobbi Williams	<p>DSHS and STOI staff will meet twice per year, upon request, to discuss procedures that are working or need change, review forms and address concerns.</p> <p>DSHS Maple office continues to provide staff to the Spokane Native Health Center and the Tri-County office provides staff to the Wellpinit Health Center. Region 1 Administrator has committed to continue to staffing as funding allows.</p>

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(2) Work together to maintain open communication with the Spokane Tribe of Indians to identify issues/gaps in service; recognize needs of tribal clients and communities; and, determine if the current programs and policies meet the needs.	<p>DSHS will provide continued access, training and support to Washington Connections website on request.</p> <p>Coordinate with DSHS to use the Mobile CSO when able.</p>	<p>Identify and develop a plan to resolve issues cooperatively</p> <p>Spokane Tribal members will receive increased access to information regarding applications for DSHS services.</p>	<p>Chris Scott Lori Hunley Kelley Zema Francesca Naccarato Javier Ruiz Yvette Buckley Bobbi Williams Luanne Ferguson</p>	<p>The Spokane Maple Community Service Office Administrator (CSOAs) will ensure a sustained relationship with the Spokane Tribe through the following activities and interactions:</p> <p>The Spokane Maple CSOA ensures a sustained relationship with the Spokane Tribe through the following activities and interactions:</p> <ul style="list-style-type: none"> ▪ The Spokane CSO maintains a full-time presence at Spokane Tribal TANF. <p>The Tri-County CSO ensures a sustained relationship with the Spokane Tribe through the following activities and interactions:</p> <ul style="list-style-type: none"> ▪ The office continues to send a staff person two days a week to the Spokane Tribe of Indians Reservation at Wellpinit to do applications, reviews, answer questions and issue EBT cards. <p>** During COVID-19, the CSOs have not been able to provide in-person services but do provide services virtually to clients and are available to assist tribal staff.</p>

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(3) DSHS and the Spokane Tribe of Indians will work for a better understanding of all programs provided by DSHS and STOI.	<p>DSHS and STOI will set up a meeting to present information and eligibility criteria to tribal staff. All financial programs and Employment Pipeline.</p> <p>DSHS and STOI will schedule meetings with program staff from DSHS & STOI in order to have better communication.</p>	Tribal staff will be better able to direct clients to available programs.	<p>Chris Scott Bobbi Williams</p> <p>Yvette Buckley Kelley Zema Lori Hunley</p>	<p>STOI staff will meet with CSO and Call Center staff to train DSHS personnel on STOI Tribal TANF program and benefits.</p> <p>DSHS will keep STOI informed of the Transforming Case Management initiative so that STOI staff can inform their clients.</p>												
(4) Provide pertinent statistics on Spokane Tribe of Indians members served by DSHS program and other relevant data.	<p>Work closely to provide accurate information in a timely manner. Share monthly data reports with Tribal TANF staff.</p> <p>Complete an ‘ad-hoc’ request to Headquarters staff that will allow us to identify Tribal members receiving financial assistance under specific program types including medical.</p>	Assist the Spokane Tribe of Indians in developing plans and support grant applications as well as other program enhancements they identify.	<p>Chris Scott Lori Hunley Kelley Zema Yvette Buckley Bobbi Williams</p>	<p>CSOs continue information-sharing with tribes on clients that are shared by both programs.</p> <p>Number of Spokane Tribe Members receiving benefits through the CSOs: Statewide Totals: December 2020 Source:ESA-EMAPS</p> <table><tr><td>Program</td><td>December 2020</td></tr><tr><td>Basic Food</td><td>743</td></tr><tr><td>Medical</td><td>78</td></tr><tr><td>TANF</td><td>37</td></tr><tr><td>ABD/HEN</td><td>15</td></tr></table> <p>BFET Data January 2020 to December 2020</p> <table><tr><td>Program</td><td>1/2020-12/2020</td></tr></table>	Program	December 2020	Basic Food	743	Medical	78	TANF	37	ABD/HEN	15	Program	1/2020-12/2020
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				Members Participating	17	
				Living Off Reservation	14	
				Living On Reservation	1	
				Other Native Americans living on Spokane Reservation	2	
(5)Ensure efforts are made to recruit/hire Native American staff to meet the overall DSHS goal of having a diverse workforce.	Region 1 will work to develop recruitment efforts for tribal staff.	Document local recruitment and discussions with STOI of recruitment efforts.	Chris Scott Lori Hunley Kelley Zema Ted Etten James Schoonover Yvette Buckley Bobbi Williams	DSHS will continue to try to recruit and hire Native American applicants when filling positions which might be out stationed at Tribal facilities. DSHS Administrators will continue to invite tribal members to serve on interview panels.		
	Training will be provided by Tribes and Region 1 CSD to staff of each organization to improve understanding of career opportunities and how each system works.	Document training plans and opportunities provided	Chris Scott Lori Hunley Kelley Zema James Schoonover Kristen Charlet Yvette Buckley	DSHS stands ready to share information regarding job qualifications, salaries, and how to assist interested applicants with navigating the NeoGov/Careers process on request of the Tribe.		

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(6) Work together to develop Working Agreements or processes to provide quality services to all.	Establish a process for discussion of needed agreements.	Document all discussion with Tribes of process to define and negotiate agreements.	Chris Scott Lori Hunley Kelley Zema Yvette Buckley	<p>Spokane Maple CSOA and STOI has work together to update the Working Agreement that reflects services in Spokane.</p> <p>Tri-County CSOA and STOI will work together to develop a Working Agreement that reflects service provided in Wellpinit as COVID protocols and State budget allow.</p>
(7) Train Region 1 CSD staff on major principles DSHS Administrative Policy 7.01 and Government to Government relationships.	Ensure Region 1 CSD staff has access to the training provided by the Governor's office, DSHS, and other Region 1 CSD resources.	Build a strong understanding, both of the principles of Federal Indian Law and government-to-government relationships.	Janet Gone Chris Scott Lori Hunley Kelley Zema Ted Etten James Schoonover Yvette Buckley	Administrators and many staff have received training from the Governor's Office of Indian Affairs as well as the DSHS 7.01 training. Region 1 is committed to providing 7.01, Government to Government and other trainings to increase staff knowledge of Native American culture and history. The Office of Indian Policy stands ready to perform trainings on request. Training for new DSHS staff is on-going.

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(8) Promote and communicate training opportunities with Spokane Tribes of Indians.	Monitor and identify all training sessions, identify available training slots, and invite participation by tribal staff	Contribute to training opportunities for staff	Chris Scott Lori Hunley Kelley Zema James Schoonover Yvette Buckley Bobbi Williams Luanne Ferguson Fawn Brigman	<p>DSHS and STOI will continued to ensure maximum participation in training opportunities by notifying each other of availability. Examples include trainings in LEAN, CPR/First Aid, team-building, Home Visit Safety, Mental Health and 7.01.</p> <p>CSO Administrators will notify Tribal Representatives of training opportunitites via email.</p> <p>Whenever possible, DSHS staff will attend Tribal cultural events when invited by STOI.</p>

SPOKANE TRIBE AND DSHS CONTACT LIST

SPOKANE TRIBE			
Yvette Buckley	STOI 477/TANF Program Manager	509-458-6516	yvetteb@spokanetribe.com
Bobbi Williams	STOI 477/TANF Caseworker	509-458-8012	bobbIW@spokanetribe.com
Ricki Peone	Health & Human Services Director	509-258-7502	ricki.peone@spokanetribe.com
Joni Wynecoop	TERO Director	509-458-6529	joni.wynecoop@spokanetribe.com
Luanne Ferguson	TANF Lead Caseworker – Spokane	509-533-1360	luanne.ferguson@spokanetribe.com
Fawn Brigman	Accounting Supervisor	509-818-1410	fawnb@spokanetribe.com
DSHS			
Cheryl Evans-Holbrook	Regional Administrator, CSD Region 1	509-227-2769	cheryl.evans-holbrook@dshs.wa.gov
Chris Scott	R1 Tribal Liaison & Okanogan Office Administrator	509-846-8532	chris.scott@dshs.wa.gov
Kelley Zema	Tri-County Office Administrator	509-685-5602	kelley.zema@dshs.wa.gov
Lori Hunley	Spokane Maple Office Administrator	509-227-2444	lori.hunley@dshs.wa.gov
Brian Levy	Customer Service Contact Center NE Administrator	360-725-7493	brian.levy@dshs.wa.gov
Ted Etten	Spokane Trent Office Administrator	509-227-2727	ted.etten@dshs.wa.gov
Javier Ruiz	Mobile CSO Administrator	360-480-4772	ruizjf@dshs.wa.gov
Dave Skaar	BFET Operations Supervisor	206-406-6862	skardw@dshs.wa.gov

Gus Williams	BFET Lead Program Manager	360-725-4607	williGX1@dshs.wa.gov
Francesca Naccarato	Community Access Program Consultant	509-249-6477	francesca.naccarato@dshs.wa.gov
Janet Gone	Regional Manager – Office of Indian Policy	509-865-7529	janet.gone@dshs.wa.gov

Completed or Tabled Items

Goal/Activity/Outcome	Date	Item
Goal 7	2018	STOI staff attended 7.01 training at Maple CSO.
Goal 2	2018	Increased service to Wellpinit from one day to two days per week.
Goal 8	2018	Tri-County outstation worker attended the Spokane Tribe Cultural Day
Goal 2	2019	Yvette Buckley and Bobbi Williams presented information on Tribal programs, eligibility and processes at the Tri-County CSO All Staff meeting in March.
Goal 3	2019	Transforming Case Management updates are given at the bi-annual Tribal TANF meetings.
Goal 7	2019	The majority of Region 1 Management Team, Administrators and Supervisors attended the Governor's Office of Indian Policy "Government to Government Training in June and July 2019.
Goal 8	2019	Many CSO staff attended a June training regarding Spokane Tribal History given by Warren Seyler.

Goal/Activity/Outcome	Date	Item
Goal 2	2020	The Spokane Maple CSOA has invited the TANF Caseworker Manager, Luanne Ferguson to attend The Work First Local Planning Agency (LPA) meetings.
Goal 2	2020	Tri-County Administrator has invited Bobbi Williams to attend the Tri-County LPA.

Policy 7.01 Implementation Plan with the Muckleshoot Tribe
Region 2 Community Services Division
Timeframe: July 1, 2021 to June 30, 2022
Revised 04/2021

Annual Key Due Dates:

April 1st- CSD Regional Administrators submit 7.01 Plan and Progress Reports to CSD HQ Coordinator
April 13th- CSD HQ Coordinator will submit Executive Summary & 7.01 PPRs to the ESA Office of Assistant Secretary for final review.
April 23rd – ESA Office of the Assistant Secretary will send all 7.01 PPRs to the Office of Indian Policy (OIP).

7.01 Meetings:

January 31st, 2020 at Auburn Community Services Office, cancelled- rescheduled per Muckleshoot Tribe's request.

February 28th, 2020 at Muckleshoot Tribe at Muckleshoot Tribe.

Next tentative meeting scheduled for June 2020.

06/2020 meeting cancelled due to pandemic. Next meeting to be determined.

Virtual 7.01 03/04/2021

Next meeting scheduled for 06/10/21 – virtual (continued meetings to be quarterly)

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1). Prepare and disseminate pertinent statistics on American Indian community and participant populations, numbers of American Indian participants served and other relevant data.	<ul style="list-style-type: none"> Continue to work with OIP Provide a report sharing pertinent data related to the tribe. <ul style="list-style-type: none"> Provide list of cases associated with the tribe. Provide a handout of tribe statistics 	<ul style="list-style-type: none"> Tribe will be better informed about their member's utilization of services that will aid in increasing participation rates for those services. Tribe will be able to ensure that Tribal Members cases are correctly identified. 	<ul style="list-style-type: none"> Scott Christofersen, chrissh@dshs.wa.gov - CSD Auburn CSOA will provide the data to Sharon Curley of Muckleshoot Tribe. Alexandra Cruz-James, Alex.Cruz@muckleshoot.nsn.us, Managing Director of Human Services Raksmeylim@dshs.wa.gov Lim, Performance & Quality Manager R2 – will gather data for quarterly reports Denise Kelly, Denise.Kelly@dshs.wa.gov, DSHS CSD Interim Tribal Liaison 	<p>Muckleshoot Tribe has an ongoing 3-year Data Share Agreement (DSA), which sunsets 03/31/2022</p> <p>Scott Christofersen continues to provide pertinent Tribal reports/statistics to Alexandra James.</p> <p>DSHS CSD and the Muckleshoot Tribe met 02/28/2020 at the Muckleshoot Tribe.</p> <p>07/2020 Data reports provided via e-mail.</p> <p>7.01 reviewed and data report went over.</p>

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Region 2 Community Services Division

Timeframe: July 1, 2021 to June 30, 2022

Revised 04/2021

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			Target Date: June 30, 2021	
2). Ensure efforts are made to recruit/hire American Indian/Alaska Native staff to meet the overall DSHS goal of having a diverse workforce.	<ul style="list-style-type: none"> Job Announcements are sent to Aimee Gone and she forwards them to the tribes. 	<ul style="list-style-type: none"> Tribal members will be better informed about and able to compete for employment opportunities as they arise. 	<ul style="list-style-type: none"> CSD Scott Christofersen – Auburn CSOA will forward job announcement for the Auburn CSO to Aimee Gone OIP - Aimee Gone will forward the announcement to the Muckleshoot tribe. As recruitments occur. <p>Target Date: June 30, 2021</p>	Aimee Gone and Scott Christofersen continue to share DSHS CSD job postings with Muckleshoot Tribe via email.
3). Work with tribe to determine the need for, negotiate and/or implement local Tribal-State agreements, protocols, contracts, or processes.	<ul style="list-style-type: none"> Enhanced coordination of services leading to clients' self-sufficiency and increasing access 	<ul style="list-style-type: none"> Tribal Members and Agency Staff will be better informed of the enhanced coordination of services. 	<ul style="list-style-type: none"> CSD –Scott Christofersen, Auburn CSOA will coordinate with Denise Kelly (CSD/Region 2/Tribal 	DSHS CSD and the Muckleshoot Tribe met 02/28/2020.

Revised 04/2021

Policy 7.01 Implementation Plan with the Muckleshoot Tribe**Region 2 Community Services Division**

Timeframe: July 1, 2021 to June 30, 2022

Revised 04/2021

Annual Key Due Dates:April 1st- CSD Regional Administrators submit 7.01 Plan and Progress Reports to CSD HQ CoordinatorApril 13th- CSD HQ Coordinator will submit Executive Summary & 7.01 PPRs to the ESA Office of Assistant Secretary for final review.April 23rd – ESA Office of the Assistant Secretary will send all 7.01 PPRs to the Office of Indian Policy (OIP).**7.01 Meetings:**January 31st, 2020 at Auburn Community Services Office, cancelled- rescheduled per Muckleshoot Tribe's request.February 28th, 2020 at Muckleshoot Tribe at Muckleshoot Tribe.

Next tentative meeting scheduled for June 2020.

06/2020 meeting cancelled due to pandemic. Next meeting to be determined.

Virtual 7.01 03/04/2021

Next meeting scheduled for 06/10/21 – virtual (continued meetings to be quarterly)

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
	<p>to services, information and updates.</p> <ul style="list-style-type: none">Continue to meet periodically with tribal representatives and community agencies to ensure services and processes for Native Americans meet client needs and achieve program goals.Per the 7.01 protocol ensuring that all key staff are aware and follow the enhanced coordination of services.		<p>Relations) and Aimee Gone (OIP)</p> <ul style="list-style-type: none">Alexandra Cruz-JamesOn going <p>Target Date: June 30, 2021</p>	<p>Muckleshoot would like to have quarterly 7.01 meetings. Next tentative meeting scheduled for June 2020.</p> <p>June 2020 meeting cancelled due to pandemic. Next meeting to be determined.</p> <p>7.01 meeting 03/04/21.</p>

Policy 7.01 Implementation Plan with the Muckleshoot Tribe**Region 2 Community Services Division**

Timeframe: July 1, 2021 to June 30, 2022

Revised 04/2021

Annual Key Due Dates:April 1st- CSD Regional Administrators submit 7.01 Plan and Progress Reports to CSD HQ CoordinatorApril 13th- CSD HQ Coordinator will submit Executive Summary & 7.01 PPRs to the ESA Office of Assistant Secretary for final review.April 23rd – ESA Office of the Assistant Secretary will send all 7.01 PPRs to the Office of Indian Policy (OIP).**7.01 Meetings:**January 31st, 2020 at Auburn Community Services Office, cancelled- rescheduled per Muckleshoot Tribe's request.February 28th, 2020 at Muckleshoot Tribe at Muckleshoot Tribe.

Next tentative meeting scheduled for June 2020.

06/2020 meeting cancelled due to pandemic. Next meeting to be determined.

Virtual 7.01 03/04/2021

Next meeting scheduled for 06/10/21 – virtual (continued meetings to be quarterly)

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
4). Ensure communication with Tribes and Recognized American Indian Organizations (RAIO) for information sharing, collaboration, joint planning, and problem solving.	<ul style="list-style-type: none">Set up regularly scheduled meetings with the Muckleshoot tribe to improve communication and Coordination. (7.01 Plan Meetings)Continue to invite tribal representatives to LPA meetings and other appropriate forums	<p>Continue strengthening the relationships between the tribe and the department.</p> <p>Record Meeting Minutes and Attendance Records</p>	<ul style="list-style-type: none">CSD –Scott Christofersen, Auburn CSOA will coordinate with Denise Kelly (CSD/Region 2/Tribal Relations) and Aimee Gone (OIP)CSD - Outreach Staff from the Auburn CSO.Muckleshoot - Alexandra Cruz-JamesAs needed	<p>DSHS CSD and the Muckleshoot Tribe met on 02/28/2020.</p> <p>Meetings will be held quarterly. Next tentative date is June 2020.</p> <p>Local Planning Area (LPA) meetings are held monthly on the 2nd Tuesday of the month at the Kent Community Services Office at 1313 W. Meeker St, Ste. 100 Kent, WA 98032 from 9am to 11am. Tribe is invited to attend to learn about local resources as well as share resource information.</p> <p>05/2020 to present – Updates of new programs, program changes, waivers, data reports provided via e-mail.</p> <p>03/04/21 Edith continues outstation work via phone, five days a week while teleworking continues.</p>

Policy 7.01 Implementation Plan with the Muckleshoot Tribe
Region 2 Community Services Division
Timeframe: July 1, 2021 to June 30, 2022
Revised 04/2021

Annual Key Due Dates:

April 1st- CSD Regional Administrators submit 7.01 Plan and Progress Reports to CSD HQ Coordinator
April 13th- CSD HQ Coordinator will submit Executive Summary & 7.01 PPRs to the ESA Office of Assistant Secretary for final review.
April 23rd – ESA Office of the Assistant Secretary will send all 7.01 PPRs to the Office of Indian Policy (OIP).

7.01 Meetings:

January 31st, 2020 at Auburn Community Services Office, cancelled- rescheduled per Muckleshoot Tribe's request.
February 28th, 2020 at Muckleshoot Tribe at Muckleshoot Tribe.
Next tentative meeting scheduled for June 2020.
06/2020 meeting cancelled due to pandemic. Next meeting to be determined.
Virtual 7.01 03/04/2021
Next meeting scheduled for 06/10/21 – virtual (continued meetings to be quarterly)

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
<p>5). Identify needs of American Indian clients & communities and whether current programs and policies meet these needs.</p> <p>Identify outstanding issues / gaps in service and develop performance expectations which can be implemented, monitored and evaluated</p>	<p>Work with tribe, RAIO, and OIP staff to identify what services are needed and how they should be delivered.</p> <p>Outstation staff provided for the Muckleshoot Tribe at the Reservation location.</p> <p>Provide representative for Q&A meeting</p>	<p>Provide most advantageous customer service to tribal members.</p> <p>Increase access to services for tribal members.</p> <p>Identify and resolve any unmet needs and service issues that are identified.</p>	<ul style="list-style-type: none"> CSD – Scott Christofersen, Auburn CSOA will coordinate with Denise Kelly (CSD/Region 2/Tribal relations) and Aimee Gone (OIP) CSD – Outstation Staff from Auburn CSO, currently 3 days/week Muckleshoot - Alexandra Cruz-James <p>Target Date: June 30, 2021</p>	<p>DSHS CSD continues to support Muckleshoot Tribe operations via CSD Tribal Outstation staff who continue to provide Community Service Division (CSD) program support via onsite eligibility determination for public assistance benefits.</p> <p>Edith Del Rio is the Public Benefits Specialist (PBS) who provides outreach onsite, such as benefit information and eligibility determination at Muckleshoot 3 days per week.</p> <p>03/2020 State and Tribal offices closed due to pandemic. Teleworking began and no outstation staff provided. Assistance currently being provided via Statewide Call Center.</p> <p>03/04/21 Edith Del Rio continues to provide services via phone while teleworking. Five days a week.</p> <p>03/04/21 Denise will provide LPA and other resources to Alex.</p>

Policy 7.01 Implementation Plan with the Muckleshoot Tribe

Region 2 Community Services Division

Timeframe: July 1, 2021 to June 30, 2022

Revised 04/2021

Annual Key Due Dates:

April 1st- CSD Regional Administrators submit 7.01 Plan and Progress Reports to CSD HQ Coordinator

April 13th- CSD HQ Coordinator will submit Executive Summary & 7.01 PPRs to the ESA Office of Assistant Secretary for final review.

April 23rd – ESA Office of the Assistant Secretary will send all 7.01 PPRs to the Office of Indian Policy (OIP).

7.01 Meetings:

January 31st, 2020 at Auburn Community Services Office, cancelled- rescheduled per Muckleshoot Tribe's request.

February 28th, 2020 at Muckleshoot Tribe at Muckleshoot Tribe.

Next tentative meeting scheduled for June 2020.

06/2020 meeting cancelled due to pandemic. Next meeting to be determined.

Virtual 7.01 03/04/2021

Next meeting scheduled for 06/10/21 – virtual (continued meetings to be quarterly)

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
				03/15/21 Invite for Coalition on Homelessness provided to Alex.

Policy 7.01 Implementation Plan with the Muckleshoot Tribe**Region 2 Community Services Division**

Timeframe: July 1, 2021 to June 30, 2022

Revised 04/2021

Annual Key Due Dates:April 1st- CSD Regional Administrators submit 7.01 Plan and Progress Reports to CSD HQ CoordinatorApril 13th- CSD HQ Coordinator will submit Executive Summary & 7.01 PPRs to the ESA Office of Assistant Secretary for final review.April 23rd – ESA Office of the Assistant Secretary will send all 7.01 PPRs to the Office of Indian Policy (OIP).**7.01 Meetings:**January 31st, 2020 at Auburn Community Services Office, cancelled- rescheduled per Muckleshoot Tribe's request.February 28th, 2020 at Muckleshoot Tribe at Muckleshoot Tribe.

Next tentative meeting scheduled for June 2020.

06/2020 meeting cancelled due to pandemic. Next meeting to be determined.

Virtual 7.01 03/04/2021

Next meeting scheduled for 06/10/21 – virtual (continued meetings to be quarterly)

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
6). Provide identified needed training to ESA staff on major principles of federal Indian law	Training <ul style="list-style-type: none">• 7.01• Government to Government• Centennial Accord• Other Pertinent Training as ongoing for CSD Staff.• Encourage attendance at Tribal Celebrations and events	Gain understanding of the history behind the activities of how tribes and the state interact and conduct business. Gain an understanding of each tribe's respective history and culture. Utilize the information from the training(s) to engage tribes at a higher level to better meet their needs	<ul style="list-style-type: none">• CSD- Scott Christofersen, Auburn CSOA will coordinate with Denise Kelly (CSD/Region2/Tribal relations) and Aimee Gone (OIP) regarding regular trainings on the 7.01 policy. The trainings are announced via the Learning Management System.• As needed or when new staff are hired. Target Date: June 30, 2021	Aimee Gone provides notice of scheduled trainings via email distribution list. Aimee Gone provided information on the new process for 7.01 training. Anh Ong will review Washington Connection partnership and provided information on Mydocs.

**Policy 7.01 Implementation Plan with the Muckleshoot Tribe
Region 2 Community Services Division
Historical / Completed Activities**

Date of Completion:	Activities
02/2020	<p>Muckleshoot Tribe has an ongoing 3-year Data Share Agreement (DSA), which sunsets 03/31/2019.</p> <p>Martin Bohl and his team continue to manage these non-monetary contracts, and have prepared the renewal of Muckleshoot Tribe's next 3-year DSA.</p> <p>Alan McLaughlin continues to provide pertinent Tribal reports/statistics to Sharon Curley.</p>

**Policy 7.01 Implementation Plan
Chief Seattle Club (CSC)
Region 2 Community Services Division (CSD)**

Timeframe: July 1, 2021 to June 30, 2022

Revised 04/12/21

Annual Key Due Dates:

April 1st - CSD Regional Administrators submit 7.01 Plan and Progress Reports (PPRs) to CSD Headquarter (HQ) Coordinator.

April 13th – CSD HQ Coordinator will submit Executive Summary & 7.01 PPRs to the Economic Services Administration (ESA) Office of Assistant Secretary for final review.

April 23rd - ESA Office of the Assistant Secretary will send all 7.01 PPRs to Office of Indian Policy (OIP).

7.01 Meetings:

January 29th, 2020 at Chief Seattle Club, hosted by Chief Seattle Club

Next tentatively scheduled meeting: Wednesday, April 22nd, 2020 @ 2pm at Chief Seattle Club

04/22/2020 meeting cancelled due to pandemic. Future meeting to be determined.

10/21/20 Meeting with CSC and CSD (Not 7.01 meeting)

Next meeting to be scheduled.

03/22/21 Reached out to CSC to schedule 7.01

03/30/21 Sent email to CSC with possible 7.01 dates

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
1). Prepare and disseminate pertinent statistics on American Indian/Alaskan Native (AI/AN) and Urban Indian community members' participant populations, to	1) Provide Quarterly Tribal Member reports that detail by CSD Programs: Cash, Food, and Medical 2) Provide Quarterly Total Number of Intakes, Questions and Answers, etc. serviced by CSD Out-stationed Staff while on-site at Chief Seattle Club	To provide Chief Seattle Club with relevant pertinent data that provides insight to the types of CSD Programs AI/AN and Urban Indian community members are recipients of, to help increase AI/AN and Urban Indian community members' participation rates.	Virgil Wade, virgil@chiefseattleclub.org – Operations Director at Chief Seattle Club Denise Kelly, denise.kelly@dshs.wa.gov – DSHS/CSD Tribal Liaison Cynthia Wong, wongcs@dshs.wa.gov –	02/16/2018: Request to develop Data Share Agreement (DSA) so that data may be shared. Discussed working with Washington Connection/Ahn Ong (CSD) to enroll in Washington Connections (WaCon) program so that CSC may retrieve detailed data/statistics not provided via DSA.

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
include American Indian/Alaskan Native (AI/AN) and Urban Indian community member CSD Program participants served within the City of Seattle/King County and other relevant data.			<p>DSHS/CSD Quality and Performance Manager</p> <p>Tim Fryer, fryertl@dshs.wa.gov - DSHS/CSD Capitol Hill Community Services Office Administrator (CSOA)</p> <p>Target Date: June 30, 2022</p>	<p>05/11/2018 7.01 Meeting held, follow-up with Martin Bohl regarding DSA drafting – states a local CSO Memorandum of Understanding (MOU) to share non-identifying (HIPAA compliant) Tribal Reports should meet the needs of the DSA, as CSC does not manage a Tribal Child Support or Tribal TANF Program a DSA is not applicable.</p> <p>08/2018 7.01 Meeting rescheduled 11/2018 7.01 Meeting rescheduled 01/2019 7.01 Meeting rescheduled, Next meeting date to be determined.</p> <p>12/16/2019: Introductory meeting with new CSD Tribal Liaison Mary Anderson and Derrick Belgarde and Colleen Chalmers.</p> <p>01/29/2020: 7.01 Meeting with CSD/DCS @ Chief Seattle Club</p> <p>4/22/2020: next tentatively scheduled 7.01 Meeting @ Chief Seattle Club</p> <p>04/22/2020 meeting cancelled due to Pandemic. Future meetings to be determined.</p> <p>07/17/2020 Data report sent via e-mail.</p>

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
				<p>*Scheduling/Calendar of meetings in 2020 to be done quarterly.</p> <p>10/21/20 Open conversation with Pgm Mgr, Colleen Chalmers of CSC, regarding resuming outstation services, change in duties, leadership, services and client needs. Main CSC office in Pioneer Sq is open, with very limited services due to COVID. Provided Call Center information to provide to clients for all CSD services.</p> <p>11/13/20 Colleen Chalmers is no longer with CSC. Virgil Wade, Operating Director is now the primary contact.</p> <p>Official 7.01 meeting to be scheduled.</p> <p>03/22/21 Reached out to Virgil Wade to schedule 7.01 Meeting.</p> <p>03/30/21 Follow up email for dates for 7.01 mtg May 10-14 sent to recipients.</p>
2). Ensure efforts are made to recruit and hire American Indian/Alaska Native (AI/AN) and Urban Indian community member staff to meet the overall DSHS goal	Job Announcements are provided to Aimee Gone, Office of Indian Policy (OIP) Regional Manager to distribute to Chief Seattle Club.	AI/AN and Urban Indian community members will be better informed about and able to compete for employment opportunities as they arise	<p>Colleen Chalmers, Program Manager at Chief Seattle Club</p> <p>Denise Kelly, DSHS/CSD Tribal Liaison</p> <p>Aimee Gone, goneae@dshs.wa.gov – DSHS/OIP Regional Manager</p>	<p>02/10/2018: CSC requests to be invited to participate in Interview Panels.</p> <p>CSD confirms and acknowledges that an invitation will be sent to CSC for future CSD Region 2 HQ Interview Panels.</p> <p>DSHS Tribal Liaison will also forward any new DSHS hiring information to Colleen</p>

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
of obtaining and maintaining a Diverse Workforce.			Target Date: June 30, 2022	Chalmers.
3). Work with Chief Seattle Club to determine the need for, negotiate and/or implement Memorandum of Understanding (MOUs) and Data Share Agreements (DSAs).	<p>Enhanced coordination of services leading to AI/AN and Urban Indian community members' self-sufficiency and increased access to programs, resources, and updates.</p> <p>Outstationed staff assigned on-site at Chief Seattle Club.</p> <p>Continue to meet periodically with Chief Seattle Club staff to ensure services and processes meet AI/AN and Urban Indian community members' needs and achieve program goals.</p>	MOUs to be established and reviewed for renewal as each moves toward its sunset date.	<p>Tim Fryer, DSHS/CSD-Capitol Hill CSOA</p> <p>Denise Kelly, DSHS/CSD Tribal Liaison</p> <p>Aimee Gone, OIP Regional Manager</p> <p>Mary Anderson, mary.anderson@dshs.wa.gov – DSHS/CSD Tribal TANF</p> <p>Target Date: June 30, 2022</p>	<p>02/2018: Request to develop DSA so that data may be shared.</p> <p>Discussed working with Washington Connection/Ahn Ong (CSD) to enroll in WaCon program so that CSC may retrieve detailed data/statistics not provided via DSA.</p> <p>05/2018 Martin Bohl to follow-up with draft DSA, will discuss with CSC for go-forward - states a local CSO MOU to share non-identifying (HIPAA compliant) Tribal Reports should meet the needs of the DSA, as CSC does not manage a Tribal Child Support or Tribal TANF Program a DSA is not applicable.</p> <p>1/29/2020: Anh Ong will reach out to CSC to schedule a meeting to discuss WA Connection to enroll in WaCon as an assisting partner.</p>
4). Ensure communication Chief Seattle Club information sharing, collaboration, joint	<p>Quarterly 7.01 Meetings will be held at Chief Seattle Club.</p> <p>Chief Seattle Club will be invited to Community Based Organization Forums, such as:</p>	<p>Continue strengthening the relationships between the Chief Seattle Club and CSD.</p> <p>Identify needs of Urban Indian Communities and</p>	<p>Denise Kelly DSHS Tribal Liaison</p> <p>Aimee Gone, OIP Regional Manager</p>	DSHS continues to support CSC operations via DSHS Outstation staff who continue to provide Community Service Division (CSD) program support via onsite eligibility determination for

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
planning, and problem solving.	King County Community Partnership for Transition Solutions (KCCPTS) 3rd Friday/Monthly	whether current programs and policies meet these needs.	Target Date: June 30, 2022	<p>public assistance benefits.</p> <p>1/29/2020: CSD currently provides outstation at CSC half a day, 5 days per week.</p> <p>CSC invited to participate in King County Community Partnership for Transition Solutions (KCCPTS).</p> <p>12/2018 The City of Seattle will fund \$75M on affordable housing over the next year, 14 projects were selected with locations in neighborhoods across Seattle.</p> <p>Chief Seattle Club will receive several million dollars to help build 75 studio apartments in Pioneer Square for homeless and low-income individuals, with a focus on serving Native American people.</p> <p>The apartments will be located next to Chief Seattle Club's headquarters, which will include a Seattle Indian Health Board-operated clinic.</p> <p>1/29/2020: CSC invites CSD/DCS to their groundbreaking of the new apartments on March 24th, 2020.</p> <p>03/2020 State and Tribal offices closed and teleworking began due to pandemic.</p>

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
				<p>05/2020 Introduction of Interim Tribal Liaison sent via e-mail.</p> <p>05/2020 to present: all new programs, program updates and waivers to programs shared via e-mail as received. Clients being served through Statewide Call Center.</p>
6). Ensure Chief Seattle Club has access to relevant program training opportunities.	As training becomes available (or is specifically requested) CSD staff will provide training opportunities or resources.	<p>Chief Seattle Club to relevant program training opportunities.</p> <p>CSD to gain an understanding of the Urban Indian Communities respective history and cultures, through volunteerism with and context provided by Chief Seattle Clubs' staff and community members.</p> <p>Utilize the information from relevant program training opportunities to increase AI/AN and Urban Indian community members' program engagement.</p>	<p>Denise Kelly, DSHS/CSD Tribal Liaison</p> <p>Aimee Gone, DSHS/OIP Regional Manager</p> <p>Target Date: June 30, 2021</p>	<p>02/2018 Aimee confirms that she will have 7.01 training scheduled in the summer of 2018, will work with CSC for invitation once trainings have been scheduled.</p> <p>05/25/2018 CSC Memorial Walk, starts at 9:00am, lunch at 12:00noon</p> <p>08/08/2018 & 08/10/2018 Pearl Jam Concert – CSC to be highlighted. Homeless Benefit Concert.</p> <p>08/11/2018 CSC Annual Summer Picnic – Lincoln Park, West Seattle.</p> <p>12/24/2018 CSC Annual Holiday Feast, for adults 18+ - gifts will be distributed.</p> <p>Native Works website: https://nativeworkscsc.org/</p>

Completed or Tabled Items

Goal/Activity/Outcome	Date	Item
Completed and discussed in detail at 1/29/2020 7.01 meeting.	02/03/2020	<p>08/2018 7.01 Meeting rescheduled 11/2018 7.01 Meeting rescheduled 01/2019 7.01 Meeting rescheduled, Next meeting date to be determined.</p> <p>*Scheduling/Calendar of meetings in 2019, continue Quarterly? Semi-annually?</p>
	02/03/2020	<p>02/10/2018: CSD invited to participate in Homeless Coalition initiative. 03/2018: Theresa Slusher, Housing Stability Manager (OAS) invited to present Homelessness, Housing, and the Rapid Rehousing Program to CSC – Date/Time Wednesday March 21st 2018 at 12:00pm -Rescheduled to 04/24/2018 -04/24/2018 Cancelled -Invited to 05/11/2018 7.01 Meeting for presentation</p> <p>05/11/2018 Theresa Slusher, OAS Housing Stability Manager (OAS) presented Housing Data opening a discussion around Racial Equity & SPIDAT scoring being a barrier within the Coordinated Entry for All (CEA) system.</p> <p>CSC states that CEA is now seeing referred families from Mary's Place (per MOU). CSC states that they are implementing a New Housing Build (to be completed by March 2021), similar to the Leschi House – where they will have a professional management company oversee operations the first few years, possibly DESC or Catholic Community Services. Discussed possible funding via Medicaid – Supportive Housing Benefit (ALISA) with a focus on homelessness, where up to \$16K may be billed monthly for case management services (follow-up by AHAB meeting).</p> <p>Future discussion around: 1.Housing 2.Re-Entry</p>

Goal/Activity/Outcome	Date	Item
		*Identified 600 AI/AN kids in the Seattle School District.

**Policy 7.01 Implementation Plan
SEATTLE INDIAN HEALTH BOARD (SIHB)
Region 2 Community Services Division (CSD)**

Timeframe: July 1, 2021 to June 30, 2022
Revised 04/12/21

Annual Key Due Dates:

April 1st - CSD Regional Administrators submit 7.01 Plan and Progress Reports (PPRs) to CSD HQ Coordinator.

April 13th – CSD HQ Coordinator will submit Executive Summary & 7.01 PPRs to the ESA Office of Assistant Secretary for final review.

April 23rd - ESA Office of the Assistant Secretary will send all 7.01 PPRs to Office of Indian Policy (OIP).

7.01 Meetings:

February 14th, 2020 at Capitol Hill Community Services Office

Next tentatively scheduled biannual meeting will be August 2020.

08/2020 meeting cancelled due to pandemic. Next meeting to be determined.

November 4, 2020 – Zoom. Next meetings scheduled 02/24/21 and 08/25/21 (virtual)

02/24/21 – virtual

Next mtg 08/25/21 (bi-annual)

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
1). Prepare and disseminate pertinent statistics on Native American and American Indian community (AI/AN) and participant populations, numbers of American Indian participants served and other relevant data.	<ul style="list-style-type: none"> • Continue to work with OIP • Provide a report sharing pertinent data related to the tribe. <ul style="list-style-type: none"> ○ Provide a handout of tribe statistics. 	<ul style="list-style-type: none"> • Recognized American Indian Organization (RAIO) will be better informed about their member's utilization of services that will aid in increasing participation rates for those services. 	<p>Denise Kelly, Denise.Kelly@dshs.wa.gov – DSHS/CSD Tribal Liaison</p> <p>Tim Fryer, FryerTL@dshs.wa.gov – DSHS/CSD Capitol Hill Community Services Office Administrator (CSOA)</p> <p>Francesca Murnan, francescam@sihb.org</p>	<p>Requesting statistical data information displaying the American Indian population that Seattle Indian Health Board provides assistance and is currently receiving assistance.</p> <p>Number Data: On-going issue data for outreach staff, work – Not able to separate out the outreach work provided for locations that they serve.</p> <p>On-going discussions regarding data and percentages of AI/AN households that are in sanction status vs. non-AI/AN households.</p> <p>02/2020: Provided most recent statistical info available for 12/2019 regarding Native American populations receiving benefits from DSHS in Region 2. Used this data as an example of the types of data CSD can provide to SIHB. Will provide updated data quarterly per the request of SIHB.</p>

**Policy 7.01 Implementation Plan
SEATTLE INDIAN HEALTH BOARD (SIHB)
Region 2 Community Services Division (CSD)**

Timeframe: July 1, 2021 to June 30, 2022
Revised 04/12/21

Annual Key Due Dates:

April 1st - CSD Regional Administrators submit 7.01 Plan and Progress Reports (PPRs) to CSD HQ Coordinator.

April 13th – CSD HQ Coordinator will submit Executive Summary & 7.01 PPRs to the ESA Office of Assistant Secretary for final review.

April 23rd - ESA Office of the Assistant Secretary will send all 7.01 PPRs to Office of Indian Policy (OIP).

7.01 Meetings:

February 14th, 2020 at Capitol Hill Community Services Office

Next tentatively scheduled biannual meeting will be August 2020.

08/2020 meeting cancelled due to pandemic. Next meeting to be determined.

November 4, 2020 – Zoom. Next meetings scheduled 02/24/21 and 08/25/21 (virtual)

02/24/21 – virtual

Next mtg 08/25/21 (bi-annual)

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
			<p>rg – Policy Director, SIHB</p> <p>Bilonda Rommel, bilondar@sihb.org – Director of Operations, SIHB</p> <p>Irene Schmid, RN, MPH irenes@sihb.org – Community Services Director, SIHB</p> <p>Target Date: June 30, 2022</p>	<p>07/17/2020 Provided Data statistics via e-mail.</p> <p>11/04/20 Dan Story went through data reports. Data in the future will be for King County utilizing data from the past six months to identify trends in programs.</p> <p>02/24/21 Update of Data Reports by Dan Story, 7.01 Plans by Chris Franks (DCS) and CSD's provided, due to time constraints. Verified with Francesca of bi-annual mtg.</p>

**Policy 7.01 Implementation Plan
SEATTLE INDIAN HEALTH BOARD (SIHB)
Region 2 Community Services Division (CSD)**

Timeframe: July 1, 2021 to June 30, 2022
Revised 04/12/21

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08/2020 meeting cancelled due to pandemic. Next meeting to be determined.

November 4, 2020 – Zoom. Next meetings scheduled 02/24/21 and 08/25/21 (virtual)

02/24/21 – virtual

Next mtg 08/25/21 (bi-annual)

Implementation Plan				Progress Report
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2). Ensure efforts are made to recruit/hire American Indian/Alaska Native staff to meet the overall DSHS goal of having a diverse workforce.	<ul style="list-style-type: none"> Job Announcements are sent to Aimee Gone and she forwards them to the RAIOS. 	<ul style="list-style-type: none"> Native American population will be better informed about and able to compete for employment opportunities as they arise. 	Aimee Gone, goneae@dshs.wa.gov –DSHS/ Office of Indian Policy (OIP) Regional Manager Target Date: June 30, 2022	Job Announcements continue to be shared via email.
3). Work with Seattle Indian Health Board to determine the need for, negotiate and/or implement local Tribal-State agreements, protocols, contracts, or processes.	<ul style="list-style-type: none"> Enhanced coordination of services leading to clients' self-sufficiency and increasing access to services, information and updates. Continue to meet periodically with Seattle Indian Health Board representatives and community agencies to ensure services and processes meet 	<ul style="list-style-type: none"> Tribal Members, Urban Natives and Agency Staff will be better informed of the enhanced coordination of services. 	Denise Kelly, DSHS/CSD Tribal Liaison Tim Fryer, DSHS/CSD Capitol Hill CSOA Francesca Murnan, francescam@sihb.org	Web sites shared with the RAIOS: http://www.dshs.wa.gov/dcs/tribal/csagreements.asp http://www.dshs.wa.gov/oip/index.shtml DSHS continues to support SIHB operations via DSHS Outstation staff who continue to provide Community Services Division (CSD) program support via onsite eligibility determination for public assistance benefits – at both Seattle Indian Health Board (12 th Avenue Seattle) and

**Policy 7.01 Implementation Plan
SEATTLE INDIAN HEALTH BOARD (SIHB)
Region 2 Community Services Division (CSD)**

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	<p>the Americans Indian needs and achieve program goals.</p> <ul style="list-style-type: none"> Per the 7.01 protocol ensuring that all key staff are aware and follow the enhanced coordination of services. 		<p>rq – Policy Director, SIHB</p> <p>Bilonda Rommel, Director of Operations, SIHB</p> <p>Irene Schmid RN, MPH, Community Services Director, SIHB</p> <p>Target Date: June 30, 2022</p>	<p>Thunderbird Treatment Center (Renton Avenue Seattle) – weekly schedule as follows:</p> <p>Seattle Indian Health Board M-Tu-Th 1PM-4:30PM DSHS Outstation Desk Phone: (206)324-9360</p> <p>Future 7.01 meetings to be held biannually. Next tentative meeting scheduled for August 2020.</p> <p>08/2020 meeting cancelled due to Pandemic. Next meeting to be determined.</p> <p>03/2020 State and Tribal offices closed and teleworking began due to pandemic.</p> <p>05/2020 Introduction of Interim Tribal Liaison sent via e-mail.</p>

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				<p>05/2020 to present: all new programs, program updates and waivers to programs shared via e-mail as received. Clients being served through Statewide Call Center.</p> <p>11/04/2020 Patrick Bowman of Capitol Hill will do presentation for SIHB staff on DSHS programs on 11/18/2020 and Anh Ong will followup with WaCon presentation.</p> <p>09/16/2020 Krista Hanley, Behavioral Health Care Coordinator, SIHB requesting re-engagement with CSD for outreach issues. Provided contact info for resolution.</p>

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SEATTLE INDIAN HEALTH BOARD (SIHB)
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				Patrick Bowman and Anh Ong completed requested trainings for SIHB staff on programs and WaCon. 02/24/21 Presentation from Annie Kirk, King Co DOH on Vaccines (COVID).
4). Ensure communication with Tribes and Recognized American Indian Organizations (RAIO) for information sharing, collaboration, joint planning, and problem solving.	Set up regularly scheduled meetings with the Seattle Indian Health Board to improve communication and Coordination. (7.01 Plan Meetings) <ul style="list-style-type: none"> Continue urban outreach to urban native American organizations 	Continue strengthening the relationships between the Seattle Indian Health Board and the department. Record Meeting Minutes and Attendance Records	Aimee Gone, DSHS/OIP Regional Manager Denise Kelly, DSHS/CSD Tribal Liaison	DSHS continues to share information regarding resources, planning and problem solving with Seattle Indian Health Board, to include Local Planning Area (LPA) meetings, King County Community Partnership for Transition Solution (KCCPTS) meetings, and disbursement of Program Policy information as it becomes available.

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	<ul style="list-style-type: none"> Continue to invite tribal representatives to LPA meetings and other appropriate forums 		<p>Tim Fryer, DSHS/CSD Capitol Hill CSOA</p> <p>Francesca Murnan, francescam@sihb.org – Policy Director, SIHB</p> <p>Bilonda Rommel, Director of Operations, SIHB</p> <p>Irene Schmid, RN, MPH, Community Services Director, SIHB</p>	<p>October 2018: Seattle Indian Health Board/Urban Indian Health Institute (UIHI) presented at the Aging and Long Term Care Administration's (AL TSA) "Money Follows the Person" Tribal Summit in Chehalis.</p> <p>Matthew Doxey, UIHI presented key results in regards to UIHI's King County Elders and Disabled Needs Assessment where 30.4% of Respondents were in the Downtown Seattle area:</p> <p>Urban natives make up 60 – 70% of the native population, and often do not have access to services provided by tribal organizations. This is reflected in over 30 different tribes represented in the survey results. This also aligns with where respondents currently lived or had lived most of their lives. 78.4% of respondents indicated they currently lived in an urban area, while 59.8% of respondents indicated they had lived in urban areas most of their lives.</p>

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(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
			Target Date: June 30, 2022	<p>Top Three Health Concerns*:</p> <ol style="list-style-type: none"> 1. Diabetes 2. Substance Abuse 3. Mental Health <p>Top Three Health Needs*:</p> <ol style="list-style-type: none"> 1. Housing Assistance 2. Transportation 3. Healthcare Literacy/Assistance <p>*Found that there is a strong correlation between Income and Health.</p> <p>03/2020 State and Tribal offices closed and teleworking began due to pandemic.</p>

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				05/2020 Introduction of Interim Tribal Liaison sent via e-mail. 05/2020 to present: all new programs, program updates and waivers to programs shared via e-mail as received. Clients being served through Statewide Call Center.
5). Identify needs of American Indian clients & communities and whether current programs and policies meet these needs. Identify outstanding issues / gaps in service and develop	Work with OIP, Tribal Staff and RAIO s to obtain information about what services are needed and how they should be delivered. Outstation Staff with Urban Outreach downtown Seattle.	Provide most advantageous customer service to tribal members. Increase access to services for tribal members.	Aimee Gone, DSHS/OIP Regional Manager	Continued discussions between the Seattle Indian Health Board (SIHB) and the Community Service Division (CSD) regarding implementation of the ACA. January 2019 – Concern regarding the US Federal Government Shutdown, which impacted 23% of Seattle Indian Health Board's budget and is particularly harmful to

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performance expectations which can be implemented, monitored and evaluated	<p>Work with OIP Regional Manager, Tribal staff, Urban and Community Workers to assess gaps and develop appropriate strategies to address them.</p> <p>On-going discussions regarding implementation of ACA</p>	<p>Identify and resolve any unmet needs and service issues that are identified.</p> <p>Share information and best practices about what is working</p>	<p>Denise Kelly, DSHS/CSD Tribal Liaison</p> <p>Tim Fryer, DSHS/CSD Capitol Hill CSOA</p> <p>Francesca Murnan, francescam@sihb.org – Policy Director, SIHB</p> <p>Bilonda Rommel, Director of Operations, SIHB</p>	<p>both their inpatient substance use disorder and traditional health service profiles.</p> <p>Seattle Indian Health Board is among the hundreds of Indian Health Care Providers working to reduce gaps in health care services for the millions of American Indian and Alaskan Native citizens that depend on the Indian Health Services (IHS), IHS Direct, Tribal 638, and Urban Indian Health Program, <u>I/T/U</u> system of care.</p> <p>In-Person Washington Health Benefits Exchange (WaHBE) Tribal Assistants continue to connect with local CSD Community Service Offices (CSOs) to promote outreach and enrollment for ACA.</p> <p>The WaHBE and CSD's Washington Connection continue to coordinate training in utilizing their online public</p>

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			Irene Schmid, RN, MPH, Community Services Director, SIHB Target Date: June 30, 2022	assistance benefit portals to increase accessibility to various state public assistance programs – to include: Basic Food (Food Stamps), Medicaid, Temporary Assistance for Needy Families (TANF), Aged-Blind-Disabled (ABD), Housing and Essential Needs (HEN), Disability Support Services, Child Support Services, etc. September 2018 – 29 th Annual Centennial Accord, Suquamish Clearwater Resort, Suquamish WA: <ul style="list-style-type: none"> ○ Indian Policy Advisory Council (IPAC) 09/24/2019 ○ DSHS & Tribal Leaders Summit 09/24/2019 ○ Centennial Accord 09/25/2019 Where Economic Services Administration (ESA) discussed the Governor's Poverty Reduction Workgroup, the Community Services Division's (CSD) Transforming Case Management efforts, and the Division of Child Support's

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				<p>(DCS) Child Support Schedule Workgroup – in addition to discussing the ESA impacts of the new state agency, the Department of Children, Youth and Families (DCYF).</p> <p>11/2020 Outstation re-engagement began 11/2020 (was closed due to Covid.</p> <p>02/24/21 SIHB has been providing telehealth services for routine care and is a testing site for Covid-19..</p> <p>Homelessness investments has just resumed its Street Outreach.</p>
6). Provide identified needed training to ESA staff on major principles of federal Indian law	<p>Training</p> <ul style="list-style-type: none"> • 7.01 • Government to Government • Centennial Accord • Other Pertinent Training as ongoing for CSD Staff. 	Gain understanding of the history driving the activities of how tribes and state interact and conduct business.	<p>Aimee Gone, DSHS/OIP Regional Manager</p> <p>Target Date: June 30, 2022</p>	Trainings continue to be offered by OIP Regional Manager, notifications are provided via email correspondence/distribution list – team trainings are available by request, please contact Aimee Gone directly with requests.

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	<ul style="list-style-type: none"> Encourage attendance at Tribal Celebrations and events 	<p>Gain an understanding of the tribes' respective history and cultures.</p> <p>Utilize the information from the training(s) to engage tribes at a higher level to better meet their needs</p>		7.01 training is now virtual with Aimee Gone.. Expected on - line and The Learning Center to be available by March, 2021.

Completed or Tabled Items

Goal/Activity	Date	Item/Outcome
DSHS no longer outstations at Thunderbird Treatment Center at this time due to facility temporarily closed.	02/01/2020	Thunderbird Treatment Center W-F 1PM-4:30PM DSHS Outstation Desk Phone: (206) 722-7152 ext. 3252
	02/01/2020	King County Community Partnership to Transition Services (KCCPTS) currently works with the Seattle Indian Health Board at the Thunderbird Treatment Center providing re-entry services and resources for justice involved or previously incarcerated individuals and their families

Policy 7.01 Implementation Plan
United Indians of All Tribes Foundation (UIATF)
Region 2 Community Services Division (CSD)

Timeframe: July 1, 2021 to June 30, 2022

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7.01 Meetings:

January 7th, 2020 at Daybreak Star Cultural Center, hosted by United Indians of All Tribes Foundation

Next tentatively scheduled meeting: early June 2020; specific date to be determined.

06/2020 meeting cancelled due to pandemic. Future meetings to be determined.

11/13/20 7.01 meeting scheduled – virtual

Next 7.01 to be scheduled for 02/2021 – virtual. (Rescheduled)

03/12/2021 virtual 7.01 Meeting

Next 7.01 scheduled for 08/20/21 – Virtual, subject to change depending on COVID

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
1) Prepare and disseminate pertinent statistics on Urban American Indian/ Alaska Native (AI/AN) community and participant populations, numbers of Urban Indian participants served and other relevant data.	Discuss Data Share Agreement (DSA) and what data is relevant/available to UIATF for program operations.	RAIO will be better informed about their member's utilization of services that will aid in increasing participation rates for those services.	Denise Kelly, denise.kelly@dshs.wa.gov , DSHS/CSD Interim Tribal Liaison Mary O'Brien , mary.obrien@dshs.wa.gov , Belltown Community Services Office Administrator (CSOA) Michael Tulee, mtulee@unitedindians.org , UIATF Executive Director Luisa Laulile, llaulile@unitedindians.org , UIATF Family Care and Licensing Specialist	Discussion with Mike Tulee Executive Director at UIATF regarding data available, he expressed interest in AI/AN data for: Greater Seattle King County, and Statewide by Community Services Office (CSO) CSD provided statistical information for AI/AN clients for all offices in King County with a focus on the Greater Seattle area offices of: Belltown, Capitol Hill, Rainier, and King North CSOs.

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			<p>Toy Rodriguez, trodriguez@unitedindians.org , UIATF Homelessness Prevention Program Manager</p> <p>Jody Olney jolney@unitedindians.org Deputy Director</p> <p>Cynthia Savini csavini@unitedindians.org Div Directory of Family Svcs</p> <p>Will Knapp wknapp@unitedindians.org Pgm Mgr of Fatherhood is Sacred Camie Goldhammer cgoldhammer@unitedindians.org Pgm Mgr of Daybreak Star Doulas</p> <p>Lydia M Faitalia lfaitalia@unitedindians.org Pgm Mrg of Kine'ole</p> <p>Katie Stover kstover@unitedindians.org Pgrm Sup of Ina Maka</p> <p>Nick Terrones nterrones@unitedindians.org Pgm Dir of Daybreak Star Preschool</p> <p>Jenna Gearhart igearhart@unitedindians.org Div Dir of Community Services</p> <p>Rich Summers rsommers@unitedindians.org Program Mgr of Native Veterans</p> <p>Yolanda Spencer yspencer@unitedindians.org Pgm Mgr</p>	<p>Discussed AI/AN experiencing homelessness, the Urban Indian Health Institute (UIHI) has data regarding individuals responding to a recent survey – states that they have partnership with Seattle Indian Health Board (SIHB).</p> <p>UIATF states that re-entry support/resources are needed. CSD invites UIATF to attend the King County Community Partnership for Transition Solutions (KCCPTS) – every 3rd Friday, monthly at New Holly Learning Center.</p> <p>07/17/2020 Data reports sent via e-mail.</p> <p>Updates of all programs and operations during COVID status.</p> <p>Updates provided of all entities teleworking with projected in office opening 06/2021.</p>

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			<p>of Native Workforce</p> <p>Christian Harris cjharris@unitedindians.org Pgm Coord of Native Workforce</p> <p>Target Date: June 30, 2022</p>	
2) Ensure efforts are made to recruit/hire American Indian/Alaska Native staff to meet the overall DSHS goal of having a diverse workforce.	Job Announcements are shared with Aimee Gone via email, for distribution. Mary Anderson will also share job announcements and invitations for tribal partners to be on hiring panels for distribution	Urban Indian (AI/AN) population will be better informed about and able to compete for employment opportunities as they arise.	<p>Aimee Gone, goneam@dshs.wa.gov, DSHS/OIP Regional Manager</p> <p>Denise Kelly, DSHS/CSD Tribal Liaison</p> <p>Target Date: June 30, 2022</p>	UIATF requests to be added to the Tribal email distribution list for Job Announcements, states they will also share UIATF job announcements with DSHS.
3) Work with UIATF to determine the need for, negotiate and/or implement local Tribal-State agreements, protocols, contracts, or processes.	Partnership in the Enhanced Coordination of services, to assist clients in achieving self sufficiency by increasing access to services, program information and updates.	RAIO and CSD Staff will be better informed of the enhanced coordination of services.	<p>Denise Kelly, DSHS/CSD Tribal Liaison</p> <p>Anh Ong, ongha@dshs.wa.gov, DSHS/CSD- WA Connection Community Access Consultant</p> <p>Target Date: June 30, 2022</p>	<p>Anh Ong, WA Connection completed contract and registration of UIATF as a WaConn Partner-Assistor, contract effective 11/01/2019.</p> <p>Discussion communication of volunteer opportunities available throughout the year, UIATF state that their annual Pow-Wow scheduled for July 17th, 18th, and 19th of this year is their biggest event. Also, UIATF shared that this year is their 50th Anniversary so there will likely be more celebration events.</p> <p>03/2020 State and Tribal offices closed and teleworking began due to pandemic.</p> <p>05/2020 Introduction of Interim Tribal Liaison sent via e-mail.</p>

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(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
				<p>05/2020 to present: all new programs, program updates and waivers to programs shared via e-mail as received. Clients being served through Statewide Call Center.</p> <p>11/13/20 Updates of all DSHS programs provided. Anh Ong to update WaCon contacts for contract.</p> <p>Anh Ong and UIATF will set up meeting for training of WaCon site and intro to new employees of UIATF.</p>
4) Ensure communication with Tribes and Recognized American Indian Organizations (RAIO) for information sharing, collaboration, joint planning, and problem solving.	<p>Set up regularly scheduled meetings with UIATF to improve communication and Coordination. (7.01 Plan Meetings)</p> <ul style="list-style-type: none"> •Continue Urban Outreach •Continue invitation to Local Planning Area (LPA) meetings and other appropriate forums •Next 7.01 Plan Meeting tentatively scheduled for June 2020. 	<p>Continue strengthening the relationships between UIATF and CSD.</p> <p>Record Meeting Minutes and Attendance Records via 7.01 Plan and Progress Report (PPR).</p>	<p>Aimee Gone, DSHS/OIP Regional Manager</p> <p>Denise Kelly, DSHS/CSD Tribal Liaison</p> <p>Target Date: June 30, 2022</p>	<p>UIATF states that semi-annual 7.01 PPR meetings are preferred at this time, as they are working on a few projects – they opened a retail store inside of the Seattle-Tacoma airport, and are looking at a future site build in the Discovery Park area.</p> <p>03/2020 State and Tribal offices closed and teleworking began due to pandemic.</p> <p>05/2020 Introduction of Interim Tribal Liaison sent via e-mail.</p> <p>05/2020 to present: all new programs, program updates and waivers to programs shared via e-mail as received. Clients being</p>

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				<p>served through Statewide Call Center.</p> <p>11/13/2020 CSD, DCS and UIATF all reported out status during COVID.</p> <p>11/30/2020 Safe Start letter sent regarding teleworking through 06/30/21.</p> <p>03/12/21 Continued bi-annual 7.01 meetings will continue as virtual at this time; February and August.</p> <p>UIATF's Foster Care program is planning a drive thru even for children is foster care, kinship care or adoption for back to school.</p>
<p>5) Identify needs of American Indian clients & communities and whether current programs and policies meet these needs.</p> <p>Identify outstanding issues / gaps in service and develop performance expectations which can be implemented, monitored and evaluated.</p>	<p>Work with OIP, Tribal Staff and RAIO to obtain information about what services are needed and how they should be delivered.</p> <p>Work with OIP Regional Manager, Tribal staff, Urban and Community Workers to assess gaps and develop appropriate strategies to address them.</p>	<p>Provide most advantageous customer service to Urban Indians (AI/AN), to increase access to services, identifying and resolving any unmet needs and service issues that are identified.</p> <p>Share information and best practices.</p>	<p>Aimee Gone, DSHS/OIP Regional Manager</p> <p>Denise Kelly, DSHS/CSD Tribal Liaison</p> <p>Target Date: June 30, 2022</p>	<p>Proposed having CSD staff available for questions during events, such as hosting a resource table and possibility of having the Mobile CSO available during large events.</p> <p>Expected as our UIATF/DSHS relationship grows, we will be better able to assess service issues and gaps – we need to start with data delivery initially.</p> <p>03/2020 State and Tribal offices closed and teleworking began due to pandemic.</p>

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				<p>05/2020 Introduction of Interim Tribal Liaison sent via e-mail.</p> <p>05/2020 to present: all new programs, program updates and waivers to programs shared via e-mail as received. Clients being served through Statewide Call Center.</p> <p>11/13/20 CSD – Denise Kelly and DCS – Christine Servin offered volunteer services.</p> <p>03/12/21 No known gaps in services known at this time.</p>
<p>6) Provide identified needed training to ESA staff on major principles of federal Indian law.</p>	<p>Training available from OIP and CSD, to include 7.01 and CSD Program Overview.</p> <p>Training welcomed from UIATF for CSD staff.</p>	<p>Gain understanding of the history driving the activities of how tribes and state interact and conduct business.</p> <p>Gain an understanding of the tribes' respective history and cultures.</p>	<p>Aimee Gone, DSHS/OIP Regional Manager</p> <p>Target Date: June 30, 2022</p>	<p>Offered additional training regarding CSD programs to UIATF staff to learn about programs available for clients and general eligibility.</p> <p>Discussed 7.01 Policy Training available by Aimee Gone, and also Government-to-Government Training facilitated by Gordon James. Training information will be distributed by Aimee Gone to UIATF once classes become available.</p> <p>11/13/2020 – Aimee Gone to be contacted for 7.01 virtual classes available for sign up.</p> <p>3/12/21 Working with Anh Ong in establishing sign on for WaCon.</p>

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				03/2021 Requesting virtual training for dshs programs as a lot of staff are new.

Completed or Tabled Items

Goal/Activity/Outcome	Date	Item
Completed, UIATF is now a WaConn contracted Assistor.	11/01/2019	Ann Ong, Washington Connection offered to connect with UIATF for partnership – a presentation will be calendared within the next 6-months per Mike Tulee's request.

Snoqualmie Tribe
Policy 7.01 Implementation Plan
Region 2 Community Services Division (CSD)

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Revised 04/12/2021

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06/2020 meeting cancelled due to Pandemic. Future meetings to be determined.

02/12/21 7.01 Meeting via Zoom

Next scheduled 7.01 Meeting 05/14/21 as requested to continue quarterly meetings.

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(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
1). Prepare and disseminate pertinent statistics on American Indian community and participant populations, numbers of American Indian participants served and other relevant data.	<ul style="list-style-type: none"> Continue to work with OIP Provide a report sharing pertinent data related to the tribe. <ul style="list-style-type: none"> Provide list of cases associated with the tribe. Provide a handout of tribe statistics 	<ul style="list-style-type: none"> Tribe will be better informed about their member's utilization of services that will aid in increasing participation rates for those services. Tribe will be able to ensure that Tribal Members cases are correctly identified. 	<p>Carlee Gorman, carlee@snoqualmie-tribe.us ICW Program Manager for Snoqualmie Tribe</p> <p>Audrey Castleberry, Audrey.castleberry@snoqualmietribe.us Snoqualmie Tribe</p> <p>Lonzell Maddock, lonzell@snoqualmie-tribe.us Snoqualmie Tribe</p>	<p>Mary Anderson provided statistics for Region 2 for the month of December 2019 (most current available as of 2/4/2020).</p> <p>King East CSO information highlighted to provide information on clients that would be served in the Snoqualmie service area.</p> <p>07/17/2020 Data/Statistics provided via e-mail.</p> <p>02/12/21 Data Report provided by Dan Story. 7.01 Plan reviewed by Lisa McCarthy.</p>

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			<p>Lisa McCarthy, King Eastside CSOA bedinlm@dshs.wa.gov – provides Semi-Annual Data.</p> <p>Denise Kelly, DSHS Interim Tribal Liaison Denise.Kelly@dshs.wa.gov – provides Annual/Year-end Tribal AU Reports.</p>	

**Snoqualmie Tribe
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(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
			Target Date: June 30, 2021	
2). Ensure efforts are made to recruit/hire American Indian/Alaska Native staff to meet the overall DSHS goal of having a diverse workforce.	<ul style="list-style-type: none"> Job Announcements are sent to Aimee Gone and she forwards them to the tribes. 	<ul style="list-style-type: none"> Tribal members will be better informed about and able to compete for employment opportunities as they arise. 	Aimee Gone, OIP Regional Manager, goneae@dshs.wa.gov – provides Weekly Data. Target Date: June 30, 2021	Job Announcements continue to be shared from CSD to Snoqualmie Tribe via email distribution by OIP - weekly. Snoqualmie continues to share organizational changes, to include hiring and job recruitment – quarterly. 08/2018 Snoqualmie Tribe confirms they will be involved with selection of outstationed CSO staff assigned to their

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				<p>Tribal Wellness Clinic.</p> <p>02/2020: Auburn CSO will support Snoqualmie Tribe operations via CSD Tribal Outstation staff who is able to provide Community Service Division (CSD) program support via onsite eligibility determination for public assistance benefits. This will begin 02/20/2020 with future visits on the 3rd Thursday of each month. This may be reviewed and adjusted as needed.</p> <p>02/12/21 State is on a current hiring freeze with furlough's to begin 06/2021. Aimee provided information on vacancy for S Regional Mgr in Olympia area.</p>

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Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
3). Work with tribe to determine the need for, negotiate and/or implement local Tribal-State agreements, protocols, contracts, or processes.	<ul style="list-style-type: none"> Enhanced coordination of services leading to clients self-sufficiency and increasing access to services, information and updates. Continue to meet periodically with tribal representatives and community agencies to ensure services and processes for Native Americans meet client needs and achieve program goals. 	<ul style="list-style-type: none"> Tribal Members and Agency Staff will be better informed of the enhanced coordination of services. 	<p>Lisa McCarthy, King Eastside CSOA</p> <p>Shakir Kassamally, kassask@dshs.wa.gov, PBS Supervisor for CSD</p> <p>Aya Mimura, mimura@dshs.wa.gov – PBS Leadworker for CSD</p>	<p>Continuous/Ongoing King Eastside WorkFirst Team available to assist Snoqualmie Tribe with 1:1 Case Review/Eligibility Determinations with Authorized Rep/ROI release.</p> <p>07/2018 Washington Connection partnership, in pre-implementation – awaiting Tribal Council approval to move forward.</p> <p>02/2020 Washington Connection contact Anh Ong will work with Snoqualmie Tribe to see what else needs to be done to get partnership in place.</p> <p>07/2018 Snoqualmie Tribe has requested that an</p>

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	<ul style="list-style-type: none"> Per the 7.01 protocol ensuring that all key staff are aware and follow the enhanced coordination of services. 		<p>Maria Kruse, krusemd@dshs.wa.gov -Outstation PBS for CSD</p> <p>Target Date: June 30, 2021</p>	<p>outstationed CSO staff assignment on-site at the Snoqualmie Tribal Wellness Clinic – also requests Medicaid Navigator support and Tribal Assister training, referral contact made with:</p> <p>Daphne Pie, Health Services Administrator, Public Health Seattle & King County, Daphne.pie@kingcounty.gov (O)206-263-8369</p> <p>Deborah Sosa, Tribal Liaison Washington Health Benefit Exchange, Deborah.Sosa@wahbexchange.org (O)360-688-1581 (C)253-948-7905</p> <p>08/2018 Snoqualmie/DSHS approved MOU to start outstationed CSO staff assignment.</p>

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				<p>09/2018 Snoqualmie/DSHS working through IT implementation for outstationed CSO staff workstation, to include VLAN, desktop/telephone/printer set-up, etc.</p> <p>01/2019 Outstation not able to connect to DSHS Programs as bandwidth and VPN connectability proves to be a challenge, staff continues to co-case staff with Snoqualmie Tribe – in-person interviews conducted, follow-up then completed at Local CSO/CSCC.</p> <p>02/2020: King Eastside CSO will support Snoqualmie Tribe operations via CSD Tribal Outstation staff who is able to provide Community Service Division (CSD) program support via onsite eligibility determination for public</p>

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				<p>assistance benefits. This will begin 02/20/2020 with future visits on the 3rd Thursday of each month. This may be reviewed and adjusted as needed.</p> <p>2/2020: Identified need for a procedure to update CSD when an ICW involved child changes placement into another household. Procedure will include an email from Snoqualmie ICW to CSD Public Benefits Specialist leadworker: Aya Mimura with a CC to Supervisor Shakir Kassamally to provide update of child's placement movement.</p> <p>02/12/21 Maria Kruse, outstation worker, had only one visit prior to COVID. Maria's contact information provided for virtual outstation work until it is safe to return to the Tribe's</p>

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				outstation office. Partnership Agreement (WACON) – Carlee Gorman advised to reject the current application by the Tribe as it has been put on the back burner during COVID and shouldn't continue pending. Anh Ong will follow up at a later date (after COVID restrictions are opened up).
4). Ensure communication with Tribes and Recognized American Indian Organizations (RAIO) for information sharing, collaboration, joint planning, and problem solving.	<ul style="list-style-type: none"> Set-up Quarterly 7.01 PPR meetings to improve communication and Coordination. Continue Urban Indian outreach through partnerships with RAIOs in the Seattle area – supporting CSOs: 	<p>Continue strengthening the relationships between the tribe and the department.</p> <p>Record Meeting Minutes and Attendance Records</p>	<p>Lisa McCarthy, King Eastside CSOA</p> <p>Carlee Gorman, Snoqualmie Tribe</p> <p>Denise Kelly, DSHS Tribal Liaison</p>	<p>7.01 PPR Meetings Scheduled in 2020 as follows:</p> <ul style="list-style-type: none"> Q1 February 4th 2020 from 10am-12pm Q3 tentatively scheduled for end of June 2020. <p>Tribal Liaisons from CSD in attendance at each 7.01 PPR meeting, hosted by Snoqualmie.</p> <p>Meeting Notes captured/updated in 7.01 PPR Semi-annually.</p>

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	Belltown CSO & Capitol Hill CSO. <ul style="list-style-type: none"> Continue to invite tribal representatives to King Eastside LPA meetings and other appropriate forums 		Target Date: June 30, 2021	King Eastside Local Planning Area (LPA) meetings are held on the 1 st Tuesday of each month. Snoqualmie Tribe has been invited to attend LPA meetings focused around Community Based Organizations (CBOs) to improve communications and coordination. 02/2020 CSD offered to provide informational training on CSD programs as well as outreach support for events that Snoqualmie Tribe would like CSD to attend. 03/2020 Snoqualmie Indian Tribe invited CSD/DCS to have a table and provide information on these programs at their upcoming Benefits Fair at the Snoqualmie Casino Saturday, March 7 th , 2020 from 12-4:30pm.

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				<p>03/2020 State and Tribal offices closed and teleworking began due to pandemic.</p> <p>05/2020 Introduction of Interim Tribal Liaison sent via e-mail.</p> <p>05/2020 to present: all new programs, program updates and waivers to programs shared via e-mail as received. Clients being served through Statewide Call Center.</p> <p>02/12/21 Communication between Lisa McCarthy, Carlee Gorman and Nina Caso will continue to be</p>

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April 13th – CSD HQ Coordinator will submit Executive Summary & 7.01 PPRs to the ESA Office of Assistant Secretary for final review.

April 23rd - ESA Office of the Assistant Secretary will send all 7.01 PPRs to Office of Indian Policy (OIP).

7.01 Meetings:

February 4th, 2020 at Snoqualmie Tribe, hosted by Snoqualmie Tribe

Semi-annually, next tentatively scheduled meeting: Late June 2020 (Tue, Wed, or Thur)

06/2020 meeting cancelled due to Pandemic. Future meetings to be determined.

02/12/21 7.01 Meeting via Zoom

Next scheduled 7.01 Meeting 05/14/21 as requested to continue quarterly meetings.

Implementation Plan				Progress Report
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				on going through COVID. Carlee and any other tribal member will continue to be invited to local LPA meetings (currently every other month).
5). Identify needs of American Indian clients & communities and whether current programs and policies meet these needs.	Work with tribes, RAIOS, and OIP to identify what services are needed and how they should be delivered.	Provide most advantageous customer service to tribal members.	Lisa McCarthy, King Eastside CSOA	Continues to serve self-reporting Tribal Members (Snoqualmie, Urban Indian, etc.) through the King Eastside CSO, CSOs around the Region/State, to include the Customer Service Contact Center (CSCC).
Identify outstanding issues / gaps in service and develop performance expectations which can be implemented,	Discuss Outstation Staff with the Snoqualmie Tribe.	Increase access to services for tribal members.	Carlee Gorman , Snoqualmie Tribe	Currently implementing outstationed CSO staff set-up at Snoqualmie Tribal Wellness Clinic. DSHS outstationed CSO staff also serve Urban Indians who

**Snoqualmie Tribe
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Region 2 Community Services Division (CSD)**

Timeframe: July 1st 2021 to June 30th, 2022
Revised 04/12/2021

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monitored and evaluated	<p>Work with OIP Regional Manager, Tribal staff, Urban and Community Workers to assess gaps and develop appropriate strategies to address them.</p> <p>Arrange for mobile CSO to be at the resource fair.</p> <p>Provide representative for Q&A meeting</p>	Identify and resolve any unmet needs and service issues that are identified.	<p>Aimee Gone, OIP Regional Manager</p> <p>Denise Kelly, DSHS Tribal Liaison</p> <p>Jan Eglund, jan.egland@dshs.wa.gov, West Mobile CSO Team Supervisor</p> <p>Ahn Ong, ongha@dshs.wa.gov, DSHS Washington</p>	<p>work with the following RAIOS:</p> <ul style="list-style-type: none"> ✓ Seattle Indian Health Board/Capitol Hill CSO ✓ Chief Seattle Club/Belltown CSO <p>Washington Connection Program also provides resources to Tribal Members/Urban Indians.</p> <p>CSD Mobile CSO continues to work with the Snoqualmie Valley Food Bank (SVFB) in North Bend (122 E 3rd St, North Bend, WA 98045) to provide services.</p> <ul style="list-style-type: none"> ▪ Contact: Heidi Dukich, SVFB Director ▪ Telephone: (425) 888-7832 ▪ Email: director@snoqualmievalleyfoodbank.org <p>OIP/CSD Continue to be available for any/all questions.</p>

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			Connection Consultant Target Date: June 30, 2021	03/2020 State and Tribal offices closed and teleworking began due to pandemic. 05/2020 Introduction of Interim Tribal Liaison sent via e-mail. 05/2020 to present: all new programs, program updates and waivers to programs shared via e-mail as received. Clients being served through Statewide Call Center. 02/12/21 Contact information verified from Tribe/CSD/DCS for ongoing program information,

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				client contact and questions through COVID. Continued contact with the Tribe and CSD for 7.01 meetings and for invites to LPA meeting (every other month)
6). Provide identified needed training to ESA staff on major principles of federal Indian law	Training <ul style="list-style-type: none"> • 7.01 • Government to Government • Centennial Accord • Other Pertinent Training as ongoing for CSD Staff. • Encourage attendance at Tribal Celebrations and events 	Gain understanding of the history driving the activities of how tribes and state interact and conduct business. Gain an understanding of the tribes' respective history and cultures. Utilize the information from the	Aimee Gone, OIP Regional Manager Lisa McCarthy, King Eastside CSOA Denise Kelly, DSHS Tribal Liaison	Monthly 7.01 Training is provided by OIP Regional Manager – announced via Learning Management System (LMS), and by OIP communication to Region & Tribes via email. Request for Attendance/Volunteers for Tribal Community Events continue to be shared via email, and will be calendared to Region 2 Tribal Relations SharePoint site to distribute to CSOAs and their line staff. Online/virtual 7.01 training will begin 03/2021 with Aimee

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		training(s) to engage tribes at a higher level to better meet their needs	Target Date: June 30, 2021	Gone.

Completed or Tabled Items

Goal/Activity	Date	Item/Outcome
Moved complete old statistics to completed items. New statistics provided at meeting in a separate report.	02/04/2020	<p>Q4 2018 Snoqualmie Tribal Member Recipient (TMR) Data:</p> <p>Total Snoqualmie TMR – Statewide Q4 2019*:</p> <ul style="list-style-type: none"> ▪ Basic Food 75 TMR ▪ TANF 9 TMR ▪ Classic Medicaid 10 TMR ▪ ABD 2 TMR ▪ HEN 1 TMR <p>Total Snoqualmie TMR – King County Q3 2018*:</p> <ul style="list-style-type: none"> ▪ Basic Food 31 TMR ▪ TANF 3 TMR ▪ Classic Medicaid 3 TMR ▪ ABD 0 TMR ▪ HEN 0 TMR <p>*No TMR data available for Pregnant Women's Assistance (PWA), no current</p>

	02/04/2020	<p>7.01 PPR Meetings Scheduled in 2018 as follows:</p> <ul style="list-style-type: none"> ▪ Q1 January 12th 2018 10:00am-12:00pm ▪ Q2 April 13th 2018 10:00am-12:00pm ▪ Canceled/Rescheduled July 13th 2018 10:00am-12:00pm ▪ Q3 September 14th 2018 10:00am-12:00pm ▪ Q4 TBD 7.01 PPR being reviewed by Snoqualmie Tribe Legal Team
	09/2018	<p>08/2018 DSHS Tribal Liaison completed site visit at the Snoqualmie Tribal Wellness Clinic for pre-implementation of outstationed CSO staff set-up.</p> <p>09/2018 King Eastside CSO CSOA & DSHS CSD Region 2 HQ staff to complete site visit at the Snoqualmie Tribal Wellness Center, for implementation of outstationed CSO set-up.</p>

<p>Data Share Agreement (DSA) Indian Nation Agreement</p>	<p>3/29/13</p>	<p>(Muckleshoot) Data Share Agreement - The DSA along with the Nondisclosure forms have been signed and returned to the contracts unit. This will allow the ability for the department to share Muckleshoot Tribal Members who are receiving public assistance. List will provide only Name of the Head of Household and type of program assistance that is being received. Helps with outreach efforts to help coordinate efforts for the Tribe to ensure the Tribal member's needs are being met. (Food, Medical ~ State and Federally Funded, TANF) Finalized in our ACD system 4/1/13.</p> <p>Indian Nation Agreement – The Indian Nation Agreement has been signed and returned to the contracts unit. This is an agreement to place an (FQHC) Outreach Staff fulltime with the Muckleshoot Tribe. Finalized in our ACD system 4/3/13.</p>
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Data Share Agreement (DSA) Indian Nation Agreement	7/31/12	<p>(Snoqualmie) Data Share Agreement - The DSA along with the Nondisclosure forms have been signed and returned to the contracts unit. This will allow the ability for the department to share Snoqualmie Tribal Members who are receiving public assistance. List will provide only Name of the Head of Household and type of program assistance that is being received. Helps with outreach efforts to help coordinate efforts for the Tribe to ensure the Tribal member's needs are being met. (Food, Medical ~ State and Federally Funded, TANF)</p> <p>Indian Nation Agreement – The Indian Nation Agreement has been signed and returned to the contracts unit. This is an agreement to place an (FQHC) Outreach Staff fulltime with the Snoqualmie Tribe.</p>
Communication	6/11/12	<p>(Muckleshoot) Sharon Curley requested that the department provide a FRAUD article that could be published in the Tribal Newsletter. An article was created along with a link to a article that the department had created titled "All allegations of fraud will be pursued." This request was completed on 6/11/12.</p>
Identify Needs	4/30/2012	<p>(Snoqualmie) FQHC Position has been approved currently working on the recruitment process to fill the position. (Waiting to hire and train employee prior to placement.)</p>

Identify Needs	1/25/2012	(Muckleshoot) Disaster Food Benefits. Many areas were hit hard due to the inclement weather conditions causing massive loss in power for a number of days. Sharon provided outreach information for those affected to contact our statewide call center or come into the resource center on 1/25/2012 to get the basic food disaster food replacements issued. Over 200 were issued out to those affected at the resource center on the 25 th of January.
Identified Issues and Gaps in Services	5/2/2011	(Muckleshoot) Mary's FQHC Position/coverage when she is out FMLA issues. Ty Ahlquist, Sharon Fedder, Andrey Svidenko and Hoang Tran working on coverage plan. Once hiring freeze lifted expand to 1.0 FTE from 0.5 FTE. 7/11/2011 Plan put in place to cover Mary's when she is out on intermittent FMLA and when she is on long term FMLA in Nov Dec timeframe.
Statistical Information	5/3/2011	(Muckleshoot) Agreed for DSHS to provide additional statically information to include clients that are living in the zip code area around the tribe. The tribe is providing multiple levels of assistance to those clients.
Communication (7.01 Plan)	5/3/2011	(Muckleshoot) Tabled Item. Review current 7.01 plan and simplify the plan. Simplified plan review on different date.

Identified Issues and Gaps in Services	3/25/2011	(Snoqualmie) Vacant FQHC Outreach Position. Discussed and cleared up the misunderstanding for the reason of the position being vacant and reason the staff that was in the position moved to a new position. Current hiring freeze not allowing us to fill the position. Staff left because of travel pay policy. Washington Connection Benefit Portal Online Access to applications, review and submit change of circumstances.
Work with the tribe to create contract/memo of understanding (MOU).	10/5/2010	(Muckleshoot) Developed MOU for outstation FQHC staff.
Provide training to key ESA staff on major principles of federal Indian law	7/2010	Centennial Accord and 7.01 Policy Training provided July 2010.
Identified Issues and Gaps in Services	2/2/2010	(Muckleshoot) Expansion of 1.0 FTE from 0.5 FTE (on hold until hiring freeze is lifted.
Communication	2/2/2010	(Muckleshoot) Agreed to scheduling quarterly meetings and
Identified Issues and Gaps in Services	2/16/2010	(Snoqualmie Tribe) Solved Authorized Representative issues. Using the fax services to get documents into DMS faster. New central fax server for the Region. Current FQHC moving back to CSO because of travel pay issues. Will work on filling position (hiring freeze in place at this time.)
Provide training to key ESA staff on major principles of federal Indian law	6/25/2009	Rosi Francis (IPSS) will take lead on 7.01/Centennial Accord Training and key staff will attend Centennial Accord Training.

Communication	4/16/2009	<p>(Muckleshoot)</p> <p>DSHS will make a good faith effort to provide 30 days notice of all changes impacting the assignment of the out stationed worker. The preferred method of communication is e-mail to the Tribal Human Services Director.</p> <p>DSHS will make a good faith effort to keep the Tribal Human Service Director apprised of procedural changes that may impact tribal members or the outstation activities.</p> <p>DSHS will consider submitting articles to the tribal paper to inform members of upcoming changes and other program related information.</p> <p>The Tribal Human Service Director agreed to communicate concerns and provide DSHS feedback regarding out stationed services and staff.</p>
Communication	6/25/2009	<p>(Muckleshoot)</p> <p>DSHS will contact Basic Food Outreach staff to have them contact the tribal representative concerning outreach efforts.</p>
Communication	5/14/2009	<p>(Snoqualmie)</p> <p>Agreed to schedule meetings twice a year to review / update plan.</p> <p>Agreed to include DCS representatives in planning meetings.</p>

Updated: March 23, 2021 <input type="checkbox"/> Draft Plan <input checked="" type="checkbox"/> Final Plan		Policy 7.01 Plan and Progress Report Timeframe: July 1, 2021 to June 30, 2022 Administration/Division: ESA/CSD (DSHS) Region/Office: Region 3/Chehalis CSO Tribe(s)/RAIO(s): Chehalis Tribe		<table border="1" style="border-collapse: collapse; width: 100%;"> <tr> <th style="width: 70%;"></th> <th style="width: 15%;">Yes</th> <th style="width: 15%;">No</th> </tr> <tr> <td>Met with Tribe?</td> <td style="text-align: center;">X</td> <td></td> </tr> <tr> <td>Tribe provided input?</td> <td style="text-align: center;">X</td> <td></td> </tr> <tr> <td>Tribal approval?</td> <td style="text-align: center;">X</td> <td></td> </tr> </table>			Yes	No	Met with Tribe?	X		Tribe provided input?	X		Tribal approval?	X													
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1. Prepare and disseminate pertinent statistics on the Confederated Tribes of the Chehalis tribal members who receive and access CSD services.	A. The Community Services Division (CSD) will provide quarterly statistics on Chehalis tribal members receiving assistance through DSHS programs.	Tribe will be informed about their members' utilization of CSD services.	<div style="margin-bottom: 20px;"> <u>Chehalis Tribe</u> Frances Pickernell Director of Social Services </div> <div style="margin-bottom: 20px;"> <u>Region 3 CSD</u> Yvonne Rivera Community Services Office Administrator (CSOA) </div> <div> <u>Target Date</u> Quarterly </div>	Number of Chehalis tribal households receiving benefits through Chehalis Community Services Office (CSO): February 2021 <table border="1" style="border-collapse: collapse; width: 100%; margin-top: 5px;"> <tr><td style="width: 60%;">SNAP</td><td style="width: 15%; text-align: center;">7</td><td style="width: 25%;"></td></tr> <tr><td>Medical</td><td style="text-align: center;">3</td><td></td></tr> <tr><td>TANF</td><td style="text-align: center;">1</td><td></td></tr> <tr><td>ABD/HEN</td><td style="text-align: center;">0</td><td></td></tr> </table> Total Statewide (all CSO's): February 2021 <table border="1" style="border-collapse: collapse; width: 100%; margin-top: 5px;"> <tr><td style="width: 60%;">SNAP</td><td style="width: 15%; text-align: center;">79</td><td style="width: 25%;"></td></tr> <tr><td>Medical</td><td style="text-align: center;">22</td><td></td></tr> <tr><td>TANF</td><td style="text-align: center;">15</td><td></td></tr> <tr><td>ABD/HEN</td><td style="text-align: center;">0</td><td></td></tr> </table> *The above numbers represent a point-in-time count for one month and may not be complete due to self-declaration and coding errors. March 2021 – Most recent data was shared on 3/23/2021		SNAP	7		Medical	3		TANF	1		ABD/HEN	0		SNAP	79		Medical	22		TANF	15		ABD/HEN	0	
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2. The Chehalis CSO will work with the Chehalis Tribe to determine their needs for negotiating and/or implementing local Tribal-State agreements, protocols, working agreement contracts, or processes.	A. The Chehalis Tribe will identify needs of their Tribal population and determine whether current programs and policies meet these needs.	Strengthened collaboration between the Chehalis Tribe and the Chehalis CSO, ensuring that Tribal members' needs are adequately met.	<u>Chehalis Tribe</u> Frances Pickernell Director of Social Services <u>Office of Indian Policy</u> Marie Natrall R3 South Regional Manager <u>Region 3 CSD</u> Yvonne Rivera Community Services Office Administrator (CSOA) <u>Target Date</u> Annual review	<p>The Chehalis Tribe decided to review the 7.01 plan annually.</p> <p>The Chehalis CSO is available for any questions or concerns via phone or email. Questions or concerns may be sent to the management team via email: 021Mgmt@dshs.wa.gov</p> <p>The Chehalis CSOA sent an email introduction of her June 2020 return to the CSO, to the Chehalis Tribe Director of Social Services.</p> <p>The December 7.01 plan meeting was held virtually via zoom due to COVID-19 for social distancing.</p> <p>March 2021 –No update since 7.01 Plan meeting</p>												

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3. Continue to communicate with the Chehalis Tribe for information sharing, consultation, joint planning, and problem solving.	A. The Chehalis CSO will provide up-to-date information about available trainings, job postings, or program changes to the Chehalis Tribe.	To provide better service coordination for Tribal staff, including consistent messaging regarding programs and services for our mutual customers.	<u>Chehalis Tribe</u> Frances Pickernell Director of Social Services <u>Office of Indian Policy</u> Marie Natrall R3 South Regional Mgr <u>Region 3 CSD</u> Yvonne Rivera Community Service Office Administrator (CSOA) <u>Target Date</u> As needed	The Chehalis CSO did not have any updates to provide. September 2020 - Regarding COVID 19 restrictions, our operations with the Chehalis tribe has not changed. Our communication for updates are via email or phone. Per request, a list of DSHS programs was e-mailed to the Chehalis Tribe on 12/2/2020. March 2021 –No update since 7.01 Plan meeting													
	B. . Statewide Customer Service Contact Center (CSCC) will share updates and direct contact information as changes occur or as requested.	Easier access	<u>Chehalis Tribe</u> Frances Pickernell Director of Social Services <u>Customer Service Contact Center (CSCC)</u>	September 2020 – No update December 2020 - Rachel Seidel gave a presentation													

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		Increase in Tribal participation	Rachel Seidel CSCC Southwest Administrator	March 2021 –No update since 7.01 Plan meeting													
	C. Upon request from the tribe, the services of the CSD Mobile CSO—a self-contained mobile office—will be made available to determine eligibility for CSD assistance.	Ensure individuals have access to CSD assistance programs during special events or when regular CSD services are interrupted due to disaster or emergency situations	<u>Chehalis Tribe</u> Frances Pickernell Director of Social Services <u>CSD HQ Operations Staff</u> Javier Ruiz Mobile CSO Administrator <u>Target Date</u> As requested	The DSHS Mobile CSO did not attend the Tribal Child Abuse Awareness Month in April 2020. The Take Charge of Your Health Fair has been cancelled for September 2020. March 2021 –No update since 7.01 Plan meeting													
	D. As requested by the Chehalis Tribe, the Chehalis CSO will coordinate with the Region 3 Access Consultant to help the tribe become a community partner	Increased access to state benefits for the Chehalis Tribal members.	<u>Chehalis Tribe</u> Frances Pickernell Director of Social Services <u>Region 3 CSD</u>	Chehalis CSO will provide contact information for Elijah Moon, Region 3 Community Access Consultant Because of COVID-19 restrictions, these trainings have been rescheduled for 2021.													

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	(assisting agency) through Washington Connection. <ul style="list-style-type: none"> Training will include information on setting up Secure Access Washington (SAW) and Client Benefit Accounts 		Yvonne Rivera Community Service Office Administrator (CSOA) <u>Target Date</u> 03/31/2021	March 2021 – Community Access Consultant will attempt to reach out to the tribe regarding becoming a WaCon Community Partner.													
	E. The Chehalis CSO will consult with the Chehalis Tribe on assessments such as Teen Living Assessment (TLA), Time Limit Extension (TLE), and Non Compliance Sanctions (NCS).	Inclusion of the Chehalis Tribe in the assessment process.	<u>Chehalis Tribe</u> Frances Pickernell Director of Social Services <u>Region 3 CSD</u> Rebecca Randt WorkFirst Supervisor <u>Target Date</u> As requested	December 2020 - The Chehalis CSO does not have a Tribal case that meets this criteria at this time.													

Updated: March 23, 2021 <input type="checkbox"/> Draft Plan <input checked="" type="checkbox"/> Final Plan		Policy 7.01 Plan and Progress Report Timeframe: July 1, 2021 to June 30, 2022 Administration/Division: ESA/CSD (DSHS) Region/Office: Region 3/Chehalis CSO Tribe(s)/RAIO(s): Chehalis Tribe		<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 60%;"></td> <td style="width: 20%; text-align: center;">Yes</td> <td style="width: 20%; text-align: center;">No</td> </tr> <tr> <td>Met with Tribe?</td> <td style="text-align: center;">X</td> <td></td> </tr> <tr> <td>Tribe provided input?</td> <td style="text-align: center;">X</td> <td></td> </tr> <tr> <td>Tribal approval?</td> <td style="text-align: center;">X</td> <td></td> </tr> </table>			Yes	No	Met with Tribe?	X		Tribe provided input?	X		Tribal approval?	X	
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Implementation Plan			Progress Report														
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	F. The Chehalis CSO will take the lead in introducing the New Tribal Director to the United Way quarterly partnership meeting.	To familiarize the community partners and resources available.	<u>Chehalis Tribe</u> Frances Pickernell Director of Social Services <u>Region 3 CSD</u> Yvonne Rivera Community Service Office Administrator (CSOA) <u>Target Date</u> As requested	Because of COVID-19 restrictions, United Way has not held a quarterly partnership meeting. March 2021 –No update since 7.01 Plan meeting													

Completed or Tabled Items

Goal/Activity/Outcome	Date	Item Description
CSD will provide training for Tribal staff on Basic Food Employment & Training (BFET) program services and accessibility as requested	10/23/2019 Tabled	The Chehalis Tribe decided that at this time they are not in need of BFET services.
The Answer Phone (secure line for individuals receiving benefits to access information about their case).	10/23/19 Tabled	Answer Phone presentation
Goal #3, Activity D – Follow-up on the Chehalis Tribe's request for inquiry access to ACES online.	July 2, 2018 Completed	In 2017, Chehalis CSO Administrator referred this issue to Martin Bohl, Tribal Relations at HQ. Mr. Bohl reviewed the Agency Contracts Database for existing agreements between the state and the Confederated Tribes of the Chehalis Reservation and forwarded on a database access request form. Request for ACES access was denied on 7/2/18 by ESA Data Sharing Committee, as tribe does not administer Tribal TANF. Tribal staff was referred to Children's Administration to inquire about accessing client information for Indian Child Welfare investigations.
Goal #3, Activity A – Continue to openly communicate for information sharing, planning, etc. Improve the service delivery of DSHS programs to Tribal members.	September 13, 2017 Completed	The Mobile Unit followed up on the Tribe's request for attending the Chehalis Tribal Health Fair in September. A couple of staff attended with laptops.
Goal #3, Activity A – Continue to openly communicate for information sharing, planning, etc. Improve the service delivery of DSHS programs to Tribal members.	September 13, 2017 Completed	The Mobile Unit followed up on the Tribe's request for attending the Chehalis Tribal Health Fair in September. A couple of staff attended with laptops.
Goal #3, Activity A – Continue to openly communicate for information sharing, planning, etc. Improve the	August 2017	The Office of Indian Policy completed a review of the Manual to confirm that it accurately reflects the Indian Disregard and Per Capita.

service delivery of DSHS programs to Tribal members.	Completed	
Goal #1, Activity B – Prepare and disseminate pertinent statistics/Chehalis Tribe requests a report by age category to identify children receiving benefits, specifically medical and food, for the past 3 years.	January 2017 Completed	The CSO provided a report that identified children receiving medical and food benefits for the past three years.
Goal #3, Activity A - Improve the service delivery of DSHS programs to Tribal members.	February 2016 Completed	<p>DSHS, Martin Bohl, Tribal Relations Program Administrator for TANF (360-725-4656 Martin.bohl@dshs.wa.gov) Shared information from the Community Service Department Headquarters to assist the Tribe in accessing services offered through the Department of Social Health Services.</p> <p>The CSD Tribal Relations and TANF Program Administrator presented information on Washington Connections as a resource available to the Tribe and provided an update on additional information on Tribal eligibility, such as: sources of unearned income, application of Indian Country Disregard, and the American Indian Labor Force Report, published by the Department of Interior</p>

Contact Information

DSHS Contacts	Tribal Contacts
<p>Marie Natrall Region 3 South Regional Manager NatraMF@dshs.wa.gov 360-725-4880 360-480-9052 cell</p>	<p>Frances Pickernell Director of Social Services fpickernell@chehalistribe.org 360-709-1754</p>
<p>Kristine Hammond Deputy Regional Administrator CSD Region 3 Regional Tribal Liaison kristine.hammond@dshs.wa.gov 360-587-3149</p>	<p>Holli Gomes APS Social Worker hgomes@chehalistribe.org 360-709-1745</p>
<p>Yvonne Rivera CSO Administrator yvonne.rivera@dshs.wa.gov 021Mgmt@dshs.wa.gov 360-740-3801 360-481-9694 cell</p>	<p>Daniel Bowen Daniel Bauman ICW Social Worker dbauman@chehalistribe.org 360-709-1776</p>
<p>Rachel Seidel, Southwest Administrator Customer Service Contact Center rachel.seidel2@dshs.wa.gov 360-409-9136</p>	<p>Amy Mendoza Family Services Coordinator amendoza@chehalistribe.org 360-709-1750</p>
<p>Rebecca Randt WorkFirst Supervisor rebecca.randt@dshs.wa.gov 021Mgmt@dshs.wa.gov</p>	
<p>LuAnn Feters Financial Supervisor trula.feters@dshs.wa.gov 021Mgmt@dshs.wa.gov</p>	
<p>Mary Anderson Tribal Relations Program Administrator for TANF mary.anderson@dshs.wa.gov</p>	

360-651-6845	
Javier Ruiz Mobile CSO Administrator javier.ruiz@dshs.wa.gov 360-480-4772	
David Skaar BFET Supervisor david.skaar@dshs.wa.gov 206-406-6862	
Spring Benson Basic Food Employment and Training (BFET) Administrator spring.benson@dshs.wa.gov 360-397-9632 360-522-0179 cell	
Elijah Moon Washington Connections elijah.moon@dshs.wa.gov	

Updated: February, 22, 2021

Policy 7.01 Plan and Progress Report

☐ Draft Plan

Timeframe: July 1, 2021 to June 30, 2022

☒ Final Plan

Administration/Division: ESA/CSD (DSHS) Region/Office: Region 3/Olympia CSO

Tribe(s)/RAIO(s): Nisqually Tribe

	Yes	No
Met with Tribe?	x	
Tribe provided input?	x	
Tribal approval?	x	

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update Since the Last 7.01 Meeting
1. Establish working relationship between the Nisqually Tribe and the Community Services Division local and regional staff, to address any tribal needs related to CSD services.	<p>A. Conduct annual meetings between Nisqually and CSD staff. The Tribe can request additional meetings at any time.</p> <ul style="list-style-type: none"> The Office of Indian Policy will coordinate the scheduling of 7.01 meetings with the Tribe and CSD staff and will provide a draft of any proposed changes to the 7.01 Plan prior to the meeting for review by the participants. <p>Tribal representatives will contact the CSO Administrator to schedule CSD program overview presentations/trainings for Tribal representatives when needed.</p>	Effective communication between the Nisqually Tribe and Community Services Division.	<p><u>Office of Indian Policy</u> Vacant, Regional Manager</p> <p><u>Region 3 CSD Staff</u> Jason Reed, Olympia CSO Administrator (CSOA)</p> <p><u>Nisqually Tribal Staff</u> Marie McDonald, Director, Nisqually Community Services</p> <p>Lorna Kalama, Site Manager, Nisqually/SPIPA TANF</p> <p><u>Target Date:</u> Next annual meeting October 2021.</p>	<p>February 2021 – No update since 7.01 meeting</p> <p>1/14/21 –Annual 7.01 planning meeting conducted virtually. Participants included Marie McDonald, Tim Collins, Leah Muasau, Javier Ruiz, Rachel Seidel, Spring Benson, Melissa Knox, Farid Baghirov, Nhu Nguyen, Brandy Sanchez and Jason Reed.</p> <ul style="list-style-type: none"> Reviewed 7.01 Plan activities since previous meeting. DSHS organizational and program information was shared with the Tribe. Discussed the frequency of meetings and agreed to continue to meet on an annual basis to discuss Tribal needs related to CSD services. <p>Marie Natral, Office of Indian Policy Regional Manager, took a new position within DSHS. The Office of Indian Policy will recruit and hire a new regional manager in the near future and welcomes feedback from the Nisqually Tribe regarding the recruitment and hiring processes.</p>

Updated: February, 22, 2021

Policy 7.01 Plan and Progress Report

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Tribe provided input?	x	
Tribal approval?	x	

Implementation Plan				Progress Report												
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update Since the Last 7.01 Meeting												
2. Prepare and disseminate pertinent statistics on Nisqually Tribal members who receive and access CSD services.	Present data at each meeting and as requested by Tribal representatives.	Clear and accurate information sharing of the number of Tribal members receiving services.	<u>Region 3 CSD Staff</u> Jason Reed, Olympia CSO Administrator (CSOA) <u>Nisqually Tribal Staff</u> Lisa Wells, Tribal Health Clinic Business Office Manager Stacy Gouley, Tribal Health Clinic Deputy Director <u>Target Date:</u> October 2021 and upon request from Nisqually Tribal representatives.	Number of Nisqually Tribal families receiving benefits through the Olympia CSO. December 2020 <table><tr><td>SNAP</td><td>35</td></tr><tr><td>Medical</td><td>3</td></tr><tr><td>TANF</td><td>0</td></tr></table> Number of Nisqually Tribal families receiving benefits through all CSOs. December 2020 <table><tr><td>SNAP</td><td>49</td></tr><tr><td>Medical</td><td>11</td></tr><tr><td>TANF</td><td>1</td></tr></table> *The above statewide numbers may not be complete due to self-declaration and coding errors.	SNAP	35	Medical	3	TANF	0	SNAP	49	Medical	11	TANF	1
SNAP	35															
Medical	3															
TANF	0															
SNAP	49															
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TANF	1															
3. Establish an Working Agreement between the Nisqually Tribal Health Clinic and CSD for the CSD outstation worker.	Review, and update as needed, the local Tribal-State agreement for a CSD financial eligibility worker to be outstationed at the Tribal Health Clinic.	Provide on-site CSD/CSO Financial Eligibility Services to Tribal members.	<u>Region 3 CSD Staff</u> Jason Reed, Olympia CSO Administrator (CSOA) <u>Nisqually Tribal Staff</u> Lisa Wells, Tribal Health Clinic Business Office Manager Stacy Gouley, Tribal Health Clinic Deputy Director	February 2021 – No update since 7.01 meeting 1/14/21 – The current agreement runs through October 31, 2021. Currently, the tribal outstationed worker is teleworking and serving DSHS customers. The worker will return to work at the Tribe upon the opening of the new Tribal Health Clinic in mid-2021. When the outstation worker returns to work at the Tribe, both parties agree to continue to allow for flexibility with the agreement and												

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☐ Draft Plan

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Met with Tribe?	x	
Tribe provided input?	x	
Tribal approval?	x	

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update Since the Last 7.01 Meeting
			<p><u>Target Date:</u> The local Tribal-state agreement will be reviewed annually, in October, as part of the annual review of the 7.01 Plan.</p>	<p>understand that, due to staffing needs at DSHS, and upon mutual agreement between the Tribe and DSHS, the outstation worker may be asked to report to the Olympia CSO periodically to assist with in-person customers. Future communications, advising the Tribe of agreed upon outstation worker's schedule changes, will also be sent to the Tribal WorkFirst program to keep them apprised of the worker's availability. Tribal members have the option of contacting the Customer Service Contact Center (CSCC) for assistance with DSHS services when the outstation worker is not available at the Tribe.</p>
<p>4. Ensure on-going communication with the Nisqually Tribe for information sharing, consultation, joint planning and problem solving. CSD resource areas listed below.</p> <p>A. Washington Connection</p> <p>B. Customer Service Contact Center (CSCC)</p> <p>C. Basic Food Employment and Training (BFET)</p>	<p>A. The local CSO Administrator will work with regional staff to provide the Nisqually Tribe with access to and information about Washington Connection, as requested by the Tribe. DSHS will also provide Community Services Division program specific training upon request from the Tribe.</p>	<p>Increase access to services offered by CSD through the use of the Washington Connection Benefit Portal. Provide Community Services Division program specific training to Tribal representatives upon request.</p>	<p><u>Region 3 CSD Staff</u> Jason Reed, Olympia CSO Administrator (CSOA)</p> <p><u>Nisqually Tribal Staff</u> Lorna Kalama, Site Manager, Nisqually/SPIPA TANF</p> <p><u>Target Date:</u> The Region 3 Access Consultant will follow-up with the Tribe regarding attendance at community events when they start up again. Community Services</p>	<p>February 2021 – No update since 7.01 meeting 1/14/21 – The following DSHS Community Services Division resource materials were shared:</p> <ul style="list-style-type: none"> Organizational charts and map. ESA program descriptions. How to access services, including through the Community Service Office, Customer Service Contact Center, Mobile CSO and Washington Connection. Reduced Cost Services Guide

Updated: February, 22, 2021

Policy 7.01 Plan and Progress Report

☐ Draft Plan

Timeframe: July 1, 2021 to June 30, 2022

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Tribe(s)/RAIO(s): Nisqually Tribe

	Yes	No
Met with Tribe?	x	
Tribe provided input?	x	
Tribal approval?	x	

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update Since the Last 7.01 Meeting
Mobile CSO (A mobile office that is self-contained and fully functional to provide access to CSD assistance programs.)			Division program specific training is available upon request.	Region 3 Access Consultant, Elijah Moon, is available to participate in Nisqually Tribe community events, when they resume, to provide information about Washington Connection. DSHS representatives are available to provide specific program training to Tribal representatives upon request.
	B. On-going communication and information sharing of services provided through the CSCC (CSD Contact Center).	Increase access to services offered through the CSD CSCC.	<u>CSD Staff</u> Rachel Seidel, CSCC Southwest/WASHCAP Administrator <u>Nisqually Tribal Staff</u> Lorna Kalama, Site Manager, Nisqually/SPIPA TANF <u>Target Date:</u> Updated CSCC/WASHCAP resource materials will be shared with the Tribe at the annual 7.01 meeting and upon request.	February 2021 – No update since 7.01 meeting 1/14/21 - Updated CSCC resource materials were shared with the Tribe. Southwest Customer Service Contact Center Administrator, Rachel Seidel, shared that, as a result of an organizational change, she is also serving as the Washington Combined Application Program (WASHCAP) Administrator. Rachel also reported that, in addition to eligibility reviews, “telephonic signatures” are now available for new applications. The telephonic signature feature allows customers to complete a signature declaration over the phone rather than physically signing an application or review form.

Updated: February, 22, 2021

☐ Draft Plan

☒ Final Plan

Policy 7.01 Plan and Progress Report

Timeframe: July 1, 2021 to June 30, 2022

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	Yes	No
Met with Tribe?	x	
Tribe provided input?	x	
Tribal approval?	x	

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update Since the Last 7.01 Meeting
	C. CSD BFET Coordinators will provide training for Tribal staff on the BFET Program and participate in Tribal resource events as requested.	Increased Tribal member understanding and awareness of BFET services. Increased Tribal member access to and participation in BFET services.	<u>CSD Staff</u> Spring Benson, BFET Operations Administrator <u>Nisqually Tribal Staff</u> Lorna Kalama, Site Manager, Nisqually/SPIPA TANF <u>Target Date:</u> Updated BFET program information will be shared at the annual 7.01 meeting and upon request.	February 2021 – No update since 7.01 meeting 1/14/21 – Spring Benson, BFET Operations Administrator, attended the meeting and shared information about the BFET program. Spring and/or her staff are available to provide BFET specific information and training to Tribal representatives upon request.
	D. Upon request, the services of the CSD Mobile CSO will be made available when regular CSD services are interrupted due to disaster or emergent situations.	Ensure individuals have access to CSD assistance programs through the Mobile CSO following a disaster or emergent situation. Experienced staff can determine initial eligibility on site.	<u>CSD Staff</u> Javier Ruiz, Mobile CSO Administrator Melissa Knox, West Mobile CSO Supervisor <u>Nisqually Tribal Staff</u> Lorna Kalama, Site Manager, Nisqually/SPIPA TANF <u>Target date:</u> The Mobile CSOs are currently grounded but may be available to	February 2021 – No update since 7.01 meeting 1/14/21 – Javier Ruiz (Mobile Community Services Office Administrator) and Melissa Knox (West Mobile CSO Supervisor) attended the meeting and shared information regarding services offered through the Mobile CSO. They explained that the Mobile CSOs are currently “grounded” due to COVID-19 and that requests for deployment of the Mobile CSOs must now be approved through our headquarters office. Javier and Melissa also described recent Mobile CSO deployments to assist people impacted by the wildfires.

Updated: February, 22, 2021

Policy 7.01 Plan and Progress Report

☐ Draft Plan

Timeframe: July 1, 2021 to June 30, 2022

☒ Final Plan

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Tribe(s)/RAIO(s): Nisqually Tribe

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Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update Since the Last 7.01 Meeting
			go to the Tribe upon request, in the event of a disaster or emergent situation.	

Completed or Tabled Items

(Note: Per agreement, starting with the July 1, 2020 Plan, the previous 1 year of completed activities will be displayed in the plan.)

Goal/Activity/Outcome	Date	Item Description
Goal #1 – 7.01 planning meeting held with the Nisqually Tribe.	1/14/21 Completed	Annual 7.01 planning meeting was done virtually with the Nisqually Tribe. Participants included Marie McDonald, Tim Collins, Leah Muasau, Javier Ruiz, Rachel Seidel, Spring Benson, Melissa Knox, Farid Baghirov, Nhu Nguyen, Brandy Sanchez and Jason Reed. Agreed to continue meeting annually in the future, with the ability to request additional meetings as needed.
Goal #3 - Established a Working Agreement between the Nisqually Tribal Health Clinic and the CSD for the CSD outstation worker.	10/24/18 Completed	Discussed agreement. Currently, the tribal outstationed worker is teleworking and serving DSHS customers. The worker will return to work at the Tribe upon the opening of the new Tribal Health Clinic in mid-2021. When the outstation worker returns to work at the Tribe, both parties agree to continue to allow for flexibility with the agreement.

Contact Information

DSHS Contacts	Tribal Contacts
<p>Vacant Regional Manager, Office of Indian Policy</p>	<p>Marie McDonald Nisqually Community Services Director McDonald.Marie@nisqually-nsn.gov 360-456-5221</p>
<p>Kristine Hammond Deputy Regional Administrator CSD Region 3 Regional Tribal Liaison hammokr@dshs.wa.gov 360-587-3149</p>	<p>Lorna Kalama Nisqually TANF/SPIPA Site Manager Kalama.lorna@nisqually-nsn.gov 360-456-5221</p>
<p>Rachel Seidel, Southwest CSCC and WASHCAP Administrator Customer Service Contact Center rachel.seidel2@dshs.wa.gov 360-409-9136</p>	<p>Lisa Wells Nisqually Tribal Health Clinic Business Manager Lisa.wells@nisquallyhealth.org 360-486-9599</p>
<p>Jason Reed Olympia Community Service Office Administrator, DSHS Community Services Division reedje@dshs.wa.gov 360-725-6622</p>	<p>Sharlaine LaClair Nisqually Tribe Chief Executive Officer LaClair.Sharlaine@nisqually-nsn.gov 360-456-5221</p>
<p>Nhu Nguyen Olympia Community Service Office Financial Services Supervisor, DSHS Community Services Division nguyenl@dshs.wa.gov 360725-6564</p>	<p>Stacy Gouley Nisqually Tribe Health Clinic Deputy Director Stacy.gouley@nisquallyhealth.org 360-459-5312</p>
<p>Milton Caron Olympia Community Service Office WorkFirst Supervisor, DSHS Community Services Division caronmd@dshs.wa.gov 360-725-6530</p>	
<p>Brandy Sanchez Financial Services Specialist (outstationed worker at Nisqually Tribe), DSHS Community Services Division brandys@dshs.wa.gov 360-486-9554</p>	

Javier Ruiz Mobile Community Service Office Administrator, DSHS Community Services Division ruizjf@dshs.wa.gov 360-480-4772	
Melissa Knox West Mobile CSO Supervisor, DSHS Community Services Division Melissa.Knox@dshs.wa.gov 360-628-6647	
Spring Benson Basic Food Employment and Training (BFET) Operations Administrator, DSHS Community Services Division Spring.benson@dshs.wa.gov 360-397-9632	
Elijah Moon, Region 3 Community Access Consultant, DSHS Community Services Division Elijah.moon@dshs.wa.gov 253-722-4867	

Updated: April 12, 2021					Policy 7.01 Plan and Progress Report					<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 80%;"></td> <td style="width: 10%; text-align: center;">Yes</td> <td style="width: 10%; text-align: center;">No</td> </tr> <tr> <td>Met with Tribe?</td> <td style="text-align: center;">X</td> <td></td> </tr> <tr> <td>Tribe provided input?</td> <td style="text-align: center;">X</td> <td></td> </tr> <tr> <td>Tribal approval?</td> <td style="text-align: center;">X</td> <td></td> </tr> </table>				Yes	No	Met with Tribe?	X		Tribe provided input?	X		Tribal approval?	X				
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(1) Goals/Objectives		(2) Activities		(3) Expected Outcome		(4) Lead Staff and Target Date		(5) Status Update Since the Last 7.01 Meeting																			
1. Prepare and disseminate pertinent statistics on American Indian community and participant populations, numbers of American Indian participants served and other relevant data.		The Community Services Division (CSD) will provide statistics pertaining to Quileute tribal members receiving assistance through its programs.		Through open streams of communication, Quileute Tribe and CSD staff will be better informed about the number of Quileute Tribe members receiving benefits from CSOs.		Jim Weatherly 1/19/21 UPDATE: K'Ehleyr McNulty, Tribal Liaison, Department of Social and Health Services, Community Services Division Heather Brux 1/19/21 UPDATE: Regina Williams, Human Services Director, Quileute Tribe Annually.		Port Angeles and Forks Community Services Offices (CSOs) will provide area tribes requested data on an ongoing basis. March 2021 UPDATE: February 2021 Data (latest avail.) Quileute Tribe Recipients (Port Angeles and Forks CSOs) <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 5px;"> <tr> <td style="width: 30%;">SNAP</td> <td style="text-align: center;">168</td> </tr> <tr> <td>Medical</td> <td style="text-align: center;">10</td> </tr> <tr> <td>TANF</td> <td style="text-align: center;">9</td> </tr> <tr> <td>ABD/HEN</td> <td style="text-align: center;">0/2</td> </tr> </table> March 2021 UPDATE: February 2021 Data (latest avail.) Quileute Tribe Recipients (Statewide) <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 5px;"> <tr> <td style="width: 30%;">SNAP</td> <td style="text-align: center;">258</td> </tr> <tr> <td>Medical</td> <td style="text-align: center;">18</td> </tr> <tr> <td>TANF</td> <td style="text-align: center;">16</td> </tr> <tr> <td>ABD/HEN</td> <td style="text-align: center;">1/2</td> </tr> </table>				SNAP	168	Medical	10	TANF	9	ABD/HEN	0/2	SNAP	258	Medical	18	TANF	16	ABD/HEN	1/2
SNAP	168																										
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ABD/HEN	1/2																										
2. Work with tribes to determine the need for, negotiate and/or implement		A. Review and update Tribal TANF Operating Agreement (TTOA).		Improved coordination and communication regarding Tribal TANF population.		Jim Weatherly 1/19/21 UPDATE: K'Ehleyr McNulty		2. A) 1/19/21 UPDATE: Last communication to local CSO																			

Updated: April 12, 2021 <input type="checkbox"/> Draft Plan <input checked="" type="checkbox"/> Final Plan					Policy 7.01 Plan and Progress Report Timeframe: July 1, 2021 to June 30, 2022 Administration/Division: ESA/CSD (DSHS) Region/Office: Region 3/Port Angeles CSO Tribe(s)/RAIO(s): Quileute Tribe			<table border="1"> <tr> <th></th> <th>Yes</th> <th>No</th> </tr> <tr> <td>Met with Tribe?</td> <td>X</td> <td></td> </tr> <tr> <td>Tribe provided input?</td> <td>X</td> <td></td> </tr> <tr> <td>Tribal approval?</td> <td>X</td> <td></td> </tr> </table>			Yes	No	Met with Tribe?	X		Tribe provided input?	X		Tribal approval?	X	
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local Tribal-State agreements, protocols, Working Agreements, contracts or processes.	1.) CSO Administrator will send draft TTOA along with updated 7.01 plan for review by tribal representatives.		Heather Brux 1/19/21 UPDATE: Regina Williams	around TTOA progress dated 5/20/20. 1/19/21 UPDATE: Tribal Liaison and Supervisor held meet and greet meeting with Quileute tribal leadership on 3/4/20. Tribal TANF Operating Agreement was updated and sent to tribe for review on 3-16-18. Agreement has not yet been signed. Last communication update from Tribe received May 1, 2018 (via OIP inquiry).																	
	B. Coordinate and develop hiring processes that affirm value of diverse workforce. 1.) Invite Quileute Tribe to participate in hiring panels.	More robust representation of all Olympic Peninsula communities in staffing at Port Angeles/Forks CSOs.	Jim Weatherly 1/19/21 UPDATE: K'Ehleyr McNulty Meredith Parker Patti Hicklin As Needed.	1/19/21 UPDATE: 2.B1) Our CSO's are at 18/20 FTE's with no intentions to hire at this time due to pandemic.																	
3. Ensure communication with tribal governments, landless	A. Implement a process to identify action needed by	Program needs and concerns of the Quileute	Jim Weatherly																		

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tribes, and off reservation American Indian organizations for information sharing, consultation, joint planning and problem solving.	Quileute Tribe members, so that their benefits are not terminated prematurely.	Tribe members will be identified and addressed resulting in reduced breaks in service for tribal members. 1/19/21 UPDATE: *Language moved from 3.A5) to 3.A3) column. Tribal Liaison has historically reviewed monthly Native American eligibility review ad-hoc report and made client contacts as appropriate. Tribal Liaison shared the list with tribal staff. Tribal Liaison's Supervisor reviews ad-hoc report. Reporting is then shared with tribal staff by Tribal Liaison.	1/19/21 UPDATE: K'Ehleyr McNulty Heather Brux As Needed.														
	B. DSHS and tribal events will be communicated to	Sharing of information regarding DSHS training	Jim Weatherly			CSO staff welcome any invitations to attend tribal events (and vice versa).											

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	promote shared understanding of programs, services and culture.	events and cultural programs for all staff teams.	1/19/21 UPDATE: K'Ehleyr McNulty Heather Brux 1/19/21 UPDATE: Regina Williams Brenda Francis-Thomas . As Requested.																		
	C. Plan, develop, and implement training programs for both tribal and CSO staff. 1.) DSHS will put together presentations that provide basic program information and training for the tribe. 2.) All DSHS PA/Forks CSD staff will attend continuous/on-going government-to-	3. C1) Tribal members better informed about programs and more likely to access needed services. 3. C2) CSO staff will be more culturally sensitive and provide services in a manner that builds trust with the tribe.	Jim Weatherly Kristine Hammond Heather Brux 1/19/21 UPDATE: Brenda Francis-Thomas, DSHS Office of Indian Policy 1/19/21 UPDATE: Mary Anderson, DSHS Tribal Relations Program Administrator-TANF As Requested.	1/19/21 UPDATE: No trainings provided with the Tribe in 2020. All below requested in 2021. 3.C1) 2020-21 Tribal Training Requests: <ul style="list-style-type: none"> • CSD Services Overview • BFET Overview • Washington Connection Overview • ACES Overview • SSI/SSIF 																	

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		government training, with priority given to new CSO hires.						3.C2) 2020-21 CSO Training Requests: <ul style="list-style-type: none"> 7.01 Protocol Government-to-Government Relations 3.C3) 2021 Tribal & CSO Training Request: <ul style="list-style-type: none"> TTOA Overview 																
		D. Invite tribal representatives to attend WorkFirst Local Planning Area (LPA) meetings and other appropriate forums.		The purpose of the Clallam / Jefferson County WorkFirst Local Planning Area is to support WorkFirst and low income families by connecting them with resources and services that fill gaps and reduce poverty; and to assist them in securing sustainable employment and self-sufficiency through a State, tribal and local/community agency collaboration.		Olympic Peninsula LPA Co-Leads: Jim Weatherly (Clallam County) Louise Huntingford (Jefferson County) Heather Brux Monthly Meetings.		1/19/21 UPDATE: No local LPA meetings have occurred since the pandemic. Quileute Tribe representatives were invited to attend the WorkFirst LPA meetings. LPA meetings are traditionally held at the Port Angeles and Port Townsend CSO's, but may be moved to locations more geographically accommodating for all attending—and by request, e.g. Tribe and/or LPA partner wants to host. There is also discussion around the West End LPA re-forming.																

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	E.CSO invited to disseminate information through Tribal newsletters.	Enhances communications of State/DSHS/CSD information to Tribal members.	Jim Weatherly 1/19/21 UPDATE: K'Ehleyr McNulty As Requested.	<i>Talking Raven</i> tribal newsletter shared out electronically to CSO staff (via OIP and CSOA) in 2019.														
	F. Statewide CSD Customer Service Contact Center (CSCC) will share a contact list for all programs administered and provide contact center updates.	Enhanced communications of state call center information to Tribal members.	Ron Thomas As Needed.	Ron Thomas will coordinate with Tribe and local CSO staff for any requested training overviews on CSCC-specific services.														
	G. Upon request from the tribe, the services of the CSD Mobile CSO will be made available.	Ensure individuals have access to CSD assistance programs through the Mobile CSO – a mobile office that is self-contained and fully functional. Experienced staff can determine initial eligibility on-site.	Javier Ruiz. 1/19/21 UPDATE: Melissa Knox Jim Weatherly Ron Thomas Heather Brux As Requested	1/19/21 UPDATE: Javier Ruiz, Melissa Knox, Ron Thomas and Jim Weatherly will help coordinate with Tribe for any requested Mobile CSO needs.														

Completed or Tabled Items:

Goal/Activity/Outcome	Date	Item Description
Goal 3, Activity C COMPLETED	May 2017	All Port Angeles, Forks CSO staff attended G2G training in 2017.
Goal 2, Activity A COMPLETED	February 2017	The Community Services Division (CSD) Tribal Relations and TANF Program Administrator, Martin Bohl, presented information on Washington Connection as a resource available to the tribe, and provided and update and additional information on Tribal Eligibility and sources of income, and application of the Indian Country Disregard and the American Indian Labor Force Report published by the Department of Interior.
Goal 2, Activity A COMPLETED	September 3, 2016	Amended Tribal TANF agreement to reflect partnership with Hoh Tribe.
Goal 3, Activity C COMPLETED	February 22, 2016	Requested to add Heather Brux to the LPA email list. *previous LPA email was in error, i.e. kala.jackson@quileutenation.org
Goal 3, Activity A COMPLETED	January 2015	Tribal TANF desk aide was created as a comparison guide between State and Tribal TANF, including procedures for when an American Indian/Alaska Native client comes in to apply for TANF
Goal 3, Activity A COMPLETED	January 30, 2015	Tribal Liaison held an all-staff webinar to review State and Tribal TANF desk aide and current procedures.
Goal 2, Activity D COMPLETED	May 29, 2014	Tribal Liaison attended the Quileute Health Fair on 05/29/2014
Goal 2, Activity-Coordinate and develop processes between the CSO and Tribal TANF population. COMPLETED	May 2014	A one-time “mini” HUB was held in both Port Townsend and Forks. ***The HUB is a collaborative effort with the TANF partners in our community.
Goal 2, Activity COMPLETED	April 2014	On 04/25/2014, the LPA held a conference hosted by the Jamestown Tribe with guest speaker: Dr. Donna Beegle – Communications Across Barriers. Staff from Quileute attended.
Goal 1, Activity COMPLETED	March 26, 2014	The LPA (Local Planning Area) and Clallam Co. Disability’s combined with Lower Elwha for a 1 day even that included classes on how to find employment, write resumes, etc. Local employers who had open positions were doing interviews on the spot. There was also a clothing closet that helped provide work appropriate attire.

Gal 2, Activity – DSHS training and events and Tribal events will be communicated to promote	February 2014	On 02/11/2014, DSHS had a LEAN Training Seminar: LEAN is a process that the State is implementing to look at how we do business. This is a used by many large corporations, such as Toyota. Quileute Staff attended the training.
Goal/Activity/Outcome	Date	Item Description
Shared understanding of programs, service and culture. COMPLETED		
Goal2, Activity- Coordinate and develop the processes between the CSO and Tribal TANF population. Schedule and hold meetings to improve coordination and communication. COMPLETED	January 2014	Update: On 1/29/14, Diane facilitated a meeting between the DSHS WorkFirst Staff and the Lower Elwha and Quileute TT Case Managers to review the current Tribal TANF agreement.
Goal 2, Activity- Updated Quileute TT Agreement COMPLETED	October 2013	On 10/14/13, Social Service and DSHS staff met to update the TT Operating Agreement.
Goal 2, Activity- COMPLETED	October 2012	Diane provided information on the CHIPRA (Children's Health Insurance Program Reauthorization Act) Grant on 11/1/12 Update: Nicole Earls was instrumental in getting the CHIPRA grant for the Quileute Tribe and they have already received their equipment.

Contact Information:

DSHS Contacts	Tribal Contacts
Brenda Francis-Thomas Regional Manager, DSHS Office of Indian Policy francbd@dshs.wa.gov 360-565-2203	Heather Brux TANF Coordinator heather.brux@quileutenation.org 1/19/21 UPDATE: 360-374-5185
Kristine Hammond Deputy Regional Administrator CSD Region 3 Regional Tribal Liaison hammokr@dshs.wa.gov 360-587-3149	Charlene Meneely Indian Child Welfare Program Manager 1/19/21 UPDATE: quileute.icw@quileutetribe.com 1/19/21 UPDATE: 360-374-4349
James Weatherly Port Angeles/Forks CSO Administrator weathj@dshs.wa.gov 1/19/21 UPDATE: 360-584-3148	1/19/21 UPDATE: Regina Williams Human Services Director regina.williams@quileutenation.org 360-374-0366
Patti Hicklin Social Service/WorkFirst Supervisor, Port Angeles CSO hicklpa@dshs.wa.gov 1/19/21 UPDATE: 360-912-2096	
Meredith Parker WorkFirst Supervisor, Forks CSO parkem@dshs.wa.gov 1/19/21 UPDATE: 360-485-8112	
1/19/21 UPDATE: K'Ehleyr McNulty Tribal Liaison/PBS2, Port Angeles CSO mcnulk@dshs.wa.gov 253-344-0030	

Javier Ruiz Mobile CSO Administrator ruizjf@dshs.wa.gov 360-480-4772	
1/19/21 UPDATE: Melissa Knox West MCSO Supervisor melissa.knox@dshs.wa.gov 360-628-6647	
Ron Thomas, CSCC South Sound Administrator thomar@dshs.wa.gov 360-584-3150	
1/19/21 UPDATE: Spring Benson BFET Administrator spring.benson@dshs.wa.gov 360-397-9632	
David Skaar BFET Supervisor SkaarDW@dshs.wa.gov 206-406-6862	

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1. Prepare and disseminate pertinent statistics and other relevant data about the Squaxin Island Tribe and Tribal members' participation in public assistance programs.	A. The Shelton CSO will provide data to the Squaxin Island Tribe quarterly and as requested regarding their tribal members receiving assistance under specific program types.	Tribe will be better informed about its members' utilization of CSO services.	Charlene Abrahamson, Family Services Director Jamie Queen, Elders Manager Marcella Cooper, Family Justice Services Coordinator Mike Rybak, CSOA <u>Target Date:</u> Updated tribal member DSHS benefit statistics will be provided to the Tribe quarterly in April, July, October, and January.	Number of Squaxin Island Tribal families receiving benefits through Shelton Community Service Office (CSO): As of February 2021 CSO <table border="1" style="margin: auto;"> <tr><td>SNAP</td><td>81</td></tr> <tr><td>Medical</td><td>6</td></tr> <tr><td>TANF</td><td>2</td></tr> <tr><td>ABD/HEN</td><td>0</td></tr> </table> Number of Squaxin Island Tribal families receiving benefits statewide: As of February 2021 Statewide <table border="1" style="margin: auto;"> <tr><td>SNAP</td><td>135</td></tr> <tr><td>Medical</td><td>16</td></tr> <tr><td>TANF</td><td>6</td></tr> <tr><td>ABD/HEN</td><td>0</td></tr> </table> *The above numbers may not be complete due to self-declaration and coding errors.		SNAP	81	Medical	6	TANF	2	ABD/HEN	0	SNAP	135	Medical	16	TANF	6	ABD/HEN	0
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2. Work with Squaxin Island Tribe to determine the need to negotiate and/or implement local Tribal-State agreements, protocols, outstation working agreement, contracts or processes.	A. The Squaxin Island Tribe will identify needs of their Tribal population and determine whether current programs and policies meet their needs. <ul style="list-style-type: none"> The Shelton CSO Administrator and Family Services Director will meet as needed in the upcoming year to evaluate the services being provided by the Shelton Public Benefits Specialist. 	Strengthened collaboration between the Squaxin Island Tribe and the Shelton CSO while ensuring that Tribal members' needs are adequately met.	Charlene Abrahamson, Family Services Director Jamie Queen, Elders Manager Marcella Cooper, Family Justice Services Coordinator Mike Rybak, CSOA Heather Kennedy, Public Benefits Specialists Supervisor <u>Target Dates:</u> During annual 7.01 Plan meeting or as needed	<p style="color: blue;">March 2021 – No updates since 7.01 plan</p> <p>Outreach services were provided during 2020-2021 by a Shelton CSO Public Benefits Specialist, per the mutually agreed upon contract. No concerns were brought forward by either party.</p> <p>11/4/19 -Tribal representatives requested a write-up of the outstation worker's schedule at the Tribe, along with a description of services offered.</p> <p>12/2019 -The schedule and description of services was sent to Charlene Abrahamson for distribution throughout the Tribe.</p>														

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				<p>Prior to COVID tribal members had access to the liaison when she was in the tribal office two days a week. Services were available on a walk-in basis. Currently, DSHS operates under Governor's Safe Start Guide and staff work remotely. Outstation staff may return to the tribe to work on site when the governor and DSHS leadership determines when it is safe to do so. Currently, Tribal members contact Terri directly at her home office. Terri has been diligent to answer or return calls as soon as possible to address tribal member's inquiries and needs at first contact. Terri's contact information has been shared with the Tribe and updated on the list of contacts. Terri has</p>												

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				<p>continued to be the direct point of contact for Squaxin Island Tribal members. Her phone number is posted on the Squaxin Island Tribal office door.</p> <p>Terri has been sending regular communication to lead staff at the Squaxin Island tribe regarding DCAP and P-EBT to ensure tribal members are aware of these programs and that she can help with processing of their benefits.</p>																	
3. Ensure communication with the Squaxin Island Tribe for information sharing, joint planning, consultation,	A. CSD will continue to communicate and share available trainings, job postings, resources and changes that occur in our programs with the Tribe. <ul style="list-style-type: none"> The tribe will be invited to participate on panels for office hirings. 	Tribal representatives are better informed about changes and opportunities at the CSO.	Charlene Abrahamson, Family Services Director Jamie Queen, Elders Manager Marcella Cooper, Family Justice Services Coordinator	The Shelton CSO did not conduct hirings since January 2020. Three staff members left the Department to work for the Employment Security Department in 2020. One staff person transferred in from the Bremerton CSO. Currently, due to the state government hiring																	

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problem solving, and job postings.	<ul style="list-style-type: none"> CSD will provide statewide and local organization charts. 		Mike Rybak, CSOA Heather Kennedy, Public Benefits Specialist Supervisor	<p>freeze, the Shelton CSO is unable to conduct hirings. The Shelton CSO shared its current Organizational Chart with the Tribe on 11/20/2020.</p> <p>November 2020 - Updated contact information was sent to the tribe with tribal liaison's (Terri Butler) contact number. Another contact information flyer was sent to the Tribe on 03/16/21.</p> <p>December 2020 – Communication sent to the Tribe requesting possible dates for a CSD Virtual Overview.</p> <p>March 2021 – follow-up communication sent to the Tribe to check in on their interest and</p>																	

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				availability for the CSD Overview virtual training.																				
	B. Schedule and hold a meeting annually to review and update the 7.01 plan.	Improved coordination and communication between CSD and the tribe.	Charlene Abrahamson, Family Services Director Jamie Queen, Elders Manager Marcella Cooper, Family Justice Services Coordinator Tim Collins, Senior Director, OIP (DSHS) Mike Rybak, CSOA Heather Kennedy, Public Benefits Specialist Supervisor <u>Target Date:</u>	Annual 7.01 planning meeting held virtually via Zoom on 11/12/20. Participants from the Tribe included Charlene Abrahamson and Jamie Queen. Participants from DSHS included Marie Natrall (OIP), Kristine Hammond, Farid Bagirov, Mike Rybak, Heather Kennedy, Ron Thomas, Javier Ruiz, and Spring Benson. Parties were unable to meet in-person due to COVID pandemic. The Tribe confirmed that the future meetings will occur on annual basis.																				

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			Next meeting will occur by June 2022.																					
	C. Invite statewide Customer Service Contact Center (CSCC) to disseminate information at 7.01 meetings.	Enhanced customer service access points for tribal members.	Marcella Cooper, Family Justice Services Coordinator Ron Thomas, South Sound Administrator to CSCC Rachel Seidel, CSCC Southwest Administrator <u>Target Date:</u> To be reviewed Annually.	During the 7.01 meeting on 11/12/2020 Ron Thomas shared the following updates from the CSCC: <ul style="list-style-type: none"> Provided current CSCC contact information. Shared information on staffing changes in CSCC leadership. Provided information on call volume and wait time trends. 																				

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	D. CSD will develop a presentation for the tribe with basic information on the following programs: WorkFirst, TANF, Basic Food and ABD/HEN.	Information sharing about CSD programs and updates on service changes.	Charlene Abrahamson, Family Services Director Marcella Cooper, Family Justice Services Coordinator Mike Rybak, Shelton CSO Administrator <u>Target Date:</u> 03/31/2021	11/4/19 -The Shelton CSO agreed to coordinate scheduling a presentation on CSD services at the Tribe by the end of 2019. The Shelton CSO has made several attempts on 11/18/19, 12/18/19, 01/29/20, and 02/04/20 to schedule the presentations. It had been tentatively schedule 03/2020 however the presentation was cancelled due to health and safety concerns. The Shelton CSO will coordinate with the Tribe and schedule a virtual presentation of CSD programs. December 2020 – Communication sent to the Tribe requesting possible dates for a CSD Virtual Overview.														

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				March 2021 – follow-up communication sent to the Tribe to check in on their interest and availability for the CSD Overview virtual training.																	
	<p>E. CSD will provide support to the Tribe with SSI Facilitation program and BFET program.</p> <p>The Shelton CSO Administrator will work with the Squaxin Island Tribe and CSD Region 3 SSIF Supervisor to coordinate an SSIF presentation at the Squaxin Island Tribe.</p> <p>The Shelton CSO Administrator will work with the Squaxin Island Tribe and BFET Program Manager to schedule a presentation.</p>	<p>Improved understanding of online services options and the SSI application process.</p>	<p>Charlene Abrahamson, Family Services Director</p> <p>Jamie Queen, Elders Manager</p> <p>Marcella Cooper, Family Justice Services Coordinator</p> <p>Mike Rybak, Shelton CSO Administrator</p> <p>Spring Benson, BFET Program Administrator</p>	<p>The Tribe requested presentations in the following areas:</p> <ul style="list-style-type: none"> • SSI Facilitation • BFET <p>Due to health and safety concerns the presentations have been postponed.</p> <p>6/3/2020 – SSIF presentation conducted virtually by DSHS Region 3 Social Services Supervisor Laura Daley and Social Services Specialist Tara Stevens.</p>																	

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			<u>Target Date:</u> All requested presentations will be scheduled with the Tribe prior to 03/31/2021.	The Shelton CSO will coordinate with the Tribe and BFET Administrator to schedule a virtual BFET program presentation. December 14, 2020 – BFET Training/Presentation was held virtually for the Tribe.																				
	F. Ensure CSO staff are aware of Tribal events and trainings to enhance staff knowledge of Tribal activities and attend them when possible. <ul style="list-style-type: none"> The Shelton CSO is committed to supporting staff participation in outreach with the Squaxin Island Tribe and will continue to share the Klah-Che-Min Newsletter 	Increased awareness and participation in tribal activities by CSO staff.	Mike Rybak, CSO Administrator Heather Kennedy, Public Benefits Specialist Supervisor Javier Ruiz, Mobile CSO Administrator <u>Target Date:</u> Participation in Tribal events/activities will be	Shelton CSO continues to support staff participation in tribal events and outreach with the Squaxin Island Tribe by sharing the Tribal newsletter (Klah-Che-Min). The monthly newsletter is shared with staff, along with the website. In 2019 CSO staff attended the Suicide Prevention Resource Fair and Salmon Ceremony at																				

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	and all Squaxin Island Events with our staff.		reviewed during annual 7.01 meetings.	Squaxin Island. Also, Shelton CSO provided the Tribe with the information for the Health and Wellness Fair. The Shelton CSO will inform the Mobile CSO of the tribal events. The Mobile CSO will communicate and coordinate with the Shelton CSO and the Tribe their attendance and participation in the events. March 2021 – No updates since 7.01 plan.																	
	G. All Shelton CSO staff will attend 7.01 Training. DSHS will continue to ensure ongoing education to existing and new staff.	CSO staff are familiar with tribal authority and have the skills to operate in a manner that honors	Tim Collins, Senior Director, Office of Indian Policy Mike Rybak, Shelton CSO Administrator	All current CSO staff have participated in tribal relations training. 7.01 Plan training offered by OIP for DSHS staff is 2-3 hours in length and free of charge. It is recommended that DSHS																	

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		government to government relations.	<u>Target Date:</u> Tribal relations training will be discussed at 7.01 meetings annually.	staff working with tribes take this training every 3 years. Due to COVID pandemic OIP is offering the training in virtual format now. The Shelton CSO will reach out to OIP to schedule the training for its staff. March 2021 – No updates since 7.01 plan.														
	H. Invite tribal representatives to attend WorkFirst Local Planning Area (LPA) Meetings and other appropriate forums (e.g. Community Service Group of Mason County). <ul style="list-style-type: none"> The Shelton CSO will be diligent in inviting the Squaxin Island Tribe to our LPA Meetings. 	Enhanced community awareness and leveraged resources.	Charlene Abrahamson, Family Services Director Mike Rybak, Shelton CSO Administrator <u>Target Date:</u> Participation at the Mason County LPA will be	The Expanded Local Planning Area (LPA) meets once a quarter. The Tribe was invited to these meetings and will be notified of changes in meeting dates /times. Due to COVID expanded LPA meetings were suspended. The meetings will resume starting January 2021 in virtual format.														

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			discussed in the annual 7.01 meetings.	<p>The Tribe will be notified of future meetings.</p> <p>January 2021 – Mason County Expanded Local Planning Area (LPA) was held virtually. The tribe was invited to the meeting. The meeting notes were sent to the Tribe.</p>													

Completed or Tabled Items

Goal/Activity/Outcome	Date	Item Description
Annual 7.01 Meeting/Joint Communication & Planning	11/12/2020	Representatives from the Squaxin Island Tribe met with DSHS staff to discuss the 7.01 Plan and Progress Report.
Social Security Income Facilitation (SSIF) Presentation	6/3/2020	SSIF presentation was completed virtually by DSHS Region 3 Social Services Supervisor Laura Daley and Social Services Specialist Tara Stevens.
7.01 Plan and Progress Report	2/21/20	The Squaxin Island Tribe has approved the 7.01 Plan and Progress Report.
Annual 7.01 Meeting/Joint Communication & Planning	11/4/19 Completed	Representatives from the Squaxin Island Tribe met with DSHS staff to discuss the 7.01 Plan and Progress Report.
CSD to provide ongoing Washington Connection support to the Tribe	Tabled 11/4/19	Per the Tribe's request this service is no longer needed.
Participation in Tribal Events	8/02/19 9/27/19 Completed	Shelton CSO staff attended the Salmon Ceremony. Shelton CSO staff attended the Suicide Prevention Fair.
Outstation Working Agreement	Ongoing 9/9/2019 Completed	There is currently one CSO staff out-stationed at the Squaxin Island Tribe two days a week. Shelton CSO outstationed public benefits specialist provides services to the tribal member processing Classic Medical, Basic Food and ABD applications and is available as their single point of contact Monday through Friday. Renewal Outstation Working Agreement has been fully executed and sent to the tribe.
Annual 7.01 Meeting/Joint Communication & Planning	1/29/19 Completed	Representatives from the Squaxin Island Tribe met with DSHS staff to discuss the 7.01 Plan and Progress Report.
Annual 7.01 Meeting/Joint Communication & Planning	4/3/18 Completed	Representatives from the Squaxin Island Tribe met with DSHS staff to discuss the 7.01 Plan and Progress Report.
Participation in Tribal Events	08/08/2017 Completed	DSHS Tribal Liaison attended the First Salmon Ceremony in August 2017 to have CSO representation. We plan to attend more of these type of functions in the upcoming year.
Access to Mobile CSO Services	10/26/2012 Completed	The DSHS Mobile CSO was at the Squaxin Elder Abuse Summit on 10/26/12.

Contact Information

DSHS Contacts	Tribal Contacts
<p>Tim Collins, Senior Director, Office of Indian Policy collitj@dshs.wa.gov 360-902-7816</p>	<p>Charlene Abrahamson, Family Services Director cabrahamson@squaxin.us 360-432-3914</p>
<p>Kristine Hammond Deputy Regional Administrator CSD Region 3 Regional Tribal Liaison hammokr@dshs.wa.gov 360-587-3149</p>	<p>Jamie Queen Elders Manager iqueen@squaxin.us 360-432-3844</p>
<p>Mike Rybak, Shelton CSO Administrator rybakmv@dshs.wa.gov 360-432-2023</p>	<p>Marcella Cooper, Family Justice Services Coordinator mcooper@squaxin.us 360-432-3908</p>
<p>Heather Kennedy, Public Benefits Services Supervisor kennehr@dshs.wa.gov 360-432-2091</p>	
<p>Ron Thomas, South Sound Administrator, Customer Service Contact Center (CSCC) thomaR@dshs.wa.gov 360-584-3150</p>	
<p>Rachel Seidel, Southwest Administrator to CSCC Seidert0@dshs.wa.gov 360-409-9136</p>	
<p>Spring Benson BFET Administrator spring.benson@dshs.wa.gov 360-397-9632</p>	
<p>Javier Ruiz Mobile CSO Administrator Javier.ruiz@dshs.wa.gov 360-480-4772</p>	

Melissa Knox West Mobile CSO Supervisor melissa.knox@dshs.wa.gov 360-628-6647	
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