Telecommunication Relay Service (TRS)
Some specialized telecommunication equipment must be used with Relay. Relay is a free service that connects people who use specialized telephone devices to people who use a standard telephone, and vice versa.
- To use Relay, simply dial 7-1-1
- You will be connected to a Relay Operator (RO)
- The RO will dial the phone number being called and relay the conversation between both people.

TED Demonstration Sites
We have a limited number of TED demonstration sites where you can test equipment to see what telecommunication equipment best meets your needs. Please check our website for current site locations which are housed at various Regional Service Centers.

The TED Program also provides equipment and services to people who have speech disabilities and limited mobility. Contact ODHH for more information.

Individuals who access services can choose from an array of specialized telecommunication equipment.

Other ODHH Programs include:
- Communication Access
- Community Technology
- Community Outreach
- Sign Language Interpreting Contracts & Resources
- Trainings and Presentations
- Social and Human Services with Regional Service Centers located in:
  - Bellingham
  - Seattle
  - Tacoma
  - Vancouver
  - Spokane
  - Tri-Cities
  - Yakima Valley Region

Contact us
Department of Social and Health Services (DSHS)
Office of the Deaf and Hard of Hearing (ODHH)
PO Box 45301
Olympia, WA 98504-5301

800-422-7930 Voice/TTY
360-725-3450 Voice/TTY
360-725-3455 TTY
360-339-7382 Videophone
360-725-3456 Fax
odhh@dshs.wa.gov Email

Website:

EndHarm
Report Abuse of Children and Vulnerable Adults
1-866-END-HARM (866-363-4276)
The Telecommunication Equipment Distribution (TED) Program provides telephone equipment to people who are Deaf, DeafBlind, DeafPlus, Hard of Hearing, Speech Disabled, and Late-Deafened so that they may access and use the telephone independently.

The TED Program distributes many types of equipment, including amplified, braille, text, and captioned telephones. Other devices are available for people with special communication needs. For DeafBlind individuals requesting DeafBlind Communicator (DBC), please contact ODHH for a copy of DBC application.

Eligibility
You may qualify for TED services if you are:
• Deaf
• DeafBlind
• DeafPlus
• Hard of Hearing
• Speech Disabled
• Late-Deafened

You must also be:
• A Washington State resident; and
• Age four (4) or older

To apply for equipment you must:
1. Complete the Application for Telecommunication Equipment
2. Have a professional, such as a doctor, audiologist, or Regional Service Center (RSC) staff sign the application
   For a complete list of certifying professionals, see DSHS Form 14-264 Application for Telecommunication Equipment.
3. Mail your completed Application for Telecommunication Equipment to the TED Program
   The TED Program will notify you by mail when your application is accepted.

Training
Training is provided at no cost
TED trainers will work with you to ensure that you get the best equipment to meet your needs. Trainers will set-up equipment and show you how to use it.

Equipment Options
- Amplified Telephone
- Text Telephone (TTY)
- Captioned Telephone (CapTel)
- Ring Signalers
- iPads

About the TED Program
Confidentiality
We value client confidentiality. We follow strict DSHS guidelines to ensure that personal information is protected. All ODHH contractors, including TED Trainers, must also follow these policies.

Legal Authority: Revised Code of Washington (RCW) 43.20A.720
Washington Administrative Code (WAC) 388-188

Funding
The TED Program is funded through state funds.

Equipment Cost
Clients may or may not have to pay for equipment
Equipment cost is determined by a sliding scale that uses family size and income to calculate the amount you must pay, if any. The TED Program must receive payment before we can issue equipment. If you are required to pay, but cannot afford the cost, you may request a waiver. Contact the TED Program for more information about the waiver process.