Helpful Information
About Regional Service Centers
of the Deaf and Hard of Hearing
Committed to removing communication barriers in the community

Providing information, resources, advocacy, education and training to people who are deaf, hard of hearing and deaf-blind; and to communities in Washington.
Hearing loss is an invisible disability that affects people of all ages, race and ethnic backgrounds.

The Office of the Deaf and Hard of Hearing (ODHH) has partnerships with 7 non-profit Regional Service Centers (RSC) that are located throughout the State of Washington. The Regional Service Centers are committed to helping people who have a hearing loss so that they have the opportunity to fully interact and participate with the general public.

The Community We Serve:
- Deaf
- Hard of Hearing
- Deaf-Blind
- Late-Deafened
- General Public

Centers provide information, referral, and advocacy for and on behalf of people who have a hearing loss. Centers have specially trained staff to:
- Provide direct client services to people who have a hearing loss
- Advocate for improved communication access at home, work and in public

Centers advocate for the deaf, hard of hearing and deaf-blind community by providing education and training to the general public.
Regional Service Center
Advocates build community partnerships with people and organizations to improve communication access. Outreach efforts are aimed to remove barriers that prevent people from enjoying self-sufficiency. Advocates reach out to:

- State and local government agencies
- Social services organizations
- Businesses
- Employers
- Teachers
- Friends
- Family
Education and Training

Regional Service Centers provide learning opportunities for public and private organizations to improve communication with people who are deaf, hard of hearing and deaf-blind. Topics include:

- Understanding the Americans with Disabilities Act (ADA) and other laws to provide accommodations for people who are deaf, hard of hearing and deaf-blind
- Understanding the language and culture of deaf people
- Providing sign language interpreters
- Developing ways to improve communication with people who have hearing loss
- Selecting assistive telecommunication equipment

Assistive Listening System

Regional Service Centers have an Assistive Listening System (ALS) to loan to individuals, small groups, businesses and government agencies for a small maintenance fee. The Assistive Listening System is used by people who have hearing loss to help them hear and communicate clearly one-on-one, in groups and public meetings.
Information and Referral

At the request of members of the public, Regional Service Centers provide resources that have information on programs and services offered to people who are deaf, hard of hearing and deaf-blind. Regional Service Centers can answer questions like:

- How do I get interpreters?
- What do I need to know to buy a hearing aid?
- What is Communication Access Real-time Translation (CART)?
- What communication technology is available for deaf, hard of hearing and deaf-blind people to use?

Your Regional Service Center is here to provide information and referral, and to answer your questions related to removing barriers experienced by community members who are deaf, hard of hearing and deaf-blind.
RSC locations and contact information

Staff will travel to serve clients and others who are interested. For more information, contact the RSC that serves your county.

Bellingham
Serving Island, San Juan, Skagit and Whatcom counties

Hearing, Speech & Deafness Center (HSDC)
114 W. Magnolia Street, Suite 106
Bellingham, WA 98225
Voice: (360) 647-0910
TTY: (360) 647-8508
Toll Free: 1-866-647-0910 Voice
Toll Free: 1-877-647-8508 TTY
FAX: (360) 647-0923
Videophone: (360) 255-7167
Email: bellingham@hsdc.org
Website: www.hsdc.org

Pasco
Serving Adams, Asotin, Benton, Columbia, Franklin, Garfield and Walla Walla counties

South Eastern Washington Service Center of the Deaf and Hard of Hearing (SEWSCDHH)
124 N. 5th Avenue
Pasco, WA 99301
Voice: (509) 543-9644
TTY: (509) 543-9649
Toll Free: 1-888-543-6598 Voice/TTY
FAX: (509) 543-3329
Videophone: (509) 416-2221
Email: info@sewscdhh.org
Website: www.sewscdhh.org

Seattle
Serving Clallam, Jefferson, King, Kitsap and Snohomish counties

Hearing, Speech & Deafness Center (HSDC)
1625 19th Avenue
Seattle, WA 98122
Voice: (206) 323-5770
TTY: (206) 388-1275
Toll Free: 1-888-222-5036 Voice
Toll Free: 1-800-761-2821 TTY
FAX: (206) 328-6871
Videophone: (206) 452-7953
Email: seattle@hsdc.org
Website: www.hsdc.org

Spokane
Serving Chelan, Douglas, Ferry, Grant, Lincoln, Okanogan, Pend Oreille, Spokane, Stevens and Whitman counties

Hearing Loss Center (HLC)
1206 N. Howard Street
Spokane, WA 99201
Voice/TTY: (509) 328-9220
Toll Free: 1-800-214-3323 Voice/TTY
FAX: (509) 327-4622
Videophone: (206) 315-2288
Email: info@hlc-ewa.org
Website: www.hlc-ewa.org
Tacoma
Serving Grays Harbor, Mason, Pierce and Thurston counties
Hearing, Speech & Deafness Center (HSDC)
3516 S. 47th Street, Suite 200
Tacoma, WA 98409
Voice: (253) 475-0782
TTY: (253) 474-1748
Toll Free: 1-866-421-5560 Voice
Toll Free: 1-866-698-1748 TTY
Videophone: (253) 292-2209
Email: tacoma@hsdc.org
Website: www.hsdc.org

Vancouver
Serving Clark, Cowlitz, Lewis, Pacific, Skamania and Wahkiakum counties
Southwest Washington Center of the Deaf and Hard of Hearing (SWCDHH)
301 SE Hearthwood Blvd
Vancouver, WA 98684
Voice: (360) 695-3364
TTY: (360) 695-9720
WA Toll Free: 1-866-695-6777 Voice/TTY
FAX: (360) 695-2706
Videophone: (360) 334-5740
Email: frontdesk@swcdhh.org
Website: www.swcdhh.org

Yakima
Serving Kittitas, Klickitat and Yakima counties
Hearing Loss Center (HLC)
1520 S. 36th Avenue
Yakima, WA 98909
Toll Free: 1-800-214-3323 Voice/TTY
FAX: (509) 327-4622
Videophone: (509) 315-2288
Email: info@hlc-ewa.org
Website: www.hlc-ewa.org

Deaf-Blind Services
Serving State-wide
Deaf-Blind Service Center (DBSC)
1620 18th Avenue, Suite 200
Seattle, WA 98122
TTY: (206) 323-9178
FAX: (206) 328-8497
Videophone: (206) 455-7932
Email: info@seattledbsc.org
Website: www.seattledbsc.org

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How to contact

Office of the Deaf
and Hard of Hearing
PO Box 45300
Olympia, WA 98504-5300

(800) 422-7930 Voice/TTY
(360) 902-8000 Voice/TTY
(360) 902-0855 Fax
(360) 339-7382 Videophone
odhh@dshs.wa.gov Email

Visit us online!
http://odhh.dshs.wa.gov