Problems paying your child support? We can help.

The Alternative Solutions Program

Department of Social and Health Services
Division of Child Support
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We value the role you play in your family and community. We are dedicated to providing opportunities for Washington State parents.
Our story

As part of Washington State’s Division of Child Support (DCS), the Alternative Solutions Program works as a bridge between community services and the people they assist.

The Alternative Solutions Program looks to change the way child support is viewed. Our approach considers each parent’s needs. Our program provides information and education on how DCS works, making the process easier to understand.

Our commitment

The Alternative Solutions Program works with you, one on one. Using resources from across the state, our program will create a plan with you that can help you get back on your feet.

Our staff will work compassionately with you to address the barriers that keep you from being able to pay your child support.

The Alternative Solutions Program is committed to your success. Give us a call or send us an email.

How we can help

When you participate in the Division of Child Support’s (DCS) Alternative Solutions Program your support officer will work with you to design an action plan for your needs that can include:

- Working with community partners that can help with employment, housing, food, medical, legal resources, and much more.
- DCS direct services that may help lower your monthly payments or reduce state debts.
- Help with license reinstatement and other enforcement actions.
- Referrals to the Employment Pipeline, a direct employment service developed in partnership with the Department of Social and Health Services.

Using a database of over 3,000 community resources across the state, Alternative Solutions can connect you to the services you need.

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We look forward to hearing from you.