FOR CLIENTS

Health Home Program
Washington

Care Coordination for a Healthier You

The Health Home Program provides care coordination of medical, behavioral health and long-term services and supports for individuals of all ages.

A Health Home is a new Medicaid benefit now available at no cost to you. Your Health Home connects a network of local organizations and agencies that work together, including your providers.

Medicaid clients of all ages and Medicaid clients who also receive Medicare may be eligible for health home services.

The Health Home Care Coordinator:

- Supports you in improving your quality of life
- Helps with post-hospital care
- Helps you manage multiple providers
- Assists you in getting appointments
- Identifies helpful community resources
- Helps connect you to available benefits

Visit the web site:

www.hca.wa.gov/billers-providers-partners/programs-and-services/health-homes

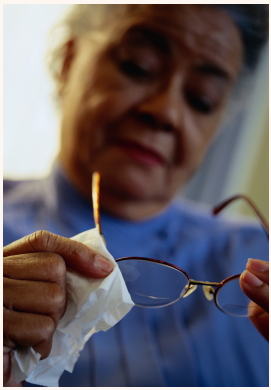
healthhomes@hca.wa.gov
1-800-562-3022

DSHS 22-1588 (Rev. 3/19)

FOR PROVIDERS

Washington Health Home Program

Care Coordination for Healthier Clients



The Health Home Program provides care coordination of medical, behavioral health and long-term services and supports for eligible individuals of all ages, at no cost to you or your client. The program uses a network of local agencies that work together to help clients understand and manage their health concerns. This helps reduce dependence on emergency departments and prevents avoidable hospitalizations.

Health Home Care Coordinators:

- Help coordinate services for eligible Medicaid clients with chronic and complex medical and social needs
- Provide appointment assistance
- Identify gaps in care and remove barriers
- Connect clients to a broad range of benefits such as, medical and behavioral health services, long-term services and supports, and other social services
- Support successful transition from hospital to other levels of care
- Link clients to community services
- Support improved quality of life
- Helps establish primary care relationships

For More Information:

www.hca.wa.gov/billers-providers-partners/programs-and-services/health-homes

Washington State Department of Social & Health Services

Transforming lives

Washington State Health Care Authority

healthhomes@hca.wa.gov
1-800-562-3022