Instructor Guide Uniform Guardianship Act Training for Adults

Washington State Superior Courts, Court Visitors and Training Providers



Department of Social and Health Services Aging and Long-Term Support Administration

2024 DRAFT



This curriculum was developed from feedback and input gathered from a combination of historical resources, stakeholders, advisory members and subject matter experts listed below.

The materials and/or forms included within this publication are for use by Washington State Title 11 Court Visitors and Guardians ad Litem, Superior Courts, and Training Providers as a guide. DSHS nor any contributor(s) make express or implied warranties regarding the accuracy, timeliness or reliability of statements, forms, articles or other materials contained herein. Court visitors, guardians' ad litem, legal professionals and lay persons must depend on their own legal knowledge, research and expertise when referring to or utilizing any information contained herein. Any views or conclusions expressed herein are not necessarily those of DSHS, the Superior Court, or individuals listed below. Please note that all suggestions for improvement of this handbook are highly encouraged. If you have any comments, questions, or feedback for this curriculum, please contact DSHS\ALTSA\HCS TCDU Training Developer at TCDUTrngDev1@dshs.wa.gov.

If you need legal advice, please seek a qualified attorney.

Please note that this training may be adapted to meet county specific procedures and requirements. Ask your trainer or local county courts for specific forms that are available, recommended or required. Each county in Washington may vary and have specific tools available to you. It is your responsibility to become familiar with these tools.

Credits

Special recognition to Miriam J. Ayoub and Sage Graves Slugić, in rewriting the KCBA GAL manual in 2023 to adapt it to the RCW 11.130. It is only building on their effort, that this work of the 2023-2024 advisory committee was possible.

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Introduction to This Guide

This is your Instructor Guide for Court Visitors and Guardians Ad Litem Uniform Guardianship Act Training for Adults. This model program is for Washington State Superior Courts, guardians ad litem and training providers.

It is available to individuals who facilitate education and learning experiences for potential and existing court visitors and guardians ad litem. This instructor's guide contains space for each instructor to create a lesson plan that works best for their learner population and county.

Instructors are encouraged to enhance the information in this guide to support the learners understanding and to prepare them to support minors and families in Washington state. Enhancements might include relevant county specific information, specific forms or guidance, stories, experiences and resources.

Your Training Tools

Electronic Slide Presentation

Instructors for this course may choose to use the developed PowerPoint presentation as a cue for the information in the learner manual. The slide presentation may be modified by individual trainers with additional details, resources, experiences, expectations, video/media, etc. that would benefit the learner for their specific county. PowerPoint should only be used to enhance the learning experience and should not be the focal point. Always come prepared that technology sometimes does not work and be prepared to present without it if necessary.

Learner Manual

A manual has been developed from feedback and input gathered from a combination of historical resources, stakeholders, advisory members, and subject matter experts. Each learner should receive a copy of the learner manual in electronic or print format at the start of each class.

Manuals are available electronically online at https://www.dshs.wa.gov/os/publications-library.

Handouts

No separate handouts come with this curriculum package. The instructor is encouraged to provide additional handouts, links, or website resources relevant to their specific county.

Evaluation

A sample evaluation is available on page 7 of this guide. You may use this evaluation or create your own.

Evaluations help you to gather information from the learners to measure training effectiveness. The most difficult part of an evaluation may include graciously accepting valuable criticism. Evaluations should be given with encouragement to be honest and provide constructive feedback.

Competency Exam

Currently, there is no competency exam for this course. Each lesson has checkpoints included. Instructors may use the checkpoints to evaluate the learning objectives.

Facilitating the Course

Objective

Each lesson has learning objectives. Learning objectives state what the learner will be able to do after the lesson. Communicating objectives at the start of each lesson gives learners a clear expectation of what you expect from them in each section.

Presentation

The learner manual contains a lot of information. Avoid reading directly from the manual. Learn the material in advance of your first class and practice, practice, practice! Practice with the flow and making the presentation as natural and fluid as possible. Your comfort with the materials will increase with use. Use your own words while following the teaching sequence. The PowerPoint is a great tool to keep you on sequence. Presentation can be done by the learners themselves, by the instructor, or by prepared materials. Presentation should only account for 1/3 of your class time.

Application/Activities

Instructors are encouraged to create activities throughout the course to engage their learners and give them an opportunity to apply what they are learning. Instructors may create relevant scenarios for the learners to consider, and encourage discussions and problem solving. Have relevant county specific forms and tools available for learners to complete for practice.

Application and feedback should account for 2/3 of your time. We remember 90% of what we see, hear, say AND do.

Feedback

This is your opportunity to highlight and reinforce correct responses and to provide additional information as needed to achieve understanding. Feedback can be given before an activity, during an activity and after an activity. Application and feedback should account for 2/3 of your time.

County Specific

Instructors should be aware of county specific requirements for their learners, introduce these requirements and provide guidance on where to

find relevant resources. The county specific slides within the presentation can be modified for your learner population.

Checkpoint

8

Each lesson ends with a checkpoint. Checkpoints should assess the learner on the learning objectives. Use each checkpoint to check

for understanding from the learners. Checkpoints can be done individually, as a class or in small groups.

Schedule

Each instructor will determine length of each lesson based on learners attending class, additional information, resources and handouts covered during class time. Instructors may use this page to note their time in the column provided.

Торіс	Time	Objectives
Course Intro	oduction ar	nd Housekeeping
Lesson 1		 Define new terms under the Uniform Guardianship Act and Recognize roles, process and rights of the court visitor and respondent
Lesson 2		 Recognize the contents for statement of qualifications. Identify upon whom the CV must serve the statement of qualifications.
Lesson 3		 Differentiate between what must and should be shared with the respondent. List common causes of impaired capacity when working with respondents.
Lesson 4		 Identify key topics and issues that a professional evaluation must address. Recognize appropriate responsibilities of the CV in response to the evaluation.
Lesson 5		 Recall requirements and responsibilities of CVs when conducting interviews and investigations. Recognize the importance of assessing the appropriateness of legal arrangements based on clear criteria.
Lesson 6		 Identify the purpose and definitions within RCW 74.34 for vulnerable adults. Recognize the CV's role in protecting vulnerable adults.
Lesson 7		 List alternatives to guardianship and conservatorship outlined within regulation. Identify power of attorney language and requirements.
Lesson 8		 Recognize the actions required for the protection of sensitive information within reports. Compare considerations and deadlines for writing and filing reports.
Lesson 9		 Identify a respondent's rights and the circumstances to counsel in guardianship, conservatorship or protective arrangement proceedings. Recognize the CVs duty regarding a respondent's rights for choice and refusal to counsel.
Lesson 10		 Recall the requirements for respondent's attendance in a guardianship/ conservatorship proceeding. Identify communication criteria for CV cases.
Evaluation	10 min	

Course Evaluation Form

Workshop In	fomation
Course Title:	
Date:	
Location:	
Instuctor:	

Please respond honestly to each of the following quesitons, all feedback provided will be carefully considered in order to improve the quality of this training.

Your Comments

What was the most helpful part of the class?

What skills will you use/implement and how will you do that?

The trainer could improve the training by:

Workshop Feedback

Circle the number below that best describes the stat 5 = Strongly Agree 4 = Agree 3 = Neutral 2 = Disagree				gree	
1. The training addressed the learning objectives.	5	4	3	2	1
2. The information presented was easy to understand.	5	4	3	2	1
3. The training taught me skills I need for my job or family interaction.	5	4	3	2	1
4. The training provided me with new tools (handouts, procedures, etc.) to improve my work.	5	4	3	2	1
5. The training materials and visual aids were helpful.	5	4	3	2	1
6. The activities were useful.	5	4	3	2	1
7. The setting was appropriate for the session.	5	4	3	2	1
8. The trainer was professional.	5	4	3	2	1
9. The trainer communicated skllfully and effectively.	5	4	3	2	1
10. The trainer was competent and able to answer questions.	5	4	3	2	1
11. The trainer was respectful.	5	4	3	2	1
12. The trainer was responsive to participants' needs and followed up on requests and concerns.	5	4	3	2	1
13. I would recommend this training to others.	5	4	3	2	1



Instructor Guide Uniform Guardianship Act Training for Adults



CHAPTER 1: Overview and Due Process

Timing	Manual Pages	Slide Numbers
	7-17	4-16

Learning Objectives:

The learner will

- Define new terms under the Uniform Guardianship Act and
- Recognize roles, process and rights of the court visitor and respondent.

Lesson Content



Slide 4



Slide 5



Slide 6

UGA

The Uniform Guardianship, Conservatorship, and Other Protective Arrangements Act (UGA), codified as Title 11.130 and changed the role of Guardian ad Litem (GAL) to a Court Visitor (CV).



New Terms Under the UGA

Guardian
Conservator

Respondent

Adult Subject to Conservatorship

Adult Subject to Guardianship

Court Visitor

Slide 8



Slide 9

Statutory Process

The intent of the UGA is to "protect the liberty and autonomy of all people of this state, and to enable them to exercise their rights under the law to the maximum extent, consistent with the capacity of each person." (RCW 11.130.001)

Slide 10



CV's Role

RCW 11.130.280 necessitates the appointment of a CV for a guardianship.
 RCW 11.120.380(2) also requires the appointment of a CV for a conservatorship of an adult.

- The role of the CV is governed by court rules.

Role of the Attorney for Respondent

The attorney shall make reasonable efforts to ascertain the Respondent's wishes; advocate for the Respondent's wishes to the extent the attorney can ascertain them; and, if the attorney cannot ascertain the Respondent's wishes, advocate for the result that is the least restrictive consistent with the Respondent's interests.



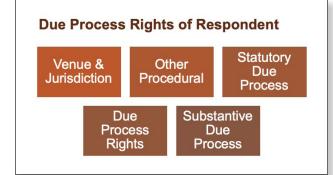
Slide 12

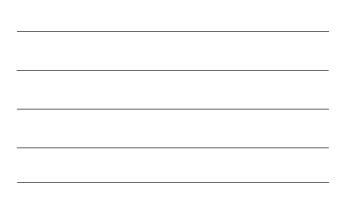


Alternatives

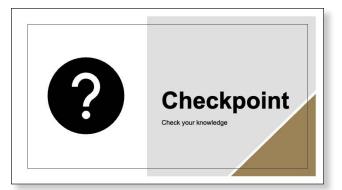
Recognize and appropriately deal with risks to the Respondent, but which least restricts that individual's liberty and autonomy.











Slide 16

County Specific

Checkpoint Answers

Chapter 1: a, b, c, b, d, a, a, b

Lesson Resources

Washington State Legislature RCW Title 11, Chapter <u>11.130</u> GALR, General Responsibilities of Guardian Ad Litem RCW 9.94A.030



CHAPTER 2: Court Visitor / GAL and Statement of Qualifications

Timing	Manual Pages	Slide Numbers
	18-21	17-25

Learning Objectives:

The learner will

- Recognize the contents for statement of qualifications.
- Identify upon whom the CV must serve the statement of qualifications.

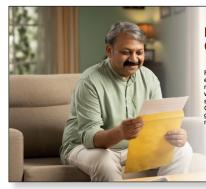
Lesson Content



Slide 17



Slide 18



Registry for CV/GAL

RCW 11.130.155(1) requires each county to develop and maintain a registry of persons who are willing and qualified to serve as Guardian ad Litem and CVs in guardianship/conservatorship matters.

Slide 19



Service of Statement of Qualifications

Many CVs supplement their Statement of Qualifications with their resume or curriculum vitae, or a modified version thereof, when meeting the service requirement of RCW 11.130.280(3)(a) and RCW 11.130.380(4)(a).

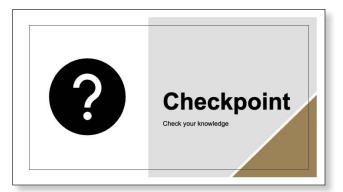
Slide 21



Slide 22







County Specific

Checkpoint Answers

Chapter 2: a, b, d

Lesson Resources

Washington State Legislature RCW Title 11, Chapter <u>11.130</u> <u>RCW 9.94A.030</u> <u>Washington State Court Rules</u>



CHAPTER 3: Interviewing the Respondent and Understanding Impairments

Timing	Manual Pages	Slide Numbers
	22-46	26-41

Learning Objectives:

The learner will

- Differentiate between what must and should be shared with the respondent.
- List common causes of impaired capacity when working with respondents.

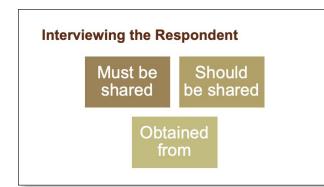
Lesson Content



Slide 26



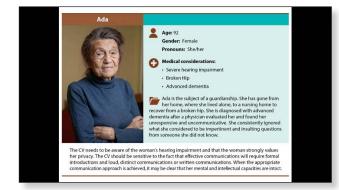
Slide 27



Slide 28



Slide 29



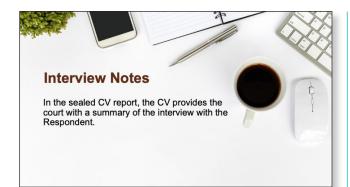


Slide 31



Slide 32



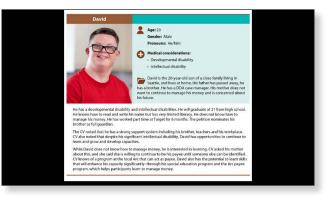




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Checkpoint Check your knowledge

Slide 41

County Specific

Slide 40

Checkpoint Answers

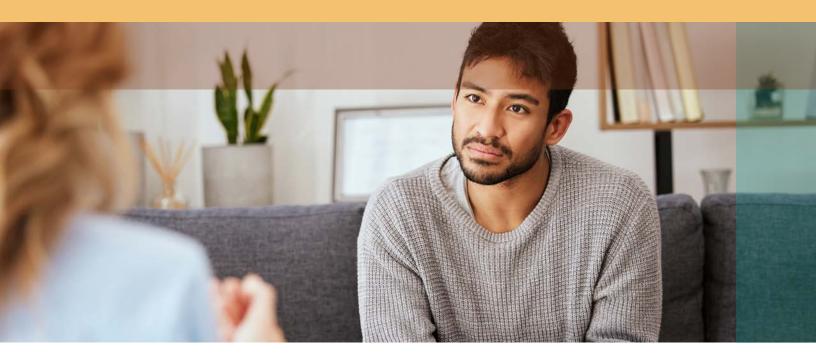
Chapter 3: a, b, a, a, b, b

Lesson Resources

Washington State Legislature RCW Title 11, Chapter <u>11.130</u> One Idea Per Line: A guide to Making Easy Read Resources Washington State Court Interpreter Program Certified Court Sign Language Interpreters National Alliance on Mental Health, Mental Health Stats

Definitions, <u>RCW 71A.10.020</u>

Handbook for Older Adults, Northwest Regional Council



CHAPTER 4: Professional Evaluation

Timing	Manual Pages	Slide Numbers
	47-52	42-55

Learning Objectives:

The learner will

- Identify key topics and issues that a professional evaluation must address.
- Recognize appropriate responsibilities of the CV in response to the evaluation.

Lesson Content



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Obtaining a Professional Evaluation

In most cases, when a petition for guardianship/conservatorship has been filed and the court has appointed a CV, the court will also order a professional evaluation of the Respondent.

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Mandatory Topics for Professional Evaluation

RCW 11.130.290(3) and RCW 11.130.390(3) identify issues or topics that the professional evaluation must address in a petition for guardianship/conservatorship of an adult.

Patient/Client Privilege

- The order appointing the CV should provide some authority for the CV to obtain the Respondent's protected health care information.
- Alternatively, some counties may include a provision in the Order Appointing Court Visitor that explicitly authorizes the CV to information otherwise protected under HIPAA.
- If the Order appointing a CV does include such explicit authority, the CV should direct the evaluator to such provision as part of the request.



Slide 46



Slide 47

Including the Examiner's CV

The most efficient way to secure information about the examiner's background and experience is to request that the examiner include with the professional evaluation a curriculum vitae or resume.

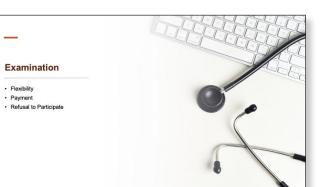
Slide 48



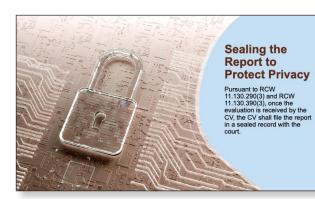
Level of Detail

If the evaluation is not sufficiently detailed or informative, it is appropriate for the CV to ask the examiner to supplement the evaluation.

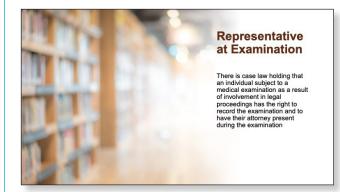




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Slide 52





Checkpoint Check your knowledge

Slide 55

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County Specific

Checkpoint Answers

Chapter 4: a, a, b, c, c, d

Lesson Resources

Washington State Legislature RCW Title 11, Chapter <u>11.130</u>

Health Insurance Portability and Accountability Act, 45 CFR Part <u>160</u> and <u>164</u> (HIPAA)



CHAPTER 5: Further Investigation

Timing	Manual Pages	Slide Numbers
	53-73	56-70

Learning Objectives:

The learner will

- Recall requirements and responsibilities of CVs when conducting interviews and investigations.
- Recognize the importance of assessing the appropriateness of legal arrangements based on clear criteria.

Lesson Content



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Reviewing Records

The CV is required to "obtain information from any physician or other person known to have treated, advised, or assessed the Respondent's relevant physical or mental condition."



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Self-care & Independent Living Tasks

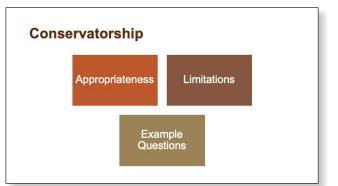


Include in the CV report a "summary of self-care and independent living tasks that the Respondent can marage without assistance or with existing supports, could manage with the assistance of appropriate supportive services, technological assistance, or supported decision making, and cannot manage."

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Guardian/Conservator

Statutory qualifications

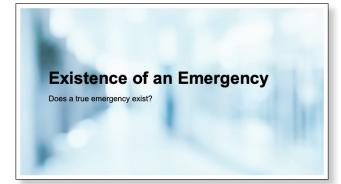
Priority and appropriateness

Fiduciary requirements

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Slide 65



Slide 66



 Co-guardian and co-conservators
 Guardians and conservators for spouses/domestic partners

Document and Checklist

- How to document the CVs investigation
 Checklist of questions for a potential guardian/conservator

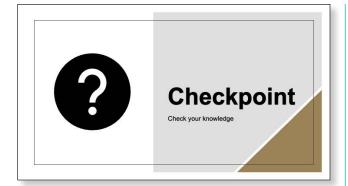


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County Specific



Checkpoint Answers

Chapter 5: b, a, a, d, c

Lesson Resources

Washington State Legislature RCW Title 11, Chapter <u>11.130</u>



CHAPTER 6: Special Situations: Vulnerable Adults

Timing	Manual Pages	Slide Numbers
	74-79	71-80

Learning Objectives:

The learner will

- Identify the purpose and definitions within RCW 74.34 for vulnerable adults.
- Recognize the CV's role in protecting vulnerable adults.

Lesson Content



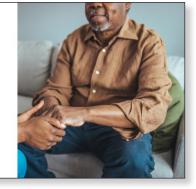
Slide 71



Slide 72

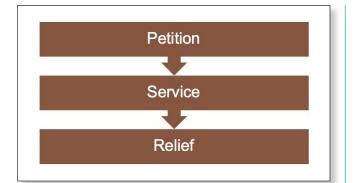
Protection for Vulnerable Adults

 RCW 74.34 (the "vulnerable adult statute") is intended to protect vulnerable adults from abuse, neglect, financial exploitation, or abandonment.
 Role of court visitor in vulnerable adult action



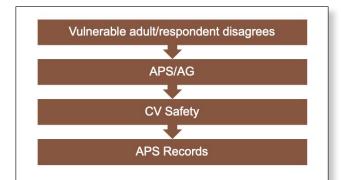
Slide 73





Procedure for Vulnerable Adult Action (Practice Tips)

Slide 76



Slide 77





Checkpoint Check your knowledge

Slide 80

County Specific

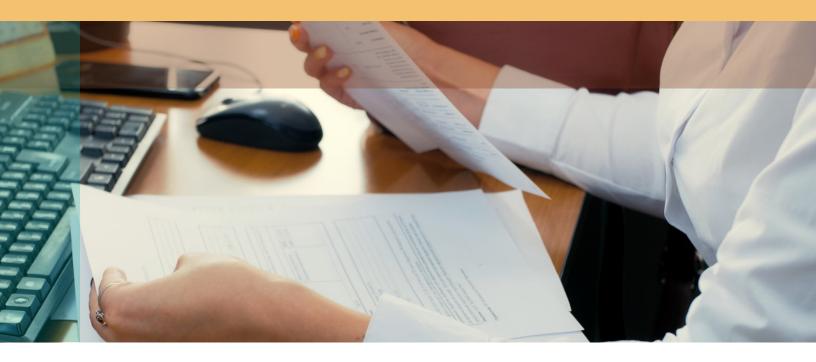
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Checkpoint Answers

Chapter 6: b, b, c, c, b, b, c, b

Lesson Resources

Washington State Legislature RCW Title 11, Chapter <u>11.130</u> RCW 74.34 Abuse of Vulnerable Adults Washington Court Forms RCW 7.105 Civil Protection Orders RCW 30A.22.210 Authority to withhold payment – Vulnerable adults APS Records apspublicrecords@dshs.wa.gov



CHAPTER 7: Alternatives to Guardianship/ Conservatorship

Timing	Manual Pages	Slide Numbers
	80-93	81-98

Learning Objectives:

The learner will

- List alternatives to guardianship and conservatorship outlined within regulation.
- Identify power of attorney language and requirements.

Lesson Content



Slide 81



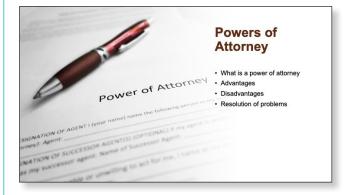
Slide 82

Less Restrictive Alternatives

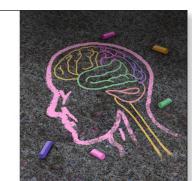
Legislative intent

Need to inquire into and consider less restrictive alternatives

Slide 83







Slide 86

Informed Consent

Occasionally, a guardianship is sought by health care providers or third parties who believe that the patient lacks the legal capacity to give informed consent to proposed health care procedures and therefore needs a guardian. A guardianship, however, is not always needed to give consent to health care.

Statute



When a petition for guardianship is filed, particularly when the Respondent has a critical or chronic illness, the willingness of a guardian-nominee to honor the wishes contained within a health care directive is vital information for the CV to have.



Slide 87



Mental Health Advance Directive

 If a Respondent suffers from debilitating psychological or psychiatric disorders, a mental health advance directive (MHAD) may be a suitable alternative to a guardianship of the person. A MHAD describes what a person wants to happen if they become so incapacitated by mental ilness that their judgment is impaired and/or they become unable to communicate effectively. See RCW 71.32.





Slide 90

Driver's License Re-Examinations

A guardianship/conservatorship proceeding may be started primarily to restrict a Respondent's right to drive a motor vehicle. The Washington Department of Licensing (DOL) form titled "Recommendation for Driver Re-examination" may be submitted by any person with personal knowledge of a driver who has physical or mental disabilities that could affect the driver's ability to safely operate a motor vehicle.

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Care/Case Management Services

Whether the recommendation by the CV calls for the appointment of a guardian/conservator, limited form thereof, or continuance of management of the Respondent's affairs under a durable power of attorney or trust, the CV may recommend that the family contract with a professional care manager to develop a plan of care to be followed by a health care agent who will then routinely report to the family.

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County Specific

Checkpoint Answers

Chapter 7: c, b, a, c, b

Lesson Resources

Washington State Legislature RCW Title 11, Chapter <u>11.130</u>
<u>RCW 11.125.160</u> Court petition – who may file – reasons may file
<u>RCW 7.70.065</u> Informed consent – persons authorized to provide for patients who do not have capacity – priority – unaccompanied homeless minors
<u>RCW 11.96A.020</u> General power of courts—Intent—Plenary power of the court.
<u>RCW 70.122</u> Natural Death Act
<u>Washington Law Help, Mental Health Advance Directive</u>
<u>Washington Law Help, Living with Dementia Mental Health Advance Directive</u>
<u>RCW 46.20.031</u> Ineligibility
<u>Driver Evaluation Request</u>
<u>Washington Law Help, Guardianship of an adult</u>



CHAPTER 8: The Court Visitor Report

Timing	Manual Pages	Slide Numbers
	94-100	99-108

Learning Objectives:

The learner will

- Recognize the actions required for the protection of sensitive information within reports.
- Compare considerations and deadlines for writing and filing reports.

Lesson Content



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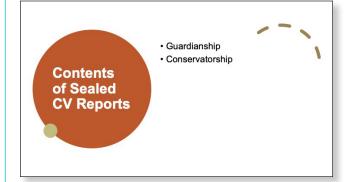
Slide 100

Sealing of Reports

Because court records in many counties may be available online as well as for review in the courthouse, the Washington Supreme Court adopted a rule to assure that certain private or sensitive information is not made public. GR 22.

Public documentSealed document

Slide 101









Suggestions for Reports

- Use topic sentences
- Write the report to show that the CV has made a complete investigation
- Be respectful
- Review work
- Be brief and to the point
- · Serve the confidential report and public report
- File the report on time
- Provide working copies to the court

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Checkpoint Check your knowledge

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County Specific

Checkpoint Answers

Chapter 8: c, b, a, b, c

Lesson Resources

Washington State Legislature RCW Title 11, Chapter <u>11.130</u>

General Rule 22, Washington State Courts – Court Rules, Access to family law, protection order, guardianship and therapeutic court records



CHAPTER 9: Respondent's Right to Counsel

Timing	Manual Pages	Slide Numbers
	101-109	109-117

Learning Objectives:

The learner will

- Identify a respondent's rights and the circumstances to counsel in guardianship, conservatorship or protective arrangement proceedings.
- Recognize the CVs duty regarding a respondent's rights for choice and refusal to counsel.

Lesson Content



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Slide 110

Questions and Answers

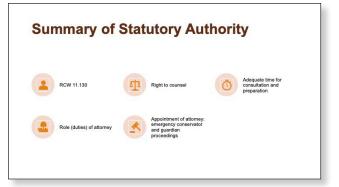
- · What is the Respondent's right to counsel?
- When is an attorney appointed for the Respondent?
- + How does the court select an attorney to appoint for the Respondent?
- · Who can serve as attorney for the Respondent?
- What are the CV's duties regarding the respondent's right to counsel?
- What happens after an attorney is appointed for the respondent?What are the duties of appointed counsel for the respondent?
- What are the duties of appointed course for the respondence
 What if the Respondent refuses or is unable to communicate with their court-appointed coursel?

Slide 111

Best Practice for Attorneys







Slide 114

Summary of Statutory Authority

- Temporary substitute proceedings appointment of counsel
 Termination or modification appointment of counsel
 Compensation and expenses
- Appointment at public expense
- · Less restrictive alternatives



Checkpoint Check your knowledge

Slide 117

County Specific

Slide 116

Checkpoint Answers

Chapter 9: b, c, b, c, b, b, b, d, c, d

Lesson Resources

Washington State Legislature RCW Title 11, Chapter 11.130

Washington State Court Rules: Superior Court Guardian ad Litem Rules



CHAPTER 10: Final Words of Wisdom

Timing	Manual Pages	Slide Numbers
	110-120	118-132

Learning Objectives:

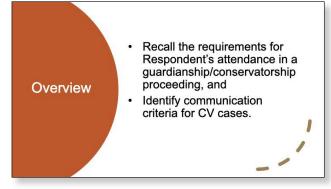
The learner will

- Recall the requirements for respondent's attendance in a guardianship/ conservatorship proceeding.
- Identify communication criteria for CV cases.

Lesson Content



Slide 118



Slide 119

Court Hearings

- Attendance at legal proceedings
- Courtroom demeanorWorking or bench copies
- Noting hearing
- Review of proposed order
- Ex Parte communication

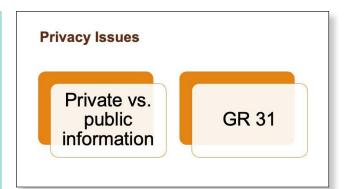
Slide 120



Petition for Instructions

- The authority of a CV is limited by the guardianship/conservatorship statutes and the order appointing the CV. GALR 2(j).
- Occasionally, a CV may believe an action is necessary that is beyond the scope of RCW 11.130.280, RCW 11.130.380, RCW 11.130.605, or the order of appointment.
- Common areas for petitions for instructions include problems in getting a professional evaluation, emergency housing or financial needs, and medical issues.

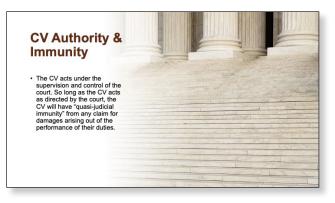
Slide 122



Slide 123



Slide 124



Emergency Guardian/Conservator

- The CV should strongly consider whether the appointment of an emergency guardian under RCW 11.130.320 is appropriate.
- Expediting the guardianship/conservatorship matter
- Staying neutral

Slide 126

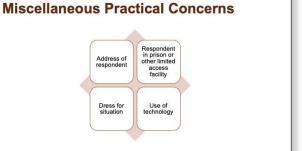


Slide 127

Trial on Petition

RCW 11.130.035(3) provides "[a]n adult Respondent may demand a jury trial ... on the issue of whether a basis exists for the appointment of a guardian ... or a conservator and on the rights to be retained or restricted if a guardian or conservator is appointed." Consequently, the CV should conduct every investigation as if the CV will be called to testify at a trial.

Slide 128





Checkpoint Check your knowledge

Slide 131

Slide 130

County Specific



Checkpoint Answers

Chapter 10: a, c, b, c, c, c, b

Lesson Resources

Washington State Legislature RCW Title 11, Chapter <u>11.130</u> Washington State Court Rules: Superior Court Guardian ad Litem Rules

