

For Civil Rights Complaints:

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Fax: 360-902-7540 | **Email:** ojcr@dshs.wa.gov

Who We Are



Advocacy and Community Relations

- Creates and promotes timely and equitable access to DSHS services.
- Advocacy and external oversight for Special Commitment Center.



Alternative Dispute Resolution and Third Party

- Mediation and dispute resolution fostering respectful workplaces free of discrimination and harassment.
- Third party civil rights investigations of DSHS administrations and programs.



Board of Appeals

- Review of initial orders of administrative law judges and issuance of final orders in cases involving public benefits and cases involving the care, housing, and alleged abuse of vulnerable adults.



Employee Investigations Unit

- Investigates employee complaints alleging discrimination, harassment, and retaliation in the workplace.



Public Safety Review Panel

- Reviews public safety risks of proposed changes in commitment status of those found incompetent to stand trial for a violent offense or Not Guilty by Reason of Insanity.



Rules and Policies Assistance Unit

- Oversight of the DSHS rule making process to ensure that all DSHS rules are legally sound and easy to understand.
- Provides direction and technical support in coordinating the preparation and review of DSHS administrative policies.

View us on the web



For General Questions, Comments or Concerns:



800-737-0617

TTY/TDD users dial 711 or 1-800-833-6384
for Washington Relay Service



askdshs@dshs.wa.gov



www.dshs.wa.gov/office-of-the-secretary/office-justice-and-civil-rights