

Transitioning to a New Home

What to expect and how your
case manager can help you



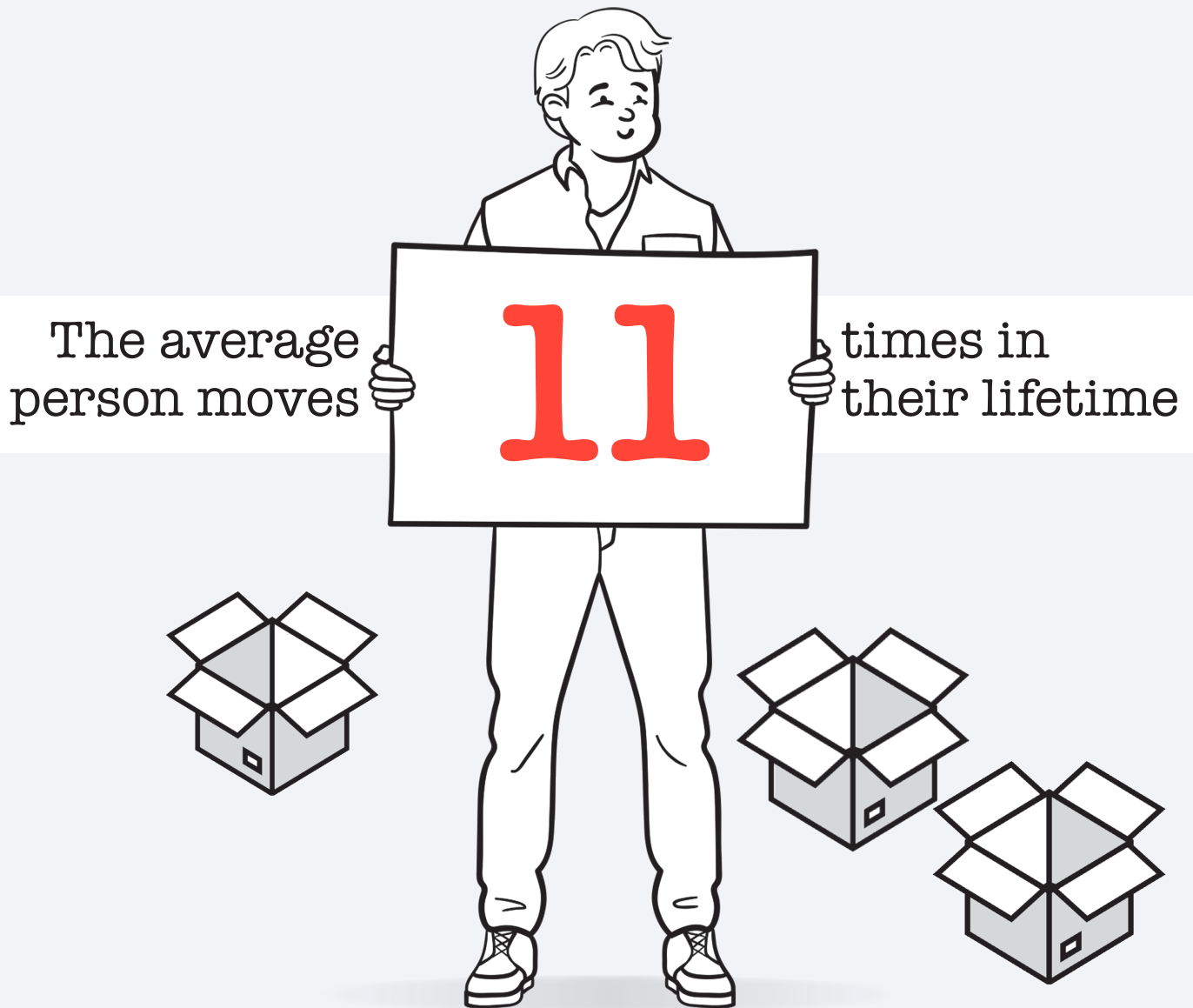
Washington State
Department of Social
& Health Services

Transforming lives

DSHS 22-1984 (3/24)

Where Do You Want to Live?

▶ Moving to a new home?



Moving can be very stressful!

Some things that make moving stressful are:



Having a new daily routine.

Learning where everything is.



Not knowing anyone who works there or lives there.



Your DDA case manager is here to help you. They follow specific steps to make sure you have what you need. We call this process transition.

Talk to your case manager at the beginning of your transition planning. Let them know what is important to you.

“I would like to live with one or two roommates in my own apartment. I want to be close to a place I can work and not too far from my family so I can visit.”



What is important to you when you move?

Your case manager talks to you about your goals:



What are some of your goals?

After you sign a consent form your case manager will share your goals and needs with providers who can help.

Help with community access.

Help with medicines.

Help with bathing, cooking and daily tasks.

Help with doctor appointments and therapists.

This information will:

- Talk about what things you need when you move.
- Help potential providers to know if they can help you meet your goals.

What do you want a new provider to know about you?

You and people who you choose to go with you can visit potential homes. You can meet providers and the people who work there, and see if you want to live there.



Do you have some places you would like to visit?

Your case manager schedules some regular meetings with your care team to talk about what you need before you move.

- You may need to find a new doctor, dentist and pharmacy before you move.
- Your new staff will need to learn about how to support you.
- Your new home might need some equipment to help you with your daily needs
- The team will talk about who will drive you to your new home and make sure all of your stuff is there



Meetings may be in person or over the internet – and you will be invited!
Or you can choose a different way to be included – it's up to you!



Email updates

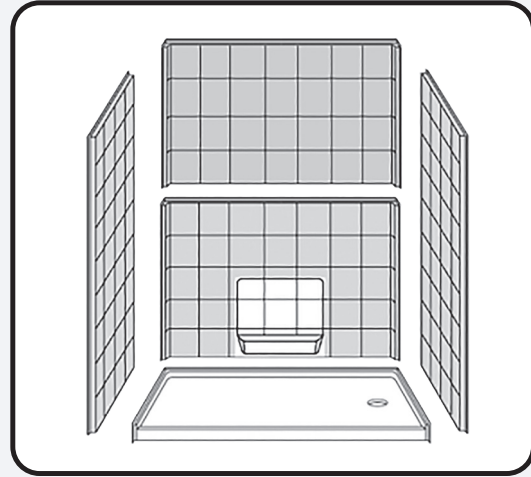
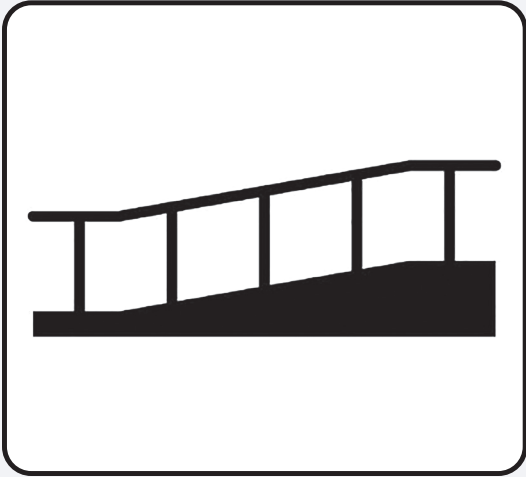


Phone call updates

How do you want to be included in your planning meetings?

Your care team will have regular meetings to talk about the things that need to happen before you move.

You might need a ramp or other equipment to make sure the home is safe.

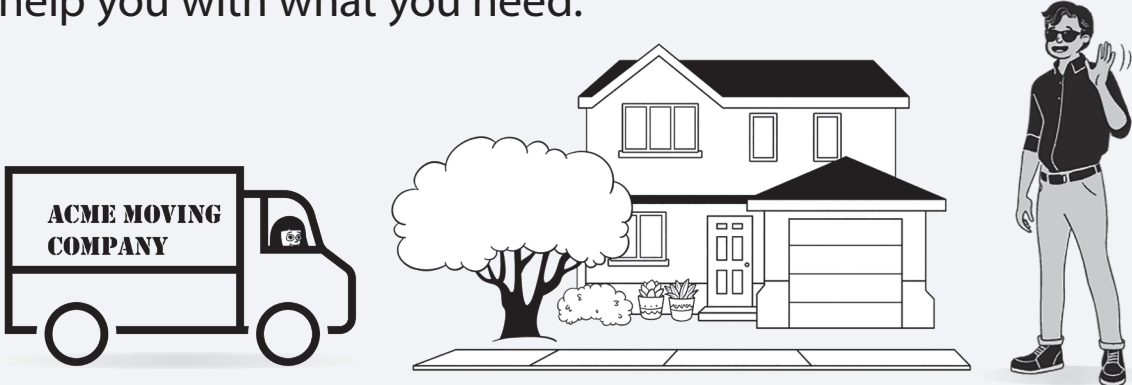


You might need a new doctor or pharmacy if your new home is too far away from where you usually go. You may need new or different services that help you access your community or work.



What kind of services and providers do you need to support you?

When it's time to move, your care team will plan your move day. All your stuff will be there and your staff will be ready to help you with what you need.



After you move in, your case manager will check in with you to see how things are going. Do you like your roommates? Do you need anything? Your case manager will check with you more often when you first move to make sure things are going well.



After two weeks your team will check in with you. Your case manager will introduce you to another DDA staff who will meet with you and ask some survey questions about your services.

Within 30 days after you move your case manager will visit to make sure you have everything you need. They will ask your provider for your completed care plans and save them in your CARE Assessment records.

About every three months your case manager will meet with you for the first year after you move to talk about your services and your needs. This would be a good time to ask questions about your services or tell your case manager if you need something new.

If you have any questions, you can contact your case manager at any time.



DDA Offices:

www.dshs.wa.gov/dda/find-dda-office

DDA internet website link:

www.dshs.wa.gov/dda



DDA Residential Services:

www.youtube.com/playlist?list=PLb1tUPq5ofBHTtHZD7sIfYCHvbkyVOay8



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