

# Enhanced Case Management Program

## Overview

The Enhanced Case Management Program helps individuals who have health or safety concerns identified in their assessment or a recent incident. These individuals and families will get extra case management support when there are concerns about:

- Being underweight.
- Caregiver stress or loss.
- Isolation.
- The home environment.
- Destabilizing events like hospitalization, arrest, loss of a primary caregiver or mistreatment.
- A protective service referral in the past year.

## FAQs

### How many people can access the Enhanced Case Management Program?

ECMP serves up to 1,500 DDA clients statewide.

### How many clients do ECMP case managers work with?

ECMP has 50 case resource managers with caseloads limited to 30 clients.

## Services

ECMP case resource managers have smaller caseloads. They can offer specialized support and have more time to assist. The CRMs make home-visits at least once every four months.



## Eligibility

DDA clients experiencing concerns related to their home environment, being underweight, caregiver stress, loss of a caregiver, isolation or other factors that impact their care may be eligible for Enhanced Case Management. ECMP clients also must qualify to receive personal care services in their home.

## Partners

- Centers for Medicare and Medicaid Services.
- Office of the Washington State Auditor.
- Washington State Department of Health.
- DSHS' Adult Protective Services.
- DCYF' Child Protective Services.

## Authority

[Title 71A RCW](#), Developmental disabilities

[RCW 71A.12.320](#), Risk of abuse and neglect — process — home visits

[Chapter 388-829B WAC](#), Enhanced Case Management Program

DDA developed the Enhanced Case Management Program in response to Senate Bill 6564, *Protecting Persons with Developmental Disabilities*.

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