

Do I have to get my food assistance through WASHCAP?

Under some circumstances, you may choose to receive Basic Food instead of WASHCAP. Please contact WASHCAP if you have questions about opting out.

What do I need to know about Electronic Benefits Transfer (EBT)?

- If you already have a Washington EBT card, you can use it and your current Personal Identification Number.
- If you don't have an EBT card, you can ask us to send a card in the mail. The card should arrive within five to seven business days.
- You will receive instructions with your EBT card.



Can I give my EBT card to someone to shop for me?

- Someone you trust may use your EBT card and PIN. When the card is used with your PIN, you are authorizing the use.
- You may choose an alternate EBT cardholder to shop for you. Alternate cardholders receive a separate EBT card and PIN. If you are interested in adding an alternate EBT cardholder, please contact WASHCAP.

What are my rights and responsibilities?

- You have the right to ask for a hearing if you disagree with a decision we make about your food assistance.
- You are required to report all changes in your situation to your Social Security Administration worker.
- You may also call WASHCAP at 877-380-5784 to see changes affect your food assistance.

This institution is an equal opportunity provider.



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WASHCAP

Washington State Combined Application Project



What are the benefits of WASHCAP?

- Your interview for SSI benefits may be your interview for food assistance.
- We won't ask you to fill out a lot of forms.
- You may have a longer certification period.
- You may never have to go to a Department of Social and Health Services office.
- Your food benefits will go into an electronic benefits transfer account. We will send you a card to use when you buy groceries. An EBT card works just like a bank card or debit card.

How can I get WASHCAP food assistance?

You may get WASHCAP when you are approved for food assistance and you meet all the criteria below:

- Receive SSI.
- Are at least 18 years old.
- Are not married -OR- married but not living with your spouse.
- Are not living with your children under 22 years old.
- Are not working.
- Live alone or buy and fix your food apart from the other people who live with you.

How do I report changes?

Report changes to the Social Security Administration at 800-772-1213.

What changes do I need to report to the Social Security Administration?

SSA will let you know what changes to report. Some types of changes you may need to report are:

- Income
- Resources
- Marital status
- Living situation

What happens when you review my case?

- When SSA reviews your case, your WASHCAP food assistance may also be recertified during the SSA review.
- If SSA doesn't review your case, we will send you a form to fill in and return before your benefits stop.

What is the WASHCAP food project?

WASHCAP is the Washington State Combined Application Project. It is a special food program for some people who receive Supplemental Security Income or SSI.

Please call us at 877-380-5784
if you have any questions.

