

Obtain your benefit status
and payment information

Retrieve messages from
a DSHS worker

Check status of documents
submitted to the department

Find out when you have
scheduled appointments

Set up and manage
a personal identification
number (PIN) for
extra security



Our Goal

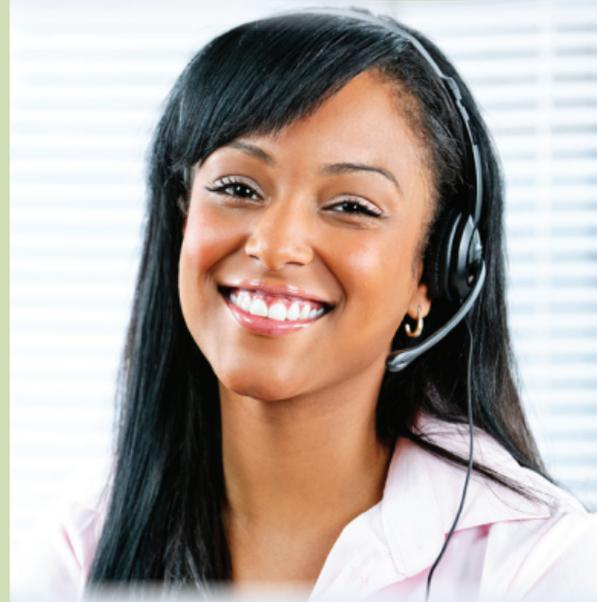
To transform lives by
empowering individuals
and families to thrive
through expanding
access to Washington
state residents.



Transforming lives

DSHS 22-491x (Rev. 10/20)

The Community Services Division's Customer Connect Line



877-501-2233

The Community Services Division's Customer Connect Line

To get case-specific information you may need two of the following:

- Your client identification number
- Your Social Security number
- Your date of birth (mm/dd/yyyy)

To start using the Customer Connect Line simply call toll free: 877-501-2233.

The system menus will guide you to find the information you need.



Use this wallet card to keep your information handy

(FOR YOUR PERSONAL USE ONLY)

Client ID

For another way to view your benefit status and payment information, go to Washington Connection to create a Client Benefit Account.
washingtonconnection.org