Service Providers

For services in Western Washington:

PROVAIL
LIFE OPPORTUNITIES FOR PEOPLE WITH DISABILITIES

Provail's Therapeutic Services
www.provail.org

12550 Aurora Ave. North
Seattle, WA 98133-8036
(888) 810-0745
(206) 363-7303
(206) 826-0181 Fax

For services in Eastern Washington:

EASTERN WASHINGTON UNIVERSITY

Eastern Washington University (EWU)
www.ewu.edu

310 North Riverpoint Blvd. Box V
Spokane, WA 99202-1675
(509) 358-7597
(509) 368-6561 Fax

WASHINGTON RELAY

Washington Telecommunication Relay Service (WATRS)

Some specialized telecommunication equipment must be used with Relay. Relay is a free service that connects people who have special communication needs to people who use a standard telephone to communicate, and vice versa.

- To use Relay, simply dial 7-1-1
- You will be connected to a Relay Operator (RO)
- The RO will dial the phone number being called and relay the conversation between both people.

Contact Information

Department of Social and Health Services (DSHS)

Office of the Deaf and Hard of Hearing (ODHH)
PO Box 45301
Olympia, WA 98504-5301

800-422-7930 Voice/TTY

360-725-3450 Voice/TTY

360-725-3455 TTY

360-339-7382 Videophone

360-725-3456 Fax

odhh@dshs.wa.gov Email

Website:
www.dshs.wa.gov/altsa/office-deaf-and-hard-hearing

EndHarm
Report Abuse of Children and Vulnerable Adults
1-866-END-HARM (866-363-4276)

Washington State Department of Social & Health Services
Transforming lives

DSHS 22-679 (Rev. 9/17)

Helpful Information and Services *for people who have* **Speech Disabilities**

Telecommunication Equipment Distribution Program

Aging and Long-Term Support Administration
Office of the Deaf and Hard of Hearing

Washington State Department of Social & Health Services
Transforming lives

The Telecommunication Equipment Distribution (TED) Program provides telecommunication equipment to people who have speech disabilities so that they may access and use the telephone.

The TED Program partners with Provail Therapeutic Services and Eastern Washington University (EWU) to provide services to eligible individuals.

Evaluation is provided at no cost and Service Providers from the TED Program will assess individual needs for specialized telecommunication equipment.

You may qualify for TED services if:

- You have a speech disability; or
- You have a hearing loss.

You must also be:

- A Washington State resident; and
- Age four (4) or older.

Eligibility may be determined by:

- Speech Language Pathologists
- Qualified Health Care Professionals
- Contracted Service Providers

For a complete list of certifying professionals, see DSHS Form 14-264 Application for Telecommunication Equipment.

Referral

To receive equipment, you must:

- Complete DSHS Form 14-264 Application for TED Equipment.
- Mail or FAX your completed application to the TED Program.

When your application is accepted:

- We will notify the service provider in your area. They will meet with you for an evaluation, assess your needs and identify appropriate equipment.
- We will work with the service provider to approve equipment and number of hours required for evaluation and training.
- The service provider will schedule training with you and others, as necessary. They will work with you throughout the training process and document performance outcomes based on the goals established.

Evaluation and Training is provided by contracted Service Providers, which may include a qualified health care provider or a Speech Language Pathologist.

Evaluation

Evaluation is provided at no cost.

Service Providers from the TED Program will assess your needs and determine the most appropriate specialized telecommunication equipment for you.

Equipment Cost

Clients may or may not have to pay for equipment.

Equipment cost is determined by a sliding scale that uses family size and income to calculate the amount you must pay, if any. The TED Program must receive payment before we can issue equipment. If you are required to pay, but cannot afford the cost, you may request a waiver. Contact the TED Program for more information about the waiver process.

Training

Training is provided at no cost.

Service Providers will set-up the equipment so that it is accessible to you, and provide introductory training on how to use the equipment. Training is specific to telecommunication.