

## Our Mission

**Transforming lives** by providing support and fostering partnerships that empower people to live the lives they want.

## Our Values

**Respect** gained through positive recognition of the importance of all individuals;

**Person-Centered Planning** to support each person to reach his or her full potential;

**Partnerships** between DDA and clients, families and providers, in order to develop and sustain supports and services that are needed and desired;

**Community Participation** by empowering individuals with developmental disabilities to be part of the workforce and contributing members of society.

## Our Vision

**Supporting individuals** to live in, contribute to, and participate in their communities;

**Continually improving supports** to families of both children and adults;

**Individualizing supports** that will empower persons with developmental disabilities to realize their greatest potential;

**Building support plans based on needs** and strengths of the individual and family; and

**Engaging individuals, families,** local service providers, communities governmental partners and other stakeholders to continually improve our system of supports.

## Contact us

Visit us online:  
[dshs.wa.gov/dda/service-and-information-request](https://dshs.wa.gov/dda/service-and-information-request)

Find an office:  
[dshs.wa.gov/DDA/dda/find-an-office](https://dshs.wa.gov/DDA/dda/find-an-office)

Call us:

Counties	Phone
Chelan, Douglas, Ferry, Grant, Lincoln, Okanogan, Pend Oreille, Spokane, Stevens	(800) 319-7116
Adams, Asotin, Benton, Columbia, Franklin, Garfield, Grant, Kittitas, Klickitat, Walla Walla, Whitman, Yakima	(866) 715-3646
Island, San Juan, Skagit, Snohomish, Whatcom	(800) 567-5582
King	(800) 974-4428
Kitsap, Pierce	(800) 735-6740
Clallam, Clark, Cowlitz, Grays Harbor, Jefferson, Lewis, Mason, Pacific, Skamania, Thurston, Wahkiakum	(888) 707-1202

People needing support with hearing or communication can call the Washington Telecommunication Relay Service by dialing 7-1-1 or 1-800-833-6388 (TTY).

It is the policy of DSHS that persons shall not be discriminated against (in employment or service) because of race, color, creed, religion, national origin, sexual orientation, age, sex, presence of any sensory, mental or physical disability, use of a trained dog guide or service animal by a person with a disability or veteran status.



Transforming lives

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# A Guide to Eligibility, Supports and Services



Developmental Disabilities Administration

## DDA eligibility

Apply for Developmental Disability Administration (DDA) eligibility if you or your child have one of the conditions below.

Eligibility by age	0-3 years	4-9 years	10-17 years	18 and over
One Developmental Delay	✓			
Three or more Developmental Delays	✓	✓		
Intellectual Disability		✓	✓	✓
Cerebral Palsy		✓	✓	✓
Epilepsy		✓	✓	✓
Autism		✓	✓	✓
Another neurological, or other condition similar to Intellectual Disability		✓	✓	✓

### To be found DDA eligible you must:

- Be a Washington state resident,
- Have evidence of a qualifying developmental disability that began before age 18, and
- Have evidence of substantial limitations.

Learn more about DDA eligibility at: [www.dshs.wa.gov/dda/consumers-and-families/eligibility](http://www.dshs.wa.gov/dda/consumers-and-families/eligibility)

For more information, visit the DDA website at: [www.dshs.wa.gov/dda](http://www.dshs.wa.gov/dda)

## What are some of the services DDA offers?

- Early intervention for children birth to three
- Personal care and relief care
- Respite care
- Skills acquisition training
- Assistive technology
- Personal emergency response
- Caregiver management training
- Community transition services
- Nurse delegation
- Employment supports
- Community access
- Home and vehicle modifications
- Equipment and supplies
- Specialized clothing
- Counseling and behavior support
- Nursing
- Community engagement
- Residential services
- Crisis prevention, intervention and stabilization services
- Person-centered planning
- Supported parenting for the client
- Peer mentoring

## Participation in DDA services is voluntary

DDA strives to implement public policies that will promote individual worth, self-respect, and dignity so each individual is valued as a contributing member of the community. State and federal funds are used to provide supports and services for the eligible person and their families. Resources are limited and needed services may not always be available.

### Access to services depends on:

- Meeting eligibility requirements for a specific service,
- An assessed need for the service, and
- Available funding for the service.



## Frequently asked questions

*How do I apply for DDA eligibility or if I am already a DDA client, how do I request services?*

Call us at one of the numbers in the brochure or go online at: [www.dshs.wa.gov/dda/service-and-information-request](http://www.dshs.wa.gov/dda/service-and-information-request).

*How do I find a provider?*

**Answer:** Contact your case manager. They can give you lists of qualified providers or offer search tools to locate qualified providers in your area.

*Does DDA offer crisis/emergency services?*

If you are in the process of applying for DDA eligibility, DDA may be able to assist with information referral and access to some services while your application is being reviewed. If you are already DDA eligible, contact your case manager.

*What support is available for children under age three?*

Early intervention is provided as part of the Early Supports for Infants and Toddlers program in partnership with the Department of Early Learning and local lead agencies. To learn more call the Family Health Hotline at (800) 322-2588 or go online at: [Parenthelp123.org](http://Parenthelp123.org). Ask your case manager if other services may be available.