



Public Affairs, Special Commitment Center

Addressing Employee Concerns

Action Plan Progress Report

August 31, 2007

So far, we've:

FOCUS AREAS:

- **Receiving Recognition**
- **Including Line Staff in Decision-Making**

- Established a focus group for advising management on changes in staff uniforms so that they are more adaptive to all weather conditions encountered and to use in security applications.
- Began creation of a SCC Wellness Intranet site to provide communications to staff on upcoming health exercises and events.
- Instituted a monthly problem-solving/team-building meeting for clinical staff.
- Held a SCC Vision, Goals, and Strategic Projects Conference for Managers.
- Implemented "Ongoing Regard" throughout all levels of SCC. (This allows positive orientation and energy for meeting sessions)

Future actions:

- Establish a series of routine communications in the form of a program-wide newsletter and video messages to keep staff informed.
- Developing a project that will improve supervision throughout the organization by creating a shared understanding of SCC supervisory standards of practice for supervisors and staff.