

DVR 2003 Superstars - Kudos from the 2003 Provider Survey

All Positive Comments - Full Names*	
Bredengerd, Tina	Answers in regard to DVR [Division of Vocational Rehabilitation] ONLY. Great follow up and follow through. Excellent communication. Especially Tina Braedengerd - She is THE BEST!!
Cook, Brenda	Brenda Cook - very helpful, returns phone calls.
Franek, Lori	Lori Franek is OUTSTANDING! Lori has a wonderful, helpful presence and is willing to work.
Holton, Melissa	Melisa Holden does a wonderful job. The staff at the Belltown CSO [Community Services Office] do an excellent job, and DVR [Division of Vocational Rehabilitation] staff do as well.
Hubbard, Jerry	The DSHS web person (Chris) is helpful, and DSHS provider relations (Jerry Hubbard) will find the answers to questions. Also, Michael (on your provider services line) is very helpful. I am always happy to talk to him.
Lowery, Kenneth	Ken Lowry was an excellent contact person. He was informative, concise, saved us a lot of time - WE MISS HIM!!!
Mapes, Sue	Sue Mapes (DVR) and the staff work with me very well as team members - a rare find!
Miena, Judy	They are doing a fine job, especially Judy Miena.
Segur, Brett	Promptly return calls, explain procedures (especially Dory). Diane and Bob Zeirdel and Brett Segur are helpful.
Wilson, Tracy	Tracy Wilson with DVR [Division of Vocational Rehabilitation] - timely, clear communication, and shared concern for the client.
Zeirdel, Bob	Promptly return calls, explain procedures (especially Dory). Diane and Bob Zeirdel and Brett Segur are helpful.

All Positive Comments - Partial Names*	
Chris	The DSHS web person (Chris) is helpful, and DSHS provider relations (Jerry Hubbard) will find the answers to questions. Also, Michael (on your provider services line) is very helpful. I am always happy to talk to him.
Diane	Promptly return calls, explain procedures (especially Dory). Diane and Bob Zeirdel and Brett Segur are helpful.
Dory	Promptly return calls, explain procedures (especially Dory). Diane and Bob Zeirdel and Brett Segur are helpful.
Skillman, Judith	Judith is very helpful - keeps lines of communication open (Chehalis).
Michael	The DSHS web person (Chris) is helpful, and DSHS provider relations (Jerry Hubbard) will find the answers to questions. Also, Michael (on your provider services line) is very helpful. I am always happy to talk to him.
Peggy	Answers specific questions well. Provider field reps. [representatives] are very good - Peggy and Rita.
Rita	Answers specific questions well. Provider field reps. [representatives] are very good - Peggy and Rita.

* Name spelling and identity is based on "best guess" of RDA staff after reviewing clients' spelling and DSHS staff rosters. We apologize in advance for any misspellings or misidentification.