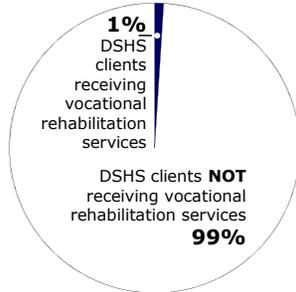


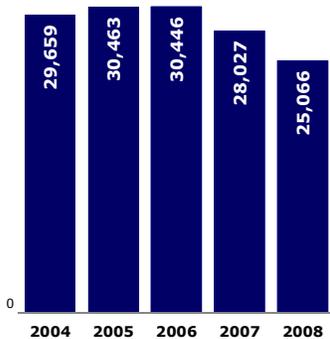


Percent of clients receiving this DSHS service

25,066 of 2,177,023 TOTAL, SFY 2008

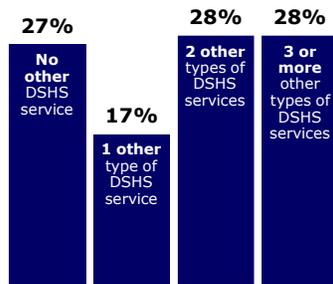


Vocational rehabilitation client trend



Clients need many services

In SFY 2008, percent using vocational rehabilitation and . . .



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Report Number 11.146.100

Helping people with disabilities find work

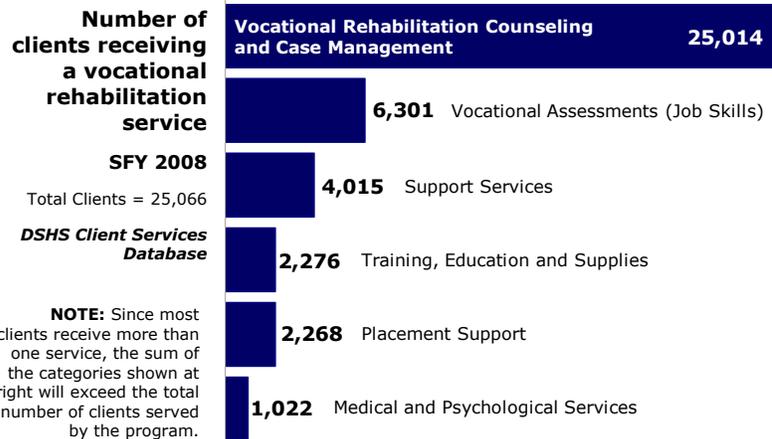
2008 CLIENT SERVICE COUNTS

VOCATIONAL REHABILITATION: DSHS serves individuals who want to work but have difficulty with employment due to a physical, sensory, cognitive, or mental disability. Through the Division of Vocational Rehabilitation (DVR), DSHS provides vocational assistance and support to eligible individuals to get and keep employment. Eligibility is based on the presence of one or more disabilities that represent a substantial barrier to employment for which the individual requires vocational rehabilitation services to enter or keep employment. DSHS|DVR employees provide services that help individuals quickly engage in identifying their vocational strengths and understand the steps that lead to employment.

Vocational Rehabilitation Counselors throughout the state provide one-on-one counseling to assist individuals and develop individualized plans for employment. As part of the planning process, the program helps the individual identify resources for obtaining the services needed to reach his or her job goal. DSHS vocational rehabilitation counselors explore funding available for a variety of public programs before committing DVR funds. If not available from other sources, they purchase vocational rehabilitation services that directly contribute to achieving the employment goal.

DSHS' vocational rehabilitation program is administered under the Rehabilitation Act, which appears as Title IV of the Workforce Investment Act (WIA). As a mandatory partner in WIA, DSHS|DVR is closely involved with its workforce partners at the state and local level in delivering services to eligible clients. DSHS|DVR staff assigned to WorkSource Centers share expertise with partner programs and assist DSHS clients to access the services, resources, and job opportunities available. In addition, DSHS|DVR works collaboratively with other state, local and private organizations that deliver services to individuals with disabilities. These partnerships leverage resources more efficiently and improve coordination of services for individuals eligible for multiple programs.

In State Fiscal Year (SFY) 2008, **25,066 clients** received the services described below from the DSHS Division of Vocational Rehabilitation. The average cost per client was **\$1,632**. It is of note that this program has the highest federal match of any program within DSHS. Every state dollar leverages four federal dollars. Thus, every state dollar cut from DSHS|DVR results in a five dollar reduction for these services.

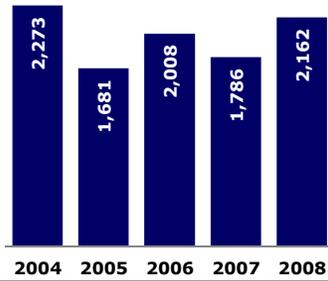


NOTE: Since most clients receive more than one service, the sum of the categories shown at right will exceed the total number of clients served by the program.

NOTE: CSDB identifies service use information and expenditures specific to each DSHS client. Costs that cannot be assigned to individual clients are not included—such as facilities, licensing, admin, outreach, prevention, fraud investigation, community block grants, and cost recoveries.

Individuals achieving employment

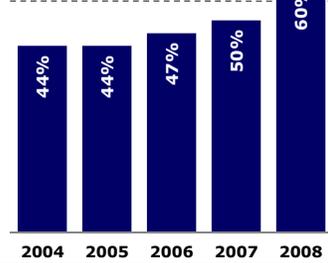
Number at end of State Fiscal Year



Rehabilitation rate

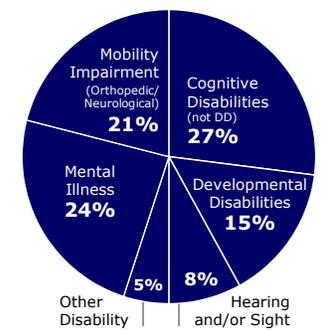
State Fiscal Year

Federal Standard = 55.8%



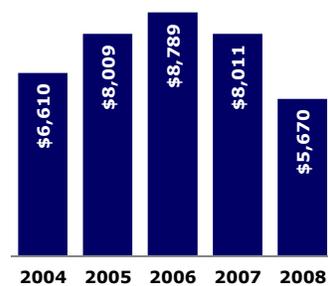
Type of primary disability

State Fiscal Year 2008



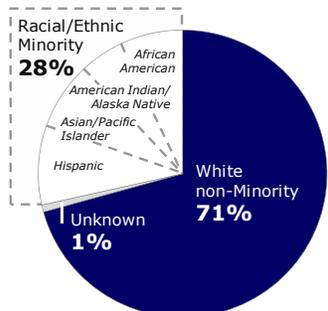
Average cost of cases closed rehabilitated

State Fiscal Year



Race ethnicity

State Fiscal Year 2008



VOCATIONAL REHABILITATION COUNSELING AND CASE MANAGEMENT

Vocational rehabilitation services help clients assess job skills and find suitable employment. Case managers provide counseling and guidance to assist eligible individuals with significant disabilities prepare for and achieve employment. To maintain employment, some clients require ongoing follow-up and post-employment services provided by other agencies. These agencies provide long-term follow-up and employment services for individuals with the most significant disabilities who require supported employment. *25,014 clients, average client cost = \$911*

VOCATIONAL ASSESSMENTS (JOB SKILLS)

Agencies contracted by DSHS|DVR identify clients' interests, readiness for employment, and work skills. *6,301 clients, average client cost = \$315*

SUPPORT SERVICES

DSHS|DVR funds services associated with the completion of a rehabilitation plan and with finding and keeping employment. Support Services include payments for transportation, child care or interpreter services. *4,015 clients, average client cost = \$553*

TRAINING, EDUCATION AND SUPPLIES

DSHS|DVR supports post-secondary training and education programs. This includes assisting clients with books and supplies, equipment, assistive technology services and devices, and lab fees. *2,276 clients, average client cost = \$2,396*

PLACEMENT SUPPORT

DSHS|DVR provides and funds services associated with job placement. Placement Support includes assistance with resumes, job applications, interviewing skills, on-the-job training assistance, job search and job placement. *2,268 clients, average client cost = \$3,077*

MEDICAL AND PSYCHOLOGICAL SERVICES

Agencies contracted by DSHS|DVR provide medical or psychological evaluations to identify work potential and/or enhance job accessibility. Medical and psychological services include the purchase of therapeutic treatment, counseling, or prescription drugs. *1,022 clients, average client cost = \$1,453*