

WASHINGTON STATE HEALTH AND HUMAN SERVICES

Integrated Client Databases

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Washingtonians seeking help from health and human services programs often have needs spanning multiple programs and delivery systems. Individuals and families most at-risk of adverse outcomes are likely to need services from multiple agencies. There are countless examples:

- The TANF family living in extreme poverty and at risk of homelessness, where mom has significant physical and behavioral health needs and her children are at increased risk of neglect.
- The person leaving a psychiatric hospital who was homeless before admission and needs a place to live, employment supports to keep a job, and intensive services to live safely in the community.
- The child in foster care who needs both behavioral health and developmental disability services.

RDA's Integrated Client Databases (ICDB) contain more than two decades of service utilization, expenditure, risk factor, and outcome data for persons served by the Washington State Department of Social and Health Services (DSHS), Health Care Authority (HCA), Department of Children, Youth, and Families (DCYF), and other state agencies. The ICDB is used to conduct program evaluation, performance measurement, predictive modeling, forecasting, geographical analysis, and policy analysis to support the design, operation, and evaluation of health and human services programs. The ICDB draws information from over 30 state agency data systems. Strict data security and confidentiality standards are in place to ensure protection of personal client information in accordance with applicable state and federal laws. Strict adherence to human subjects review applies to all research conducted using ICDB data.

Health and Human Service Agencies with Shared Clients

STATE FISCAL YEAR 2020 • GRAND TOTAL (All Three Agencies) = 2,930,648

Total Washington State Population = 7,546,410 (OFM) • Percent of Total State Population Served by HCA, DSHS, or DCYF = 38%

