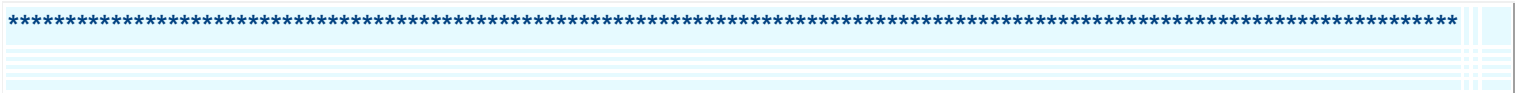


Department of Social and Health Services  
Community Services Division  
**Social Services Manual**

Revision: # 161  
Category: **Medical Records – Medical Evidence Fee Schedule**  
Issued: July 1, 2020  
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**Summary**

Effective July 1, 2020, reimbursements for medical records to support an ABD or HEN Referral eligibility determination are paid through the ProviderOne system.



~~Created~~ ~~Revised~~ on: ~~Aug 05 2015~~ July 1, 2020

~~Medical Evidence Fee Schedule~~

**Medical Records**

Effective, July 1, 2020, you must be enrolled in ProviderOne to claim reimbursement for these services. For more information please visit the Health Care Authority's ProviderOne Enrollment Page.

For questions about submitting a claim please contact ProviderOne at 1-800-562-3022 or online.

If you are a **Medical Records Company** and need to enroll in ProviderOne for billing purposes, please complete Health Care Authority's simplified payment agreement. Medical Record Companies can find billing guidance on how to submit a claim here.

**NOTE:** Medical record claims with a date of service **prior to July 1, 2020** should still be sent to the requesting Community Services Office (CSO) or Home and Community Services (HCS) Office for

~~processing. We use the Social Service Payment System (SSPS) to reimburse for medical records. Please submit claims to the requesting DSHS Community Services Office for processing.~~

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Service Type*	Reimbursement Fee	SSPS Reason Provider One Service Code	<u>Taxonomy and Diagnosis Codes</u>
Medical Records (copies)	\$0.30 per page – maximum of 150 pages  <i>Additional charges allowed:</i>  \$20 for handling or clerical fee**  Actual cost of sales tax**  Actual cost of postage***	A  <u>S9982</u>	<u>Use Taxonomy: 246YR1600X</u> <u>(Registered Record Administrator)</u>  <u>Use Diagnosis Code: R69</u>
<u>Medical Records (clerical fee)</u>	<u>\$20.00</u>	<u>S9981</u>	<u>Use Taxonomy: 246YR1600X</u> <u>(Registered Record Administrator)</u>  <u>Use Diagnosis Code: R69</u>
<u>Medical Records (sales tax and/or postage*)</u>	<u>Actual cost of tax and/or postage* if applicable</u>	<u>S9999</u>	<u>Use Taxonomy: 246YR1600X</u> <u>(Registered Record Administrator)</u>  <u>Use Diagnosis Code: R69</u>

~~\* This section details Aged, Blind, or Disabled (ABD) program medical evidence reimbursement rates. For a detailed service descriptions visit the Medical Evidence Reimbursements section of the ESA Social Services Manual.~~

~~\*\* Additional charges must be itemized on the bill to be eligible for reimbursement.~~

~~\*\*\* The cost of postage is eligible for reimbursement only if the Department was unable to provide the vendor with a postage-paid business reply envelope.~~

