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DATE: December 13, 2021

TIME: 12:44 PM

WSR 22-01-127

## **PROPOSED RULE MAKING**



# CR-102 (December 2017) (Implements RCW 34.05.320)

Do **NOT** use for expedited rule making

Agency: Department of Social and Health Services, Economic Services Administration								
☑ Original Notice								
Supplemental Notice to WSR								
Continuance of WSR								
☑ Preproposal Statement of Inquiry was filed as WSR <u>21-19-116</u> ; or								
Expedited Rule MakingProposed notice was filed as WSR; or								
□ Proposal is exempt under RCW 34.05.310(4) or 34.05.330(1); or								
Proposal is exempt under RCW								
<b>Title of rule and other identifying information:</b> (describe subject) The department is proposing amendments to WAC 388-412-0025, How do I receive my benefits?								
Hearing location(s):								
Date:	Time:	Location: (be specific)	Comment:					
January 25, 2022	10:00 a.m.	Office Building 2 DSHS Headquarters 1115 Washington Olympia, WA 98504 Or Virtually	Public parking at 11 <sup>th</sup> and Jefferson. A map is available at: https://www.dshs.wa.gov/sesa/rules-and-policies-assistance- unit/driving-directions-office-bldg-2 Due to the COVID 19 pandemic, hearings are being held virtually. Please see the DSHS website for the most up to					
			date information.					
-		arlier than January 26, 2022 (	Note: This is <b>NOT</b> the <b>effective</b> date)					
Submit written comm	ents to:							
Name: DSHS Rules Coordinator Address: PO Box 45850								
Olympia, WA								
Email: DSHSRPAURulesCoordinator@dshs.wa.gov								
Fax: 360-664-6185 Other:								
By (date) January 25,	2022 at 5:00	) p.m.						
Assistance for persor								
Contact Shelley Tencza, DSHS Rules Consultant								
Phone: 360-664-6198								
Fax: 360-664-6185								
TTY: 711 Relay Service								
Email: Tenczsa@dshs.wa.gov								
Other:								
By (date) January 11, 2								
<b>Purpose of the proposal and its anticipated effects, including any changes in existing rules:</b> Proposed amendments to WAC 388-412-0025 align policy regarding replacement of cancelled benefits from an Electronic Benefit Transfer (EBT) account with that of current federal regulations.								

Reasons supporting proposal: See above							
Statutory authority	for adoption: RCW 74.0	4.050, RCW 74.04.055, RCW 74.04.057, RCW 74.08.09	Λ				
Statutory autionity		4.000, New 74.04.000, New 74.04.007, New 74.00.09	0				
Statute being im	nlemented:						
otatato bonig ini	promoniou						
Is rule necessary	v because of a:						
Federal Lav			🖂 Yes 🗆 No				
	urt Decision?		□ Yes ⊠ No				
State Court			🗆 Yes 🛛 No				
	7 C.F.R. 274.2(i)(3)						
	its or recommendation	s, if any, as to statutory language, implementation, e	nforcement, and fiscal				
matters:							
Name of propone	ent: (person or organizat	ion) Department of Social and Health Services	Private				
			Public				
			⊠ Governmental				
Name of agency	personnel responsible	for:					
i i i i i i i i i i i i i i i i i i i			Dhana				
	Name	Office Location	Phone				
Drafting:	Patrick Budde	PO Box 45470, Olympia, WA 98504-5470	360-764-0068				
Implementation:	Patrick Budde	PO Box 45470, Olympia, WA 98504-5470	360-764-0068				
Enforcement:	Patrick Budde	PO Box 45470, Olympia, WA 98504-5470	360-764-0068				
Is a school distri	ct fiscal impact statem	ent required under RCW 28A.305.135?	🗆 Yes 🛛 No				
If yes, insert state	ment here:						
The public may	y obtain a copy of the sc	hool district fiscal impact statement by contacting:					
Name:							
Address							
Phone:							
Fax:							
TTY:							
	Email:						
Other:							
Is a cost-benefit analysis required under RCW 34.05.328?							
Yes: A preliminary cost-benefit analysis may be obtained by contacting:							
Name:							
Address:							
Phone:							
Fax:							
TTY:							
Email:							
Other:							
		nent is exempt as allowed under RCW 34.05.328(5)(b)(vi					
	"[t]his section does not apply to…rules of the department of social and health services relating only to client medical or financial eligibility and rules concerning liability for care of dependents.						
financial eligibility and rules concerning liability for care of dependents							

Regulatory	y Fairness Act Cost Considerations for	a Small Busin	ess Economic Impact Statement:				
This rule proposal, or portions of the proposal, <b>may be exempt</b> from requirements of the Regulatory Fairness Act (see chapter 19.85 RCW). Please check the box for any applicable exemption(s):							
□ This rule proposal, or portions of the proposal, is exempt under RCW 19.85.061 because this rule making is being adopted solely to conform and/or comply with federal statute or regulations. Please cite the specific federal statute or regulation this rule is being adopted to conform or comply with, and describe the consequences to the state if the rule is not adopted.							
Citation and description:							
defined by RCW 34.05.313 before filing the notice of this proposed rule.							
□ This rule proposal, or portions of the proposal, is exempt under the provisions of RCW 15.65.570(2) because it was adopted by a referendum.							
	e proposal, or portions of the proposal, is e	exempt under R	CW 19.85.025(3). Check all that apply:				
	RCW 34.05.310 (4)(b)		RCW 34.05.310 (4)(e)				
	(Internal government operations)		(Dictated by statute)				
	RCW 34.05.310 (4)(c)		RCW 34.05.310 (4)(f)				
	(Incorporation by reference)		(Set or adjust fees)				
	RCW 34.05.310 (4)(d)		RCW 34.05.310 (4)(g)				
	(Correct or clarify language)		((i) Relating to agency hearings; or (ii) process				
	(		requirements for applying to an agency for a license or permit)				
⊠ This rul	e proposal, or portions of the proposal, is e	exempt under R					
			affect small businesses. They only affect DSHS clients.				
If the prope			<b>NO EXEMPTION APPLIES</b> costs (as defined by RCW 19.85.020(2)) on businesses?				
	used fulle is not exempt, does it impose int						
🗆 No	Briefly summarize the agency's analysis	showing how o	costs were calculated.				
Yes Calculations show the rule proposal likely imposes more-than-minor cost to businesses, and a small business economic impact statement is required. Insert statement here:							
The public may obtain a copy of the small business economic impact statement or the detailed cost calculations by contacting:							
	lame:						
	ddress:						
Phone:							
Fax:							
TTY:							
	imail: Dther:						
	ember 10, 2021	Signat	ure:				
	herine I. Vasquez	Ū					
Title: Rules Coordinator			Kathame I. Varge				

AMENDATORY SECTION (Amending WSR 21-13-168, filed 6/23/21, effective 8/1/21)

WAC 388-412-0025 How do I receive my benefits? (1) You can choose to get your cash benefits by:

(a) Electronic benefit transfer (EBT), which is a direct deposit into a DSHS account that you access with a debit card called the Wash-ington EBT Quest card;

(b) Electronic funds transfer (EFT), which is a direct deposit into your own bank account;

(c) A warrant (check) to an approved authorized representative (AREP);

(d) A warrant (check) to a payee who is not approved for direct deposit; or

(e) A warrant (check) to you if you get:

(i) Diversion cash assistance (DCA) that is not paid directly to a vendor;

(ii) Ongoing additional requirements (OAR) that cannot be paid directly to a vendor; or

(iii) Clothing and personal incidentals (CPI) payments.

(2) We send your **basic food** benefits to you by EBT.

(3) EBT accounts:

(a) We set up an EBT account for the head of household of each assistance unit (AU) that receives benefits by EBT.

(b) You use a Quest debit card to access your benefits in your EBT account. You select a personal identification number (PIN) that you must enter when using this card.

(c) You must use your cash and basic food benefits from your EBT account. We cannot transfer cash to your bank account or change cash or basic food benefits to checks.

### (4) Suspended EBT benefits:

(a) We suspend access to benefits from your EBT account if:

(i) You are a single-person household; and

(ii) We are notified that you are incarcerated over ( $(\frac{\text{thirty}})$ ) <u>30</u> days.

(b) You must contact the department upon release to activate your EBT account for use within ((forty-eight)) 48 hours.

#### (5) **Unused EBT benefits:**

(a) If you do not use your EBT account within ((two-hundred seventy-four)) 274 days, we cancel the cash and basic food on your account; or

(b) Benefits on your account will be canceled upon verification you and all members of your household are deceased.

#### (6) **Replacing benefits:**

(a) Replacing basic food benefits:

(i) We **can replace** cancelled benefits we deposited **less than** ((three hundred sixty-five)) 274 days from the date you ask for us to replace your benefits.

(ii) We cannot replace cancelled benefits deposited ((three hundred sixty-five)) 274 or more days from the date you ask us to replace your benefits.

(b) **Replacing cash benefits:** We **can replace** cancelled cash benefits for you or another member of your assistance unit. Cash benefits are not transferable to someone outside of your assistance unit.

(C) Replacing cash warrants:

(i) If we issued you cash benefits as a warrant we can replace these benefits for you or a member of your assistance unit. Cash benefits are not transferable to someone outside of your assistance unit.

(ii) If we issued the benefits as a warrant ((<del>one hundred sixty</del>)) <u>160</u> or fewer days ago, your local office can replace the warrant.

(iii) If we issued the benefits as a warrant more than ((<del>one hundred sixty</del>)) <u>160</u> days ago, the Office of Accounting Services (OAS) can replace the warrant. We will contact OAS with the request.

(7) **Correcting your EBT balance:** When you make a purchase with your EBT card a system error can occur where the purchase amount is not deducted from your EBT account. When the error is discovered the following will happen:

(a) You will be notified in writing of the system error before the money is removed from your account; and

(b) You will have  $((\frac{ninety}{)}) \frac{90}{20}$  days to request an administrative hearing. If you ask for an administrative hearing within  $((\frac{ten}{)}) \frac{10}{20}$  calendar days, the money will not be removed from your EBT account unless:

(i) You withdraw your administrative hearing request in writing;

(ii) You do not follow through with the administrative hearing process; or

(iii) The administrative law judge tells us in writing to remove the money.